From: <u>Leonard Gore</u>
To: <u>Puco Docketing</u>

Subject: PUBLIC UTILITIES COMMISSION OF OHIO - CASE #: 00552882 [ref:_00Dt0GzXt._500t0NQhZv:ref]

Date: Monday, October 21, 2019 8:46:06 AM



PUBLIC UTILITIES COMMISSION OF OHIO Consumer Service Division Memorandum

CASE ID: 00552882

COMPANY:

CUSTOMER: Anthony Hartley

ADDRESS: 2486 Pleasant Colony Drive, Lewis Center, Ohio 43035 **SERVICE ADDRESS:** 2486 Pleasant Colony Drive, Lewis Center, Ohio

43035

AIQ: Suburban Natural Gas Company

NIQ: 6146335241

To ensure your response attaches to the appropriate case, please reply to this email without changing the subject line. Thank you!

DOCKETING CASE #: 18-1205-GA-AIR

SUBJECT: Suburban Natural Gas Company - Regarding PUCO

Please docket the attached in the case number above.

Description: I want to share my disgust at the action taken by PUCO on behalf of Suburban Gas. This rate adjustment was put through under the cover of night in a sham proceeding. I and many other residents opposed the changes that have been approved. Our concerns were summarily disregarded and the consumer was ignored. PUCO exists for a number of purposes. Allegedly. One of the purposes is to protect the consumer from these types of actions. You have failed. Horribly. Shamefully. Disgracefully. Despicably. Way more consideration should have gone into this but it didn't and it never would. Please know how disgusted I am with you for your unmitigated failure to do your job.

Sincerely,

Leonard Gore

Public Utilities Commission of Ohio Service Monitoring and Enforcement Department Customer Service Assistant

(800) 686-PUCO (7826) www.PUCO.ohio.gov

This message and any response to it may constitute a public record and thus may be publicly available to anyone who requests it.

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10/22/2019 8:12:30 AM

in

Case No(s). 18-1205-GA-AIR

Summary: Public Comment of Anthony Hartley via website electronically filed by Docketing Staff on behalf of Docketing