

Formal Complaint Form

20-1365-GA-CSS

RONALD F. PUGSLEY
Customer Name (Please Print)2253 ARCADIA
Customer AddressLIMA OHIO 45805
City State ZipAgainst DOMINION ENERGY 544180412.6064
Account Number

Customer Service Address (if different from above)

DOMINION ENERGY
Utility Company NameLIMA OHIO
City State Zip

Please describe your complaint. (Attach additional sheets if necessary)

DAMAGE TO MY HOME AND PROPERTY APRIL 2 - 2017
DOMINION ENERGY TOOK (SOIL) AT LEAST 60 SIXTY TONS
OF DIRT FROM MY PROPERTY. THEY ALSO DESTROYED
A DITCH THAT TOOK WATER RUN OFF FROM THE ROAD
AND MY PROPERTY. THEY ALSO CREATED A TROUGH LIKE
ABOUT (20) FEET WIDE THAT DROPPED ABOUT 2 1/2 FEET
BECAUSE THEY (DOMINION) DID NOT RETURN THE DIRT
MY HOME WAS FLOODED TWICE IN MAY 2017 WHICH
CAUSED MY FLOOR JOISTS TO GIVE AWAY AND HOLES IN
THE FLOORS AND CRACKS IN THE WALLS

CASE # 00161472

Ronald Pugsley
Signature419-227-0964
Customer Telephone Number

This is to certify that the images appearing are an
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Technician A Date Processed 8/7/20 Updated December 2, 2019

PUCO

180 EAST BROAD ST
COLUMBUS OH 43215-3793

RONALD PUGSLEY
2233 ARCADIA
LIMA OH 46805
CASE #00161-472

ABOUT 5/1/17

20-1365-GA-CSS

I WAS AT THE INSTITUTE FOR ORTHOPAEDIC SURGERY FOR KNEE REPLACEMENT. I WAS AT I.O.S. THREE DAYS AND FOUR DAYS AT A NURSING HOME. THEY DID NOT HAVE THE EQUIPMENT THEY CLAIMED TO HAVE SO MY SURGEON SENT ME HOME. I WAS TO START REHAB AT I.O.S. ON MONDAY, WEDNESDAY-FRIDAY AFTERNOONS.

THAT MONDAY MORNING WITH MY METAL WALKING AID I MADE MY WAY TO A LAWN CHAIR, JUST AS I GOT THERE A BIG DIESEL DUMP TRUCK LEFT MY PROPERTY LOADED WITH DIRT, THAT TRUCK COULD EASILY CARRY TEN TONS OF DIRT. I TRIED TO GET THE LICENSE NUMBER BUT IT WAS COVERED WITH SOME GLOPS OF COULD NOT READ IT, BUT I SAW A PICKUP WITH DOMINION ENERGY ON THE DOOR, I MADE MY WAY TO THE PICKUP, I ASK THE GUY WHO HE WAS, HE SAID HE WAS THE OVERSEER. I ASK HIM WHERE THAT DUMP TRUCK WAS TAKING ALL MY DIRT, HE SAID BECAUSE THERE WAS SO MANY TREES THEY COULD NOT PILE THE DIRT THEY WERE STORING IT, HE SAID THERE WOULD BE MORE LOADS WOULD BE STORED AND RETURNED AT THE END OF THE JOB.

NO DIRT WAS RETURNED, EXCEPT THE DIRT RELATING TO THE THREE BIG HOLES NEAR TO THE ROAD, A GAFETY ISSUE WHICH THE SHAWNEE POLICE REQUESTED DOMINION FILL.

AS I WROTE ON PAGE (2).

Ronald Pugsley

② P.U.C.D.
180 E. BROAD ST
COLUMBUS OHIO
43215-3293

RONALD PUGSELEY
2258 ARCADIA
LIMA OHIO 45805
PH 419-227-0964
CASE #00161-472

P.U.C.D. CINDY MACK - CASE #001172 SAID SHE WOULD CLOSE THE CASE BECAUSE DOMINION ENERGY CLAIMED THEY WERE ON MY PROPERTY IN 2014, NOT 2017. DOMINION ALSO CLAIMED BUCKEYE PIPELINE DONE ALL THE DAMAGE TO MY PROPERTY BOTH CLAIMS ARE NOT TRUE. MRS MACK MUST KNOW DOMINION WAS NOT FACTUAL BECAUSE MY CASE WOULD BE DATED IN 2017, NOT 2014. MRS MACK SAID SINCE DOMINION CLAIMED BUCKEYE DONE THE DAMAGE TO MY PROPERTY I WAS TO CALL FEDERAL P.H.M.S.A. AT 1-202-366-4831; JAN WOODS WAS TO INVESTIGATE, HIS CELL #PH-1-609-468-9478, HE NEVER RETURNED MY CALLS.

SHAWNEE TSP POLICE DEPT. 419-227-1115, I WENT TO THEM WHEN DOMINION DID NOT RETURN THE DIRT TO MY PROPERTY OR FILL THOSE THREE BIG HOLES TWO WERE EACH 8 FT LONG X 4 FOOT WIDE BY FIVE FEET DEEP AND ONE WAS 6 FT LONG X 4 FT WIDE AND 5 FEET DEEP. THE POLICE SAID CALL P.U.C.D. BUT THE ~~THE~~ THREE HOLES WAS A SAFETY ISSUE AND THEY NOTIFIED DOMINION TO FILL THE HOLES WHICH DOMINION DID, BUT DID NOT BRING BACK THE 60 OR MORE TONS OF DIRT.

A LADY, SHE SAID SHE WAS (75) YEARS OF AGE DRIVING A DOMINION P.U. TRUCK SAID DOMINION MGMT CLAIMED SHE ^{WAS} AT MY PROPERTY IN 2014 NOT 2017 THE LADY SAID I KNOW I WAS AT YOUR PROPERTY IN 2017 I MARKED THE PIPELINE, THEY WAS TO REPLACE ON MY PROPERTY SHE SAID ONLY 80 FEET OF PIPELINE WAS TO BE REPLACED, DOMINION'S OVERSEER SAID THEY HAD A LOT OF PIPELINE TO REPLACE.

THE LADY SAID THE 80 FEET OF PIPELINE WAS IT, AND THERE WAS NOT ANY OTHER PIPELINES ON MY PROPERTY - THE ONLY PIPELINES WERE NEAR THE

(3)

PUCB
1805 BROAD ST
COLUMBUS OHIO
614-3215-3793

RON PUGSEY
2253 ARCADIA
LIMA OH - 45805

IN 2017 - ROAD. THE LADY ALSO HAD A SHOULDER OPERATION TO
REPLACE THE ROTARY CUP SO SHE DIDN'T HAVE TO RETIRE.
TROY ALLEN OF BUCKEYE PIPELINE WAS AT MY
PROPERTY WHEN DOMINION DUG THESE BIG HOLES
BESIDE BUCKEYE'S PIPE LINES IN 2017
YOU CAN REACH MR ALLEN AT 419-993-8008
MR WHITE AT THE SAME NUMBER ALSO KNOWS ABOUT
THE PROBLEMS WITH DOMINION ~~ALSO~~.

MR WHITE AND MR ALLEN MET WITH DOMINION
CONTACT PERSON LESLIE RUPERT ~~PH~~ 419-230-2384 LIMA
MR WHITE SAID SHE USED THE 2014 NOT 2017 TIME
BUT SHE WAS TO CALL ME AND GO OVER THE PROBLEMS
SHE DID NOT CALL SO I CALLED HER AND SHE SAID THINGS
HAD CHANGED, AND I SAID BECAUSE DOMINION
CHANGED FROM 2017 TO 2014 AND SHE SAID I HAVE
TO GO ALONG WITH WHAT THE COMPANY SAYS

A SHORT TIME AFTER THE 75 YR OLD LADY WAS HERE
I RECEIVED A CALL, THE GUY ASKED IF I WAS MR PUGSEY
I SAID YES THEN HE ASK IF I KNEW WHERE ALL MY
DIRT WENT I SAID NO AND HE SAID IT WAS ON ELM
WHERE THEY PUT UP THEIR NEW BUILDING THEY USED
MY DIRT FOR LANDSCAPING. I BELONG TO TWO GROUPS
ONE IS MY CLASSMATES FROM 1953 AND MY RETIREMENT
GROUP - I TOLD THEM ABOUT MY PROBLEMS WITH
DOMINION, THE RETIREMENT GROUP CHANGES FROM
MONTH TO MONTH SO I TOLD THE SECOND GROUP ABOUT
DOMINION AND IT WAS A FEW DAYS LATER WHEN THE
GUY TOLD ME WHERE MY DIRT WAS USED FOR LANDSCAPING.
HE WOULDN'T TELL ME HIS NAME, HE SAID HE WORKED
FOR DOMINION FOR YEARS.

SHORTLY AFTER THE LIMA NEWS PUT MY ARTICLE IN
THEIR PAPER A DOMINION LAWYER CALLED HE ASK IF I

(4)

P.M.C.O.,
180 E. BROAD ST
43215-3793

RON PUGSLEY
2253 ARCADIA
LIMA OH. 45805

HAD MADE ANY REPAIRS TO MY HOME, I SAID HOW CAN I,
THE FLOOR JOISTS HAVE GAVE AWAY, THERE IS HOLES
IN THE FLOORS AND CRACKS IN THE WALLS, THE
LAWYER SAID HE WOULD CALL AFTER THEIR MEETING
SO FAR I'VE NOT HEARD FROM HIM.

THERE WAS A HOME ON MCCULLOUGH AVE IN LIMA
THAT WAS ALSO FLOODED WHEN A PIPE LINE CO
TOOK AWAY A LOT OF DIRT AND NEVER RETURNED IT
I DONOT KNOW IF THAT WAS A DOMINION PROJECT.

A DOMINION REP. NAMED KARON CALLED SHORTLY
AFTER MR WHITE (BUCKEYE) TALKED WITH MRS RUPERT
KARON REQUESTED I GIVE HER THE INFORMATION
MR WHITE GAVE ME, WHICH WAS, DOMINION WAS
RESPONSIBLE FOR THE DAMAGE TO MY PROPERTY
IN 2017 KARON'S PHONE # 609-433-6650, HER HOME #
609-468-9478 - I BELIEVE SHE IS MRS RUPERTS BOSS,
MY NEIGHBOR DON HASTINGS, HE LIVED NEXT DOOR,
HE ALSO WAS FLOODED BECAUSE DOMINION DESTROYED
THE DITCH AND CREATED THE TROUGH WHICH OF COURSE
CAUSED THE FLOODING, HE ALSO DONE MOST OF THE
WORK ON THE BARRIER WALL THAT WE PUT UP SO
WE WOULDN'T GET FLOODED AGAIN.

DON HASTINGS PHONE # 567-305-0714

Ron Pugsley

I'LL BE 86 IN SEPTEMBER, MY WIFE WILL BE 88
IN SEPTEMBER I HOPE WE CAN HAVE A GOOD
PLACE TO LIVE, LET DOMINION BUY THE
PROPERTY AT ITS VALUE BEFORE THE FLOODS,
ABOUT 80K TO 85K, SO WE CAN ENJOY WHATEVER
LIFE WE HAVE LEFT.

Thank You
Ron Pugsley

CASE #
00161-47

3/30/20

Left with a dirty mess

Dominion Energy has taken at least 60 tons of top soil and dirt from my property. It has done away with a ditch that took the run off from the road and my property. It also created a trough about 20 feet wide, which dropped about 2½ feet from the east property line to my home.

At that time we had two storms. My home was flooded twice.

I called Dominion many times about bringing back all the dirt. Their overseer said all the dirt would be returned as soon as they got this pipeline replaced. Of course, they never came back. A person who worked for Dominion later told me the dirt was used for landscaping at Dominion's new building on Jackson Street.

They also dug three holes near the road. I went to Shawnee police about this problem. They called the PUCO about three holes that was left in my yard and was a safety issue. Soon Dominion started to fill them. Dominion now claims it was Buckeye pipeline that dam-

aged my property and home.

I'm 85, my wife is 87. The house now has holes in the floor and some floor joints have given away.

When all this trouble began in April 2017, I had just had a knee replacement and couldn't get out to see what they were doing.

If you know of a lawyer, I need one.

Ronald Pugsley

Lima