

FILE



## Public Utilities Commission

Mike DeWine, Governor  
Sam Randazzo, Chairman

### Commissioners

M. Beth Trombold  
Lawrence K. Friedeman  
Dennis P. Deters  
Daniel R. Conway

January 27, 2020

Frontier Communications  
Cassandra Cole  
1300 Columbus-Sandusky Rd. N.  
Marion, OH 43302

Case No. 20-0098-TP-CSS

Dear Ms. Cole:

Enclosed is a copy of a complaint filed with the Public Utilities Commission of Ohio. In accordance with Rule 4901-9-01 of the Ohio Administrative Code (revision effective June 15, 2014), you are hereby directed to file an answer to the complaint with the Commission, and serve a copy of your answer upon the complainant(s) within 20 days after January 27, 2020.

In addition to your answer, you may also file any motion that you find to be appropriate.

THE PUBLIC UTILITIES COMMISSION OF OHIO

Tanowa Troupe, Secretary  
Debbie Ryan, Acting Secretary  
Donielle M. Hunter, Acting Secretary  
Susan Patterson, Acting Secretary

Enclosure  
TMT/dlh

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