

The Public Utilities Commission of Ohio
TELECOMMUNICATIONS FILING FORM

(Effective: 04-01-2020)

Per the Commission's 5/29/2019 "Implementation Order" in Case No. 19-0173-TP-ORD

This form is intended to be used with most types of required filings. It provide check boxes with rule references for the most common types of filings. It does not replace or supersede Commission rules in anyway.

In the Matter of the Application of Consolidated Communications of Ohio Company, LLC to provide detail of bill payment options and introduce a new fee for payments made by phone) TRF Docket No. 90-5033-TP-TRF
) Case No. 20-1228-TP-TRF
) NOTE: Unless you have reserved a Case #, leave
) the "Case No." field BLANK.

Name of Registrant(s) Consolidated Communications of Ohio Company, LLC
 DBA(s) of Registrant(s) Click here to enter text.
 Address of Registrant(s) 5 Davis Farm Road, Portland, ME 04103
 Company Web Address www.consolidated.com
 Regulatory Contact Person(s) Carole Williamson Phone (207)535-3069 Fax (207)797-5722
 Regulatory Person's Email Address: carole.williamson@consolidated.com
 Contact Person for Annual Report Darin Doughty Phone (217)238-8451
 Consumer Contact Information Darin Doughty Phone (217)238-8451
 Address (if different from above) 121 S. 17th St. Mattoon, IL 61938

Motion for protective order included with filing? Yes No
 Motion for waiver(s) filed affecting this case? Yes No [Note: Waivers may toll any automatic timeframe.]

Notes:

Sections I and II are pursuant to Ohio Administrative Code (OAC) [4901:1-6](#).
 Section III – Part I - Carrier to Carrier is pursuant to OAC [4901:1-7](#) and Pole Attachment to OAC [4901:1-3](#)
 Section III – Part II - Wireless is pursuant to OAC [4901:1-6-24](#).
 Section IV – Attestation.

- (1) Indicate the Carrier Type and the reason for submitting this form by checking the boxes below.
- (2) For requirements for various applications, see identified section of the Ohio Administrative Code Chapter 4901 and/or the supplemental application form noted.
- (3) Information regarding the number of copies required by the PUCO may be obtained from the PUCO's website at www.PUCO.ohio.gov under the docketing information system section (Procedural filing requirements), by calling the Docketing Division at 614-466-4095 or by visiting the Docketing Division at the offices of the PUCO.
- (4) An Incumbent Local Exchange Carrier (ILEC) offering basic local exchange service (BLES) outside its traditional service area should choose CLEC designation when proposing to offer BLES outside its traditional service area or when proposing to make changes to that service.

All filings that result in a change to one or more tariff pages require, at a minimum, the following exhibits:

Exhibit	Description:
A	The tariff pages subject to the proposed change(s) as they exist before the change(s).
B	The tariff pages subject to the proposed change(s), reflecting the change, with the change(s) marked in the right margin.
C	A short description of the nature of the change(s), the intent of the change(s), and the customers affected.
D	A copy of the notice provided to customers, along with an affidavit that the notice was provided according to the applicable rule(s).

Section I – Part I - Common Filings:

Carrier Type: <input type="checkbox"/> Other (Explain below)	For Profit ILEC	Not for Profit ILEC	CLEC
Change terms & conditions of existing BLES.	<input type="checkbox"/> ATA 1-6-14(I)(2) (Auto 30 days)	<input type="checkbox"/> ATA 1-6-14(J) (Auto 30 days)	<input type="checkbox"/> ATA 1-6-14(I) (Auto 30 days)
Introduce non-recurring charge, surcharge or fee to BLES	<input checked="" type="checkbox"/> ATA 1-6-14(I) (Auto 30 days)		<input type="checkbox"/> ATA 1-6-14(I) (Auto 30 days)
Introduce or Increase Late Payment	<input type="checkbox"/> ATA 1-6-14(I) (Auto 30 days)	<input type="checkbox"/> ATA 1-6-14(J) (Auto 30 days)	<input type="checkbox"/> ATA 1-6-14(I) (Auto 30 days)
Revisions to BLES Cap	<input type="checkbox"/> ZTA 1-6-14(E) (0 day notice)		
Introduce BLES or expand local service area (calling area)	<input type="checkbox"/> ZTA 1-6-14(E) (0 day notice)	<input type="checkbox"/> ZTA 1-6-14(E) (0 day notice)	<input type="checkbox"/> ZTA 1-6-14(E) (0 day notice)
Change BLES Rates	<input type="checkbox"/> TRF 1-6-14(E) & (G) (0 day notice)	<input type="checkbox"/> TRF 1-6-14(E) (0 day notice)	<input type="checkbox"/> TRF 1-6-14(H) (0 day notice)
To obtain BLES pricing flexibility	<input type="checkbox"/> BLS 1-6-14(C)(1)(c) (Auto 30 days)		
Notice of no obligation to construct facilities and provide BLES	<input type="checkbox"/> ZTA 1-6-27(C) (0 day notice)	<input type="checkbox"/> ZTA 1-6-27(C) (0 day notice)	
Change in boundary	<input type="checkbox"/> ACB 1-6-32 (Auto 14 days)	<input type="checkbox"/> ACB 1-6-32 (Auto 14 days)	
Expand service operation area			<input type="checkbox"/> TRF 1-6-08(G) (0 day notice)
BLES withdrawal	<input type="checkbox"/> WBL 4927.10 (120 day notice)		<input type="checkbox"/> ZTA 1-6-25(B) (0 day notice)
Other (explain):			

*Other exhibits may be required under the applicable rule, see the 4901:106-14(E) Filing Requirements on the PUCO's webpage for a complete list of exhibits.

Section I – Part II – Customer Notification Offerings Pursuant to Chapter 4901:1-6-07 OAC

Type of Notice	Direct Mail	Bill Insert	Bill Notation	Electronic Mail
<input type="checkbox"/> 15-day Notice	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/> 30-day Notice	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Date Notice Sent: July 2020 bills				

Section I – Part III – Inmate Operator Service Pursuant to Chapter 4901:1-6-22 OAC

Introduce New	Tariff Change	Price Change	Withdraw
<input type="checkbox"/> TRF (0 day notice)	<input type="checkbox"/> ATA (Auto 30 days)	<input type="checkbox"/> TRF (0 day notice)	<input type="checkbox"/> UNC (Non-Auto)

Section II – Part I – Carrier Certification – Pursuant to Chapter 4901:1-6-08 & 10 OAC and Competitive Eligible Telecommunications Carrier Designation (CETC) – Pursuant to Chapter 4901:1-6-09 OAC

ILEC (Out of territory)	CLEC	Telecommunications Service Provider Not Offering Local Service	CESTC	CETC
<input type="checkbox"/> ACE 1-6-08 (Auto 30-day)*	<input type="checkbox"/> ACE 1-6-08 (Auto 30-day)*	<input type="checkbox"/> ACE 1-6-08 (Auto 30-day)*	<input type="checkbox"/> ACE 1-6-10 (Auto 30-day)	<input type="checkbox"/> UNC 1-6-09 (Non-Auto)*

*Supplemental forms can be found on the PUCO webpage – [Telecommunications application forms](#).

Section II – Part II – Change in Operation or Ownership

Change in Operation or Ownership	ILEC	CLEC	Telecommunications Service Provider Not Offering Local Service
Abandon all services		<input type="checkbox"/> ABN 1-6-26 (Auto 30 days)	<input type="checkbox"/> ABN 1-6-26 (Auto 30 days)
Change of official name *	<input type="checkbox"/> ACN 1-6-29(B) (Auto 30 days)	<input type="checkbox"/> ACN 1-6-29(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-29(C) (0-day notice)
Change in ownership *	<input type="checkbox"/> ACO 1-6-29(E)(1) (Auto 30 days)	<input type="checkbox"/> ACO 1-6-29(E)(1) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-29(C) (0-day notice)
Merger *	<input type="checkbox"/> AMT 1-6-29(E)(1) (Auto 30 days)	<input type="checkbox"/> AMT 1-6-29(E)(1) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-29(C) (0-day notice)
Transfer certificate *	<input type="checkbox"/> ATC 1-6-29(B) (Auto 30 days)	<input type="checkbox"/> ATC 1-6-29(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-29(C) (0-day notice)
Transaction for transfer or lease of property, plant or business *	<input type="checkbox"/> ATR 1-6-29(B) (Auto 30 days)	<input type="checkbox"/> ATC 1-6-29(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-29(C) (0-day notice)
FCC Authorized Change in Ownership or Merger	<input type="checkbox"/> CIO 1-6-29 (E)(2) (0-day notice)	<input type="checkbox"/> CIO 1-6-29 (E)(2) (0-day notice)	<input type="checkbox"/> CIO 1-6-29 (E)(2) (0-day notice)

*Other exhibits may be required under the applicable rule(s). ACN, ACO, AMT, ATC, ATR, and CIO applications see the [4901:1-6-29 Filing Requirements](#) on the PUCO webpage for a complete list of exhibits.

Section III – Part I - Carrier to Carrier (Pursuant to 4901:1-7) & Attachments to Utility Equipment or Rights of Way (Pursuant to 4901:1-3)

Carrier to Carrier	ILEC	CLEC
Interconnection agreement or amendment to an approved agreement	<input type="checkbox"/> NAG 1-7-07 (Auto 90 days)	<input type="checkbox"/> NAG 1-7-07 (Auto 90 days)
Request for arbitration	<input type="checkbox"/> ARB 1-7-09 (Non-Auto)	<input type="checkbox"/> ARB 1-7-09 (Non-Auto)
Introduce or change carrier to carrier tariffs	<input type="checkbox"/> ATA 1-7-14 (Auto 30 days)	<input type="checkbox"/> ATA 1-7-14 (Auto 30 days)
Request rural carrier exemption, rural carrier suspension or modification	<input type="checkbox"/> UNC 1-7-04 or 05 (Auto 30 days)	
Changes in rates, terms & conditions to pole attachments, conduit occupancy and rights of way. (13-579-AU-ORD 11/30/16 Entry)	<input type="checkbox"/> ATA 1-3-04 (Auto 60 days)	

Section III – Part II – Facilities-based Wireless Service Providers (Pursuant to 4901:1-6-24)

Registration and Change in Operations*	<input type="checkbox"/> RCC 1-6-24(B) (0 day notice)
Interconnection Agreement or amendment to an approved Agreement.	<input type="checkbox"/> NAG 1-7-07 (0 day notice)

***Change in Operations filing must be filed in the original RCC case designation code established during the registration process.**

Section IV. – Attestation

Registrant hereby attests to its compliance with the pertinent entries and orders issued by the Commission.

AFFIDAVIT

Compliance with Commission Rules

I am an officer/agent of the applicant corporation, Consolidated Communications of Ohio Company, LLC. , and am authorized to make this statement on its behalf.

(Name) Carole J. Williamson

Please check All that apply:

I attest that these tariffs comply with all applicable rules for the State of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission’s rules, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the State of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the State of Ohio.

I attest that customer notices accompanying this filing form were sent to affected customers, as specified in Section II, in accordance with Ohio Adm. Code 4901:1-6-7.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on June 30, 2020 at Portland, Maine 04103

/s/ Carole J. Williamson Director - Regulatory _____

*Signature and Title

June 30, 2020 _____

Date

**This affidavit is required for every tariff-affecting filing. It may be signed by counsel, an officer of the applicant or an authorized agent of the applicant.*

VERIFICATION

I, Carole J. Williamson, verify I have utilized the Telecommunications Filing Form for the most proceedings provided by the Commission and that all of the information submitted here and all additional information in connection with this case, is true and correct to the best of my knowledge.

/s/ Carole J. Williamson, Director – Regulatory

June 30, 2020

*Signature and Title

Date

**Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

**File document electronically as directed in case number 06-900-AU-WVR
or**

Send your completed Filing Form, including all required attachments as well as the required number of copies to:

**Public Utilities Commission of Ohio
Attention: Docketing Division
180 East Broad Street, Columbus, OH 43215-3793**

EXHIBIT A

(Current Tariff Sheets)

P.U.C.O. NO. 1

SUBJECT INDEX

<u>SUBJECT</u>	<u>SECTION</u>	<u>SHEET</u>
211 Service for Information and Referral Services	2	1
811 Service for "One Call" Notification Systems	2	8
911 Emergency Telephone Service – County Rate List	4	8
- A -		
Alterations	3	4
Application for Service	3	4
Application of Business and Residence Rates	1	24
Application of Charges	1	
Application of Construction Charges	1	26
Ashtabula County Local Calling Plan	1	25
Availability of Facilities	3	1
- B -		
Basic Local Exchange Service (BLES) Definition	1	1
Business and Residence Service Distinguished	1	24
- C -		
Central Office Charge	1	
Construction, Installation, and Maintenance Charges	1	26
- D -		
Defacement of Premises	3	2
Disclaimer	3	2
- E -		
Establishment and Furnishing of Service	3	4
Exchange Rates	1	
Extra Exchange Line Mileage	3	8

P.U.C.O. NO. 1

3.1 GENERAL RULES AND REGULATIONS (Continued)

D. Establishment and Furnishing of Service

1. Application for Service

- a. Application for service shall constitute a contract when accepted verbally or in writing by the Company or upon the establishment of service. The initial minimum contract period for exchange service is one (1) month from the date service is established. Where an application for service is cancelled before service is established, the applicant may be required to reimburse the Company for the expense incurred in connection with the application and installation of the service before notice of cancellation is received.
- b. Any change in rates or regulations authorized by legally constituted authorities effects a modification of all contracts for service in conformity thereto, without further notice.

2. Telephone Numbers

The subscriber has no property right in the telephone number which is assigned by the Company nor any right to continuance of service through any particular central office. The Company reserves the right to change the telephone number or the central office designation or both, of a subscriber whenever it deems it necessary to do so in the conduct of its business.

3. Alterations

The subscriber agrees to notify the Company promptly whenever alterations or new construction on premises owned or leased by him will necessitate changes in the Company's wiring or equipment; and the subscriber agrees to pay the Company's current charges for such changes.

P.U.C.O. NO. 1

3.1 GENERAL RULES AND REGULATIONS (Continued)**D. Establishment and Furnishing of Service (Continued)****4. Maintenance and Repairs**

- a. All ordinary expense of maintenance and repairs, unless otherwise specified in the Company's Tariffs, is borne by the Company. The Customer agrees to take good care of the equipment connected therewith. In the event of loss of, damage to, or destruction of any of the Company's instruments or accessories which is not due to ordinary wear and tear, the Customer is held responsible for the cost of restoring the equipment to its original undamaged condition. The Customer agrees not to rearrange, disconnect, remove, or permit others to rearrange, disconnect or remove any Company owned access lines and facilities except inside wiring, except upon written consent by the Company.
- b. In the event of any installation or any change requested by a subscriber for which no specified tariff rate or charge is applicable, the Company will charge the subscriber based on time and material or the actual cost of direct labor, indirect labor, overheads and materials.

5. Unusual Installation Costs

Where special conditions or special requirements of the subscriber involve unusual construction or installation costs, the subscriber may be required to pay a reasonable proportion of such costs.

E. Initial Contract Periods and Termination of Service**1. Initial Contract Periods**

- a. Except as hereinafter provided, the initial (or minimum) contract period for all services and facilities is one month at the same location.
- b. The Company may require a contract period longer than one month at the same location in connection with special (non-standard) types or arrangements of equipment, or for unusual construction necessary to meet special demands, and involving extra costs.

EXHIBIT B

(Proposed Tariff Sheets)

P.U.C.O. NO. 1

SUBJECT INDEX

<u>SUBJECT</u>	<u>SECTION</u>	<u>SHEET</u>	
211 Service for Information and Referral Services	2	1	
811 Service for "One Call" Notification Systems	2	8	
911 Emergency Telephone Service – County Rate List	4	8	
- A -			
Alterations	3	4	
Application for Service	3	4	
Application of Business and Residence Rates	1	24	
Application of Charges	1		
Application of Construction Charges	1	26	
Ashtabula County Local Calling Plan	1	25	
Availability of Facilities	3	1	
- B -			
Basic Local Exchange Service (BLES) Definition	1	1	
Bill Payment Options	3	4	(N)
Business and Residence Service Distinguished	1	24	
- C -			
Central Office Charge	1		
Construction, Installation, and Maintenance Charges	1	26	
Convenience Fee Charge	3	5	(N)
- D -			
Defacement of Premises	3	2	
Disclaimer	3	2	
- E -			
Establishment and Furnishing of Service	3	4	
Exchange Rates	1		
Extra Exchange Line Mileage	3	8	

3.1 GENERAL RULES AND REGULATIONS (Continued)

D. Establishment and Furnishing of Service

1. Application for Service

- a. Application for service shall constitute a contract when accepted verbally or in writing by the Company or upon the establishment of service. The initial minimum contract period for exchange service is one (1) month from the date service is established. Where an application for service is cancelled before service is established, the applicant may be required to reimburse the Company for the expense incurred in connection with the application and installation of the service before notice of cancellation is received.
- b. Any change in rates or regulations authorized by legally constituted authorities effects a modification of all contracts for service in conformity thereto, without further notice.

2. Telephone Numbers

The subscriber has no property right in the telephone number which is assigned by the Company nor any right to continuance of service through any particular central office. The Company reserves the right to change the telephone number or the central office designation or both, of a subscriber whenever it deems it necessary to do so in the conduct of its business.

3. Alterations

The subscriber agrees to notify the Company promptly whenever alterations or new construction on premises owned or leased by him will necessitate changes in the Company's wiring or equipment; and the subscriber agrees to pay the Company's current charges for such changes.

4. Bill Payment Options

Customers may pay their bill by using the following options without incurring a charge from the Company:

- mailing the payment to the Company address on the remittance slip attached to the monthly invoice;
- making a payment via the Company's website by either enrolling for recurring payments or making a one-time payment;
- making on-line payments via the Customer's banking institution or other non-Company payment application or agent.

(N)
|
(N)

3.1 GENERAL RULES AND REGULATIONS (Continued)

D. Establishment and Furnishing of Service (Continued)

5. Convenience Fee - Customers that make a payment via the phone either through a live agent of the Company or via the Company's automated Interactive Voice Response (IVR) system may be charged a Convenience Fee as set forth in the Consolidated Communications of Ohio Company, LLC Local Exchange Services Price List. (N)
6. Maintenance and Repairs (T)
- a. All ordinary expense of maintenance and repairs, unless otherwise specified in the Company's Tariffs, is borne by the Company. The Customer agrees to take good care of the equipment connected therewith. In the event of loss of, damage to, or destruction of any of the Company's instruments or accessories which is not due to ordinary wear and tear, the Customer is held responsible for the cost of restoring the equipment to its original undamaged condition. The Customer agrees not to rearrange, disconnect, remove, or permit others to rearrange, disconnect or remove any Company owned access lines and facilities except inside wiring, except upon written consent by the Company.
- b. In the event of any installation or any change requested by a subscriber for which no specified tariff rate or charge is applicable, the Company will charge the subscriber based on time and material or the actual cost of direct labor, indirect labor, overheads and materials.
7. Unusual Installation Costs (T)

Where special conditions or special requirements of the subscriber involve unusual construction or installation costs, the subscriber may be required to pay a reasonable proportion of such costs.

E. Initial Contract Periods and Termination of Service

1. Initial Contract Periods
- a. Except as hereinafter provided, the initial (or minimum) contract period for all services and facilities is one month at the same location.
- b. The Company may require a contract period longer than one month at the same location in connection with special (non-standard) types or arrangements of equipment, or for unusual construction necessary to meet special demands, and involving extra costs.

EXHIBIT C

(Description of the Changes)

In this Application, Consolidated Communications of Ohio Company, LLC, adds verbiage to the P.U.C.O. No. 1 BLES Tariff to describe the different payment options available to customers. Customers may pay their bill without incurring a charge from the Company by mailing the payment to the Company address on the remittance slip attached to the monthly invoice, making a payment via the Company's website by either enrolling for recurring payments or making a one-time payment, or by making on-line payments via the Customer's banking institution or other non-Company payment application or agent. Effective August 3, 2020, customers that make a payment via the phone either through a live agent of the Company or via the Company's automated Interactive Voice Response (IVR) system may be charged a Convenience Fee as set forth in the Consolidated Communications of Ohio Company, LLC Local Exchange Services Price List. Customers will be advised of the fee prior to the completion of the transaction and will be given the opportunity to cancel the transaction should they not want to pay the fee. Notice of this fee will be also be communicated to all customers in their July invoices.

EXHIBIT D

(Customer Notice)

The following customer notice will appear on the July invoices.

Beginning on August 3, 2020, a \$1.00 Convenience Fee will be charged for any bill payment transaction conducted over the phone, using either the automated system or via a live agent. Consolidated continues to offer other bill payment options free of charge. You may pay your bill on our website at www.consolidated.com and enroll to make recurring monthly payments or to make a convenient one-time payment. You may also pay your bill through the US Postal Service by submitting a check or money order along with the payment stub in the return envelope provided with your monthly statement. If you have any questions, please contact us at 1.844.YOUR.CCI (1.844.968.7224).

EXHIBIT E

(Affidavit)

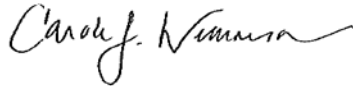
I, Carole J. Williamson, am an authorized agent of the applicant corporation, Consolidated Communications, and am authorized to make this statement on its behalf.

I attest that the customer notice accompanying this affidavit is being sent to affected customers as a bill message in their July 2020 bills, in accordance with Rule 4901:1-6-07, Ohio Administrative Code.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on 6/30/20 at Portland, Maine 04103.

Signature:

A handwritten signature in cursive script that reads "Carole J. Williamson". The signature is written in black ink and is positioned to the right of the printed word "Signature:".

This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

7/1/2020 3:19:08 PM

in

Case No(s). 20-1228-TP-TRF

Summary: Tariff Bill Payment Options electronically filed by Carrie L Patterson on behalf of Consolidated Communications of Ohio Co