# EXHIBIT A Superceded Tariff Pages

Kelly Faul, Senior Manager 22001 Loudoun County Pkwy Ashburn, VA 20147

Case No. 19-2139-TP-ZTA Issued: December 17, 2019

P.U.C.O. Tariff No. 5 4th Revised Title Page Cancels 3rd Revised Title Page

Effective: January 31, 2020

#### LOCAL EXCHANGE SERVICES

Effective January 31, 2020, the services in this tariff are withdrawn for all customers except Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond January 31, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to January 31, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

This tariff, Ohio Tariff No. 5 submitted on behalf of XO Communications Services, LLC, cancels and replaces Ohio Tariff No. 1, submitted on behalf of XO Communications Services, Inc. in its entirety.

#### TITLE PAGE

#### LOCAL EXCHANGE SERVICES TARIFF

**OF** 

#### XO COMMUNICATIONS SERVICES, LLC

Certificate No. 90-9017

REGULATIONS AND SCHEDULE OF INTRASTATE CHARGES APPLYING TO TIER 1 LOCAL EXCHANGE SERVICE WITHIN THE STATE OF OHIO IN THE COUNTIES OF

Mahoning

Trumball

Columbiana

Cuyahoga Fairfield Franklin Lake Geauga Hamilton Licking Clermont Madison Butler Pickaway Warren Summit Stark Union Portage Delaware Medina

(N)

Kelly Faul, Regulatory Affairs Director 13865 Sunrise Valley Drive Herndon, VA 20171

Case No. 18-1719-TP-TRF Issued: November 28, 2018

P.U.C.O. Tariff No. 5 17th Revised Page 1 Cancels 16th Revised Page 1

Effective: January 1, 2019

#### LOCAL EXCHANGE SERVICES

#### **CHECK SHEET**

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

<b>PAGE</b>	REVISION	PAGE	REVISION	PAGE	REVISION	
Title	2 <sup>nd</sup> Rev.	31	Original	62	Original	
1	17 <sup>th</sup> Rev.	* 32	Original	63	Original	
2	Original	33	1 <sup>st</sup> Rev.	64	Original	
3	Original.	34	2 <sup>nd</sup> Rev.	65	Original	
4	Original	35	Original	66	Original	
5	1st Rev.	36	Original	67	1st Rev.	
6	1st Rev.	37	Original	68	Original	
7	1st Rev.	38	Original	69	5 <sup>th</sup> Rev.	*
8	3 <sup>rd</sup> Rev.	39	Original	70	4 <sup>th</sup> Rev.	
9	1st Rev.	40	Original	71	Original	
10	Original	41	Original	72	4 <sup>th</sup> Rev.	*
11	Original	42	Original	73	Original	
12	1st Rev.	43	Original	74	4th Rev.	
12.1	Original	44	Original	75	Original	
13	1st Rev.	45	Original	76	Original	
14	1st Rev.	46	Original	77	Original	
15	Original	47	Original	78	Original	
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21	Original	53	Original			
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23	Original	55	1st Rev.			
24	Original	56	Original			
25	Original	56.1	Original			
26	Original	57	Original			
27	Original	58	Original			
28	Original	59	Original			
29	1st Rev.	60	1st Rev.			
30	Original	61	Original			

<sup>\* -</sup> indicates those pages included with this filing

Kelly Faul –Senior Manager 22001 Loudoun County Pkwy Ashburn, VA 20147 Case No. 19-2139-TP-ZTA

Issued: December 17, 2019

P.U.C.O. Tariff No. 5 3rd Revised Page 12 Cancels 2nd Revised Page 12

Effective: January 31, 2020

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#### **SECTION 1 - DEFINITIONS**

**Advance Payment -** Payment that may be required by the Company as a means of being compensated for extraordinary expenses, including, but not limited to, special construction costs associated with a particular service installation.

**Authorized User -** A person, firm, corporation or other entity that either is authorized by the Customer to use local exchange telephone service or is placed in a position by the Customer, either through acts or omissions, to use local exchange telephone service.

**Basic Local Exchange Service (BLES)** - residential-end-user access to and usage of telephone-company-provided services over a single line or small-business-end-user access to and usage of telephone-company-provided services over the primary access line of service, which in the case of residential and small-business access and usage is not part of a bundle or package of services, that does both of the following:

- (a) Enables a customer to originate or receive voice communications within a local service area as that area exists on the effective date of the amendment of this section by S.B. 162 of the 128th general assembly;
- (b) Consists of all of the following services:
  - (i)Local dial tone service;
  - (ii) For residential end users, flat-rate telephone exchange service;
  - (iii) Touch tone dialing service;
  - (iv) Access to and usage of 9-1-1 services, where such services are available;
  - (v) Access to operator services and directory assistance;
  - (vi) Provision of a telephone directory in any reasonable format for no additional charge and a listing in that directory, with reasonable accommodations made for private listings;
  - (vii) Per call, caller identification blocking services;
  - (viii) Access to telecommunications relay service; and
  - (ix) Access to toll presubscription, interexchange or toll providers or both, and networks of other telephone companies.

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Kelly Faul -Senior Manager 22001 Loudoun County Pkwy Ashburn, VA 20147

Case No. 19-2139-TP-ZTA Issued: December 17, 2019

P.U.C.O. Tariff No. 5 2nd Revised Page 15 Cancels 1<sup>st</sup> Revised Page 15

Effective: January 31, 2020

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#### **SECTION 2 - REGULATIONS**

#### 2.1 Undertaking of the Company

#### **2.1.1** Scope

The Company undertakes to furnish communications service in connection with one-way and/or two-way information transmission between points within the State of Ohio under the terms of this tariff.

Customers may use services and facilities provided under this tariff to obtain access to services offered by other service providers. The Company is responsible under this tariff only for the services and facilities provided herein, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own Customers.

#### 2.1.2 Shortage of Equipment or Facilities

- **A.** The Company reserves the right to limit or allocate the use of existing facilities, or of additional facilities offered by the Company when necessary because of lack of facilities or due to some other cause beyond the Company's control.
- B. The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's fiber optic cable facilities as well as facilities the Company may obtain from other carriers, from time to time, to furnish service as required at the sole discretion of the Company.

Kelly Faul -Senior Manager 22001 Loudoun County Pkwy Ashburn, VA 20147

Case No. 19-2139-TP-ZTA Issued: December 17, 2019

P.U.C.O. Tariff No. 5 2nd Revised Page 45 Cancels 1<sup>st</sup> Revised Page 45

Effective: January 31, 2020

#### LOCAL EXCHANGE SERVICES

#### **SECTION 3 - SERVICE DESCRIPTIONS - CATEGORY ONE**

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The following sections will apply to customers who are served by a Central Office where the former XO Ohio, Inc. has facilities and to existing Customers of XO Ohio, Inc. as of February 25, 2005.

Category One - Sections 3.1 through 3.8

#### 3.1 Local Exchange Service

The Company's Local Telephone Service provides a Customer with the ability to connect to the Company's switching network which enables the Customer to:

- place or receive calls to any calling Station in the local calling area, as defined herein;
- access enhanced 911 Emergency Service where available;
- access the interexchange carrier selected by the Customer for interLATA, intraLATA, interstate or international calling;
- access Operator Services;
- access Directory Assistance;
- place or receive calls to 800 telephone numbers;
- access Telecommunication Relay Service.

The Company's service can not be used to originate calls to other telephone companies' caller-paid information services (e.g., 900, 976). Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company's switch.

#### 3.1.1 Access Recovery Charge

The Access Recovery Charge (ARC) is a monthly surcharge assessed to business customers (this surcharge will not apply to residential customers) in order to recover materially increased costs resulting from regulations adopted by the Federal Communications Commission in the Matter of Unbundled Access to Network Elements and Review of the Unbundling Obligations of Incumbent Local Exchange Carriers, (CC Docket 01-388 and WC Docket 04-313). The ARC is calculated by application of a percentage to each customer's total monthly recurring charges (MRCs). The ARC percentage to be applied will be determined by the customer's total MRCs on its monthly invoice. The chart below shows the ARC percentage that will be applied based on the MRCs

Kelly Faul - Senior Manager 22001 Loudoun County Pkwy Ashburn, VA 20147

Case No. 19-2139-TP-ZTA Issued: December 17, 2019

P.U.C.O. Tariff No. 5 2nd Revised Page 57 Cancels 1st Revised Page 57

Effective: January 31, 2020

#### LOCAL EXCHANGE SERVICES

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#### SECTION 4 - SERVICE DESCRIPTIONS - CATEGORY TWO, (CONT'D.)

The following sections will apply to customers who are served by a Central Office where the former Allegiance Ohio, Inc. has facilities and to existing Customers of XO Ohio, Inc. as of February 25, 2005.

Category Two - Sections 4.1 through 4.7

#### 4.1 Connection Charges

#### 4.1.1 General

Connection Charges are nonrecurring charges which may apply to the following: (a) the installation of a new service; (b) the transfer of an existing service to a different location; (c) a change from one class of service to another at the same or a different location; or (d) restoral of service after suspension or termination for nonpayment. Connection Charges are listed with the service to which they apply or are provided in this Section.

The Company alone may make changes in the location of its lines and equipment. When it is found that a move or change of such lines or equipment has been made by others, the Connection Charge for the underlying service will apply as if the work had been done by the Company.

The Customer may be assessed a charge for any move, add or change of a Company service. Move, Add and Change are defined as follows:

**Move** - The disconnection of existing equipment at one location and reconnection of the same equipment at a new location in the same building or in a different building on the same premises.

**Add** - The addition of a service to existing equipment and/or service at one location.

**Change** - The change, including rearrangement or reclassification, of existing service at the same location.

#### **4.1.2** Exceptions to the Connection Charge

The Company may from time to time waive or reduce the connection charges as part of a promotion or trial.

(N)

Kelly Faul - Senior Manager 22001 Loudoun County Pkwy

Ashburn, VA 20147 Case No. 19-2139-TP-ZTA Issued: December 17, 2019

Effective: January 31, 2020

P.U.C.O. Tariff No. 5

2nd Revised Page 68

Cancels 1st Revised Page 68

#### LOCAL EXCHANGE SERVICES

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#### **SECTION 5 - PRICE LIST - CATEGORY ONE**

The following sections will apply to customers who are served by a Central Office where the former XO Ohio, Inc. has facilities and to existing Customers of XO Ohio, Inc. as of February 25, 2005.

Category One - Sections 5.1. thru 5.6

#### 5.1 Local Line Rates

TIFD	ONE	DATEC -	VO Raci	c Line Service -	Local Only
I I I I	UNIT	KAIDS -	AU Dasi	c Line Service -	LOCAL UNITY

TIER ONE MIT	LO - AO Dasie Lii	ic bei vice - Local	Omy		
No. Lines	Monthly	One Year	Two Y	ears Th	ree years +
1	\$25.50	\$24.00	\$23.00	\$2:	2.00
TIER TWO RAT	Γ <b>ES</b> - XO Basic Li	ne Service - Loca	l Only		
No. Lines		Monthly	One Year	Two Years	Three years
1		\$25.50	\$24.00	\$23.00	\$22.00
Monthly Recurri	ng Charges (grand	fathered after Ma	rch 7, 1998)		
Basic Local Lin	e - Line Charge				
Month-	-to-Month				\$23.50
1 year					\$22.00
3 year					\$19.50
Flat Rate Local (	Calling, non recurr	ing per line			\$11.00
Service Connects	ion Charge (per lir	ne)			\$45.00
TIER ONE RAT	ES			Per Call	
Month-	-to-month:			\$0.070	
Term P	lan			\$0.072	

\$0.072

#### **Extended Local Calls (ELC)**

TIER TWO RATES

	8 AM to 9 PM, 1	Monday-Friday	<b>All Other Times</b>	
Mileage	<b>Initial Minute</b>	<b>Each Additional</b>	<b>Initial Minute</b>	<b>Each Additional</b>
		Minute		Minute
0-10	\$0.038	\$0.010	\$0.019	\$0.005
11-22	\$0.043	\$0.014	\$0.021	\$0.007
23+	\$0.048	\$0.019	\$0.024	\$0.0095
Unlimited	Local Calling (per	r month):		\$24.00

#### **Measured Rate Service**

Initial Minute	<b>Peak</b> \$0.044
	Off-Peak
Initial Minute	\$ 0.0185

(N)

(N)

(1)

Kelly Faul, Senior Manager 22001 Loudoun County Pkwy Ashburn, VA 20147

Case No. 19-2139-TP-ZTA Issued: December 17, 2019

P.U.C.O. Tariff No. 5 2nd Revised Page 71 Cancels 1<sup>st</sup> Revised Page 71

Effective: January 31, 2020

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#### LOCAL EXCHANGE SERVICES

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#### **SECTION 6 - PRICE LIST - CATEGORY TWO**

The following sections will apply to customers who are served by a Central Office where the former Allegiance Telecom of Ohio, Inc. has facilities and to existing Customers of XO Ohio, Inc. as of February 25, 2005.

#### Category Two - Sections 6.1 through 6.6

#### 6.1 Connection Charges

#### A. Line Restoral Charge

NRC Company initiated suspension \$20.00

### 6.2 Service Order Charges

Account Setup Fee, per account, per location (Applies when establishing a new account	NRC
with the Company)	\$25.00
Primary Service Order Charge, per order (to add or Change existing service)	\$50.00
<b>Record Order Charge</b> , per account (Applies when the Company must make charges to its records due to a customer requested change in service)	\$15.00
<b>Single Line Connection Charge</b> , per Line or Trunk (Applies when new or add'l service is established)	\$24.35
<b>Subsequent Service Order Charge</b> per order (adding features, changing existing features, telephone number change)	\$50.00
<b>Technician Visit Charge*</b> , per occurrence (Applies to add, move, or change requests requiring a technician to be dispatched for work to be completed	\$150.00

#### 6.3 Presubscription-2 (PIC)

	NRC
Per line, trunk, or port (manual change)	\$5.00
Per line, trunk, or port (electronic change)	\$1.25

(N) |

Kelly Faul, Senior Manager 22001 Loudoun County Pkwy Ashburn, VA 20147 Case No. 19-2139-TP-ZTA

P.U.C.O. Tariff No. 5 2nd Revised Page 75 Cancels 1st Revised Page 75

Issued: December 17, 2019 Effective: January 31, 2020

#### LOCAL EXCHANGE SERVICES

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#### **SECTION 7 - CONTRACT TARIFFS**

#### 7.1 **Contract Tariff Option 101**

7.1.1 **Description:** This Contract Tariff Option provides a discount on Monthly Recurring Charges (MRCs) for customers who order any of the following newly installed services ("Subscribed Services") in accordance with the requirements set forth in this Contract Tariff Option 101:

> Rate/Service Element Tariff Section Small Business Basic Business Line 3.8.1

- 7.1.2 Eligibility: The customer must meet all of the following criteria in order to be eligible to receive the rates, terms and conditions of this Contract Tariff Option 101:
  - The customer must subscribe to this Option 101 by submitting a written authorization in a manner A. designated by the Company during the period from April 4, 2015 through July 31, 2015 (the "Subscription Period");
  - В. The customer must order new installations of at least one of the following services listed above in Section 7.1.1.
  - C. The customer must accept service on the original service date. If the customer does not accept service on the original service date, the customer's acceptance of the service on a later date will make the service ineligible for the discount provided under this Option 101, unless the later date is designated by the Company.
  - D. The customer may not concurrently subscribe to any other contract tariff option, special service arrangement, or Individual Case Basis (ICB) arrangement offered by the Company and available to the customer either currently or at any time during the Service Period, which contract tariff option, special service arrangement, or ICB provides a discount, credit or other reduction in rates or terms based on achievement of revenue or volume targets by the customer for the services ordered pursuant to this Option 101.
- 7.1.3 **Service Period:** The Service Period subscribed to under this Option 101 is one, two, or three years and Company and Customer must agree on the service period prior to commencement of service. The Service Period shall commence on the day that the newly installed service is accepted by the customer and end at the end of the term associated with the service period subscribed to.

#### 7.1.4 **Terms and Conditions**

Except as set forth in this Option 101, the rates, terms and conditions set forth in the sections listed A. for the Subscribed Services shown in Section 7.1.1 will apply for the Subscribed Service

(N)

### EXHIBIT B Proposed Tariff Pages

Kelly Faul, Senior Manager 22001 Loudoun County Pkwy Ashburn, VA 20147

Case No. 20-0719-TP-ATA Issued: April 7, 2020

P.U.C.O. Tariff No. 5 5th Revised Title Page Cancels 4th Revised Title Page

Effective: May 8, 2020

#### LOCAL EXCHANGE SERVICES

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This tariff, Ohio Tariff No. 5 submitted on behalf of XO Communications Services, LLC, cancels and replaces Ohio Tariff No. 1, submitted on behalf of XO Communications Services, Inc. in its entirety.

#### TITLE PAGE

#### LOCAL EXCHANGE SERVICES TARIFF

**OF** 

#### XO COMMUNICATIONS SERVICES, LLC

Certificate No. 90-9017

REGULATIONS AND SCHEDULE OF INTRASTATE CHARGES APPLYING TO TIER 1 LOCAL EXCHANGE SERVICE WITHIN THE STATE OF OHIO IN THE COUNTIES OF

> Mahoning Columbiana Trumball

Cuyahoga	Fairfield
Franklin	Lake
Geauga	Hamilton
Licking	Clermont
Madison	Butler
Pickaway	Warren
Summit	Stark
Union	Portage
Delaware	Medina

Kelly Faul, Regulatory Affairs Director 13865 Sunrise Valley Drive Herndon, VA 20171 Case No. 20-0719-TP-ATA

Issued: April 7, 2020

Cancels 17th Revised Page 1

P.U.C.O. Tariff No. 5

18th Revised Page 1

Effective: May 8, 2020

#### LOCAL EXCHANGE SERVICES

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Kelly Faul –Senior Manager 22001 Loudoun County Pkwy Ashburn, VA 20147 Case No. 20-0719-TP-ATA

Issued: April 7, 2020

P.U.C.O. Tariff No. 5 4th Revised Page 12 Cancels 3rd Revised Page 12

Effective: May 8, 2020

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  - (iii) Touch tone dialing service;
  - (iv) Access to and usage of 9-1-1 services, where such services are available;
  - (v) Access to operator services and directory assistance;
  - (vi) Provision of a telephone directory in any reasonable format for no additional charge and a listing in that directory, with reasonable accommodations made for private listings;
  - (vii) Per call, caller identification blocking services;
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Kelly Faul -Senior Manager 22001 Loudoun County Pkwy Ashburn, VA 20147 Case No. 20-0719-TP-ATA

Case No. 20-0719-TP-ATA Issued: April 7, 2020

P.U.C.O. Tariff No. 5 3rd Revised Page 15 Cancels 2nd Revised Page 15

Effective: May 8, 2020

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#### **2.1.1** Scope

The Company undertakes to furnish communications service in connection with one-way and/or two-way information transmission between points within the State of Ohio under the terms of this tariff.

Customers may use services and facilities provided under this tariff to obtain access to services offered by other service providers. The Company is responsible under this tariff only for the services and facilities provided herein, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own Customers.

#### 2.1.2 Shortage of Equipment or Facilities

- **A.** The Company reserves the right to limit or allocate the use of existing facilities, or of additional facilities offered by the Company when necessary because of lack of facilities or due to some other cause beyond the Company's control.
- B. The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's fiber optic cable facilities as well as facilities the Company may obtain from other carriers, from time to time, to furnish service as required at the sole discretion of the Company.

(N) | | | | | | |

Kelly Faul -Senior Manager 22001 Loudoun County Pkwy Ashburn, VA 20147 Case No. 20-0719-TP-ATA

Case No. 20-0719-TP-ATA Issued: April 7, 2020

P.U.C.O. Tariff No. 5 3rd Revised Page 45 Cancels 2nd Revised Page 45

Effective: May 8, 2020

#### LOCAL EXCHANGE SERVICES

#### **SECTION 3 - SERVICE DESCRIPTIONS - CATEGORY ONE**

Effective January 31, 2020, the services in this tariff are withdrawn for all customers except Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond January 31, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to January 31, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits. Effective May 8, 2020, services for Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities) are no longer available to new customers. Moves, additions, or changes will no longer be permitted for existing customers.

The following sections will apply to customers who are served by a Central Office where the former XO Ohio, Inc. has facilities and to existing Customers of XO Ohio, Inc. as of February 25, 2005.

Category One - Sections 3.1 through 3.8

#### 3.1 Local Exchange Service

The Company's Local Telephone Service provides a Customer with the ability to connect to the Company's switching network which enables the Customer to:

- place or receive calls to any calling Station in the local calling area, as defined herein;
- access enhanced 911 Emergency Service where available;
- access the interexchange carrier selected by the Customer for interLATA, intraLATA, interstate or international calling;
- access Operator Services;
- access Directory Assistance;
- place or receive calls to 800 telephone numbers;
- access Telecommunication Relay Service.

The Company's service can not be used to originate calls to other telephone companies' caller-paid information services (e.g., 900, 976). Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company's switch.

#### 3.1.1 Access Recovery Charge

The Access Recovery Charge (ARC) is a monthly surcharge assessed to business customers (this surcharge will not apply to residential customers) in order to recover materially increased costs resulting from regulations adopted by the Federal Communications Commission in the Matter of Unbundled Access to Network Elements and Review of the Unbundling Obligations of Incumbent Local Exchange Carriers, (CC Docket 01-388 and WC Docket 04-313). The ARC is calculated by application of a percentage to each customer's total monthly recurring charges (MRCs). The ARC percentage to be applied will be determined by the customer's total MRCs on its monthly invoice. The chart below shows the ARC percentage that will be applied based on the MRCs

(N) | | (N)

Kelly Faul - Senior Manager 22001 Loudoun County Pkwy Ashburn, VA 20147 Case No. 20-0719-TP-ATA

Issued: April 7, 2020

P.U.C.O. Tariff No. 5 3rd Revised Page 57 Cancels 2nd Revised Page 57

Effective: May 8, 2020

#### LOCAL EXCHANGE SERVICES

Effective January 31, 2020, the services in this tariff are withdrawn for all customers except Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond January 31, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to January 31, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits. Effective May 8, 2020, services for Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities) are no longer available to new customers. Moves, additions, or changes will no longer be permitted for existing customers.

#### SECTION 4 - SERVICE DESCRIPTIONS - CATEGORY TWO, (CONT'D.)

The following sections will apply to customers who are served by a Central Office where the former Allegiance Ohio, Inc. has facilities and to existing Customers of XO Ohio, Inc. as of February 25, 2005.

Category Two - Sections 4.1 through 4.7

#### 4.1 Connection Charges

#### 4.1.1 General

Connection Charges are nonrecurring charges which may apply to the following: (a) the installation of a new service; (b) the transfer of an existing service to a different location; (c) a change from one class of service to another at the same or a different location; or (d) restoral of service after suspension or termination for nonpayment. Connection Charges are listed with the service to which they apply or are provided in this Section.

The Company alone may make changes in the location of its lines and equipment. When it is found that a move or change of such lines or equipment has been made by others, the Connection Charge for the underlying service will apply as if the work had been done by the Company.

The Customer may be assessed a charge for any move, add or change of a Company service. Move, Add and Change are defined as follows:

**Move** - The disconnection of existing equipment at one location and reconnection of the same equipment at a new location in the same building or in a different building on the same premises.

Add - The addition of a service to existing equipment and/or service at one location.

**Change** - The change, including rearrangement or reclassification, of existing service at the same location.

#### **4.1.2** Exceptions to the Connection Charge

The Company may from time to time waive or reduce the connection charges as part of a promotion or trial.

(N) | | (N)

Kelly Faul - Senior Manager 22001 Loudoun County Pkwy Ashburn, VA 20147

Case No. 20-0719-TP-ATA Issued: April 7, 2020

Effective: May 8, 2020

Two Years

P.U.C.O. Tariff No. 5

Cancels 2nd Revised Page 68

Three years

3rd Revised Page 68

#### LOCAL EXCHANGE SERVICES

Effective January 31, 2020, the services in this tariff are withdrawn for all customers except Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond January 31, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to January 31, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits. Effective May 8, 2020, services for Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities) are no longer available to new customers. Moves, additions, or changes will no longer be permitted for existing customers.

#### **SECTION 5 - PRICE LIST - CATEGORY ONE**

The following sections will apply to customers who are served by a Central Office where the former XO Ohio, Inc. has facilities and to existing Customers of XO Ohio, Inc. as of February 25, 2005.

#### Category One - Sections 5.1. thru 5.6

#### 5.1 Local Line Rates

No. Lines

TIER ONE RATES	- XO	Basic	Line	Service -	Local	Only
----------------	------	-------	------	-----------	-------	------

No. Lines	Monthly	One Year	Two Years	Three years +
1	\$25.50	\$24.00	\$23.00	\$22.00

Monthly

#### TIER TWO RATES - XO Basic Line Service - Local Only

1	\$25.50	\$24.00	\$23.00	\$22.00
Monthly Recurring Charges (gran	ndfathered after l	March 7, 1998)		
<b>Basic Local Line - Line Charge</b>				
Month-to-Month				\$23.50
1 year				\$22.00
3 year				\$19.50
Flat Rate Local Calling, non recu	C I			\$11.00
Service Connection Charge (per l	ine)			\$45.00
Service Connection Charge (per l	ine)			\$45.00

One Year

TIER ONE RATES	Per Call
Month-to-month:	\$0.070
Term Plan	\$0.072

TIER TWO RATES \$0.072

#### **Extended Local Calls (ELC)**

	8 AM to 9 PM, Monday-Friday		All Other Times	
Mileage	<b>Initial Minute</b>	<b>Each Additional</b>	<b>Initial Minute</b>	<b>Each Additional</b>
		Minute		Minute
0-10	\$0.038	\$0.010	\$0.019	\$0.005
11-22	\$0.043	\$0.014	\$0.021	\$0.007
23+	\$0.048	\$0.019	\$0.024	\$0.0095
Unlimited	l Local Calling (per	r month):		\$24.00

### Measured Rate Service

Initial Minute	<b>Peak</b> \$0.044
Initial Minute	<b>Off-Peak</b> \$ 0.0185
imuai Minute	\$ 0.0183

Kelly Faul, Senior Manager 22001 Loudoun County Pkwy Ashburn, VA 20147 Case No. 20-0719-TP-ATA

Issued: April 7, 2020

P.U.C.O. Tariff No. 5 3rd Revised Page 71 Cancels 2nd Revised Page 71

Effective: May 8, 2020

NRC

NDC

#### LOCAL EXCHANGE SERVICES

Effective January 31, 2020, the services in this tariff are withdrawn for all customers except Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond January 31, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to January 31, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits. Effective May 8, 2020, services for Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities) are no longer available to new customers. Moves, additions, or changes will no longer be permitted for existing customers.

#### **SECTION 6 - PRICE LIST - CATEGORY TWO**

The following sections will apply to customers who are served by a Central Office where the former Allegiance Telecom of Ohio, Inc. has facilities and to existing Customers of XO Ohio, Inc. as of February 25, 2005.

#### Category Two - Sections 6.1 through 6.6

#### 6.1 Connection Charges

#### A. Line Restoral Charge

NRC Company initiated suspension \$20.00

#### 6.2 Service Order Charges

<b>Account Setup Fee</b> , per account, per location (Applies when establishing a new account with the Company)	
<b>Record Order Charge</b> , per account (Applies when the Company must make charges to its records due to a customer requested change in service)	\$15.00
Single Line Connection Charge, per Line or Trunk (Applies when new or add'l service is established)	\$24.35
<b>Subsequent Service Order Charge</b> per order (adding features, changing existing features, telephone number change)	\$50.00
<b>Technician Visit Charge*</b> , per occurrence (Applies to add, move, or change requests requiring a technician to be dispatched for work to be completed	\$150.00

#### 6.3 Presubscription-2 (PIC)

	INIC
Per line, trunk, or port (manual change)	\$5.00
Per line, trunk, or port (electronic change)	\$1.25

(N) | | | | | | |

Kelly Faul, Senior Manager 22001 Loudoun County Pkwy Ashburn, VA 20147 Case No. 20-0719-TP-ATA P.U.C.O. Tariff No. 5 3rd Revised Page 75 Cancels 2nd Revised Page 75

Issued: April 7, 2020 Effective: May 8, 2020

#### LOCAL EXCHANGE SERVICES

Effective January 31, 2020, the services in this tariff are withdrawn for all customers except Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond January 31, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to January 31, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits. Effective May 8, 2020, services for Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities) are no longer available to new customers. Moves, additions, or changes will no longer be permitted for existing customers.

#### **SECTION 7 - CONTRACT TARIFFS**

#### 7.1 Contract Tariff Option 101

**7.1.1 Description:** This Contract Tariff Option provides a discount on Monthly Recurring Charges (MRCs) for customers who order any of the following newly installed services ("Subscribed Services") in accordance with the requirements set forth in this Contract Tariff Option 101:

Rate/Service Element Tariff Section
Small Business Basic Business Line 3.8.1

- **7.1.2 Eligibility:** The customer must meet all of the following criteria in order to be eligible to receive the rates, terms and conditions of this Contract Tariff Option 101:
  - A. The customer must subscribe to this Option 101 by submitting a written authorization in a manner designated by the Company during the period from April 4, 2015 through July 31, 2015 (the "Subscription Period");
  - **B.** The customer must order new installations of at least one of the following services listed above in Section 7.1.1.
  - C. The customer must accept service on the original service date. If the customer does not accept service on the original service date, the customer's acceptance of the service on a later date will make the service ineligible for the discount provided under this Option 101, unless the later date is designated by the Company.
  - D. The customer may not concurrently subscribe to any other contract tariff option, special service arrangement, or Individual Case Basis (ICB) arrangement offered by the Company and available to the customer either currently or at any time during the Service Period, which contract tariff option, special service arrangement, or ICB provides a discount, credit or other reduction in rates or terms based on achievement of revenue or volume targets by the customer for the services ordered pursuant to this Option 101.
- **7.1.3 Service Period:** The Service Period subscribed to under this Option 101 is one, two, or three years and Company and Customer must agree on the service period prior to commencement of service. The Service Period shall commence on the day that the newly installed service is accepted by the customer and end at the end of the term associated with the service period subscribed to.

#### 7.1.4 Terms and Conditions

A. Except as set forth in this Option 101, the rates, terms and conditions set forth in the sections listed for the Subscribed Services shown in Section 7.1.1 will apply for the Subscribed Service

(N) | | (N)

# **EXHIBIT C Transmittal**



22001 Loudoun County Pkwy Ashburn, VA 20147

#### VIA ELECTRONIC FILING

April 7, 2020

Public Utilities Commission of Ohio Attention: Docketing Division 180 East Broad Street Columbus, Ohio 43215-3793

Re: XO Communications Services, LLC, P.U.C.O. Tariff No. 5

Case No. - 20-0719-TP-ATA

To Whom It May Concern:

Please find enclosed original copy of revisions to XO Communications Services, Inc. ("XO"), P.U.C.O. Tariff No. 5. These revisions introduce grandfathering language for Federal, State and Local Government Agencies, and Educational Institutions. Please note that customers have been advised of this change via bill message (attached) prior to the onset of coronavirus. The services subject to the grandfathering have been of declining interest to our customers for some time now. Grandfathering these services should not negatively impact any of our Federal, State or Local Government Agency or Educational Institution customers during this unprecedented situation. Therefore, we are proceeding to file these tariff revisions consistent with our bill message and with the understanding that are not desired by our customers. Should any existing customer find it needs to make a move, addition or change regarding a grandfathered service during the duration of any federal or state executive order declaring a state of public health emergency, XO Communications Services, LLC is committed to working with those customers to offer the service past the effective date of the tariff revision, or to find an alternative service through another Verizon provider, to ensure our customers' business operations can continue uninterrupted during the crisis. We understand how important it is for people to stay connected, especially during this difficult time for our Nation.

The following revised pages are included with this filing:

5th Revised Title Page 18th Revised Page 1 4th Revised Page 12 3rd Revised Page 15 3rd Revised Page 45 3rd Revised Page 57 3rd Revised Page 68 3rd Revised Page 71 3rd Revised Page 75

These revisions are being filed with an issued date of April 7, 2020 and effective date of May 8, 2020.

If you have any questions, please contact me at 703-694-5950 or daniel.ostroff@verizon.com.

Sincerely,

/s/ Daniel G. Ostroff

Daniel G. Ostroff Analyst, State Government Affairs

Enclosures

# **EXHIBIT D Customer Notice**

#### **Bill Message**

#### TO OUR CUSTOMERS: NOTICE OF CHANGE IN TERMS

On or after May 8, 2020, the XO services listed in this notice will be 'grandfathered' for Federal, state, and local Government agencies and educational institutions. New customers will not be able to buy the services listed below from XO and moves, additions, and changes will no longer be permitted for existing customers.

Please share this important information with other members of your organization (e.g., IT, provisioning, network engineers, billing, operations, carrier managers) as they may be impacted. List of Impacted Services:

- 1. Integrated Services Digital Network (ISDN)-Primary Rate Interface (PRI). Other names for this service are Inbound PRI; Local ISDN-PRI
- 2. Remote Call Forwarding (RCF)
- 3. Contact Center on Demand (CCOD)
- 4. XO Basic Business Lines. Other names for this service are Basic Line; Enhanced Business Line; Full Service Business Line; Foreign Exchange Line; Remote Call Forward; Small Business Basic Business Local Line Service I & II; Small Business Basic Business Multi-Line Service I & II; Business Services Basic Business Local Line Service; Business Services Basic Business Multi-Line Services Basic Business Multi-Line Service
- 5. Voice over Internet Protocol (VoIP) Origination. *Note: only XO VOIP Origination service is affected by this notice, not Enterprise SIP (ESIP), Hosted PBX or IP Flex*
- 6. XO Session Initiation Protocol (SIP) Trunking. Note: This does not apply to XO Enterprise SIP (ESIP), Hosted PBX or IP Flex
- 7. TDM bundled products: XOptions; Digital PBX Bundled Package; Integrated Access; PRI Bundled Package 1 & 2; True Business Total Communications (TBTC); Total Communications (TC); True Business (TB). XOptions Flex is not included
- 8. XO Business Trunks: Other names for this service are Analog Trunk; Digital Trunk; Combination Trunk; Inbound Trunk; Two Way Trunk; Dedicated LD, Direct Access Line; Full Switched; Fractional Switched; Digital T-1; Full Digital Switched T-1; Local Analog PBX Trunk Service; Local Digital PBX Trunk Service; Local Trunk Basic PBX Analog Trunk; Private Branch Exchange (PBX) Trunks
- 9. XO Conferencing, Other names for this service are Conference Calling Audio; WebEx
- 10. Hosted Security. Other names for this service are SRA; DMZ; WCF; Fault Tolerant
- 11. XO Centrex
- 12. Digital Subscriber Line (DSL). Other names for this service are ADSL; IDSL; SDSL.
- 13. Site Security. Other names for his service are ASA; FWL; VPN; managed security
- 14. Broadband Internet
- 15. ISDN Basic Rate Interface (BRI)
- 16. DDOS Mitigation
- 17. Long Distance and toll-free services offered as standalone services or in association with ISDN PRI, Business Lines, TDM Integrated Access, TBTC, XOptions, Business Trunks, Centrex, ISDN-BRI, VoIP Origination, and XO Session Initiation Protocol (SIP) Trunking

For more information about Verizon's services please contact us via MyXO.com or via the toll-free phone number on your bill. If you already have an existing Verizon sales representative, client service manager ('CSM') or contracts manager assigned to your business or you are supported by an authorized Verizon partner, please contact them directly.

This foregoing document was electronically filed with the Public Utilities

**Commission of Ohio Docketing Information System on** 

4/7/2020 11:12:58 AM

in

Case No(s). 20-0719-TP-ATA

Summary: Tariff These revisions introduce grandfathering language for Federal, State and Local Government Agencies, and Educational Institutions. electronically filed by Mr. Dan Ostroff on behalf of Ostroff, Daniel G Mr.