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October 7, 2020

VIA ELECTRONIC FILING

Public Utilities Commission of Ohio
Chief, Docketing Division
180 East Broad Street
Columbus, OH 43215-3793

Re: TracFone Wireless, Inc. – Notice of Lifeline Service Offering
Case Number 10-0614-TP-UNC

Dear Madam/Sir:

Pursuant to Paragraph 11 of the Commission's Supplemental Finding and Order conditionally designating TracFone Wireless, Inc. ("TracFone") as an Eligible Telecommunications Carrier, TracFone hereby provides notice to the Commission of a new Lifeline service option available to low-income households in Ohio that qualify for Lifeline service under relevant federal and state laws. Commencing on or about October 20, 2020, TracFone will offer Total Wireless[™] Lifeline service ("Total Wireless Lifeline") to its Total Wireless[™] ("Total Wireless") customers who qualify for Lifeline service. Total Wireless is a brand of TracFone that is available in Total Wireless stores and online at www.totalwireless.com. Total Wireless Lifeline will be funded by the federal Universal Service Fund Lifeline Program and offer the same terms and conditions of service offered to TracFone's SafeLink Wireless[®] Lifeline customers. However, Total Wireless Lifeline customers will receive service under the Total Wireless brand, not the SafeLink Wireless[®] brand.

The terms and conditions of Total Wireless Lifeline include the following:

- Total Wireless customers seeking to enroll in Total Wireless Lifeline must meet all federal and state Lifeline eligibility requirements. Applicants must complete an application form, be eligible for Lifeline service through participation in a qualifying federal government program or meeting income requirements, and certify, under penalty of perjury, that they understand and will comply with various Lifeline Program requirements.
- Total Wireless customers who qualify for Total Wireless Lifeline will receive the following monthly benefit plan at no charge: 350 airtime minutes, unlimited text messaging and 3 GB of mobile broadband data.

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Information regarding Total Wireless Lifeline will be available at www.totalwireless.com on or about October 20, 2020. If you have any questions, please contact Stephen Athanson, Senior Attorney - Regulatory for TracFone, at (305) 715-3613 or sathanson@tracfone.com or undersigned counsel for TracFone.

Sincerely,

A handwritten signature in black ink that reads "Debra McGuire Mercer". The signature is written in a cursive, flowing style.

Debra McGuire Mercer

cc: Stephen Athanson

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Case No(s). 10-0614-TP-UNC

Summary: Notice Notice of Lifeline Service Offering electronically filed by Mrs. Debra M Mercer on behalf of TracFone Wireless, Inc.