

**From:** [Courtney Fleming](#)  
**To:** [Puco Docketing](#)  
**Subject:** PUBLIC UTILITIES COMMISSION OF OHIO - CASE #: 00553593 [ ref:\_00Dt0GzXt.\_500t0NRddr:ref ]  
**Date:** Tuesday, October 22, 2019 1:52:01 PM



**PUBLIC UTILITIES COMMISSION OF OHIO  
Consumer Service Division  
Memorandum**

**CASE ID:** 00553593

**COMPANY:**

**CUSTOMER:** Philip Germann

**ADDRESS:** 4127 South Old State Road, Lewis Center, Ohio 43035

**SERVICE ADDRESS:** 2425 Peachblow Rd., Lewis Center, OH 43035

**AIQ:** Suburban Natural Gas Company

**NIQ:** 6149057936

\*\*\*To ensure your response attaches to the appropriate case, please reply to this email without changing the subject line. Thank you!\*\*\*

**DOCKETING CASE #:** 18-1205-GA-AIR

**SUBJECT:** Suburban Natural Gas Company - Rates & Tariffs

Suburban Natural Gas just raised their base price. Now their base price is higher, as well as their gas rate higher than others...and they do not fall under the deregulation. MOST UTILITIES CHARGE A HOOKUP FEE FOR NEW CUSTOMERS, SO NEW INFRASTRUCTURE IS PAID FOR BY NEW CUSTOMERS. Suburban is expanding their business at the expense of those already hooked up. Very frustrating, expensive, and unfair!

Please docket the attached in the case number above.

Sincerely,

Courtney Fleming  
Public Utilities Commission of Ohio  
Service Monitoring and Enforcement Department  
Customer Service Assistant  
(800) 686-PUCO (7826)  
[www.PUCO.ohio.gov](http://www.PUCO.ohio.gov)

This message and any response to it may constitute a public record and thus may be publicly available to anyone who requests it.



ref:\_00Dt0GzXt.\_500t0NRddr:ref

**This foregoing document was electronically filed with the Public Utilities**

**Commission of Ohio Docketing Information System on**

**10/22/2019 2:21:50 PM**

**in**

**Case No(s). 18-1205-GA-AIR**

Summary: Public Comment of Philip Germann via website electronically filed by Docketing Staff on behalf of Docketing