



Residents Energy, LLC • 520 Broad Street • Newark, NJ • 07102 • www.ResidentsEnergy.com • 1.888.828.RESI

December 4, 2019

VIA FEDERAL EXPRESS

Docketing Division
Public Utilities Commission of Ohio
180 East Broad Street
Columbus, OH 43215-3793

Re: Residents Energy, LLC – CRNGS License Renewal Application
Case Number: 15-1550-GA-CRS

Dear Sir/Madam:

Enclosed please find an amended original and three copies of the CRNGS License Renewal Exhibits B-5 and C-5 of Residents Energy, LLC. Exhibit C-5 is marked "Confidential" and is being filed under seal pursuant to Ohio Administrative Code 4901:1-24-08(A). Redacted copies of Exhibit C-5 are included. Please include these amended documents in the CRNGS Renewal Application filed previously on November 15, 2019.

Please feel free to contact me with any questions.

Very truly yours,

Avi Keilson
Director of Regulatory Affairs
973.438.3920
akeilson@genieretail.com

Encs:

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.
Technician DR Date Processed 12/5/19

PUCO

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Exhibit B-5 "Disclosure of Consumer Protection Violations"

Disclose whether the applicant, affiliate, predecessor of the applicant, or any principal officer of the applicant has been convicted or held liable for fraud or for violation of any consumer protection or antitrust laws since applicant last filed for certification.

Neither the applicant nor any of its affiliates, predecessors or officers has been convicted or held liable for fraud or for violation of any consumer protection or antitrust laws since the applicant last filed for certification. However, in the interest of full disclosure, the applicant discloses the following settlements which were recently entered into by its affiliates without any convictions or negative legal holdings.

1. In the Matter of TOWN SQUARE ENERGY EAST, LLC
PUCO Case No. 18-1785-EL-UNC

The applicant's affiliate, Town Square Energy East, LLC ("TSEE"), was the subject of an investigation by the Staff of the Public Utility Commission of Ohio ("PUCO") in connection with TSEE's "table-top" marketing practices. After a brief investigation, TSEE and the PUCO Staff entered into a settlement agreement which was approved by the PUCO Commissioners on February 27, 2019. Under the terms of the agreement, TSEE paid a forfeiture of \$150,000 to the State of Ohio. In addition, TSEE agreed to work with the PUCO and take steps to ensure full compliance with PUCO rules and orders, including updating customers, providing the PUCO with updated information, and submitting quarterly reports for a one-year period.

2. People of the State of Illinois v. IDT Energy, Inc. – Index No. 2018 CH 14380

On November 19, 2018, the Attorney General of the State of Illinois filed a complaint against the applicant's affiliate, IDT Energy, Inc. ("IDTE"), in the Circuit Court of Cook County, Illinois, alleging that IDTE violated certain provisions of Illinois' Consumer Fraud Act and the Telephone Solicitations Act. In order to avoid costly and protracted litigation, and with no admission of wrongdoing, the parties entered into a Consent Decree on June 12, 2019. The Consent Decree called for IDTE to refrain from marketing activities to residential customers in Illinois through December 2, 2020, refund a total of \$3,000,000 to its residential customers in Illinois, make a payment of \$50,000.00 to the Attorney General Fund, and comply some with new reporting requirements once IDTE resumes marketing activities in Illinois.

3. In the Matter of IDT ENERGY, INC. – NJ BPU Docket No. EO17080888U

In May 2018, IDTE entered into a Consent Order with the New Jersey Board of Public Utilities and the New Jersey Department of Law and Public Safety, Division of Consumer Affairs. In the Consent Order, IDTE, without admission of any wrongdoing, agreed to make certain modifications to its business practices and to pay \$1,225,722.21 in restitution payments to its New Jersey customers, \$100,000.00 in civil penalties and \$38,775.00 in reimbursement of the State's attorneys' fees and costs.

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Ohio- Residents Gas

	2018	Jan-Sept 2019	2019 Prorated	2020	2021
Revenue					
COS-GAS					
Net Income					

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PUCO