

THE PUBLIC UTILITIES COMMISSION OF OHIO

**IN THE MATTER OF THE COMPLAINT OF
GARY AND SHIRLEY SNYDER,**

COMPLAINANTS,

CASE NO. 19-2110-GA-CSS

v.

COLUMBIA GAS OF OHIO, INC.,

RESPONDENT.

ENTRY

Entered in the Journal on January 29, 2020

I. SUMMARY

{¶ 1} The Commission grants the motion to dismiss the complaint with prejudice, as the issues in the case have been resolved.

II. DISCUSSION

{¶ 2} Pursuant to R.C. 4905.26, the Commission has authority to consider written complaints filed against a public utility by any person or corporation regarding any rate, service, regulation, or practice relating to any service furnished by the public utility that is in any respect unjust, unreasonable, insufficient, or unjustly discriminatory.

{¶ 3} Columbia Gas of Ohio, Inc. (Columbia) is a natural gas company as defined in R.C. 4905.03 and a public utility as defined in R.C. 4905.02, and, as such, is subject to the jurisdiction of this Commission.

{¶ 4} On December 3, 2019, Gary and Shirley Snyder (Complainants) filed a complaint against Columbia alleging inaccurate billing. Complainants state that a well and a gas line to their home were checked for leaks, with satisfactory results, and assert that they have not exceeded their allotted gas usage for the past two years. Complainants request cancellation of the amount Columbia states that they owe.

{¶ 5} Columbia filed its answer and a motion to dismiss on December 13, 2019. In its answer, Columbia states that it is without sufficient knowledge or information to form a belief regarding Complainants' allegations. In the motion to dismiss, Columbia explains that the parties have resolved all issues raised in the complaint and requests that the case be dismissed with prejudice.

{¶ 6} Ohio Adm.Code 4901-9-01(F) provides that, if an answer or motion is filed that asserts that a complaint has been satisfied or settled, and no response is filed within 20 days, the Commission may presume that satisfaction or settlement has occurred and dismiss the complaint.

{¶ 7} Complainants did not file a response to Columbia's assertion that the matter has been resolved. Pursuant to Ohio Adm.Code 4901-9-01(F), the Commission finds that Columbia's motion to dismiss the complaint with prejudice is reasonable and should be granted.

III. ORDER

{¶ 8} It is, therefore,

{¶ 9} ORDERED, That the motion to dismiss the complaint with prejudice be granted. It is, further,

{¶ 10} ORDERED, That this case be dismissed and closed of record. It is, further,

{¶ 11} ORDERED, That a copy of this Entry be served upon all parties of record.

COMMISSIONERS:

Approving:

Sam Randazzo, Chairman

M. Beth Trombold

Lawrence K. Friedeman

Dennis P. Deters

JML/kck

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Summary: Entry that the Commission grants the motion to dismiss the complaint with prejudice, as the issues in the case have been resolved. electronically filed by Docketing Staff on behalf of Docketing