

THE PUBLIC UTILITIES COMMISSION OF OHIO

**IN THE MATTER OF THE COMPLAINT OF
PHIL SUSSMAN,**

COMPLAINANT,

CASE NO. 20-98-TP-CSS

v.

FRONTIER NORTH, INC.

RESPONDENT.

ENTRY

Entered in the Journal on April 8, 2020

I. SUMMARY

{¶ 1} The Commission grants Complainant's request to dismiss this complaint case because the parties have reached a settlement resolving all issues raised.

II. DISCUSSION

{¶ 2} Pursuant to R.C. 4927.21, the Commission has authority to consider written complaints filed against a telephone company by any person or corporation regarding any rate, service, regulation, or practice relating to any service furnished by the public utility that is in any respect unjust, unreasonable, insufficient, or unjustly discriminatory.

{¶ 3} Respondent, Frontier North, Inc. (Frontier), is a telephone company as defined in R.C. 4905.03 and, as such, is subject to the jurisdiction of this Commission.

{¶ 4} On January 24, 2020, Phil Sussman (Mr. Sussman or Complainant) filed a complaint against Frontier. The complaint alleges, among other things, that Complainant is entitled to reimbursement from Frontier for services that Mr. Sussman paid for but that Frontier never provided.

{¶ 5} On February 14, 2020, Frontier filed its answer, in which it claims, pursuant to Ohio Adm.Code 4901-9-01(F), the parties have reached a settlement resolving all issues raised in the complaint.

{¶ 6} Ohio Adm.Code 4901-9-01(F) provides that, if the public utility complained against files an answer or motion which asserts that the complaint has been satisfied and no response is filed within 20 days, the Commission may presume that satisfaction has occurred and dismiss the complaint.

{¶ 7} On February 28, 2020, Mr. Sussman filed a letter expressing his agreement that the parties have reached a settlement resolving all issues raised, and requesting, on that basis, that the Commission should dismiss this case.

{¶ 8} The Commission finds that Complainant's request for case dismissal should be granted and that this case should be dismissed.

III. ORDER

{¶ 9} It is, therefore,

{¶ 10} ORDERED, That Complainant's request for dismissal be granted, and that Case No. 20-98-TP-CSS be dismissed and closed of record. It is, further,

{¶ 11} ORDERED, That a copy of this Entry be served upon all parties of record.

COMMISSIONERS:

Approving:

Sam Randazzo, Chairman
M. Beth Trombold
Lawrence K. Friedeman
Daniel R. Conway
Dennis P. Deters

DEF/mef

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Commission of Ohio Docketing Information System on

4/8/2020 2:43:04 PM

in

Case No(s). 20-0098-TP-CSS

Summary: Entry granting Complainant's request to dismiss this complaint case because the parties have reached a settlement resolving all issues raised. electronically filed by Ms. Mary E Fischer on behalf of Public Utilities Commission of Ohio