



Welcome to the
Turtlecreek Township
Natural Gas
Aggregation Program.

DO NOT DISCARD:
Important Natural Gas Aggregation
Information Enclosed.



Sample Customer
SAMPLE ADDRESS
SAMPLE CITY, OH ZIP

Sample Address
Sample City, OH ZIP

August 25, 2020

Dear Sample Customer,

In November 2017, Turtlecreek Township voters authorized the creation of a natural gas aggregation program and your community has selected Constellation NewEnergy-Gas Division, LLC (“Constellation”) as the preferred supplier. This program will offer a fixed rate of \$0.363/Ccf beginning with your October 2020 meter read cycle through your May 2022 meter read cycle.

You’re Automatically Enrolled

As an eligible Turtlecreek Township residential or small business customer, you are automatically enrolled unless you decide to opt-out. To learn more about the program, please see the enclosed General Terms and Conditions and the Frequently Asked Questions.

How To Opt-Out

You don’t need to do anything to get this new rate. If you choose not to be automatically enrolled, please respond with one of the options below by September 15, 2020:

- 1. **Mail:** Return the form below in the pre-addressed stamped envelope
- 2. **Phone:** Call Constellation at 844-979-0169
- 3. **Web:** Visit www.constellation.com/oh-turtlecreek

We look forward to providing this program.
Sincerely,

Turtlecreek Township

Kevin Klages
SVP Mass Markets
Constellation

To learn more:



Visit us online at
constellation.com/oh-turtlecreek



Call 844-979-0169
24 hours a day, 365 days a year

The rate offered does not include taxes, Duke distribution or other Duke fees, charges or credits. If you are already enrolled with another natural gas supplier, a cancellation fee may apply to end your agreement with that supplier. The General Terms and Conditions govern your participation in the Program. Please do not contact the community. If you have additional questions about this offer, contact Constellation. Ohio Supplier License #09-153G(6).



Sample Customer
SAMPLE ADDRESS
SAMPLE CITY, OH ZIP



Constellation
An Exelon Company

I do not want to participate in the Turtlecreek Township Natural Gas Aggregation Program.

Phone Number ☐ Cell ☐ Work ☐ Home

Opt-Out Code

Service Address:
Sample Address
Sample City, OH ZIP

Duke Gas Account Number

Signature

Date

GENERAL TERMS AND CONDITIONS

[illegible]

1. Purchase and Sale of Natural Gas. The Utility will purchase from you the natural gas that you produce and sell to you the natural gas that you need for your operations. The purchase and sale of natural gas under this Agreement is conditioned upon (1) our verification of the accuracy of all information that you provide to us, including information regarding your natural gas usage and the Account(s) and (2) acceptance of enrollment of your Account(s) by the Utility.

[illegible]

3. **Turtlecreek Township Natural Gas Aggregation Program.** On or before May 1, 2025 (or any date thereafter) the Board shall enter into a contract with a qualified natural gas supplier to provide natural gas service to the residents of Turtlecreek Township.

[illegible]

4. Termination.

5. **Customer's Rescission Right.** If the Customer is a natural person, the Customer shall have the right to rescind this Agreement at any time before the expiration of the term of this Agreement by notifying the Company in writing. If the Customer exercises this right, the Company shall, at its option, either (a) refund all amounts paid by the Customer to the Company, or (b) purchase the Vehicle from the Customer for the fair market value of the Vehicle at the time of rescission. The Company's obligation to refund all amounts paid by the Customer or to purchase the Vehicle from the Customer shall be conditioned upon the Customer's return of the Vehicle to the Company in good condition, free of any liens or other encumbrances, and without any damage, wear, or tear, other than reasonable wear and tear. The Company shall not be obligated to refund any amounts paid by the Customer or to purchase the Vehicle from the Customer if the Customer has sold the Vehicle to a third party or if the Vehicle has been damaged, lost, or destroyed. The Customer's exercise of this right shall constitute a breach of this Agreement, and the Customer shall be liable for any costs or expenses incurred by the Company in connection with the rescission of this Agreement.

[illegible]

7. Switching.

17. Confidentiality

18. Miscellaneous Provisions.

IN THE EVENT OF AN EMERGENCY OR SERVICE INTERRUPTION, CONTACT YOUR UTILITY AT:

Utility Name	Utility Abbreviation	Contact Number
0 0 0 0 0 0 r 0 0 0	0 0 0	(800) 6 4-4 00

Natural Gas Aggregation Opt-Out Frequently Asked Questions

Q: What is aggregation?

A: Under governmental aggregation, local officials bring the community together for group purchasing power. The community benefits by receiving competitively-priced natural gas from a retail natural gas supplier.

Q: How is my community able to choose a certified natural gas supplier on my behalf?

A: Residents voted to allow the community to negotiate a contract with a natural gas supplier on their behalf.

Q: How do I enroll?

A: Enrollment is free and eligible residential and small business customers will be automatically enrolled.

Q: Who is eligible for the aggregation program?

A: Most residential and small business customers residing within the community receiving natural gas from the local utility are eligible.

Q: Who is not eligible?

A: Residential and business customers who are not eligible for automatic enrollment in the program include:

- A customer that is not located within community boundaries.
- Percentage of Income Payment Program (PIPP) customers.
- A customer who is under contract with another natural gas provider.
- A customer who has a special contract with the natural gas utility company.
- Customers who are behind on their payments to the utility.
- A mercantile customer that has not provided consent to join the program. "Mercantile customer" means a commercial or industrial customer if the natural gas consumed is for non-residential use and the customer consumes more than 500 Mcf per year or is part of a national account involving multiple facilities in one or more states.

Q: When will I see my new rate?

A: You can expect to see the new rate one to two billing cycles following your enrollment in the program. Please note: supply rates do not include taxes, delivery service charges or other utility fees.

Q: Who will bill me for natural gas?

A: You will continue to receive one monthly bill from your local utility.

Q: What if my business qualifies for tax exemption status?

A: Tax exempt customers should send their most recent tax exempt certificate to Constellation NewEnergy-Gas Division, LLC, 1001 Louisiana Street, Suite 2300, Houston, TX 77002 or via email to CNETaxForms@Constellation.com, or fax to 877-243-4968.

Q: Can I still have my payment automatically deducted from my checking account as I do now?

A: Yes, how you pay your natural gas bill will not change.

Q: Who do I call if I have a problem with my natural gas service?

A: To report service problems, a gas leak and for billing questions, contact your local utility company.

Q: What if I have already selected another supplier?

A: Based on the records provided by the utility, we assumed you are not with another supplier. However, if you recently signed up with a new supplier, carefully review the terms and conditions of that agreement before proceeding as your ability to terminate early with that supplier may be restricted.

Q: Is there an early termination fee for leaving the program outside of the 21 day opt-out period?

A: No, there is no early termination fee.

Q: Who do I contact if I have additional questions about this offer?

A: If you have additional questions about the program, please contact Constellation.

This foregoing document was electronically filed with the Public Utilities

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in

Case No(s). 19-0888-GA-GAG

Summary: Opt-Out Notice electronically filed by Ms. Mariah L Silsby on behalf of Turtlecreek Township