Confidential Release

Case number: 13-1115-TP-COI

Date of Confidential Document: 10/16/2013

Release Date: 6/18/20

Page Count: 31

RECEIVED JUN 2 2 2020 DOCKETING DIVISION PUCO

Document Description: FCC Form 481 Annual Reporting

"Consent to Release to the PUCO DIS Website"

Name_____Jay S. Agranoff_____

Reviewing Attorney Examiner's Signature

Date Reviewed 6/22/20

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CONFIDENTIAL

Confidential treatment has been requested for the following document:

Case: 13-1115-TP-COI

Page Count: 31

Date Filed: 10/16/2013

Filed by: Norman J. Kennard

On Behalf of: Fort Jennings Telephone Company

Summary of document: FCC FORM 481- Carrier Annual Reporting

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	m 481 - Carrier Annual Reporting Ilection Form	· · · · · · · · · · · · · · · · · · ·	FCC Form 481 ONI® Control July 2013	Na. 3060-0985/QMB Control No. 3060-0819
<010>_	Study Area Code	300614		
<015>	Study Area Name	FORT JENNINGS TEL CO	····	
<020>	Program Year	2014	<u></u>	
<030>	Contact Name: Person USAC should contact Name: With guestions about this data	OCt Michael Metzger	<u></u>	
<035>	Contact Telephone Number: Number of the person identified in data li	419-286-2181 ine <030>		
<039>	Contact Email Address: Email of the person identified in data line	mike@fjtelephone.co		
				54.313 54.422
ANNUA	LREPORTING FOR ALL CARRIERS			Completion Completion Required Required
<100>	Service Quality Improvement Reporting		(complete attached worksheet)	(check box when complete)
<200> <210>	Outage Reporting (voice)	ck box if no outages to report	(complete attached worksheet)	
		0		
<300>	Unfulfilled Service Requests (voice) Detail on Attempts (voice)		(attach descriptive document)	
	Unfulfilled Service Requests (broadband)		totach beschpare bocomenty	
<330>	Detail on Attempts (broadband)		(ottach descriptive document)	1111
<400>	Number of Complaints per 1,000 custom	ers (voice)		
<410>	Fixed D.O			
<420>	Mobile			
<430>	Number of Complaints per 1,000 custome	ers (broadband)		
<440> <450>	Fixed Mobile			
<500>	Service Quality Standards & Consumer Pr	rotection Bules Compliance	(check to indicate certification)	
<510>	300614oh510	orection notes companies	(ottoched descriptive document)	
<600>			(check to indicate certification)	
<610>	3006140h610		(attached descriptive document)	
<700>	Company Price Offerings (voice)		(complete attached worksheet)	11000
<710>	Company Price Offerings (broadband)		(complete attached worksheet)	Land Market
	Operating Companies and Affiliates	•	(complete attached worksheet)	
<900>	Tribal Land Offerings (Y/N)?		(f yes, complete attached worksheet)	
	Voice Services Rate Comparability		(check to indicate certification)	
<1010>		\frown	(attach descriptive document)	
	• Terrestrial Backhaul (Y/N)?	0	if not, check to indicate certification)	
<1110> <1200>	Terms and Condition for Lifeline Custome	ers	(complete attached worksheet) (complete attached worksheet)	
*				<u></u>
	Price Cap Carriers, Proceed to Price Cap Including Rate-of-Return Corriers affiliate			
<2000>			(check to indicate certification)	State Stat
<2005>			(complete attached worksheet)	
	Rate of Return Carriers, Proceed to ROR	Additional Documentation Wor	rksheet	and the second
<3000>		•	(check to indicate certification)	
<3005>	•	$\sim \circ \circ \downarrow$	(complete attached worksheet)	الم

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(100) (100)	(100) Service Quality Improvement Reporting	FCC Form 481
Data C	Ďatá Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	
<015>		FORT JERNINGS TEL CO
<020>	Program Year	2014
<020>	Contact Name - Person USAC should contact regarding this data	Michael Metzger
<035>	i	0> 419-286-2181
<039>	Contact Email Address - Email Address of person identified in data line <030>	30> wikefiftalephona.com
¢110	Has your company received its ETC certification from the FCC?	(ves / no) O
<111>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "S year plan" filed with the FCC?	
	If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.	℃ 0
<112>	Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a){1}. If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.	s, sur company is a
	Please check these boxes below to confirm that the attached PDF, on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.	Name of Attached Document (.pdf) nt ire
<113 414	Maps detailing progress towards meeting plan targets Report how much universal service (USF) support was received	
<115		
4115	How (USF) was used to improve service capacity	
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.	

100) Sei	(200) Service Outage Reporting (Voice)	eporting (Vok	(e)		-		-		8	FCC Form 481		
ata Col	Data Collection Form			;					σΞ	OMB Control No. 3060 July 2013	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013	o. 3060-0819
<010>	<010> Study Area Code	ba		i		300614						
\$15	Study Area Name	ame				FORT JENNINGS TEL CO	1 CO					
<020>						2014						
ŝ	l I	e - Person USAC	Contact Name - Person USAC should contact regarding this da	t regarding thi	5	Michael Hetzger						
<035>		Mone Number	- Number of per	rson identified	in data fine <0	Contact Telephone Number - Number of person identified in data fine <030> 419-286-2181						
€ 039		I Address - Ema	il Address of pe	rson identified	t in data line <0.	Contact Email Address - Email Address of person identified in data line <030> mixest jtelephone.com	ne.com					
<020>	ŝ	cht>	<\$d>	<h3></h3>	<bd><</bd>	<=>>	< <u>2</u> >	¢	Ŷ	÷	<\$	<h></h>
	Ľ									Did This Outage		
	Reference	Outage Start	Outage Start Outage Start Outage End	Outage End	Outage End	Number of		911 Facilities	Service Outage	Affect Multiple		
	Number	Date	Time	Date		Customers Affected Total Number of	Total Number of	Affected	Description (Check		Service Outage	Preventative
					_		Customers	(Yes / No)	all that apply}	(Yes / No)	Resolution	Procedures
						M I	worksheet					

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<010> Study Area Code	<015> Study Area Name	<020> Program Year	- Person USAC should contact regarding this data	<035> Contact Telephone Number - Number of person identified in data line <030> 419-286-2181.	<039> Contact Email Address - Email Address of person identified in data line <030> wikeef jtelephone.com
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Residential Local Service Charge Effective Date	Single State-wide Residential Local Service Charg
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¢0	Total per line Rates and Fees												
 b5>	Mandatory Extended Area Service Charge												
6 45	State Universal Service Fee												
 cha>	State Subscriber Line Charge State Universal Service Fee						See attached worksheet						
ch3>	Residential Local Service Rate						See att						
ch15	Date fune	add - statu											
	CAC (CETC)												
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300614	FORT JENNINGS TEL CO	2014	Michael Metzget	e <030> 419-286-2181	e<030> mike#fjtelephone.com
c010> Study Area Code	<015> Study Area Name	c020> Program Year	<030> Contact Name - Person USAC should contact regarding this data	<035> Contact Telephone Number - Number of person identified in data line <030> 419-286-2181	<039> Contact Email Address - Email Address of person identified in data line <030> mikes(ftelephone.com
<010>	<015>	<020>	¢030>	<035>	<039>

Usage Atlowance Action Taken When Limit Reached (select) Śđ Usage Allowance (GB) ¢£₽> <d25. Broadband Service -Upload Speed (Mbps) ł... : Broadband Service -Download Speed (Mbps) <tb> Total Rate and Fees 9 . ì State Regulated Fees -- See attached worksheet ---<2d>

 Residential Rate . . 'Þ Exchange (ILEC) 20 i State 46 <117

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<010>	<010> Study Area Code	300514
<015>	<015> Study Area Name	FORT JENNINGS TEL CO
<020>	<020> Program Year	2014
<0E0>	<030> Contact Name - Person USAC should contact regarding this data	Michael Metzger
<2E0>	<035> Contact Telephone Number - Number of person identified in data line <030> 419-286-2181	30> 419-286-2181
600	2030. Contest Emell Address - Emell Address of second identified in data line 2020	120. – fisientisten schone rem

<039> Contact Email Address • Email Address of person identified in data line <030> mike#fjtelepho

Fort Jennings Telephone Company Fort Jennings Telephone Company Fort Jennings Telephone Company <81.0> Reporting Carrier <81.1> Holding Company <81.2> Operating Company

	Doing Business As Company or Brand Designation		heet										
<a2></a2>	SAC		See dttached worksheet										
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300614	FORT JENNINGS TEL CO	2014	Michael Metzger	identified in data line <030> 419-286-2181
<010> Study Area Code	Study Area Name	Program Year	c030> Contact Name · Person USAC should contact regarding this data	<035> Contact Telephone Number - Number of person identified in data in
<010>	<015>	<020>	<030>	<035>

Contact Email Address - Email Address of person identified in data line <030> mixeat jtelephone.com

<039>

<910> Tribal Land(s) on which ETC Serves

<920> Tribat Government Engagement Obligation

Name of Attached Document (.pdf)

If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes: Needs assessment and deployment planning with a focus on Tribal community anchor institutions; <921>

- Feasibility and sustainability planning; <922>
- Marketing services in a culturally sensitive manner; <923>
 - Compliance with Rights of way processes <924>
- Compliance with Land Use permitting requirements <925>
 - **Compliance with Facilities Siting rules** <926>
- **Compliance with Environmental Review processes** <927>
- Compliance with Cultural Preservation review processes <928>
- Compliance with Tribal Business and Licensing requirements. <929>

Select (Yes,No, NA)		

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<039> Contact Email Address - Email Address of person identified in data line <030>

Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G) <1120>

Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G) <1130>

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<010> Study Area Code	Study Area Name	<020> Program Year	- Person USAC should contact	<035> Contact Telephone Number - Number of person identified in data line <030> 419-286-2181	2020 Control Euroli Addesse Surali Addesse ad access Identificad in data line 2020. Without itel entrone com
<010>	<015>	<020>	<030>	<035>	1020

300614ah1210 Name of attached document (.pdf)	HTTP					
<1210> Terms & Conditions of Voice Telephony Lifeline Plans	Link to Public Website	"Please check these boxes below to confirm that the attached PDF, on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	Detalls on the number of minutes provided as part of the plan,	<1223> Additional charges for toil calls, and rates for each such plan.	
<1210>	<1220>		<1221>	<1222>	<1223>	

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300614	FORT JENNINGS TEL CO	2014	Michael Metzger	data fine <030> 419-286-2181	data line <030> mike@fjtelephone.com
<010> Study Area Code	c015> Study Area Name	<020> Program Year	<030> Contact Name - Person USAC should contact regarding this data	<035> Contact Telephone Number - Number of person identified in data line	<039> Contact Email Address - Email Address of person identified in data line
4010 ≥	<015>	<020>	<0£0>	<035>	<039>

CHECK the boxes below to note compliance as a recipient of incremental Connect America Phase 1 support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support by the documents attached below is accurate.

Incremental Connect America Phase I reporting

,

				Name of Altached Document Listing Required information
Incremental connect america mass i reporting 2nd Year Certification (47 CFR § 54.313(b)(1)) 3rd Year Certification (47 CFR § 54.313(b)(2))	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a)) 2013 Frozen Support Certification 2014 Frozen Support Certification 2015 Frozen Support Certification 2016 and future Frozen Support Certification	Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d}} Certification Support Used to Build Broadband	Connect America Phase II Reporting (47 CFR § 54.313(e)) 3rd year Broadband Service Certification 5th year Broadband Service Certification Interim Progress Certification Interim Progress Certification Please check the box to confirm that the attached PDF, on line 2021, Please check the box to confirm that the attached PDF, on line 2021, contains the required information pursuant to § 54.313 (e)(3)(1), as a recipient of CAF Phase I support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.	Interim Progress Community Anchor Institutions
<2010><2010><2011>	<2012> <2013> <2014> <2014> <2015>	<2016>	<1017 <2018> <2019> <2020>	<2021>

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lice form Abi Didă Eminisi No: 3065 Deși Ovilă Confrai No. 3060 de 19 Didă Eminisi No: 3065 Deși Privi Confrai No. 3060 de 19

Page 11

	Contact Telephone Number - Number of person identified in data line <030> 419-286-2181	(b) 419-286-2181	
		wikeafitelephone.com	
1 1 1	ore compliance on its live year service quality plan (persuant to 47 CFR § 54.302(a)) CFR § 54.313(f)(2), I further certify that the information reported	and, for privately h on this form and in	ed cartas, ensuring compliance with the financial reporting requirements set forth in the documents attached below is accurate.
2 2 2	rrogress Report on 5 Year Plan Milestone Certilikation (47 CFR § 54.313(1)(1)(1) Please check this box to confirm that the attached PDF , on line 3012,	Name of Attached Document Utsting Required Information	
Part of the second	contains the required information pursuant to § 54 313 (f)[(i), as a reviewed to the number, names, and reviewed of Contrunity auchor institutions to which began providing acdresses of contrunity auchor institutions to which began providing excess to broadband service in the preceding calendary year.		
a Ferrar	Community Anchor Institutions (47 CFR § 54.31310/11)(k)) Is your company a Prwately Heid ROR Carrier (42 CFR § 54.313(f)(2)) If yest, door your company (Be tile RUS annual report Please check there boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance	Name of Attached Document Listing Required information	res/Noi Tres/Noi
of the lions	requkes: Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)		
heet,	PDF of Balance Sheet, Income Statement and Statement of Cash Flows		ן
s yes quire 5 no c	If the response is yes on line 3014, attach your combany's RUS annual report and all required documentation If the response is no on bine 3014, is your company audited?	Name of Attached Document Litting Required information	(Yes/No)
ž.	lf the response is yes on hue 3018, please check the bores below to confirm your submission, on line 3036 purcuant to § 54.313[9][2], contains		
their hert	: Richer a copy of their audited Mancial statement: or (2) a Mancial report is a format comparable to RUS Operating Report for Telecommunications PDF of Balance Sheet, income Statement and Statement of Cash Flows		00
iter h the co	Management letter issued by the independent certified public accountant that performed the company's financial audit.		
s no subr subr ancia bititied	If the response is no on line 3018, please check the boure below to confirm your submission, on line 3026 pursuant to § 54.313(1(12), contains: copy of their fitaancial statement witch has been subject to review by an independent centified public accountains, or 2) a fitaancial report in a format comparable to RUS Operating Report for Telecommunications		
Barrowers, Underlying Informatio public accountant	Borrowers, Underlying information subjected to a review by an independent certified public accountant		
tet.	Underlying information subjected to an officer certification. PDF of Balance Sheet, income Statement and Statement of Cash Flows		Đ
5	Attack the worksheet listing required information	Name of Attached Document Listing Required Information]00614chJ026

Page 11

Certification - Reporting Carrier	 ······	<u>.</u>	FCC Form 481	·	
Data Collection Form				No. 3060-0986/OM	18 Control No. 3060-0819
	 		July 2013	·`	·

<015> Study Area Name PORT JENNINGS TEL CO

<020> Program Year 2014

<030> Contact Name - Person USAC should contact regarding this data Kichael Hetzger

<035> Contact Telephone Number - Number of person identified in data line <030> 419-286-2181

<039> Contact Email Address - Email Address of person identified in data line <030> mike#fjzelephone.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accur	acy of the Data Reported for the Annual Reporting for CAF or LI Recipients
certify that I am an officer of the reporting carrier; my responsibilities recipients; and, to the best of my knowledge, the information reported	s include ensuring the accuracy of the annual reporting requirements for universal service support d on this form and in any attachments is accurate.
Name of Reporting Carrier: FORT JENNINGS TEL CO	
Signature of Authorized Officer: CERTIFIED ONLINE	Date
Printed name of Authorized Officer: Takmy Landwehr	
Title or position of Authorized Officer: Secratary Teasurer	
Telephone number of Authorized Officer: 419-286-2181	
Study Area Code of Reporting Carrier: 300614	Filing Due Date for this form: 10/15/2013
	d by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §5 502, 503(b), or fine or imprisonment itle 18 of the United States Code, 18 U.S.C. § 1001.

Data Collection Form OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013	Certification - Agent / Carrier	FOC Form 481	
July 2013	Data Collection Form		. 3060-0819
		July 2013	

<010>	Study Area Code	300614	
<015>	Study Area Name	FORT JENNINGS TEL CO	
<020>	Program Year	2014	
<030>	Contact Name - Person L	JSAC should contact regarding this data Michael Mctager	
<035>	Contact Telephone Numi	ber - Number of person identified in data line <030> 429-286-2181	
<039>	Contact Email Address - I	Email Address of person identified in data line <030> mike#fjtelephone.com	

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

	is authorized to submit the information reported on behalf of the rep constbilities include ensuring the accuracy of the annual data reporting requirements provided to the	
agent; and, to the bast of my knowledge, the reports and dat	provided to the authorized agent is accurate.	
Name of Authorized Agent:		
Name of Reporting Carrier:		
Signature of Authorited Officer:	Date:	
Printed name of Authorized Officer:		
Title or position of Authorized Officer:		
Telephone number of Authorized Officer:		
Study Area Code of Reporting Carrier:	Filing Due Date for this form;	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorize	d to File Annual Reports for CAF or LI Recipier	ts on Behalf of Reporting Carrier
I, as agent for the reporting carrier, certify that I am authorized to su the data reported herein based on data provided by the reporting ca		
Name of Reporting Carrier:		
Name of Authorized Agent or Employee of Agent:		
Signature of Authorized Agent or Employee of Agent:		Date:
Printed name of Authorized Agent or Employee of Agent:		
Title or position of Authorized Agent or Employee of Agent		
Telephone number of Authorized Agent or Employee of Agent:		
Study Area Code of Reporting Carrier:	Filing Due Date for this form:	

Persons willfully making false statements on this form can be punished by line or forfeiture under the Communications Act of 1934, 47 U.S.C. \$\$ 502, 503(b), or line or imprisonment under Title 18 of the United States Code, 18 U.S.C. \$ 1001. Attachments

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FEC Form 481 ÖMB Cöntrel No. 3060-0956/ÖMB Centrel No. 3060-0819 July 2013			ورو و المحمول و المحمول المحمول المحمول و							1	Doing Business As Company or Brand Designation													
		8				ine.com				×a2>	SAC													
(soó) operating Compantes Báta Collection Form	Study Area Code	Study Area Name FORT JENNINGS TEL CO	Program Year 2014	Contact Name - Person USAC should contact regarding this data Mitchael Metzger	Contact Telephone Number - Number of person Identified in data line <030> 419-286-2181	Contact Email Address - Email Address of person identified in data line <030> mikeafjtelephone.com	Benorina fartier Fort Jennings Telephone Company	Holding Company Fort Jennings Telephone Company	Operating Company Fort Jenninge Telephone Company		Affiliates	FJ Communications, Inc.												
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65 W Third Street P.O. Box 146 Fort Jennings, OH 45844 419-286-2181



Line 510, Service Quality Standards and Consumer Protection Rules Compliance

Documentation of the company's compliance with certification requirements pursuant to 47 CFR §54.313(a)(5).

In addition to the rules and regulations contained in Title 47, Code of Federal Regulations, Fort Jennings Telephone Company is subject to the following Service Quality Standards and Consumer Protection Rules of the Public Utilities Commission of Ohio:

Ohio Administrative Code

- 4901:1-6-09 Eligible Telecommunication Carrier certification (high cost and Lifeline).
- 4901:1-6-12 Service Requirements for BLES (Basic Local Exchange Service), including installation and repair intervals, deposits, payments and disconnection.
- 4901:1-6-13 Warm line service.
- 4901:1-6-14 BLES pricing parameters, including late payment charges and reconnection fees.
- 4901:1-6-15 Directory Information.
- 4901:1-6-16 Unfair or deceptive acts and practices.
- 4901:1-6-17 Truth in billing requirements.
- 4901:1-6-18 Slamming and preferred carrier freezes.
- 4901:1-6-19 Lifeline requirements.
- 4901:1-6-20 Discounts for persons with communications disabilities.
- 4901:1-6-27 Provider of last resort (POLR).
- 4901:1-6-30 Company records and complaint procedures.
- 4901:1-6-31 Emergency and outage operations.
- 4901:1-7-03 Toll presubscription.
- 4901:1-7-24 Local number portability (LNP).
- 4901:1-7-26 Competition safeguards (CPNI).

Ohio Revised Code

- 4927.06 Unfair or deceptive trade practices.
- 4927.08 Basic local exchange service standards.
- 4927.09 Access to 9-1-1 service.
- 4927.11 Access to basic local exchange service.
- 4927.12 Alteration of rates for basic local exchange service.
- 4927.13 Lifeline service for eligible residential customers.
- 4927.14 Adoption of rules for rates for persons with disabilities.
- 4927.15 Rates, terms and conditions for 9-1-1 and other services.
- 4927.17 Notice of rates, terms or conditions of service; contact information to be provided on bills and notices.

The company has established policies and procedures designed to protect consumers, including publishing the following in the telephone directory provided to each customer: customer rights, formal complaint procedures, and policies related to privacy, slamming and cramming.



65 W Third Street P.O. Box 146 Fort Jennings, OH 45844 419-286-2181



The company observes strict compliance to all CPNI rules, including training for new employees, refresher training for current employees, maintaining written practices for handling CPNI and submitting annual certifications to regulatory agencies. The CPNI manual is available for inspection at the company business office. The company uses a contracted service order administrator to process LNP requests within the time constraints contained in the rules. Customer billing is performed by a billing vendor that maintains software that complies with all truth in billing requirements, including the information that is required to be displayed on the customer bill. The company maintains a CALEA manual and utilizes a third party vendor to make sure that all CALEA requests are processed in accordance with applicable laws and regulations. The CALEA manual and procedures are filed with the appropriate agencies and are also maintained at the company business office.

The company's Basic Local Exchange Service Tariff, PUCO No.5, contains BLES pricing, 9-1-1, Lifeline and IntraLATA presubscription information, terms and conditions. The tariff is available at the company business office and in the tariff section of the PUCO website http://www.puco.ohio.gov.

Other sections of FCC Form 481 contain additional information regarding the following: Lifeline terms and conditions - Line 1210 Emergency operations - Line 610



65 W Third Street P.O. Box 146 Fort Jennings, OH 45844 419-286-2181



Line 610, Functionality in Emergency Situations

Documentation of the company's processes implemented to assure compliance with certification requirements pursuant to 47 CFR \$54.313(a)(6) and \$54.202(a)(2).

The Fort Jennings Telephone Company has an employee call-out procedure in place to mobilize its entire workforce in the event of an emergency situation. The notification process utilizes landline, cellular and Internet technologies. In the event of total failure of all communications technologies, company practices include having employees report to the central office to obtain further instructions.

The central office and core network functionality is supported by 12 hours of battery reserve and a 27 kw generator set capable of running continuously for 30 hours before needing to be refueled. Network nodes containing active electronic equipment are equipped with battery backup. The company maintains 4 portable generator sets that can be deployed to network nodes in the event a power outage exceeds the battery reserve capacity.

The facility network is designed as a diverse-routed fiber optic ring, capable of instantaneously switching traffic around damaged facilities. Employees are trained in fiber optic splicing and the necessary equipment is maintained on-site for rapid deployment and restoration. Separate facilities support the PSTN and broadband network connections to other carriers. In the event that all PSTN facilities are damaged, the switch is capable of both TDM and IP formats, providing the ability to reroute PSTN traffic via dedicated IP facilities to other carriers.

The network is capable of managing traffic spikes caused by emergency situations. This is accomplished by maintaining properly sized trunk groups to the PSTN and by providing substantial broadband backbone bandwidth capable of carrying overflow voice traffic in addition to data traffic. FORT JENNINGS FJTC TELEPHONE CO.

65 W Third Street P.O. Box 146 Fort Jennings, OH 45844 419-286-2181



Line 1210, Terms and Conditions for Lifeline Customers

Fort Jennings Telephone Company, Inc. (SAC 300614) has established terms and conditions for Lifeline customers that incorporate the federal and state requirements as documented in its Basic Local Exchange Service Tariff PUCO No. 5 Section 5, First Revised Sheet No. 1.

The Company shall provide Lifeline service as defined in 47 C.F.R. § 54.401 (a) on a nondiscriminatory basis to all qualifying low-income customers. The Company's Lifeline service offering shall comply with all applicable federal and state laws, including, but not limited to, 47 C.F.R. Part 54, Subpart E; the FCC's Lifeline reform order (Report and Order released February 6, 2012, WC Docket No, 11-42, et. al) and any subsequent clarifying orders; Section 4927.13, Revised Code; Rule 4901:1-6-19, Ohio Administrative Code; and, the Commission's nontraditional Lifeline service order (Finding and Order adopted May 23, 2012, Case No. 10-2377-TP-COI) and any subsequent entries and/or orders.

The Lifeline discount applies to Basic Local Exchange Service (BLES) as defined by Ohio Revised Code 4927.01(A)(1). For residence customers, BLES consists of local dial tone service, flat-rate telephone exchange service, touch-tone dialing service, access to and usage of 9-1-1 services, provision of a telephone directory at no charge, listing in that directory, per call caller identification blocking services, access to telecommunications relay service and access to toll presubscription, interexchange or toll providers or both, and networks of other telephone companies. The company also provides an optional toll denial feature at no additional charge. The current rate for residential BLES is \$7.05 per month inside the corporation limits and \$9.05 outside the corporation limits.

The company applies the Lifeline support amount as follows: first, to waive the End User Common Line EUCL) Charge of \$6.50 and second, to discount the residential BLES charge with the remaining balance of the support amount, in compliance with 47 CFR §54.403(b).

Residential BLES customers may also add optional service features and subscribe to a variety of long distance calling plans offered by the company. These optional services are described on the company website (http://www.fjtelephone.com) under the Services link. No discount is applied to these services because the entire Lifeline support amount is exhausted after applying it to the EUCL and BLES charges.

CONFIDENTIAL - NOT FOR PUBLIC INSPECTION

THE FORT JENNINGS TELEPHONE COMPANY

Financial Report

December 31, 2012

Combs & Company CERTIFIED PUBLIC ACCOUNTAINS

CONFIDENTIAL - NOT FOR PUBLIC INSPECTION

THE FORT JENNINGS TELEPHONE COMPANY

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Combs & Company CERTIFIED PUBLIC ACCOUNTANTS

CONFIDENTIAL - NOT FOR PUBLIC INSPECTION

3610 Elida Road Lima, Ohio 45807 Phone: 419-879-4012 Fax: 419-879-4015

INDEPENDENT ACCOUNTANTS' REVIEW REPORT

Board of Directors The Fort Jennings Telephone Company Fort Jennings, Ohio 45844-0146

We have reviewed the accompanying statements of assets, liabilities, and stockholders' equity, *regulatory basis*, of **The Fort Jennings Telephone Company** (a corporation) as of December 31, 2012 and 2011, and the related statements of income and expenses, changes in retained earnings, and cash flows, *regulatory basis*, for the years then ended. A review includes primarily applying analytical procedures to management's financial data and making inquiries of Company management. A review is substantially less in scope than an audit, the objective of which is the expression of an opinion regarding the financial statements as a whole. Accordingly, we do not express such an opinion.

Management is responsible for the preparation and fair presentation of the financial statements in accordance with accounting principles generally accepted in the United States of America and for designing, implementing, and maintaining internal control relevant to the preparation and fair presentation of the financial statements.

Our responsibility is to conduct the review in accordance with Statements on Standards for Accounting and Review Services issued by the American Institute of Certified Public Accountants. Those standards require us to perform procedures to obtain limited assurance that there are no material modifications that should be made to the financial statements. We believe that the results of our procedures provide a reasonable basis for our report.

Based on our review, with the exception of the matter described in the following paragraph, we are not aware of any material modifications that should be made to the accompanying financial statements in order for them to be in conformity with the accounting principles generally accepted in the United States of America.

The Public Utilities Commission of Ohio prescribes and orders the depreciation methods and lives of assets placed into service by the company. In some instances they do not conform with methods that are generally accepted. The effect on asset values and depreciation expenses has not been determined.

Combs & Company

Lima, Ohio October 7, 2013

> Member: American Institute of Certified Public Accountants. Ohio and Kentucky Societies of Certified Public Accountants Ohio AeriBusiness Association, National Society of Accountants for Cooperatives

$\begin{array}{c} 2011 \\ 2 & 339,301 \\ 3 & 76,999 \\ 0 & 73,000 \\ 8 & 87,727 \\ 0 & 13,740 \\ 10,413 \\ 7 & 601,180 \\ 14 & 10,413 \\ 601,180 \\ 16 & 403,574 \\ 18,834 \\ 38 & 248,138 \\ 32 & 337,197 \\ 00 & 6,000 \\ 51 & 765,069 \\ 05 & 21,705 \\ 07 & 1,578,392 \\ 1,578,392 \\ 0 & 0.00 \\ 0 & 0 & 0.00 \\ 0 & 0 & 0.00 \\ 0 & 0 & 0.00 \\ 0 & 0 & 0 \\ 0 & 0 & 0 $
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10 8,240
29 9,329
71 1,471
6 25,466
05 68,475
57229,127
75 3,317,443
54 1,829,186
1.488,257
94 \$ 2,493,011

The Notes to Financial Statements are a part of these statements. Page 2

Combs & Company CERTIFIED PUBLIC ACCOUNTANTS

THE FORT JENNINGS TELEPHONE COMP Statements of Assets, Liabilities, and Stockholders' Regulatory Basis See Independent Accountants' Review Report December 31, 2012 and 2011	
LIABILITIES AND STOCKHOLDERS' EQUIT	
CURRENT LIABILITIES Accounts payable Other taxes and expenses payable TOTAL CURRENT LIABILITIES	2012 2011 \$ 17,366 \$ 22,465 125,020 53,270 142,386 75,735
OTHER LIABILITIES Deferred taxes and revenues TOTAL OTHER LIABILITIES	<u>352,256</u> <u>259,542</u> 352,256 259,542
STOCKHOLDERS' EQUITY Capital Stock Authorized 2,100 shares, 1,964 and 1,980 shares issued and outstanding in 2012 and 2011 Retained earnings TOTAL STOCKHOLDERS' EQUITY	32,740 33,007 2,109,112 2,124,727 2,141.852 2,157,734
TOTAL LIABILITIES AND STOCKHOLDERS' EQUITY	<u>\$ 2.536,494</u> <u>\$ 2,493,011</u>
The Notes to Financial Statements are a part of these sta Page 3	atements.

Combs & Company CERTIFIED PUBLIC ACCOUNTANTS

Statements of Income and Expenses Regulatory Basis See Independent Accountants' Review Report Years Ended December 31, 2012 and 2011	CONFIDENTIAL PUBLIC INS	
	2012	2011
ncome:	£ 044000 €	040 700
Local basic service	\$ 244,093 \$ 469,582	482,362
Network access service	32,015	33,964
Long distance network service Carrier billing and collection	1,267	1,285
Miscellaneous	106,956	
Total Income	853,913	862,636
Direct Costs:		
Cost of tolls, billing, and access	27,311	26,058
Gross Margin	826,602	836,578
Operating Expenses:		
Motor vehicle and work equipment	39,837	48,257
Land and building	15,154	15,691
Office furniture and equipment	5,729	3,986
Computer expense	2,806	4,368
Digital electronic switch	71,393	61,701
Circuit equipment	29,583	21,941
Poles	1,793	1,646
Cable and wire	78,121	74,041
Power	14,977	14,301
Network operations	27,945	32,331
Depreciation and amortization	156,572	150,847
Customer services	101,292 15,548	90,581 23,879
Executive	36,901	36,440
Accounting and finance Legal and external relations	98,104	94,835
Other general and administrative	130,157	122,572
Operating taxes	6,636	5,948
Total Operating Expenses	832,548	803,365
Operating (Loss) Income	(5,946)	33,213
Other Income and (Expense):		
Interest income	3,510	4,280
Dividend income	10,063	17,798
Investment income	30,107	3,510
Gain (Loss) on disposal of assets	7,722	(1,231)
Interest expense		(865)
Total Other Income and (Expense)	51,402	23,492
Income Before Tax Provision	45,456	56,705
Provision for income tax	33,376	14,801
NET INCOME	<u>\$ 12.080 </u> \$	6 41.904

The Notes to Financial Statements are a part of these statements. Page 4

Combs & Company CERTIFIED PUBLIC ACCOUNTAINTS

Statements of Chan Regu See Independent Ac	G. G	TIAL NOT FOR INSPECTION
	2012	2011
Balance, January 1	\$ 2,124,728	\$ 2,101,727
Additions: Net income Sale of stock	12,080	41,904 4,076
Deductions: Purchase of stock Dividends	4,080 23,616	22.980
Balance, December 31	<u>\$ 2.109.112</u>	<u>\$ 2,124,727</u>

The Notes to Financial Statements are a part of these statements. Page 5

Combs & Company CERTIFIED PUBLIC ACCOUNTANTS

Statements of Cash Flows Regulatory Basis See Independent Accountants' Review Report Years Ended December 31, 2012 and 2011	CONFIDENTIA PUBLIC IN	L - NOT FOR SPECTION
	2012	2011
CASH FLOWS FROM OPERATING ACTIVITIES	^ (2 - - -	•
Net Income	\$ 12,080	\$ 41,904
Adjustments To Reconcile Net Income To		
Net Cash Provided By Operating Activities:	156,572	150 947
Depreciation and amortization Deferred income taxes	33,376	150,847 30,529
Gain on investments	(30,107)	(3,510)
(Gain) Loss on disposal of assets	(7,722)	1.231
Change In Assets And Liabilities	(,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	1,201
Decrease (Increase):		
Accounts receivable	4,146	2,848
Prepaid expenses	(8,981)	(990)
Materials and supplies	2,079	638
Refundable income taxes	6,240	(13,740)
Increase (Decrease):		
Accrued expenses and taxes	(6,368)	4,425
Deferred revenues	<u> </u>	470.070
Total Adjustments	208,573	172.278
Net Cash Provided By Operating Activities	220,653	214,182
CASH FLOWS FROM INVESTING ACTIVITIES		
Cash payments for the purchase of property	(321,501)	(99,189)
Cash proceeds from investments and sale of assets	10.544	23,359
Net Cash Used In Investing Activities	(310,957)	(75,830)
CASH FLOWS FROM FINANCING ACTIVITIES		
Payments to retire common stock	(9,796)	
Proceeds from issue of common stock	5,449	4,343
Principal payments on debt		(34,647)
Borrowing through inter-company accounts	73,008	(21,727)
Dividends paid	(23,616)	(22,980)
Net Cash Provided By (Used In) Financing Activities	45,045	(75.011)
(DECREASE) INCREASE IN CASH AND EQUIVALENTS	(45,259)	63,341
CASH AND EQUIVALENTS, January 1	339,301	275,960
CASH AND EQUIVALENTS, December 31	<u>\$ 294.042</u>	<u>\$ 339.301</u>
SUPPLEMENTAL DISCLOSURE OF CASH FLOW INFORMATION: Income taxes paid Interest paid	\$ \$	\$ 5,000 \$ 865

The Notes to Financial Statements are a part of these statements.

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Combs & Company DEBHFIED PUBLIC ACCOUNTANTS

THE FORT JENNINGS TELEPHONE COMPANY

Notes to Financial Statements December 31, 2012 and 2011

CONFIDENTIAL - NOT FOR PUBLIC INSPECTION

NOTE 1. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

Accounting Method and Pervasiveness of Estimates

The corporation in reporting assets and liabilities, as well as in determining income and expenses uses the accrual accounting method. The preparation of financial statements, in conformity with regulatory accounting principles, requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities at the date of the financial statements and the reported amounts of revenues and expenses during the reporting period. Actual results could differ from those estimates.

Accounts Receivable

Corporation has elected to report receivables at billing amounts, less a reserve for possible losses in their collection that is based on historical experience, coupled with a review of current status of existing receivables. Accounts deemed uncollectible by the company's management are charged off after approval of the Board of Directors.

Inventories

Inventories are stated at the lower of cost or market on a first-in, first-out basis.

Investments

The corporation reports investments at the aggregate of lower of cost or market, where a market value can be established.

Property, Plant, and Equipment

Assets representing property, plant, and equipment are carried at cost, less depreciation, using the straight-line method over the estimated useful lives as prescribed by regulatory agencies.

Income Taxes

Federal income taxes are recognized proportionately, based on the overall income tax liability of the consolidated group.

The corporation has adopted Financial Accounting Standards Board FASB ASC 740 "Accounting for Uncertainty in Income Taxes". FASB ASC 740 prescribes a two-step process for the financial statement measurement and recognition of a tax position taken or expected to be taken in a tax return. The first step involves the determination of whether it is more likely than not, greater than 50 percent likelihood, that a tax position will be sustained upon examination, based on the technical merits of the position. The second step requires that any tax position that meets the more-likely-than-not recognition threshold is measured and recognized in the financial statements at the largest amount of benefit that is greater than 50 percent likely of being realized upon ultimate settlement. Penalties and interest assessed, if any, by income taxing authorities are included in operating expenses. Tax returns for the years 2009, 2010, 2011 and 2012 remain open for examination by the Internal Revenue Service.

THE FORT JENNINGS TELEPHONE COMPANY

Notes to Financial Statements December 31, 2012 and 2011 CONFIDENTIAL - NOT FOR PUBLIC INSPECTION

NOTE 1. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (continued)

Shipping and Handling Costs

Fees and costs for shipping and handling are recorded in the income statement as a part of the operating expenses.

Subsequent Events

Management has evaluated subsequent events through October 7, 2013, the date the financial statements were available to be issued.

NOTE 2. NATURE OF OPERATIONS AND CONCENTRATION OF CREDIT RISK

The corporation was initially formed to provide telephone service to the Fort Jennings area. The telephone services provided are primarily regulated by The Public Utilities Commission of Ohio with assets, liabilities, income, and expenses reported on a regulatory basis. The corporation has engaged in other activities, which are not regulated, but do not constitute a material part of the operations. Both regulated and deregulated accounts have been combined within these financial statements. Credit is primarily granted to customers located locally and regionally or nationally for carrier. The company has extended credit of \$72,853 and \$76,999 at December 31, 2012 and 2011, respectively.

NOTE 3. INVESTMENTS

Investments (at cost)

	Туре	2012	2011	
Com Net, Inc.	Common	\$ 18,000	\$ 18,000	
Communications Venture Corporation	Common	122,500	122,500	
Broadband Network Group, LLC	Partnership	4,004	4,077	
North West Net, Inc.	Common	68,000	68,000	
Horizon Telecom, Inc.	Class A	15,073	15,073	
Horizon Telecom, Inc.	Class B	43.035	43,035	
Horizon PCS, Inc.	Common	-	-	
Venture Leasing, L.L.C.	Partnership	86,085	83,970	
Fiber Solutions of Ohio, L.L.C.	Partnership	41,149	13,919	
F J Communications, Inc.	Corp.	10,000	10,000	
Leader Technologies, Inc.	Corp.	25,000	25,000	
Total		\$ 432,846	\$ 403,574	
i otal		3 432,040	5 403,574	

These investments are in closely held regional communications companies with no current market price available.

NOTE 4. AFFILIATED COMPANIES

On January 1, 2004, the company spun-off the deregulated segment of business consisting of the CATV, DSL and other deregulated services.

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Combs & Company CERTIFIED PUBLIC ACCOUNTANTS

THE FORT JENNINGS TELEPHONE COMPANY

Notes to Financial Statements December 31, 2012 and 2011 CONFIDENTIAL - NOT FOR PUBLIC INSPECTION

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NOTE 4. AFFILIATED COMPANIES (continued)

The new company, F J Communications, Inc., is a wholly owned subsidiary of the corporation. Management has not consolidated the subsidiary in these regulatory financial statements. The investment in the subsidiary is included in the investments. The assets and liabilities were transferred to the subsidiary and through agreements certain services are passing between each company. Each company has an inter-company receivable or payable to account for this activity. The balance due from The Fort Jennings Telephone Company was \$119,550 and \$46,542 for 2012 and 2011, respectively.

NOTE 5. FEDERAL INCOME TAXES

The provision for income taxes consists of:

		2011
Prior year over accrual	\$-	\$ (15,728)
Federal deferred tax expense	33,376	
	<u>\$ 33,376</u>	\$ 14,801

The following is a summary of the deferred tax liabilities as reported on the statement of assets, liabilities and stockholders' equity for the years ended December 31, 2012 and 2011:

	2012		
Deferred federal tax liability, non-current	\$ 292,918	\$ 259,542	

After considering all of the evidence, both positive and negative, management has concluded it is more likely than not that all future tax expense will be realized, therefore, a valuation allowance is not needed for the deferred tax liability of December 31, 2012 and 2011.

NOTE 6. RELATED PARTY TRANSACTIONS

The company has entered into long term agreements for right to use equipment and fiber cable with ComNet, Inc., a corporation in which they have a minority interest. The amount prepaid in 2012 for fiber equipment located at the Fort Jennings office was \$9,089 for December 31, 2012 and will be amortized over 15 years. The amount of deferred revenue received in 2012 by the company for the use of fiber cable by ComNet, Inc. was \$59,338 for December 31, 2012 and will be amortized over 15 years.

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Combs & Company CERTIFIED PUBLIC ACCOUNTANTS Officer Certification of Financial Statements

Line 3026

I certify that I am an officer of the reporting carrier and that it was not audited in the ordinary course of business for the preceding fiscal year. The reported financial data have been reviewed by an independent Certified Public Accountant are accurate to the best of my knowledge.

Name of Reporting Carrier: Fort Jennings Telephone Company
Signature of Authorized Officer:
ل ' Printed name of Authorized Officer: <u>Tammy Landwehr</u>
Title of Authorized Officer: Secretary Treasurer
Study Area Code of Carrier: <u>300614</u>
Date: 10-11-2013

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