



BOUNDLESS ENERGY™

Legal Department

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August 21, 2020

Tanowa Troupe
Docketing Division
Public Utilities Commission of Ohio
180 East Broad Street
Columbus Ohio 43215-3793

Steven T. Nourse
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Re: *In the Matter of the Application of Ohio Power Company for Approval of its Temporary Plan for Addressing the COVID-19 State of Emergency*, Case No. 20-602-EL-UNC; *In the Matter of the Application of Ohio Power Company for Waiver of Tariffs and Rules Related to the COVID-19 State of Emergency*, Case No. 20-603-EL-WVR; *In the Matter of the Application of Ohio Power Company for Approval of Certain Accounting Authority*, Case No. 20-604-EL-AAM

Dear Ms. Troupe:

On August 12, 2020, the Commission issued its Supplemental Finding and Order in the above-captioned cases. In Paragraph 38, the Commission directed AEP Ohio to confer with the Ohio Development Services Agency (ODSA) to determine how and when the eligibility and verification requirements will be reinstated after the moratorium ends and whether missed PIPP payments will be rolled into arrears, then file a notice in these dockets confirming how the PIPP and Graduate PIPP programs will begin to resume their normal operations. The Company did confer with ODSA and reports the following.

ODSA plans to resume PIPP Plus reverification drops starting January 1, 2021. However, ODSA will evaluate the status and impact of COVID-19 in Ohio in December 2020, which may postpone PIPP Plus reverification drops to a later date.

PIPP Plus rules also require that regulated utilities drop active PIPP Plus customers from the program who are not current with their monthly PIPP Plus payments on their accounts' anniversary date. In August 2020, AEP Ohio changed all anniversary dates for the period January 1, 2020 through September 30, 2020 to October 2020. In October 2020, AEP Ohio will begin our anniversary date drop process. Bill messages will appear on past due PIPP Plus customers' bills in October 2020 and November 2020 urging customers to bring the missed PIPP Plus

payments current, with drops occurring prior to the December 2020 bill if the past due PIPP payments are not paid.

Beginning October 5, 2020 and continuing through April 15, 2020, customers who wish to reenroll or maintain active status in PIPP Plus or Graduate PIPP Plus and owe more than \$175.00 to reenroll or maintain PIPP active status may pay \$175.00. Once payment is received, AEP Ohio shall place the remaining unpaid balance into the PIPP Plus or Graduate PIPP Plus program arrearages. The customer will begin making the established PIPP Plus or Graduate PIPP Plus program payment beginning with the next billing cycle and be eligible to receive incentive credits for on-time and in-full payments. The same will apply to PIPP Plus or Graduate PIPP Plus customers who need to have service reconnected.

Thank you for your attention to this matter.

Regards,

Steven T. Nourse

cc: Parties of Record

This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

8/21/2020 10:46:51 AM

in

Case No(s). 20-0602-EL-UNC, 20-0603-EL-WVR, 20-0604-EL-AAM

Summary: Notice - Notice submitted by Ohio Power Company electronically filed by Mr. Steven T Nourse on behalf of Ohio Power Company