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Baker&Hostetier LLP

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Fax Cover Sheet

Date:

December 12, 2019

Pages (including cover sheet):

58

Name	Сотралу	Fax#	Phone #	
Ms. Barcy F. McNeal	Docketing Division - Public Utilities Commission of Ohio	614-466-0313		

From:

David F. Proafio

Employee #:

6029

Client Matter #: 111615.000003

Re:

Public Power, LLC; Case No. 11-5815-EL-CRS

Message:

Please see the attached Renewal Certification Application for Power Marketers for Public Power, LLC

If this transmission is not complete, please call Judith Gleeson at 216-861-6739.

This message is intended only for the use of the individual or entity to which it is addressed and may contain information that is privileged, confidential and exempt from disclosure under applicable law. If the reader of this message is not the intended recipient or the employee or agent responsible for delivering the message to the intended recipient, you are hereby notified that any dissemination, distribution, or copying of this communication is strictly prohibited. If you have received this communication in error, please notify us immediately by telephone (collect), and return the original message to us at the above address via the U.S. Postal Service. Thank you.

Atlanta Chicago Cincinnati Cleveland Columbus Costa Mesa Denver This is to certify that the images appearable, awashington, DC Houston accurate and complete reproduction of a case file document delivered in the regular course of business. 12/13/19 _Date Processed_ Technician DR

BakerHostetler

December 12, 2019

Baker&Hostetler LLP

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T 216.621.0200 F 216.696.0740 www.bakerlaw.com

David F. Proaño direct dial: 216.861.7834 dproano@bakeriaw.com

VIA FACSIMILE

Ms. Barcy F. McNeal Docketing Division Public Utilities Commission of Ohio 180 East Broad Street, 11th Floor Columbus, Ohio 43215-3793 Fax: (614) 466-0313

Re: Public Power, LLC: Case No. 11-5815-EL-CRS

Dear Ms. McNeal:

Enclosed please find Public Power, LLC's Renewal Certification Application for Power Marketers. We attempted to file the enclosed application numerous times on the PUCO docketing e-filing system this afternoon, but were unable to complete the filing and continued to get error readings. We attempted to discuss these issues with the PUCO docketing staff (at telephone number 614-466-4095), but were unable to connect with anyone.

Please let me know if you have any questions regarding this matter or if you have any issues with this submission.

Sincerely,

/s/David F. Proaño

David F. Proaño

Enclosure



Original CRS Case Number	Version
11 - 5815-EL-CRS	May 2016

RENEWAL APPLICATION FOR RETAIL GENERATION PROVIDERS AND POWER MARKETERS

Please print or type all required information. Identify all attachments with an exhibit label and title (Example: Exhibit C-10 Corporate Structure). All attachments should bear the legal name of the Applicant. Applicants should file completed applications and all related correspondence with the Public Utilities Commission of Ohio, Docketing Division; 180 East Broad Street, Columbus, Ohio 43215-3793.

This PDF form is designed so that you may input information directly onto the form. You may also download the form, by saving it to your local disk, for later use.

A. RENEWAL INFORMATION Applicant intends to be renewed as: (check all that apply) A-1 ☐Retail Generation Provider ☐Power Broker ☑Power Marketer ☐ Aggregator A-2 Applicant's legal name, address, telephone number, PUCO certificate number, and web site address Legai Name Public Power, LLC Address 6555 Sierra Drive, Irving, TX 75039 PUCO Certificate # and Date Certified 11-418E (4) and January 11, 2018 Telephone #(888) 354-4415 Web site address (if any) www.ppandu.com A-3 List name, address, telephone number and we b site address under which Applicant does business in Ohio Legal Name Public Power, LLC Address 6555 Sierra Drive, Irving, TX 75039 Telephone #(888) 354-4415 Web site address (if any) www.ppandu.com

		<u> </u>
Contact person for re	gulatory or emergeno	y matters
Name David Ricketts		
Title Director of Retail Pe	olicy	
Business address 1005 Co	ongress Avenue Suite 750	Austin, Texas 78701
Telephone # (512) 349-644	41 Fa	x # (512) 349-6469
E-mail address D	avid.Ricketts@vistraene	rgy.com
Contact person for Co	ommission Staff use i	n investigating customer com
Name_Jim_Vermenlen		
Title Manager, Customer	Advocacy Services	
Business address 6555 Si	erra Drive Irving Teres	75030
Telephone # (972) 868-394		× # (877) 304-2608
	im.Vermeulen@vistraene	
	-	_
Applicant's address a	nd toll-free number fo	or customer service and comp
Customer Service address		
TO II Anna Talankana A con	ON 864 / Mar To	
Toll-free Telephone # (88		x #_(877) 304-2608
E-mail address 31		
	m.Vermenlen@vistraene	rgy.com
E-mail address 31	m.Vermenlen@vistraene	rgy.com number # 27-1658057
E-mail address Applicant's federal en Applicant's form of or Sole Proprietorship	m.Vermenlen@vistraene uployer identification wnership (check one)	rgy.com number # 27-1658057 Partnership
E-mail address Applicant's federal en Applicant's form of or Sole Proprietorship	m.Vermenlen@vistraene uployer identification wnership (check one)	rgy.com number # 27-1658057 Partnership
E-mail address Applicant's federal en Applicant's form of or	m.Vermeolen@vistraene oployer identification wnership (check one) ership (LLP)	rgy.com number # <u>27-1658057</u>
E-mail address 31 Applicant's federal en Applicant's form of or Sole Proprietorship Limited Liability Partne	m.Vermenlen@vistraene aployer identification wnership (check one) ership (LLP)	rgy.com number # 27-1658057 Partnership Limited Liability Company (LLC)
E-mail address 31 Applicant's federal en Applicant's form of or Sole Proprietorship Limited Liability Partne Corporation PROVIDE THE FOLLOW	m.Vermeolen@vistraene uployer identification wnership (check one) ership (LLP)	rgy.com number # 27-1658057 Partnership Limited Liability Company (LLC)
E-mail address 31 Applicant's federal en Applicant's form of or Sole Proprietorship Limited Liability Partne Corporation PROVIDE THE FOLLOW Exhibit A10 "Princip	m.Vermeolen@vistraene uployer identification wnership (check one) ership (LLP) VING AS SEPARATE A'	rey.com number # 27-1658057 Partnership Limited Liability Company (LLC) Other TTACHMENTS AND LABEL AS 1

B. MANAGERIAL CAPABILITY AND EXPERIENCE

PROVIDE THE FOLLOWING AS SEPARATE ATTACHMENTS AND LABEL AS INDICATED:

- B-1 Exhibit B-1 "Jurisdictions of Operation," provide a 1st of all jurisdictions in which the applicant or any affiliated interest of the applicant is, at the date of filing the application, certified, licensed, registered, or otherwise authorized to provide retail or wholesale electric services.
- B-2 Exhibit B-2 "Experience & Plaus," provide a description of the applicant's experience and plan for contracting with customers, providing contracted services, providing billing statements, and responding to customer inquiries and complaints in accordance with Commission rules adopted pursuant to Section 4928.10 of the Revised Code.
- B-3 Exhibit B-3 "Disclosure of Liabilities and Investigations," provide a description of all existing, pending or past rulings, judgments, contingent liabilities, revocation of authority, regulatory investigations, or any other matter that could adversely impact the applicant's financial or operational status or ability to provide the services it is seeking to be certified to provide.
- B-4 Disclose whether the applicant, a predecessor of the applicant, or any principal officer of the applicant have ever been convicted or held liable for fraud or for violation of any consumer protection or antitrust laws within the past five years.

 I No I Yes

If yes, provide a separate attachment labeled as **Exhibit B-4 "Disclosure of Consumer Protection Violations"** detailing such violation(s) and providing all relevant documents.

B-5 Disclose whether the applicant or a predecessor of the applicant has had any certification, license, or application to provide retail or wholesale electric service denied, curtailed, suspended, revoked, or cancelled within the past two years.

I No I Yes

If yes, provide a separate attachment labeled as **Exhibit B-5** "Disclosure of Certification Denial, Curtailment, Suspension, or Revocation" detailing such action(s) and providing all relevant documents.

C. <u>FINANCIAL CAPABILITY AND EXPERIENCE</u>

PROVIDE THE FOLLOWING AS SEPARATE ATTACHMENTS AND LABEL AS INDICATED:

C-1 <u>Exhibit C-1 "Annual Reports."</u> provide the two most recent Annual Reports to Shareholders. If applicant does not have annual reports, the applicant should provide similar information in Exhibit C-1 or indicate that Exhibit C-1 is not applicable and why. (This is generally only applicable to publicly traded companies who publish annual reports.)

- C-2 <u>Exhibit C-2 "SEC Filings."</u> provide the most recent 10-K/8-K Filings with the SEC. If the applicant does not have such filings, it may submit those of its parent company. An applicant may submit a current link to the filings or provide them in paper form. If the applicant does not have such filings, then the applicant may indicate in Exhibit C-2 that the applicant is not required to file with the SEC and why.
- C-3 <u>Exhibit C-3 "Financial Statements."</u> provide copies of the applicant's two most recent years of audited financial statements (balance sheet, income statement, and cash flow statement). If audited financial statements are not available, provide officer certified financial statements. If the applicant has not been in business long enough to satisfy this requirement, it shall file audited or officer certified financial statements covering the life of the business. If the applicant does not have a balance sheet, income statement, and cash flow statement, the applicant may provide a copy of its two most recent years of tax returns (with social security numbers and account numbers redacted).
- C-4 <u>Exhibit C-4 "Financial Arrangements."</u> provide copies of the applicant's financial arrangements to conduct CRES as a business activity (e.g., guarantees, bank commitments, contractual arrangements, credit agreements, etc.,).

Renewal applicants can fulfill the requirements of Exhibit C-4 by providing a current statement from an Ohio local distribution utility (LDU) that shows that the applicant meets the LDU's collateral requirements.

First time applicants or applicants whose certificate has expired as well as renewal applicants can meet the requirement by one of the following methods:

- 1. The applicant itself stating that it is investment grade rated by Moody's, Standard & Poor's or Fitch and provide evidence of rating from the rating agencies.
- 2. Have a parent company or third party that is investment grade rated by Moody's, Standard & Poor's or Fitch guarantee the financial obligations of the applicant to the LDU(s).
- 3. Have a parent company or third party that is not investment grade rated by Moody's, Standard & Poor's or Fitch but has substantial financial wherewithal in the opinion of the Staff reviewer to guarantee the financial obligations of the applicant to the LDU(s). The guarantor company's financials must be included in the application if the applicant is relying on this option.
- 4. Posting a Letter of Credit with the LDU(s) as the beneficiary.

If the applicant is not taking title to the electricity or natural gas, enter "N/A" in Exhibit C-4. An N/A response is only applicable for applicants seeking to be certified as an aggregator or broker.

- C-5 <u>Exhibit C-5 "Forecasted Financial Statements,"</u> provide two years of forecasted income statements for the applicant's ELECTRIC related business activities in the state of Ohio Only, along with a list of assumptions, and the name, address, email address, and telephone number of the preparer. The forecasts should be in an annualized format for the two years succeeding the Application year.
- C-6 Exhibit C-6 "Credit Rating," provide a statement disclosing the applicant's credit rating as reported by two of the following organizations: Duff & Phelps, Fitch IBCA, Moody's Investors Service, Standard & Poor's, or a similar organization. In instances where an applicant does not have its own credit ratings, it may substitute the credit ratings of a parent or an affiliate organization, provided the applicant submits a statement signed by a principal officer of the applicant's parent or affiliate organization that guarantees the obligations of the applicant. If an applicant or its parent does not have such a credit rating, enter "N/A" in Exhibit C-6.
- C-7 <u>Exhibit C-7 "Credit Report."</u> provide a copy of the applicant's credit report from Experian, Dun and Bradstreet or a similar organization. An applicant that provides an investment grade credit rating for Exhibit C-6 may enter "N/A" for Exhibit C-7.
- C-8 Exhibit C-8 "Bankruptcy Information," provide a list and description of any reorganizations, protection from creditors or any other form of bankruptcy filings made by the applicant, a parent or affiliate organization that guarantees the obligations of the applicant or any officer of the applicant in the current year or within the two most recent years preceding the application.
- C-9 <u>Exhibit C-9 "Merger Information,"</u> provide a statement describing any dissolution or merger or acquisition of the applicant within the two most recent years preceding the application.
- C-10 <u>Exhibit C-10 "Corporate Structure."</u> provide a description of the applicant's corporate structure, not an internal organizational chart, including a graphical depiction of such structure, and a list of all affiliate and subsidiary companies that supply retail or wholesale electricity or natural gas to customers in North America. If the applicant is a stand-alone entity, then no graphical depiction is required and applicant may respond by stating that they are a stand-alone entity with no affiliate or subsidiary companies.

D. TECHNICAL CAPABILITY

PROVIDE THE FOLLOWING AS SEPARATE ATTACHMENTS AND LABEL AS INDICATED:

- Exhibit D-1 "Operations" provide a written description of the operational nature of the D-1 applicant's business. Please include whether the applicant's operations include the generation of power for retail sales, the scheduling of retail power for transmission and delivery, the provision of retail ancillary services as well as other services used to arrange for the purchase and delivery of electricity to retail customers.
- D-2 Exhibit D2 "Operations Expertise," given the operational nature of the applicant's business, provide evidence of the applicant's experience and technical expertise in performing such operations.
- D-3 Exhibit D-3 "Key Technical Personnel," provide the names, titles, e-mail addresses, telephone numbers, and the background of key personnel involved in the operational aspects of the applicant's business.
- Exhibit D-4 "FERC Power Marketer License Number," provide a statement D-4 disclosing the applicant's FERC Power Marketer License number. (Power Marketers

Sworn and subscribed before me this ____

Month

11th day of December, 2019

Alexandro Regari, Lead Compliance Paralega !

icial agministering oath

My commission expires on Triviana 31, 2023

Alejandro Pagani Notary Public-Connecticut My Commission Expires January 31, 2023

AFFIDAVIT

state of Connecticut:

Norwolk ss.

County of Fair Field:

Crabe Vazquez , Affiant, being duly sworn/affirmed according to law, deposes and says that:

He she is the Vice President (Office of Affiant) of Public Rover, LLC (Name of Applicant);

That he/she is authorized to and does make this affidavit for said Applicant,

- The Applicant herein, attests under penalty of false statement that all statements made in the
 application for certification renewal are true and complete and that it will amend its application while
 the application is pending if any substantial changes occur regarding the information provided in the
 application.
- 2. The Applicant herein, attests it will timely file an annual report with the Public Utilities Commission of Ohio of its intrastate gross receipts, gross earnings, and sales of kilowatt-hours of electricity putsuant to Division (A) of Section 4905.10, Division (A) of Section 4911.18, and Division (F) of Section 4928.06 of the Revised Code.
- The Applicant herein, attests that it will timely pay any assessments made pursuant to Sections 4905.10, 4911.18, or Division F of Section 4928.06 of the Revised Code.
- The Applicant herein, attests that it will comply with all Public Utilities Commission of Ohio rules or orders as adopted pursuant to Chapter 4928 of the Revised Code.
- 5. The Applicant herein, attests that it will cooperate fully with the Public Utilities Commission of Ohio, and its Staff on any utility matter including the investigation of any consumer complaint regarding any service offered or provided by the Applicant.
- The Applicant herein, attests that it will comply with all state and/or federal rules and regulations
 concerning consumer protection, the environment, and advertising/promotions.
- The Applicant herein, attests that it will fully comply with Section 4928.09 of the Revised Code regarding consent to the jurisdiction of Ohio Courts and the service of process.
- 8. The Applicant herein, attests that it will use its best efforts to verify that any entity with whom it has a contractual relationship to purchase power is in compliance with all applicable licensing requirements of the Federal Energy Regulatory Commission and the Public Utilities Commission of Ohio.
- 9. The Applicant herein, attests that it will cooperate fully with the Public Utilities Commission of Ohio, the electric distribution companies, the regional transmission entities, and other electric suppliers in the event of an emergency condition that may jeopardize the safety and reliability of the electric service in accordance with the emergency plans and other procedures as may be determined appropriate by the Commission.
- 10. If applicable to the service(s) the Applicant will provide, the Applicant herein, attests that it will adhere to the reliability standards of (1) the North American Electric Reliability Council (NERC), (2) the appropriate regional reliability council(s), and (3) the Public Utilities Commission of Ohlo. (Only applicable if pertains to the services the Applicant is offering)

II. The Applicant herein, attests that it will inform the Commission of any material change to the information supplied in the renewal application within 30 days of such material change, including any change in contact person for regulatory purposes or contact person for Staff use in investigating customer complaints,

That the facts above set forth are true and correct to the best of his/her knowledge, information, and belief and that he/she expects said Applicant to be able to prove the same at any hearing hereof.

Month

Sworn and subscribed before me this 11th

day of December, 2019

My commission expires on Jamuary 31,20

Alejandro Pagani Hotery Public-Connecticut My Commission Expires January 31, 2023

EXHIBIT A-10

"Principal Officers, Directors & Partners" provide the names, titles, addresses and telephone numbers of the applicant's principal officers, directors, partners, or other similar officials.

Please refer to Exhibit A-10.

NAME	TITLE
OFFICERS	
Morgan, Curtis A.	President and Chief Executive Officer
Burke, James A.	Executive Vice President and Chief Operating Officer
Campbell, David A.	Executive Vice President and Chief Financial Officer
Kirby, Carrie L.	Executive Vice President and Chief Administrative Officer
Moore, Stephanie Zapata	Executive Vice President, General Counsel, Chief Compliance Officer, and Corporate Secretary
Howard, Carla A.	Senior Vice President and General Tax Counsel
Moldovan, Kristopher E.	Senior Vice President and Treasurer
Hudson, Scott A.	Senior Vice President
Muscato, Stephen J.	Senior Vice President
Dobry, Christy	Vice President and Controller
Kelly, Daniel J.	Vice President and Associate General Counsel
Vazquez, Gabe	Vice President and Associate General Counsel
Morrow, Claudia	Vice President
Bhate, Darshan	Vice President
Castro, Gabriel R.	Vice President
Duessel, John S.	Vice President
Seiger, Sydney C.	Vice President
Seu, Samudra	Vice President
Chen, Max	Assistant Treasurer
Mihecoby, Allen	Assistant Secretary

The business address and telephone numbers for the above-listed officers and directors is: 6555 Sierra Drive, Irving, TX, 75039, 214-812-4600.

Ехнівіт В-1

"Jurisdictions of Operation," provide a list of all jurisdictions in which the applicant or any affiliated interest of the applicant is, at the date of filing the application, certified, licensed, registered, or otherwise authorized to provide retail natural gas service, or retail/wholesale electric services.

Please refer to Exhibit B-1 for a list of jurisdictions in which applicant and affiliated interests are certified, licensed, registered, or otherwise authorized to provide retail natural gas service, or retail/wholesale electric services.

Affiliate	State(s)	License Number	E/G	ISO	Service Territory
	Connecticut	Docket #09-04- 15	Electric	ISO- NE	Eversource Energy (CL&P) United Illuminating
Viridian Energy, LLC	Massachusetts	License #CS-076	Electric	ISO- NE	Fitchburg (Unitil) Mass Electric (National Grid-MA) Nantucket Electric (National Gird) NGrid - MA Cambridge (NStar Electric) Boston Edison (NStar Electric) WMECO Commonwealth Electric (NStarCom)
	New Hampshire	License # 15-478	Electric	ISO- NE	Eversource Unitil
; }	Rhode Island	Division Docket D-96-6 (P6)	Electric	ISO- NE	National Grid RI (NGRID Narragansett)
Viridian Energy NY, LLC	New York	ESCO Code VRID	Electric	NYISO	Con Edison Orange & Rockland Central Hudson Niagara Mohawk (NIMO, National Grid) NYSEG Rochester Gas & Electric
	Coliferate		Gas	<u> </u>	Self under VEPA
	California	CTA NO: A0003	Gas	201	PG&E
	Delaware D.C.	Order # 8178 Order # 16446	Electric	PJM	Delmarva Power DE
H:			Electric	PJIVI	Pepco DC
		Order # 16966	Gas	PJM	Washington Gas Light Co. ComEd
		Docket #13-0135	Electric	MISO	Ameren
!	Illinois	Docket #15-0376	Gas	_ NIJSO	North Shore Gas Peoples Gas
	Indiana	N/A	Gas	 	NIPSCO
Viridian Energy PA, LLC	Maryland	License No. IR- 1840	Electric	MĽG	BG&E Pepco MD Delmarva (commercial only)
		License No. IR- 2837	Gas		Washington Gas Light Co. BG&E
	Michigan	Case No. U- 18001	Gas		
E.	Massachusetts	License # GS-060	Gas	1 1 1	NGrid (commercial and industrial only)
		License # ESL- 0084	Electric	PJM	ACE JCP&L PSE&G Rockland Electric
	New Jersey	License # GSL- 0108	Gas		New Jersey Natural Gas PSE&G South Jersey Gas Elizabethtown Gas
<u> </u>	New York	ESCO Code VRPA	Gas		Central Hudson Con Edison KeySpan LI (National Grid- LIG)

	Ohio	Certificate #13- 742E(2)	Electric Electric	PJM	KeySpan Energy NY (National Grid) Niagara Mohawk (NIMO, National Grid) National Fuel Gas NYSEG Orange & Rockland RG&E Service under VENY Duke Toledo Edison (First Energy) Cleveland Electric (First Energy) Ohio Edison (First Energy) Columbus Southern Power (AEP) Ohio Power (AEP) Dayton Power & Light
		Certificate #13- 324G(2)	Gas		Duke
	Pennsylvania	Docket #A-2009- 2145794	Electric	MLG	Allegheny Power PA Duquesne Light PECO Energy Penelec Pennsylvania Power & Light (PPL) Metropolitan Edison (Met Ed- First Energy) Penn Power West Penn Power
	,	Docket #A-2010- 2203042	Gas		PECO Energy
	Virginia	License # G-33	Gas		Columbia Gas Virginia Washington Gas Light Co.
Viridian Energy (TriEagle Energy LP)	Texas TriEagle Energy LP d/b/a Viridian Energy	Certificate# 10064	Electric	ERCOT	CenterPoint Energy Oncor AEP North AEP Central Texas New Mexico Power Sharyland Utilities Nueces Sharyland McAllen
	Delaware	Order #8215	Electric/Br oker		
Viridian Network LLC	D.C.	Order # 16965 Order # 16965	Electric/Br oker Gas/Broker		
Cincinnati Bell	Ohio	Certificate #13- 630E(2)	Electric	PJM	Duke
Energy, LLC		Certificate #11- 218G(3)	Gas		Duke
Energy Rewards, LLC	Maine	Docket #2011- 264	Electric	ISO- NE	Central Maine Power Bangor Hydro Electric
		Docket# 2012- 338	Broker		

	New Hampshire	DM 14-204	Electric	ISO- NE	Public Service of NH Unitil (Not serving customers)
	Californĵa	CTA NO: CTA0002	Gas		PG&E
	Connecticut Everyday Energy, LLC d/b/a Energy Rewards	Docket# 14-06- 08	Electric	ISO- NE	
	D,C.	Order#18071	Electric	PJM	
		Order#18071	Gas	ļ	
	Delaware d/b/a Energy Rewards	2015601011	Gas/Electri c		
	Georgia, Everyday Energy GA, LLC d/b/a Energy Rewards	Interim Certificate No.: GM-43	Gas		
	Illinois	Docket # 13-0137	Electric	PJM	ComEd
	Everyday Energy,	DOCKEL # 12-012)	Liectric	MISO	Ameren
	LLC d/b/a Energy Rewards	Docket # 12-0396	Gas	!	Nicor Gas Company Peoples Gas Light and Coke Co. North Shore Gas
Everyday Energy, LLC	Indiana Everyday Energy, LLC d/b/a Value Power & Gas	N/A	Gas		NIPSCO
	Massachusetts	CS-161	Electric	ISO- NE	National Grid NSTAR Electric WMECo Unitil
	Mairyland, Everyday Energy,	IR-3618/ ML 178769	Electric	рум	BG&E Delmarva Pepco MD Potomac Edison Choptank Electric Cooperative Southern Maryland Electric Cooperative
	LCC d/b/a Energy Rewards	IR-3616/ ML 178768	Gas		BG&E Chesapeake Utilities Pivotal Utility Holdings, Inc. Columbia Gas of Maryland, Inc. Washington Gas Light Company
	Michigan, Everyday Energy, LLC d/b/a Energy Rewards	Case No. U- 18000	Gas		
	New Hampshire	Docket # DM 15- 478	Electric	ISO- NE	Eversource Unitil New Hampshire PUC
	New York	ESCO Code FTRE	Electric	NYISO	Rochester Gas & Electric Niagara Mohawk (National Grid)

					Orange & Rockland
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					NYSEG
					Central Hudson
			(]	Rochester Gas & Electric
					Orange & Rockland
		ESCO Code FTRE	Gas		Central Hudson
		ESCO CORS LIVE	Gas		Niagara Mohawk (National Grid)
					NYSEG
•	<u> </u>				National Fuel Gas
					AEP Ohio Power
					Dayton Power & Light
	Ohio	Certificate #12-	Electric	PJM	Columbus Southern Power (AEP)
	l '	- 523E(2)	Electric	PJIVI	Ohio Edison (FirstEnergy)
	Everyday Energy,				Toledo Edison (FirstEnergy)
	LLC d/b/a Value		1		Cleveland Illuminating Co. (FirstEnergy)
	Power & Gas	C. 110			Columbia Gas of Ohio
		Certificate #11-	Gas		Dominion East Ohio
		226G(3)	{]	Vectren Gas
					Met Edison (First Energy)
		•			Penn Elec (First Energy)
:		Docket# A-2012- 2314724	Electric	,	Penn Power (First Energy)
					PPL
	Pennsylvania Everyday Energy,			MLG	West Penn (First Energy)
					UGI Utilities Inc Electric Division
					PECO
	LLC d/b/a Energy			}	Duquesne
	Rewards		[UG! Utilities Gas Division
l			Gas		UGI Penn Natural Gas, Inc.
		Docket# A-2012-			UGI Central Penn Gas, Inc.
		231 821 6			Columbia Gas
				ĺ	National Fuel Gas
	New Jersey	ESL/0174	Electric	MUS	
				10.00	We service customers under Everyday
		GSL-0152	Gas		
<u> </u>					ACE
			Electric	РЈМ	JCP&L
- -		0086			PSE&G
	New Jersey				New Jersey Natural Gas
		License #GSL-			South Jersey Gas
•		0094	Gas	 	PSE&G
LLC	į		ĺ		Elizabethtown Gas
					CenterPoint Energy
	}		\		Oncor
TriEagle / Energy	Texas		l	[AEP North
Rewards d/b/A	1	Certificate#	F7	toco-	AEP Central
Rewards	d/b/a Energy	10064	Electric	ERCOI	Texas New Mexico Power
•	Rewards		1]	Sharyland Utilities
(Tritagle Energy LP)	VGANGI (12				
(TriEagle Energy LP)	Vewsins		1]	Nueces
	Everyday Energy: LLC d/b/a Energy: Rewards New Jersey Texas TriEagle Energy LP	GSL-0152 License #ESL- 0086 License #GSL- 0094 Certificate#	Gaş		JCP&L PSE&G New Jersey Natural Gas South Jersey Gas PSE&G Elizabethtown Gas CenterPoint Energy Oncor AEP North AEP Central

]llinois	Docket# 14- 0302	Electric	• РЈМ	ComEd
	Maryland	License No. IR- 3127	Electric	ML9	Delmarva BG&E Pepco MD
	New Jersey	License No. ESL-0134	Electric	PJM	JCP&L ACE PSE&G
TriEagle Energy LP	Ohio	License No. 14-806E(2)	Electric	PJM	Columbus Southern Power Ohio (AEP) Ohio Power (AEP) Cleveland Electric Illuminating Dayton Power and Light Duke Ohio Edison Toledo Edison
	Pennsylvania	A-2010- 2180376	Electric	MĽ9	West Penn Power (First Energy) Met Edison (First Energy) Penelec (First Energy) PECO PPL Duquesne Light Company
	Texas	Certificate# 10064	Electric	PJIM	AEP Texas Central Company AEP Texas North Company CenterPoint Energy Houston Electric LLC Oncor Electric Delivery Company LLC Sharyland Utilities LP McAllen Sharyland Utilities Texas-New Mexico Power Co
	Connecticut	Docket #07- 06-13	Electric	ISO- NE	Connecticut Light & Power United Illuminating
	D.C.	Order #16726	Electric	PJM	Pepco DC
. ,	Illinois	Order #12- 0167	Electric	PJM MISO	ComEd Ameren
}			-	ISO-	Boston Edison (NStar Electric) Cambridge (Nstar Electric)
	Massachusetts	CS-160	Electric	NE	Commonwealth (NStar Electric) National Grid MA WMECO
Public Power, LLC	<u> </u>	ESCO Code PUPU	Electric	NYISO	Con Edison Orange & Rockland NYSEG Rochester Gas & Electric Central Hudson Niagara Mohawk (NIMO, National Grid)
	New York	ESCO Code PUPU	Gas		Con Edison Orange & Rockland National Fuel Gas KEYSPAN Energy NY (National Grid) Niagara Mohawk (NIMO, National Grid) Central Hudson NYSEG

· · · · · · · · · · · · · · · · · · ·					Rochester Gas & Electric
	Ohio	Certificate #11-418E(2)	Electric	РЈМ	Duke AEP Ohio Power AEP Columbus Southern Power Dayton Power and Light
	Rhode Island	Docket #D-96- 6 (M5)	Electric	ISO- NE	Cleveland Illuminating Company Toledo Edison Ohio Edison
Public Power & Utility of Maryland, LLC	Maryland	License No. IR- 1781	Electric	РЈМ	BG&E Pepco MD Delmarva Power (commercial only)
Public Power, LLC (PA) Entity #3911142	Pennsylvania	Docket #A- 2009-2143245	Electric	РЈМ	Duquesne Light PECO Energy Pennsylvania Power & Light MetEd (First Energy) West Penn Power (First Energy) Penelec (First Energy) Penn Power (First Energy)
U. S. Gas & Electric, Inc.	illinois d/b/a Illinois Gas & Electric USG&E U.S. Gas & Electric USGE ILGE ILG&E	Docket 16- 0201	Gas		Nicor, Peoples, North Shore – residential and small commercial customers; Ameren – small commercial customers
	Indiana	N/A	Ças		NIPSCO
	Maryland d/b/a Maryland Gas & Electric	License No, IR- 1744	Gas	PJM	All territories Residential, commercial and industrial customers
	Michigan	Case No. U- 15490	Gas		All territories
	New Jersey d/b/a New Jersey Gas & Electric	GSL-0082	Gas		All territories

	. New York d/b/a New York Gas & Electric	ESCO Code USGE	Gas	NYISO	All territories
	Ohio	Certificate No. 08-139G(5)	Gas	PJM	All territories
	Pennsylvania d/b/a Pennsylvania Gas & Electric	Docket No. A- 2009-2121686	Gas	PJM	UGI-Penn Natural Gas, Columbia Gas, Valley Energy, T. W. Phillips Gas & Oil Co., Carnegie Natural Gas, Philadelphia Gas works, PECO, Equitable Gas Company, Peoples
Connecticut Gas & Electric, Inc.	Connecticut	Docket 11-06- 11	Electric	ISO- NE	Eversource United Illuminating (Residential, commercial and industrial)
	D. C. d/b/a DC Gas & Electric	Order No. 17300	Electric	Mtd	All territories
	Illinois	Docket No.	Electric	Mtd	ComEd, Ameren, MidAmerican Energy, Mt. Carmel Public Utility Company,
	d/b/a Illinois Gas & Electric	11-0275	Electric	MISO	Residential and nonresidential retail customers
Energy Services Providers, Inc.	Maryland d/b/a Maryland Gas and Electric	License No. IR- 2110	Electric	Mtd	Residential, commercial and industrial customers
	Michigan d/b/a Michigan Gas & Electric	Case No. U- 16912	Electric		Ali territories
	New Jersey d/b/a New Jersey Gas & Electric	ESL-0095	Electric		All territories
	New York d/b/a New York Gas & Electric	ESCO Code: ESP	Electric	NYISO	All territories

	Ohio d/b/a Ohio Gas & Electric d/b/a U. S. Gas &	Certificate No. 12-438E(3)	Electric	РЈМ	All territories
,	Electric				Allegheny Power, Duquesne, PECO, PPL,
	Pennsylvania d/b/a Pennsylvania Gas & Electric	Docket No. A- 2010-2212421	Electric	PJM	Pike County, UGI, Citizens', MetEd, Penelec, Pennsylvania Power Co., Wellsboro Electric Co.
Massachusetts Massachusetts Gas & Electric, Inc.	Maine d/b/a Maine Gas & Electric	Docket No. 2017-00075	Electric	ISO- NE	All territories
f/k/a Energy Services Providers, Inc.	Massachusetts	CS-066	Electric	ISO- NE	All territories
illinois Power Marketing Company d/b/a Homefield Energy	llfinois	Docket# 14-0015	Electric	MISO / PJM	Ameren, ComEd
Dynegy Energy Services, LLC	Illinois: d/b/a Dynegy d/b/a Brighten Energy d/b/a Better Buy Energy d/b/a True Fit Energy d/b/a Honor Energy	Docket# 14-0455	Electric	MISO / PJM	ComEd
	Ohio: d/b/a Dynegy d/b/a Brighten Energy d/b/a Better Buy Energy d/b/a True Fit Energy d/b/a Honor Energy	Certificate No. 04-124E	Electric	MĽ	All territories
Dynegy Energy Services (East), LLC	Pennsylvania: d/b/a Dynegy d/b/a Brighten Energy d/b/a Better Buy Energy d/b/a True Fit Energy d/b/a Honor Energy	Docket No. A- 2010- 22199236	Electric	ML9	Duquesne, PECO, PPL, UGI, MetEd, Penelec, Pennsylvania Power Co., West Penn Power
	Massachusetts: d/b/a Dynegy	CS-166	Electric	ISO- NE	Ali territories
Dynegy Marketing and Trade	Maine: d/b/a DMT	Docket No. 2010-00091	Electric (station load only)	ISO- NE	Bangor Hydro Electric
TXU Energy Retail Company LLC	Texas: d/b/a TXU	REP ID 10004	Electric	ERCOT	All territories

·	Texas:				
Value Based Brands	d/b/a Express Energy	REP ID	Electric	ERCOT	All territories
LLC	d/b/a 4Change	10041	Electric	EVCO	All territories
	Energy				

EXHIBIT B-2

"Experience & Plans," provide a current description of the applicant's experience and plan for contracting with customers, providing contracted services, providing billing statements, and responding to customer inquiries and complaints in accordance with Commission rules adopted pursuant to Section 4928.10 of the Revised Code.

Experience

The Vistra Energy family of brands connects with energy customers through an innovative family of brands strategy and multi-channel marketing approach. This unique combination creates multiple access points to a broad suite of energy products and services that make it easier for consumers to make informed decisions about their energy needs. Vistra Energy brands market energy products in 19 states and the District of Columbia with plans to continue expanding its geographic reach.

Applicant has the necessary operational and managerial capabilities to serve all customer classes, including residential, commercial and industrial customers. The Vistra Energy management team is comprised of individuals with significant experience in wholesale and retail energy supply.

Contracting with Customers

Applicant markets its products through the traditional channels of partnerships, digital advertising, and some telemarketing for commercial customers. Applicant is not currently engaging in door-to-door sales.

Enrollment: There are four ways a potential customer can be enrolled:

- (1) Paper Enrollment. Potential customers can use a paper enrollment form that they fill out themselves and it is faxed in to Applicant's headquarters after which the customer receives a welcome package with copies of all the forms;
- (2) Web Enrollment. Potential customers can visit https://www.ppandu.com/enroll to enroll online. From the web site potential customers may print forms and information, upon receipt of the enrollment at Applicant's headquarters, the customer receives a welcome package with copies of all the forms;
- (3) **Telephonic Enrollment.** Potential commercial customers may be solicited over the phone by Applicant's vendors and may decide to sign up over the telephone and complete a third party verification confirming the decision to enroll; or
- (4) Customer Care Center. Potential customers can call Applicant's Customer Care Center. A call center representative will enroll the customer and a third-party verification will be taken after such enrollment and a welcome package sent.
- (5) Retention Center. Applicant makes outbound telemarketing calls to existing or former customers only for renewal or re-enrollment.

Providing Contracted Services

Applicant currently provides customers with affordable green electricity in Ohio.

Providing Billing Statements

Applicant does not provide its own billing statements. It provides consolidated billing with the utility.

Responding to Customer Inquiries and Complaints

Applicant operates an in-house telephone customer care center to answer any questions that customers may have. When a customer calls in with a question or complaint, the customer service representative will work with them to address any issue or problem. If the customer asks to have their enrollment cancelled, the customer service representative processes it immediately.

Any complaints or questions that are not resolved by the customer care representatives are then escalated to the Compliance Department. The Compliance Investigators serve as the primary point of contact for complaint resolution. Once Applicant's Compliance Department receives a customer complaint, an Investigator contacts the complaining party and gathers all pertinent information. Applicant then works with the customer to reach a mutually agreeable resolution with the goal of achieving customer satisfaction.

Ехнівіт В-З

"Disclosure of Liabilities and Investigations," provide a description of all existing, pending or past rulings, judgments, contingent liabilities, revocation of authority, regulatory investigations, or any other matter that could adversely impact the applicant's financial or operational status or ability to provide the services it is seeking to be certified to provide.

Please refer to Exhibit B-3.

Exhibit B-3: REGULATORY ACTIONS

Ambit Northeast, LLC

Ohio Public Utility Commission - The Ohio Public Utility Commission (*PUCO) sent a Notice of Probable Non-Compliance to Ambit Northeast regarding alleged invalid enrollments by Ambit Independent Consultants on October 19, 2018. All the corrective actions proposed by the PUCO were implemented, and Ambit agreed to a forfeiture of \$21,000. The settlement was filed on March 7, 2019, and approved by the PUCO on May 1, 2019.

Ambit New York, LLC

New York Department of Public Service – On May 21, 2015, the New York Department of Public Service ("NYDPS") formally opened an investigation due to a spike in complaints received against Ambit New York, LLC. This issue was officially closed with the NYDPS on January 20, 2016 with a voluntary payment to New York customers by Ambit of \$1.2 million.

New York Attorney General - On March 25, 2015, the New York Attorney General issued a subpoena duces tecum regarding its investigation into the practices of Ambit New York, LLC which was related to the same issues and complaints raised by the NYDPS's Investigation. A settlement was reached December 20, 2018, and Ambit New York, LLC was required to pay a penalty in the amount of \$1.5 million dollars.

Ambit Texas, LLC

Texas Public Utility Commission - The Texas Public Utility Commission("PUCT") opened an investigation into Ambit Texas, LLC regarding Ambit's Standard Plan product. Ambit voluntarily terminated the Ambit Standard Plan effective December 21, 2017. A settlement was reached and approved on November 18, 2018 which required Ambit to pay a penalty of \$160,000.

Public Power LLC

Pennsylvania Public <u>Utility</u> Commission – Prior to Public Power becoming affiliated with Crius Energy, Public Power was investigated by the Bureau of Investigation and Enforcement of the Pennsylvania Public Utility Commission ("PUC") for alleged unauthorized customer enrollments during July 2011. It was found that a data entry error by a third-party telemarketer acting on behalf of Public Power caused the invalid enrollments. Upon discovery of the mistake, Public Power contacted and worked cooperatively with the utility to rescind the transfers. On December 19, 2013, the PUC unanimously approved a settlement of \$64,450 plus customer refunds totaling \$22,161.68.

Public Power LLC

Pennsylvania Public Utility Commission – The Public Utilities Regulatory Authority ("PURA") investigated customer complaints that Public Power received during 2012. The vest majority of these complaints were the result of enrollments that took place before the Crius Energy management team took over management of Public Power. The purpose of the investigation was to determine whether Public Power engaged in any unfair or deceptive trade practices. PURA issued a decision, on January 20, 2016, finding that Public Power had instituted a series of protocols and policies to improve and better monitor operations and had largely complied with all applicable statutes and regulations, but imposed a penalty of \$13,000 for concerns with three customers' third-party verifications and not keeping records of all incoming call center complaints.

Public Power LLC

Pennsylvania Public Utility Commission – When Crius Energy took over management of Public Power in January 2013, it made the decision to discontinue a legacy Public Power product ("<u>Legacy Product</u>"). The employee responsible for monitoring the remaining customers on the Legacy Product left his position and as a result. Crius Energy was unaware that 50 customers remained on the Legacy Product. The Bureau of Investigation and Enforcement of the Pennsylvania Public Utility Commission ("<u>BIE</u>") opened an investigation to determine whether customers that had enrolled in the Legacy Product received its full benefit. During the investigation, Public Power discovered that 50 customers had not received the full benefit and proactively issued \$6,558.21 in total customer refunds. In addition, on October 21, 2015, Public Power entered into a settlement agreement of \$72,500, to resolve the matter, which was approved by the Pennsylvania Public Utility Commission on May 19, 2016.

TriEagle Energy LP

Public Utility Commission of Texas — Prior to TriEagle becoming affiliated with Crius Energy, TriEagle received a compliance audit from the Oversight and Enforcement Division of the Public Utility Commission of Texas ("PUCT") which found that TriEagle's online enrollment website, bill and contract documents were missing required elements. TriEagle fully cooperated in the audit and selfreported the majority of the noted violations. On April 27, 2012, the PUCT approved a settlement agreement containing an administrative penalty of \$36,000.

TriEagle Energy LP

Public Utility Commission of Texas – Prior to TriEagle becoming affiliated with Crius Energy, the Electric Reliability Council of Texas found that TriEagle had not retired 89 renewable energy credits prior to the March 31, 2013 deadline. TriEagle fully cooperated with the Public Utility Commission of Texas's ("PUCT") investigation and on October 3, 2014, the PUCT approved an administrative penalty of \$4,450 to address TriEagle's operational oversight.

Viridian Energy, LLC

Connecticut Public Utilities Regulatory Authority – In February 2015, the Public Utilities Regulatory Authority ("PURA") issued a decision noting that it had received consumer complaints alleging that (1) Viridian Energy automatically renewed customers to a fixed rate contract at the end of a previous contract without customer consent and authorization; and (2) if the consumer cancelled during the renewed contract, an early termination fee was assessed. Viridian Energy provided a response indicating that it complies with Conn. Gen. Stat. §18-245o(h)(8), which allows for auto-renewed fixed rate contracts and the assessment of early termination fees on these contracts. On August 12, 2015, PURA issued a final decision noting that Viridian Energy made a good faith effort to comply with the regulations. PURA requested that Viridian Energy refund all early termination fees where it could not pinpoint the exact date that the customer cancelled, and as a gesture of goodwill, Viridian Energy refunded all early termination fees collected from the 121 customers that had cancelled automatically renewed contracts.

Viridian Energy, LLC

Massachusetts Attorney General's Office — On June 2, 2015, the Massachusetts Attorney General's Office ("AGO") served Viridian Energy with a Civil Investigative Demand. In March 2018, the AGO and Viridian Energy reached a settlement which took effect on May 1, 2018. The AGO believed that it had claims against Viridian Energy for the door-to-door marketing efforts it engaged in during a few months in the Fall 2014 — Spring 2015 and for the marketing of its variable rate and 3-year fixed rate product. Viridian denied

all wrongdoing but in full settlement of the matter agreed to: reimburse the AGO for its costs during the investigation, make a contribution to the Massachusetts General Fund, and set up a restitution fund for consumers.

Public Power & Utility of New Jersey, LLC, TriEagle Energy LP and Viridian Energy PA LLC

New Jersey Board of Public Utilities – Public Power & Utility of New Jersey, LLC, TriEagle Energy LP and Viridian Energy PA, LLC (collectively the "NJ Suppliers") submitted its annual RPS compliance report on October 31, 2016 using data that reflected its actual retail electricity sales in New Jersey, instead of the electricity sales data listed in PJM-Environmental Management System Generator Attribute Tracking System ("GATS"). The New Jersey Board of Public Utilities (the "Board") allows suppliers to use actual retail electricity sales figures but a new process introduced in 2016 required that suppliers explain the discrepancy between the GATS data and its actual retail sales prior to filling the RPS compliance report. Due to a miscommunication, the NJ Suppliers were unaware of this instruction, but communicated with the Board over the next several months to come to an amicable resolution. In an order dated April 21, 2017, the Board directed the NJ Suppliers to pay an Alternative Compliance Payment ("ACP") in lieu of retiring Renewable Energy Credits ("RECs"). In June 2017, the NJ Suppliers filed a Motion for Reconsideration with the Board requesting that the Board allow the NJ Suppliers to retire RECs to cover its 2016 RPS requirements rather than paying the ACP. NJ Suppliers reached a settlement with Staff that was approved by the Board on October 29, 2018 that allowed the NJ Suppliers to retire the additional RECs and also assessed a \$25,000 administrative penalty against each supplier.

Energy Services Providers, Inc.

Pennsylvania Public Utility Commission – Prior to Energy Services Providers, Inc. ("ESPI") becoming affiliated with Crius Energy, ESPI entered into a settlement with the Pennsylvania Office of Consumer Advocate, the Pennsylvania Office of Attorney General and the Pennsylvania Public Utility Commission's Bureau of Investigation and Enforcement. On March 9, 2016, the Pennsylvania Public Utility Commission ("PUC") entered a Tentative Form Opinion and Order tentatively approving the settlement. PUC approval of the settlement was deemed final as of March 16, 2016.

U.S. Gas & Electric, inc., Energy Services Providers, Inc.

Office of the New York State Attorney General — Prior to U.S. Gas & Electric Inc. and Energy Services Providers, Inc. (collectively, the "Company") becoming affiliated with Crius Energy, the Office of the New York State Attorney General (the "NYAG") requested information related to marketing efforts in New York State, and information related to customer complaints and pricing. The Company has fully cooperated with the requests and is currently in communication with the NYAG concerning a fair and equitable resolution of the matter.

U.S. Gas & Electric, Inc., Energy Services Providers, Inc.

New Jersey Attorney General – Prior to U.S. Gas & Electric Inc. and Energy Services Providers, Inc. (collectively, the "Company") becoming affiliated with Crius Energy, the Office of the New Jersey Attorney General (the "NJAG") requested information from the Company regarding customer agreements, pricing and complaints in New Jersey. The Company has fully cooperated with the requests and is awaiting feedback from the NJAG.

U.S. Gas & Electric, Inc., Energy Services Providers, Inc.

Maryland Public Service Commission — On May 15, 2019, the Technical Staff of the Maryland Public Service Commission ("PSC") filed a complaint against Energy Services Providers, Inc. d/b/a Maryland Gas & Electric and U.S. Gas & Electric, Inc. d/b/a Maryland Gas & Electric (collectively, the "Company") alleging that the Company had violated Maryland law governing retail suppliers' activities, and specifically citing 33 consumer complaints received in 2018. On June 18, 2019, Company filed an answer and response with the PSC and on July 12, 2019, the PSC delegated the matter to the Public Utility Law Judge for review.

Ехнівіт С-1

"Annual Reports," provide the two most recent Annual Reports to Shareholders. If applicant does not have annual reports, the applicant should provide similar information in Exhibit C-1 or indicate that Exhibit C-1 is not applicable and why.

SEC Annual Reports by Public Power, LLC's ultimate parent company, Vistra Energy Corporation, may be found at the following website:

https://investor.vistraenergy.com/investor-relations/financial information/financials/default.aspx Public Power, LLC

Ехнівіт С-2

"SEC Filings," provide the most recent 10-K/8-K Filings with the SEC. If applicant does not have such filings, it may submit those of its parent company. If the applicant does not have such filings, then the applicant may indicate in Exhibit C-2 that the applicant is not required to file with the SEC and why.

SEC 10-K and 10-Q filings by Vistra Energy Corporation may be found at the following website:

https://investor.vistraenergy.com/investorrelations/financialinformation/financials/default.aspx

Ехнівіт С-3

"Financial Statements," provide copies of the applicant's two most recent years of audited financial statements (balance sheet, income statement, and cash flow statement). If audited financial statements are not available, provide officer certified financial statements. If the applicant has not been in business long enough to satisfy this requirement, it shall file audited or officer certified financial statements covering the life of the business.

Please refer to the latest publicly available information found in Vistra Energy Corporation's 10-K and 10-Q filings located at the following website:

https://investor.vistraenergy.com/investor-relations/financialinformation/financials/default.aspx Dec. 12. 2019 5:53PM No. 0099 P. 33/58

Public Power, LLC

EXHIBIT C-4

"Financial Arrangements," provide copies of the applicant's financial arrangements to conduct CRES as a business activity (e.g., guarantees, bank commitments, contractual arrangements, credit agreements, etc.).

Applicant's financial arrangement information contains confidential and proprietary information and is being submitted under seal.

Proprietary and Confidential Information Filed under Seal

EXHIBIT C-5

"Forecasted Financial Statements," provide two years of forecasted financial statements (balance sheet, income statement, and cash flow statement) for the applicant's CRES operation, along with a list of assumptions, and the name, address, email address, and telephone number of the preparer.

Applicant's forecasted financial information contains confidential and proprietary information and is being submitted under seal.

Proprietary and Confidential Information Filed under Seal

Ехнівіт С-6

"Credit Rating," provide a statement disclosing the applicant's credit rating as reported by two of the following organizations: Duff & Phelps, Dun and Bradstreet Information Services, Fitch IBCA, Moody's Investors Service, Standard & Poors, or a similar organization. In instances where an applicant does not have its own credit ratings, it may substitute the credit ratings of a parent or affiliate organization, provided the applicant submits a statement signed by a principal officer of the applicant's parent or affiliate organization that guarantees the obligations of the applicant.

Please refer to Exhibit C-6 for Applicant's Dun and Bradstreet credit rating.

NBi Risk Management

Printed By:Michelle Prosek

1

Date Printed: November 8, 2019

LIVE REPORT

Currency: Shown in USD unless otherwise indicated

PUBLIC POWER, LLC

THE NAME (SUBSIDIARY OF CRIUS ENERGY, LLC, NORWALK, CT) Do not confuse with with Public Power LLC at the same address DANS

ACTIVE UFADQUARTERS/SUBSIDIARY:

D-U-N-S

80-199-8266

Number:

Company: PUBLIC POWER, LLC

D&B Address

Address:

535 CONNECTICUT AVE STE 110

NORWALK, CT, US - 06854

Location

HEADQUARTERS (SUBSIDIARY)

Type:

Phone:

888-354-4415

Fax:

Web:

Added to Portfolio:

10/08/2015

Endorsement:

X

Last View Date:

11/08/2019

Company Summary

CORE BAR			
Commercial Credit Score	588	Low Risk of severe payment	
	T	delinquency.	
Suit Found	И		
Spits (Open) - Number	0		
Years In Business	10	,	
PAYDEX®	78 ↓	Paying 3 days past due	
Commercial Credit Score Percentile	93	Low Risk of severe payment delinquency.	
Financial Stress Score National Percentile	65 ¥	Moderate Risk of severe financial stress.	
D&B Viability Rating	8 B	Z View More Details	
Bankruptcy Found	N	Aut 4 * 9 * 7	
D&B Rating	1184	1R indicates 10 or more Employees,	
		Credit appraisal of 4 is limited	

D&B VIABILITY RATING SUMMARY

Viability Score

Viability Score: 6

Low Risk:1; High Risk:9

Portfolio Comparison

Portfolio Comparison: 8

Low Risk:1; High Risk:9

Data Depth Indicator Company Profile:

Data Depth Indicator: B Predictive: A; Descriptive: G SUBSIDIARY

DETAILED TRADE RISK INSIGHT™

3 months from to

D&B COMPANY OVERVIEW

This is a headquarters (subsidiary) location

Do not confuse with with Public Power LLC at the same address DUNS

Chief Executive

Branch(es) or Division(s) exist

MICHAEL FALLQUIST, MNG MBR- Age (Year Started)

Y

CEO

10 years (2009)

Employees

History Status

Financing

50 (Undetermined Here)

CLEAR

SECURED

Line of business

SIC

Natural gas transmission, electric

NAICS

4922,4911

services

486210

PAYDEX® TREND CHART

NEWS & ALERTS

Alert Type	Date	Actions
CCS Class	10-30-2019	View
CCS Class	10-20-2019	View
FSS Class	10-20-2019	View

In the last 30 days, 3 alerts were generated for this company.

PUBLIC FILINGS

The following data includes both open and closed filings found in D&B's database on this company.

Record Type	Number of Records	Most Recent Filing Date
Bankruptcies	· o	
Judgments	0	<u></u> · ·
Liens	0	_
Suits	0	
UCCs	46	07/09/2019

The public record items contained herein may have been paid, terminated, vacated or released prior to today's date.

CORPORATE LINKAGE

This is a Headquarters	PUBLIC POWER, LLC
(Subsidiary) location	Norwalk, CT
	D-U-N-SØ NUMBER:
	00 100 0055

80-199-8266

Domestic Ultimate: VISTRA ENERGY

CORP.

IRVING, UNITED

STATES

D-U-N-S@ NUMBER:

08-045-7910

Parent Company CRIUS ENERGY, LLC

Connecticut

D-U-N-S® NUMBER:

07-920-7686

Predictive Scores

D&B VIABILITY RATING SUMMARY

The D&B Viability Rating uses D&B's proprietary analytics to compare the most predictive business risk indicators and deliver a highly reliable assessment of the probability that a company will go out of business, become dormant/inactive, or file for bankruptcy/insolvency within the next 12 months. The D&B Viability Rating is made up of 4 components:

Viability Score

Portfolio Comparison

Compared to All US Businesses within the D&B Database:

- Level of Risk: Moderate Risk
- Businesses ranked 6 have a probability of becoming no longer viable: 13 %
- Percentage of businesses ranked 6: 30 %
- Across all US businesses, the average probability of becoming no longer viable: 14 %

Data Depth Indicator Data Depth Indicator:

- v Rich Firmographics
- Extensive Commercial Trading Activity
- Basic Financial Attributes

Greater data depth can increase the precision of the D&B Viability Rating assessment.

To help improve the current data depth of this company, you can ask D&B to make a personalized request to this company on your behalf to obtain its latest financial information. To make the request, click the link below. Note, the company must be saved to a folder before the request can be made.

Request Financial Statements

Reference the FINANCIALS tab for this company to monitor the status of your request.

Compared to All US Businesses within the same MODEL SEGMENT;

- Model Segment: Established Trade Payments
- Level of Risk: High Risk
- Businesses ranked 8 within this model segment have a probability of becoming no longer viable: 11 %
- Percentage of businesses ranked 8 with this model segment: 13 %
- Within this model segment, the average probability of becoming no longer viable: 5 %

Company Profile:

Company Profile Details:

- Financial Data:
- Trade Payments:
- Содрапу Size: null
- Years in Business: null



Subsidiary

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Disclaimer:

The software and information ("Services") accessed herein were developed exclusively at private expense, and are proprietary to Dun & Bradstreet, Inc., and its affiliates and subsidiaries (collectively, "D&B"), and may include copyrighted works, trade secrets, or other materials created by D&B at great effort and expense.

If the Customer accessing the Services is part of the executive, legislative or judicial branches of the U.S. Federal Government, the Services contained berein are a Commercial Item as that term is defined in FAR 2.101, and are comprised of Technical Data, Computer Software and Computer Software Documentation as those terms are defined in FAR 52.227-14(a) and DFAR 252.227-13.

Customer's rights to use the Services are as described in the government contract signed between D&B and the Government

Under no circumstances will the Customer accessing the Services have greater rights in the Services provided hereunder than "Limited Rights" as that term is defined in FAR 52.227-14 (ALT II) and DFAR 252.227-7013(f) and "Restricted Rights" as that term is defined in FAR 52.227-14 (ALT III) and DFAR 252.227-7014(f), respectively.

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EXHIBIT C-7

"Credit Report," provide a copy of the applicant's credit report from Experian, Dun and Bradstreet or a similar organization.

Please refer to Exhibit C-7 for Applicant's Experian credit report.

Premier Profile - PUBLIC POWER, LLC

Subcode: 198010

Ordered: 11/08/2019 08:01:48 CST

Transaction Number: C033790395



702-7599/960740382

Model Description: Intelliscore Plus V2

Business Identification Number

960740382

DecisionIQ

Credit Decision: Approve

Decision Action: A-PASS

Decision Date: 11/08/2019 08:01:49 CST

Business Name PUBLIC POWER, LLC

Primary Address: 1055 WASHINGTON BLVD FL 7

STAMFORD, CT 06901-2216

Website: ppandu.com. (203) 702-7599 Phone:

Tax ID: 00-1067297

Ultimate Parent: VISTRA ENERGY

This business is a member of a corporate family. See the corporate hierarchy by clicking here

TOP



Risk Dashboard

Risk Scores and Creditium (Recommendation Days Beyond Terms / Derogatory Regal France Alerts

Score range: 1 - 100 percentile

Intelliscore Plus

LOW TO MEDIUM RISK

Credit Limit Recommendation: N/A

LOW RISK

Financial Stability Risk

Company DBT



Örlginal Filings



High Risk Alerts



Business Facts

Years on File: State of Incorporation:

Date of Incorporation: Business Type:

Contacts:

9 (FILE ESTABLISHED 01/2010) SIC Code:

ROOP BHULLAR - OFFICER

CHAITU PARIKH - MANAGER

12/14/2009

Sales:

Profit NAICS Code: MICHAEL FALLQUIST - OFFICER

Number of Employees:

ELECTRIC SERVICES - 4911

WATER, SEWÉR & UTILITY LINES - 1623 COMBINATION UTILITIES, NEC - 4939 Electric Power Distribution - 221122 Utility System Construction - 237100

Utilities - 221000

\$21,925,000

тор 🖎

Commercial Fraud Shield

Evaluation for: PUBLIC POWER, LLC. 1055 WASHINGTON BLVD FL 7, STAMFORD, CT06901-2216

Business Alerts

Active Business Indicator:



Experien shows this business as active

The primary Business Name, Address, and Phone Number on Experian File were reviewed for High Risk indicators, no High Risk indicators

Ventication inggers

were found.

Possible OFAC Match:



No OFAC match found

Business Victim Statement:

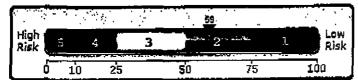


No victim statement on file

тор 🔼

Credit Risk Score and Credit Limit Recommendation

Current Intelliscore Plus Score: 59



This score predicts the likelihood of serious credit delinquencies for this business within the next 12 months. Payment history and public record along with other variables are used to predict future risk. Higher scores Indicate lower risk.

Factors lowering the score

- ➤ NUMBER OF COMMERCIAL ACCOUNTS WITH NET 1-30 DAYS TERM
- > NBR OF ACTIVE COMMERCIAL ACCTS WITHIN THE LAST 12 MOS
- > NUMBER OF RECENTLY ACTIVE COMMERCIAL ACCOUNTS
- > NUMBER OF COMMERCIAL ACCOUNTS WITH HIGH UTILIZATION

Risk Class: 2

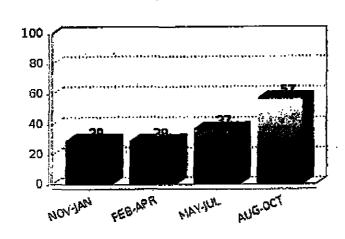
LOW - MEDIUM RISK

The risk class groups scores by risk into ranges of similar performance. Range 5 is the highest risk, range 1 is the lowest risk.

Industry Risk Comparison

58% of businesses indicate a higher likelihood of severe delinquency.

Quarterly Score Trends



The Intelliscore Plus Quarterly Score Trends provide a view of the likelihood of delinquency over the past 12 months for this business. The trends will indicate if the score improved, remained stable, fluctuated or declined over the last 12 months.

Credit Risk Score: Financia Stability Risk

Current Financial Stability Risk Score: 74



This score predicts the likelihood of financial stability risk within the next 12 months. The score uses tradeline and collections information, public filings as well as other variables to predict future risk. Higher scores Indicate lower risk.

Factors lowering the score

- > NUMBER OF ACTIVE COMMERCIAL ACCOUNTS
- > RISK ASSOCIATED WITH THE BUSINESS TYPE
- ➤ BALANCE TO HIGH CREDIT RATIO FOR COMMERCIAL ACCOUNTS
- > EMPLOYER SIZE OF BUSINESS

Risk Class: 1

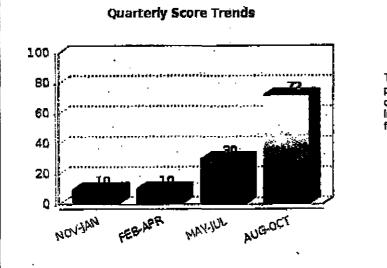
LOW RISK

The risk class groups scores by risk into ranges of similar performance. Range 5 is the highest risk, range 1 is the lowest risk.

Industry Risk Comparison

73% of businesses indicate a higher likelihood of financial stability risk.

Financial Stability Risk Coartedy Score Trends



The Financial Stability Risk Quarterly Scora Trends provide a view of the likelihood of financial stability risk over the past 12 months for this business. The trends will indicate if the score improved, remained stable, fluctuated or declined over the last 12 months.

Credit Limit Recommendations

Credit Limit Recommendation N/A

See DecisionIO decision band for Credit Limit Recommendation.

TOP

Payment and Legal Filings Summary Payment Performance. Trade and Collection Balance Current DBT: Total trade and collection (1): Bankruptcy: 0 Tax Lien filings: N/A \$1,100 Predicted DBT: All trades (1): Judgment filings: ø Monthly Average DBT: 0 All collections (0): Sum of legal filings: \$0 UCC filings; \$1,100 Highest DBT Previous 6 Months: 0 Continuous trade (1): Cautionary UCC filings: Yes N/A **Highest DBT Previous 5 Quarters:** 0 6 month average: \$1.500 Payment Trend Indication: Highest credit amount extended: Most frequent industry purchasing terms: Payment trend indicator not available Industry purchasing terms not available

Industry Comparison

Industry DBT Range Comparison

The current DBT of this business is 0, 80% of businesses have a DBT range of 0-5.

DBT for this business: 0

 ab of businesses
 80%
 11%
 9%

 DBT Range
 0-5
 6-15
 16+

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Trade Payment S	ummary							,	
Trade Line Type	Lines Reported	DBT	Recent High Credit	Balance	Current	01-30	31-60	61-90	91+
Continuous	1		\$1,500	\$1,100	100%				
New	0		<u> </u>	\$0					
Combined Trade	1.11		\$1,500	\$1,100	100%				
Additional	0	· · · · · · · · · · · · · · · · · · ·		\$0		. <u>. </u>			
Total Trade	1	• • •	\$1,500	\$1,100	100%	•		•	

Trade Payme	ent - New and	Continuo	usly Reporte	d Trade Details							
		Baymenti antibate	xperiences. The date are	newiv reported)			Davis	ounts to	nie se		
Business Category	Date Reported	Last Sale	Payment Terms	Recent High Credit	Balance	Cur	1-30	31-60	61-90	91+	Comments
BUREAU	11/2019	11/2019	NET 30	\$1,500	\$1,100	100%					

	_
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Date Range	Year	Cautionary UCCs **	Total Filed	Relessed / Termination	Continuous	Amended / Assigned
JUL - PRESENT	2019					
JAN - JUN	2019					
JUL - DEC	2018	1	1			
JAN - JÚN	2018					
JUL - DEC	2017					
PRIOR TO JUL	2017	1	4		4	2
Total		2	5	0 ·	4	2

** Cautionary UCC Fillings include one or more of the following colleteral:

Accounts, Accounts Receivables, Contract Rights, Hereafter Acquired Property, Inventory, Leases, Notes Receivable or Proceeds.

UCC CONTINUED Data: 07/00/

UCC CONTINUED Date: 07/09/2019 Filing Number: 201907098308267 Original Filing Date: 07/11/2014 Original Filing Number: 2014071182

Original Filing State: NY Jurisdiction: SEC OF STATE NY

Secured Party: CENTRAL HUDSON GAS & ELECTRIC

CORPORATIO

THE FOLLOWING DATA IS FOR INFORMATIONAL PURPOSES ONLY AND IS NOT AN OFFICIAL RECORD. CERTIFIED COPIES MAY BE OBTAINED FROM THE PENNSYLVANIA DEPARTMENT OF STATE. THE DATA IS CURRENT AS OF 11/08/2019.

UCC ASSIGNED Date: 08/14/2018
Filing Number: 2018081401074
Original Filing Date: 09/20/2012
Original Filing Number: 2012092405
Original Filing State: PA
Jurisdiction: SEC OF STATE PA

Secured Party:

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UCC CONTINUED Date: 03/24/2017
Filing Number: 2017032700089
Original Filing Date: 09/20/2012
Original Filing Number: 2012092405
Original Filing State: PA
Jurisdiction: SEC OF STATE PA
Secured Party:

UCC CONTINUED bate: 06/02/2016 Filing Number: 201606025657122 Original Filing Date: 07/13/2011 Original Filing Number: 2011071357

Original Filing State: NY Jurisdiction: SEC OF STATE NY

Secured Party: ORANGE & ROCKLAND UTILITIES, INC.

THE FOLLOWING DATA IS FOR INFORMATIONAL PURPOSES ONLY AND IS NOT AN OFFICIAL RECORD. CERTIFIED COPIES

UCC FILED Date: 08/14/2018 Filing Number: 0003260693 Jurisdiction: SEC OF STATE CT

Secured Party: MACQUARIE ENERGY LLC, AS COLLATERAL

AGEN TX HOUSTON 77002 50

Collateral: UNDEFINED, HEREAFTER AQUIRED PROP

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UCC ASSIGNED Date: 08/14/2018 Filing Number: 2018081401076 Original Filing Date: 09/20/2012 Original Filing Number: 2012082405 Original Filing State: PA Jurisdiction: SEC OF STATE PA

Secured Party:

THE FOLLOWING DATA IS FOR INFORMATIONAL PURPOSES ONLY AND IS NOT AN OFFICIAL RECORD. CERTIFIED COPIES MAY BE OBTAINED FROM THE PENNSYLVANIA DEPARTMENT OF STATE. THE DATA IS CURRENT AS OF 11/08/2019.

UCC CONTINUED Date: 03/24/2017 Filing Number: 2017032700092 Original Filing Date: 09/20/2012 Original Filing Number: 2012092405 Original Filing State: PA Jurisdiction: SEC OF STATE PA Secured Party:

UCC FILED Date: 07/11/2014 Filing Number: 201407118267175 Jurisdiction: SEC OF STATE NY

Secured Party: CENTRAL HUDSON GAS & ELECTRIC

CORPORATIO NY POUGHKEEPSIE 126

Collateral: UNDEFINED

THE FOLLOWING DATA IS FOR INFORMATIONAL PURPOSES ONLY AND IS NOT AN OFFICIAL RECORD. CERTIFIED COPIES

MAY BE OBTAINED FROM THE PENNSYLVANIA DEPARTMENT OF STATE. THE DATA IS CURRENT AS OF 11/08/2019.

UCC FILED Date: 09/20/2012 Filing Number: 2012092405524 Jurisdiction: SEC OF STATE PA

Secured Party: MACQUARIE ENERGY LLC TX HOUSTON 77002

500 DALLAS STREET, SUI Collateral: UNDEFINED

View Additional UCC Details

MAY BE OBTAINED FROM THE PENNSYLVANIA DEPARTMENT OF STATE. THE DATA IS CURRENT AS OF 11/08/2019.

UCC FILED Date: 09/20/2012 Filing Number: 2012092405598 Jurisdiction: SEC OF STATE PA

Secured Party: MACQUARIE ENERGY LLC TX HOUSTON 77002

500 DALLAS STREET, SUI Collateral: UNDEFINED

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Additional Business Facts

Corporate Registration

THE FOLLOWING INFORMATION WAS PROVIDED BY THE STATE OF CONNECTICUT. THE DATA IS CURRENT AS OF 11/08/2019.

State of Origin:

Date of Incorporation: 12/14/2009

Current Status:

Active - IN GOOD STANDING

Business Type: Charter Number: Profit 0990688

Agent Agent Address: CORPORATION SERVICE COMPANY 50 WESTON STREET HARTFORD, CT

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	Corporate Entrage		
	Büsiness Name	socation (A)	THE PARTY OF STREET
ſ	Ultimate Parent of the in	iquired upon business and the top entity within the corporate family:	1
1	VISTRA ENERGY	1601 BRYAN ST - DALLAS,TX	425162410 .
Ī			

Immediate Parent of the inquired upon business:

CRIUS ENERGY, LLC

535 CONNECTICUT AVE FL 6 - NORWALK, CT

966631735

Branches of the Inquired upo	on business:	
PUBLIC POWER, LLC	1055 WASHINGTON BLVD STE 701 - STAMFORD,CT	468667821
PUBLIC POWER, LLC	6555 SIERRA DR - IRVING,TX	472223610
PUBLIC POWER, LLC	6469 102ND AVE N - PINELLAS PARK,FL	964773076
PUBLIC POWER, LLC	39 OLD RIDGEBURY RD STE 14 - DANBURY,CT	965092762

TOP

inquiries									
Summan/ofinguines						3			
Business Category	NOV19	OCT19	SEP19	AUG19	JUL19	JUN19	MAY19	APR19	MAR19
UTILITY			i			_		1	
Totals		:					·	1	

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End of report

1 of 1 report

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EXHIBIT C-8

"Bankruptcy Information," provide a list and description of any reorganizations, protection from creditors or any other form of bankruptcy fillings made by the applicant, a parent or affiliate organization that guarantees the obligations of the applicant or any officer of the applicant in the current year or within the two most recent years preceding the application.

Neither Applicant, its parent nor any of its affiliates have filed for reorganization, protection from creditors, or any other form of bankruptcy during the current year or since the applicant last filed for certification.

EXHIBIT C-9

"Merger Information," provide a statement describing any dissolution or merger or acquisition of the applicant within the five most recent years preceding the application.

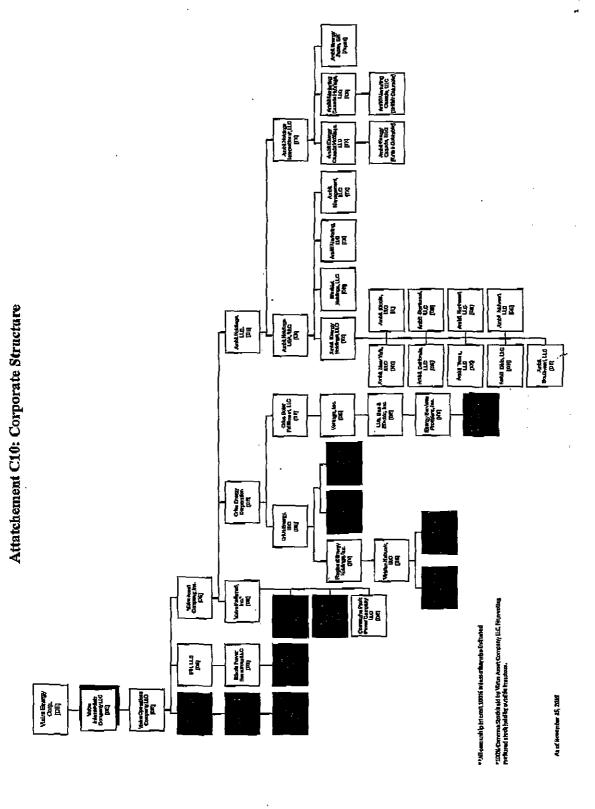
Effective July 15, 2019, Vistra Energy Corporation ("<u>Vistra</u>") acquired Crius Energy Corporation ("<u>Crius</u>"), and became the ultimate parent company of Public Power, LLC. Effective August 20, 2019, Vistra Energy Corporation ("Vistra") acquired Ambit Energy, LLC ("Ambit"), and became the ultimate parent company of Ambit Energy, LLC.

EXHIBIT C-10

"Corporate Structure," provide a description of the applicant's corporate structure, including a graphical depiction of such structure, and a list of all affiliate and subsidiary companies that supply retail or wholesale electricity or natural gas to customers in North America.

Applicant is a wholly owned subsidiary of Vistra Energy Corporation ("Vistra"). Vistra is the parent company to various energy service companies across the deregulated energy markets of North America. As a wholly owned subsidiary of Vistra, Applicant has the following affiliates that supply retail electricity or natural gas in North America: Public Power, LLC, a Pennsylvania limited liability company; Everyday Energy NJ, LLC; Public Power & Utility of Maryland, LLC; Viridian Network, LLC; Viridian Energy LLC; Viridian Energy NY, LLC; Viridian Energy PA LLC; Cincinnati Bell Energy, LLC; FairPoint Energy, LLC; Everyday Energy, LLC; TriEagle Energy LP; Big Sky Gas, LLC, Energy Services Providers, Inc., U.S. Gas & Electric, Inc., Value Based Brands, LLC, TXU Energy Retail Company, LLC, Dynegy Marketing and Trade, Dynegy Energy Services (East), LLC, Dynegy Energy Services, LLC, and Illinois Power Marketing Company.

Applicant's diagram of its corporate structure contains confidential and proprietary information and is being submitted under seal.



84

EXHIBIT D-1

"Operations" provide a written description of the operational nature of the applicant's business. Please include whether the applicant's operations will include the generation of power for retail sales, the scheduling of retail power for transmission and delivery, and the provision of retail ancillary services as well as other services used to arrange for the purchase and delivery of electricity to retail customers.

Applicant will market electricity as a licensed competitive electricity supplier in Ohio to residential, commercial and industrial customers.

Applicant does not currently own or operate, nor does it intend to own or operate any generation, transmission, or distribution facilities. Applicant does not currently, nor does it intend to be involved in the provision of retail ancillary services.

Ехнівіт D-2

"Operations Expertise," given the operational nature of the applicant's business, provide evidence of the applicant's experience and technical expertise in performing such operations.

Applicant has the necessary operational and managerial capabilities to serve all customer classes, including residential, commercial and industrial customers. Applicant's management team is comprised of individuals with significant experience in wholesale and retail energy.

Other Operations Expertise

Additionally, Applicant relies on EC Infosystems ("ECI") to provide EDI, billing, and CIS services in all our markets. ECI is a recognized leader in providing these services and already has significant experience, providing service to 150 clients and connections to over 70 utilities. Outsourcing its EDI and Billing/CIS to ECI allows Applicant to focus resources on sales, marketing, pricing, procurement, regulatory and administrative functions.

EXHIBIT D-3

"Key Technical Personnel," provide the names, titles, e-mail addresses, telephone numbers, and the background of key personnel involved in the operational aspects of the applicant's business.

Please see Exhibit D-3 for the background summaries for the following individuals.

Name	Title	Address	Phone Number
Margaret Pirtle	Director, Customer Advocacy Services	6555 Sierra Drive Irving, TX 75039	(972) 868-8287
John Duessel	Vice President, Chief Customer Officer	6555 Sierra Drive Irving, TX 75039	(972) 868-8469
Jeff Ellis	Director, Customer Operations & Support Services	6555 Sierra Drive Irving, TX 75039	(972) 868-4689
Claudia Morrow	Vice President, Origination & Pricing	6555 Sierra Drive Irving; TX 75039	(214) 875-9249

Claudia J. Morrow
Vistra Energy Corp.
Vice President, Origination & Pricing
6555 Sierra Dr.
Irving, TX 75039
214.875.9249

claudia.morrow@vistraenergy.com

Claudia J. Morrow is Vice President, Origination & Pricing for Vistra Energy Corp. (Vistra). Claudia is responsible for commodity cost forecasting and portfolio management of the commodity price risk associated with Vistra's subsidiaries' retail electricity sales through procurement of power and power related products. The portfolio value is in the range of \$3 billion dollars. She also leads a retail gas sales team with large industrial and commercial customers across the state of Texas.

Claudia joined Vistra's predecessor (TXU Corp.) in July of 2001 with multiple years of experience in commodities markets at JP Morgan Chase and Morgan Stanley.

Claudia has a bachelor's degree from Texas A&M University.

Margaret Pirtle
Vistra Energy Corp.
Director, Customer Advocacy Services
6555 Sierra Dr.
Irving, TX 75039
972.868.8287
margaret.pirtlc@vistraenergy.com

Margaret Pirtle is the Director of Customer Advocacy Services for Vistra Energy Corp. (Vistra). Margaret joined Vistra's predecessor (TXU Corp.) in April 2007 and has over 12 years of experience in the competitive electricity industry. When she joined the company, Margaret was responsible for establishing the operations policy and procedures team, which implemented and ensured compliance with operational policies. In her current role, she is responsible for driving improved customer experiences by managing all lines of customer escalations including those to the state commissions, Attorney General's office, and the Better Business Bureau. She also oversees the Energy Assistance program that provides financial support to customers in need. Additionally, Margaret is responsible for managing the relationships with the Transmission and Distribution Utilities, ERCOT, and the state commissions to ensure operational readiness.

Margaret has a bachelor's degree in business administration from Texas Tech University – Rawls College of Business.

John Duessel
Vistra Energy Corp.
Vice President, Chief Customer Officer
6555 Sierra Dr.
Irving, TX 75039
972.868.8469
john.duessel@vistraenergy.com

John Duessel is a Vice President and the Chief Customer Officer for Vistra and has over 9 years of experience in the competitive electricity industry. John joined Vistra's predecessor (Energy Puture Holdings Corp. (EFH)) in April 2010 and has been the Chief Customer Officer for Vistra since October 2016. In his current role, John leads the customer experience services organizations that are responsible for delivering exceptional experiences to customers for Vistra's subsidiary, TXU Energy Retail Company LLC.

Prior to his role as the Chief Customer Officer, John was a Senior Director and then a Vice President of the revenue operations division, and, in those roles, he led teams dedicated to delivering seamless customer experiences across all core revenue cycle management functions. John began at the company as a Director in the credit, collections, and bad debt management department, where he was responsible for credit assessment / credit management and collections functions across all lines of the business.

John received a master in business administration in finance degree from Southern Methodist University - Cox School of Business and has a juris doctor degree from Columbus School of Law.

Jeff Ellis

Vistra Energy Corp.

Director, Customer Operations & Support Services
6555 Sierra Dr.

Irving, TX 75039
972.868.4689

jeff.ellis@vistraenergy.com

Jeff Ellis is the Director of Customer Operations & Support Services at Vistra and has 20 years of experience in the competitive electricity industry. In his current role with Vistra, Jeff oversees contact center operations, including customer experience execution as well as contact center support functions such as process optimization, learning and development, quality insights, and compliance.

Jeff began his career with Vistra's predecessor (TXU Corp.) in 1999, supporting customer system enhancements that prepared TXU Corp. to transition into the Texas competitive retail electric market. Jeff subsequently worked for a consulting firm that managed customer operations for several other Texas retail electric providers, before returning to Vistra's predecessor (then EFH) in 2009.

Jeff has a degree in management information systems and business management from University of Oklahoma – Price College of Business.

Ехнівіт D-4

"FERC Power Marketer License Number," provide a statement disclosing the applicant's FERC Power Marketer License Number. (Power Marketers only).

Applicant received approval from FERC to be a Power Marketer at FERC Docket Number: ER12-2252-001.