

**BEFORE
THE PUBLIC UTILITIES COMMISSION OF OHIO**

In the Matter of the Application of United)	Case No. 20-1167-TP-ATA
Telephone Company of Ohio dba CenturyLink)	
to modify its General Exchange Services Tariff)	TRF No. 90-5041-TP-TRF
P.U.C.O. Tariff No. 5)	

**REVIEW AND RECOMMENDATION
SUBMITTED ON BEHALF OF THE STAFF OF
THE PUBLIC UTILITIES COMMISSION OF OHIO**

On June 17, 2020, United Telephone Company of Ohio dba CenturyLink (Applicant) filed an ATA seeking to revise its General Exchange Service Tariff P.U.C.O. No. 5. The Applicant proposes to revise its tariff language as it pertains to residential customers' requests to terminate basic local exchange service (BLES). Specifically, the Applicant will no longer prorate the final bill for BLES service but will keep the service available until the end of the customer's current billing cycle. Monthly recurring charges of BLES service are billed a month in advance and the customer has up to the day before the last day of the billing cycle to terminate the service.

Additionally, pursuant to 4901:1-6-07 O.A.C., customer notices were sent via direct mail beginning May 26, 2020. Staff's review found the customer notices to be compliant with Commission rules.

Therefore, pursuant to 4901:1-6-14(I)(2) O.A.C. of the Telephone Company Procedures and Standards, an application to make a material change in the terms and conditions of an existing BLES by a local exchange carrier (LEC) must be filed as an ATA tariff amendment subject to the thirty-day automatic approval process. Staff reviewed all documents and exhibits filed with this application and finds them to be compliant with Commission rules. Thus, Staff has determined that the request to revise the Applicant's PUCO Tariff No. 5 appears to satisfy the Commission's requirements set forth in 4901:1-6-14 of the Administrative Code. Staff recommends that this application be approved on July 17, 2020 and made effective on July 18, 2020.

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Summary: Staff Review and Recommendation electronically filed by Jason Well on behalf of PUCO Staff