10/04/2019 16:00 FAX

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BakerHostetler

Baker&Hostetler LLP

Key Tower 127 Public Square, Suite 2000 Cleveland, OH 44114-1214

T 216.621 0200 F 216.606.0740 www.bakerlaw.com

Fax Cover Sheet

Date:

October 4, 2019

Pages (including cover sheet):

67

Name	Сотрапу	Fax #	Phone#
F	Public Utilities Commission of Ohio	614-466-0313	614-466-4095

From:

David F. Proafto

Employee #:

6029

Client Matter #:

111615.000002

Re:

Everyday Energy, LLC d/b/a Value Power & Gas;

Case No. 11-5020-GA-CRS

Message:

Please see the attached correspondence and renewal certification application for Everyday Energy, LLC d/b/a Value Power & Gas. Thank you.

If this transmission is not complete, please call Judith E. Gleeson at 216.861.6739.

This message is intended only for the use of the individual or entity to which it is addressed and may contain information that is privileged, confidential and exempt from disclosure under applicable law. If the reader of this message is not the intended recipient or the employee or agent responsible for delivering the message to the intended recipient, you are hereby notified that any dissemination, distribution, or copying of this communication is strictly prohibited. If you have received this communication in error, please notify is immediately by telephone (collect), and return the original message to us at the above address via the U.S. Postal Service. Thank you.

Atlanta Chicago Houston Los Angeles

Cincinnati New York Cleveland Orlando Columbus Philadelphia Costa Mesa Denver Seattle Washington, DC

This is to certify that the images appearing are an accurate and complete reproduction of a cure file document delivered in the regular course of business.

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Bakera Hostetler LLP

Key Tower 127 Public Square, Shite 2000 Cleveland, OH 44114-1214

T 216,621,0200 F 216,696 0740 www.bakerlaw.com

David F. Proaño direct dial: 216.861.7834 dproano@bakedaw.com

October 3, 2019

VIA FACSIMILE

Ms. Barcy F. McNeal Docketing Division Public Utilities Commission of Ohio 180 East Broad Street, 11th Floor Columbus, Ohio 43215-3793 Fax: (614) 466-0313

Re: <u>Everyday Energy, LLC d/b/a Value Power & Gas; Case No. 11-5020-GA-CRS</u>

Dear Ms. McNeal:

Enclosed please find Everyday Energy, LLC's Renewal Certification Application for Competitive Retail Natural Gas Suppliers. We attempted to file the enclosed application numerous times on the PUCO docketing e-filing system, but were unable to complete the filing and continued to get error readings. After discussing the same with the PUCO docketing staff (at telephone number 614-466-4095), we were told that we could fax the submission into the PUCO docketing.

Please let me know if you have any questions regarding this matter or if you have any issues with this submission.

Sincerely,

/s/ David F. Proaño

David F. Proaño

Enclosure

Atlanta Chicago Cincinnati Cleveland Columbus Costa Mesa Denver Flouston Los Angeles New York Orlando Philadeiphia Saattle Washington, DC

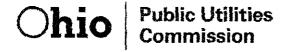
Name

Business Address

Telephone No.

David Ricketts

512-349-6441



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Date Received Re	newal Certification	ORIGI	VAL CRS
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RENEWAL CERTIFICATION APPLICATION COMPETITIVE RETAIL NATURAL GAS SUPPLIERS

Please type or print all required information. Identify all attachments with an exhibit label and title (Example: Exhibit A-15 - Company History). All attachments should bear the legal name of the Applicant. Applicants should file completed applications and all related correspondence with the Public Utilities Commission of Ohio, Docketing Division, 180 East Broad Street, Columbus, Ohio 43215-3793.

This PDF form is designed so that you may directly input information onto the form. You may also download the form by saving it to your local disk.

SECTION A - APPLICANT INFORMATION AND SERVICES

Applicant intends to renew its certificate as: (check all that apply) Retail Natural Gas Aggregator Retail Natural Gas Marketer Retail Natural Gas Broker A-2 Applicant information: Everyday Energy, LLC d/b/a Value Power & Gas Legal Name 6555 Sierra Drive, Irving, Texas 75039 Address www.valuepowerandgas.com Telephone No. 877-811-7023 Web site Address 11/4/2017 - 11/4/2019 11-226G(4) Current PUCO Certificate No. Effective Dates A-3 Applicant information under which applicant will do business in Ohio: Everyday Energy, LLC d/b/a Value Power & Gas Name Address 6555 Sierra Drive, Irving, Texas 75039 877-811-7023 Web site Address www.valuepowerandgas.com Telephone No. A-4 List all names under which the applicant does business in North America: Value Power & Gas **Energy Rewards** Everyday Energy A-5 Contact person for regulatory or emergency matters:

1005 Congress Avenue Suite 750 Austin, Texas 78701

Fax No. 512-349-6469

(CRNGS Supplier Renewal - Version 1.08) Page 1 of 8

david.ricketts@vistraenergy.com

Title Director of Retail Policy

Email Address

А-б	Contact person for Commission Staff use in inv	estigating customer complaints:
	Name Jim Vermoulen	Title Manager, Customer Advocacy Services
	Business address 6555 Sierra Drive Irving, Texas 75039	
	Telephone No. 972-868-3945 Fax No. 877-304-2	608 Email Address Jim.vermeulen@vistraenergy.cc
A-7	Applicant's address and toll-free number for ea	astomer service and complaints
	Customer service address 6555 Sierra Drive Irving, Texa	s 75039
	Toll-Free Telephone No. 877-811-7023 Fax No. 87	7-304-2608 Email Address compliance@cruisenergy.cc
A-8	Provide "Proof of an Ohio Office and Employe Revised Code, by listing name, Ohio office addit designated Ohio Employee	e," in accordance with Section 4929.22 of the Ohio cess, telephone number, and Web site address of the
	Name Katle Kiefer	Title Director
	Business address 312 Walnut St., Cincinnati, OH, 452	02
	Telephone No. 513-762-8254 Fax No.	Email Address katherine.klefer@vistraenergy.com
A-9	Applicant's federal employer identification num	nber 27-1089221
A-10	Applicant's form of ownership: (Check one)	
	☐ Sole Proprietorship	Partnership
	Limited Liability Partnership (LLP)	Limited Liability Company (LLC)
	☐ Corporation	Other
A-11	currently providing service or intends to provide class that the applicant is currently serving commercial, and/or large commercial/industrial in Section 4929.01(L)(1) of the Ohio Revised Code, means than 500,000 cubic feet of natural gas per year at a single residential use, as part of an undertaking having more than Section 4929.01(L)(2) of the Ohio Revised Code, "Mercan other than for residential use, more than 500,000 cubic fee	as company service area in which the applicant is le service, including identification of each customer or intends to serve, for example: residential, small (mercantile) customers. (A mercantile customer, as defined a customer that consumes, other than for residential use, more location within the state or consumes natural gas, other than for three locations within or outside of this state. In accordance with tile customer" excludes a not-for-profit customer that consumes, at of natural gas per year at a single location within this state or not of an undertaking having more than three locations within or the Public Utilities Commission.)

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A-13 If not currently participating in any of Ohio's four Natural Gas Choice Programs, provide the approximate start date that the applicant proposes to begin delivering services:

Dominion East Ohio	Intended Start Date
Duke Energy Ohio Vectren Energy Delivery of Ohio	Intended Start Date

PROVIDE THE FOLLOWING AS SEPARATE ATTACHMENTS AND LABEL AS INDICATED.

- A-14 Exhibit A-14 "Principal Officers, Directors & Partners," provide the names, titles, addresses and telephone numbers of the applicant's principal officers, directors, partners, or other similar officials.
- A-15 Exhibit A-15 "Company History," provide a concise description of the applicant's company history and principal business interests.
- A-16 Exhibit A-16 "Articles of Incorporation and Bylaws, provide the articles of incorporation filed with the state or jurisdiction in which the applicant is incorporated and any amendments thereto, only if the contents of the originally filed documents changed since the initial application.
- A-17 Exhibit A-17 "Secretary of State," provide evidence that the applicant is still currently registered with the Ohio Secretary of the State.

SECTION B - APPLICANT MANAGERIAL CAPABILITY AND EXPERIENCE

PROVIDE THE FOLLOWING AS SEPARATE ATTACHMENTS AND LABEL AS INDICATED

- B-1 Exhibit B-1 "Jurisdictions of Operation," provide a current list of all jurisdictions in which the applicant or any affiliated interest of the applicant is, at the date of filing the application, certified, licensed, registered, or otherwise authorized to provide retail natural gas service, or retail/wholesale electric services.
- B-2 Exhibit B-2 "Experience & Plans," provide a current description of the applicant's experience and plan for contracting with customers, providing contracted services, providing billing statements, and responding to customer inquiries and complaints in accordance with Commission rules adopted pursuant to Section 4929.22 of the Revised Code and contained in Chapter 4901:1-29 of the Ohio Administrative Code.
- B-3 Exhibit B-3 "Summary of Experience," provide a concise and current summary of the applicant's experience in providing the service(s) for which it is seeking renewed certification (e.g., number and types of customers served, utility service areas, volume of gas supplied, etc.).
- B-4 Exhibit B-4 "Disclosure of Liabilities and Investigations," provide a description of all existing, pending or past rulings, judgments, contingent liabilities, revocations of authority, regulatory investigations, or any other matter that could adversely impact the applicant's financial or operational

status or ability to provide the services for which it is seeking renewed certification since applicant last filed for certification.

B-5 Exhibit B-5 "Disclosure of Consumer Protection Violations," disclose whether the applicant, affiliate, predecessor of the applicant, or any principal officer of the applicant has been convicted or held liable for fraud or for violation of any consumer protection or antitrust laws since applicant last filed for certification.

V	No	☐ Yes

If Yes, provide a separate attachment labeled as <u>Exhibit B-5 "Disclosure of Consumer Protection Violations,"</u> detailing such violation(s) and providing all relevant documents.

B-6 Exhibit B-6 "Disclosure of Certification Denial, Curtailment, Suspension, or Revocation," disclose whether the applicant or a predecessor of the applicant has had any certification, license, or application to provide retail natural gas or retail/wholesale electric service denied, curtailed, suspended, or revoked, or whether the applicant or predecessor has been terminated from any of Ohio's Natural Gas Choice programs, or been in default for failure to deliver natural gas since applicant last filed for certification.

7	No	Yes

If Yes, provide a separate attachment, labeled as Exhibit B-6 "Disclosure of Certification Denial, Curtailment, Suspension, or Revocation," detailing such action(s) and providing all relevant documents.

SECTION C - APPLICANT FINANCIAL CAPABILITY AND EXPERIENCE

PROVIDE THE FOLLOWING AS SEPARATE ATTACHMENTS AND LABEL AS INDICATED

- C-1 Exhibit C-1 "Annual Reports," provide the two most recent Annual Reports to Shareholders. If applicant does not have annual reports, the applicant should provide similar information, labeled as Exhibit C-1, or indicate that Exhibit C-1 is not applicable and why.

 (This is generally only applicable to publicly traded companies who publish annual reports.)
- C-2 Exhibit C-2 "SEC Filings," provide the most recent 10-K/8-K Filings with the SEC. If applicant does not have such filings, it may submit those of its parent company. An applicant may submit a current link to the filings or provide them in paper form. If the applicant does not have such filings, then the applicant may indicate in Exhibit C-2 that the applicant is not required to file with the SEC and why.
- C-3 <u>Exhibit C-3 "Financial Statements,"</u> provide copies of the applicant's two most recent years of audited financial statements (balance sheet, income statement, and cash flow statement). If audited financial statements are not available, provide officer certified financial statements. If the applicant has not been in business long enough to satisfy this requirement, it shall file audited or officer certified financial statements covering the life of the business. If the applicant does not have a balance sheet, income statement, and cash flow statement, the applicant may provide a copy of its two most recent years of tax returns (with social security numbers and account numbers redacted).
- C-4 Exhibit C-4 "Financial Arrangements," provide copies of the applicant's current financial arrangements to conduct competitive retail natural gas service (CRNGS) as a business activity (e.g., guarantees, bank commitments, contractual arrangements, credit agreements, etc.)

Renewal applicants can fulfill the requirements of Exhibit C-4 by providing a current statement from an Ohio local distribution utility (LDU) that shows that the applicant meets the LDU's collateral requirements.

First time applicants or applicants whose certificate has expired as well as renewal applicants can meet the requirement by one of the following methods:

- 1. The applicant itself stating that it is investment grade rated by Moody's, Standard & Poor's or Fitch and provide evidence of rating from the rating agencies.
- 2. Have a parent company or third party that is investment grade rated by Moody's, Standard & Poor's or Fitch guarantee the financial obligations of the applicant to the LDU(s).
- 3. Have a parent company or third party that is not investment grade rated by Moody's, Standard & Poor's or Fitch but has substantial financial wherewithal in the opinion of the Staff reviewer to guarantee the financial obligations of the applicant to the LDU(s). The guarantor company's financials must be included in the application if the applicant is relying on this option.
- 4. Posting a Letter of Credit with the LDU(s) as the beneficiary.

If the applicant is not taking title to the electricity or natural gas, enter "N/A" in Exhibit C-4. An N/A response is only applicable for applicants seeking to be certified as an aggregator or broker.

- C-5 Exhibit C-5 "Forecasted Financial Statements," provide two years of forecasted income statements for the applicant's NATURAL GAS related business activities in the state of Ohio Only, along with a list of assumptions, and the name, address, email address, and telephone number of the preparer. The forecasts should be in an annualized format for the two years succeeding the Application year.
- C-6 Exhibit C-6 "Credit Rating," provide a statement disclosing the applicant's current credit rating as reported by two of the following organizations: Duff & Phelps, Fitch IBCA. Moody's Investors Service, Standard & Poor's, or a similar organization. In instances where an applicant does not have its own credit ratings, it may substitute the credit ratings of a parent or an affiliate organization, provided the applicant submits a statement signed by a principal officer of the applicant's parent or affiliate organization that guarantees the obligations of the applicant. If an applicant or its parent does not have such a credit rating, enter "N/A" in Exhibit C-6.

- C-7 Exhibit C-7 "Credit Report," provide a copy of the applicant's current credit report from Experion. Dun and Bradstreet, or a similar organization. An applicant that provides an investment grade credit rating for Exhibit C-6 may enter "N/A" for Exhibit C-7.
- C-8 Exhibit C-8 "Bankruptev Information," provide a list and description of any reorganizations, protection from creditors, or any other form of bankruptcy filings made by the applicant, a parent or affiliate organization that guarantees the obligations of the applicant or any officer of the applicant in the current year or within the two most recent years preceding the application.
- C-9 Exhibit C-9 "Merger Information," provide a statement describing any dissolution or merger or acquisition of the applicant within the two most recent years preceding the application.
- C-10 Exhibit C-10 "Corporate Structure," provide a description of the applicant's corporate structure, not an internal organizational chart, including a graphical depiction of such structure, and a list of all affiliate and subsidiary companies that supply retail or wholesale electricity or natural gas to customers in North America. If the applicant is a stand-alone entity, then no graphical depiction is required and applicant may respond by stating that they are a stand-alone entity with no affiliate within the two most recent years preceding the application.

SECTION D - APPLICANT TECHNICAL CAPABILITY

PROVIDE THE FOLLOWING AS SEPARATE ATTACHMENTS AND LABEL AS INDICATED.

- D-1 Exhibit D-1 "Operations," provide a current written description of the operational nature of the applicant's business. Please include whether the applicant's operations will include the contracting of natural gas purchases for retail sales, the nomination and scheduling of retail natural gas for delivery, and the provision of retail ancillary services, as well as other services used to supply natural gas to the natural gas company city gate for retail customers.
- D-2 Exhibit D-2 "Operations Expertise," given the operational nature of the applicant's business, provide evidence of the applicant's current experience and technical expertise in performing such operations.
- D-3 Exhibit D-3 "Key Technical Personnel," provide the names, titles, email addresses, telephone numbers, and background of key personnel involved in the operational aspects of the applicant's current business.

Applicant Signature and Title

Gebrul Vagy

Sworn and subscribed before me this 2

day of October

Month 2019 Year

Tiffany Tippen, Senior Executive Admin. Assistant

Print Name and Title

TIFFANY TIPPEN My Notary ID # 1439508 Excises October 22, 2020

10/2020 Ay commission expires on



The Public Utilities Commission of Ohio

Competitive Retail Natural Gas Service

10	Affidavit Form (Version 1.07)
Eve for	the Matter of the Application of ryday Energy, LLC d/b/a Value Power & Gas a Certificate or Renewal Certificate to Provide mpetitive Retail Natural Gas Service in Ohio.
	nty of Delias te of Texas
	Gabe Vasquez [Affiant], being duly sworn/affirmed, hereby states that:
(1)	The information provided within the certification or certification renewal application and supporting information is complete, true, and accurate to the best knowledge of affiant.
(2)	The applicant will timely file an annual report of its intrastate gross receipts and sales of hundred cubic feet of natural gas pursuant to Sections 4905.10(A), 4911.18(A), and 4929.23(B), Ohio Revised Code.
(3)	The applicant will timely pay any assessment made pursuant to Section 4905.10 or Section 4911.18(A), Ohio Revised Code.
(4)	Applicant will comply with all applicable rules and orders adopted by the Public Utilities Commission of Ohio pursuant to Title 49, Ohio Revised Code.
(5)	Applicant will cooperate with the Public Utilities Commission of Ohio and its staff in the investigation of any consumer complaint regarding any service offered or provided by the applicant.
(6)	Applicant will comply with Section 4929.21, Ohio Revised Code, regarding consent to the jurisdiction of the Ohio courts and the service of process.
(7)	Applicant will inform the Public Utilities Commission of Ohio of any material change to the information supplied in the certification or certification renewal application within 30 days of such material change, including any change in contact person for regulatory or emergency purposes or contact person for Staff use in investigating customer complaints.
(8)	Affiant further sayeth nought.
	Affiant Signature & Title Calcul Cayury Vice President and Associate General Counsel
	Sworn and subscribed before me this day of October Month 2019 Year
	Tiffany Tippen, Senior Executive Admin Assistant
	Signature of Official Administering Oath Print Name and Title
	TIFFANY TIPPEN My Notary ID # 1439508 Expires October 22, 2020 My commission expires on 10100
	(CRNGS Supplier Renewal) - Version 1.08 Page 8 of 8

EXHIBIT A-14

"Principal Officers, Directors & Partners" provide the names, titles, addresses and telephone numbers of the applicant's principal officers, directors, partners, or other similar officials.

Please refer to Attachment A-14.

ATTACHMENT A-14

NAME	TITLE
OFFICERS	
Morgan, Curtis A.	President and Chief Executive Officer
Burke, James A.	Executive Vice President and Chief Operating Officer
Campbell, David A.	Executive Vice President and Chief Financial Officer
Kirby, Carrie L.	Executive Vice President and Chief Administrative Officer
Moore, Stephanie Zapata	Executive Vice President, General Counsel, Chief Compliance Officer, and Corporate Secretary
Howard, Carla A.	Senior Vice President and General Tax Counsel
Moldovan, Kristopher E.	Senior Vice President and Treasurer
Hudson, Scott A.	Senior Vice President
Muscato, Stephen J.	Senior Vice President
Dobry, Christy	Vice President and Controller
Kelly, Daniel J.	Vice President and Associate General Counsel
Vazquez, Gabe	Vice President and Associate General Counsel
Morrow, Claudia	Vice President
Bhate, Darshan	Vice President
Castro, Gabriel R.	Vice President
Duessel, John S.	Vice President
Seiger, Sydney C.	Vice President
Sen, Samudra	Vice President
Chen, Max	Assistant Treasurer
Mihecoby, Allen	Assistant Secretary

The business address and telephone numbers for the above-listed officers and directors is: 6555 Sierra Drive, Irving, TX, 75039, 214-812-4600

EXHIBIT A-15

"Company History," provide a concise description of the applicant's company history and principal business interests.

Applicant, a Nevada limited liability company, is owned by Crius Energy, LLC ("Crius") which, in addition to owning Applicant, also owns twelve (12) wholly owned subsidiaries engaging in energy sales: (1) Public Power, LLC (CT); (2) Public Power, LLC (PA); (3) Everyday Energy NJ, LLC; (4) Public Power & Utility of Maryland, LLC.; (5) Viridian Energy PA LLC; (6) TriEagle Energy, LP; (7) Big Sky Gas LLC; (8) Viridian Network, LLC; (9) Viridian Energy LLC; (10) Cincinnati Bell Energy, LLC; (11) Viridian Energy NY, LLC; and (12) FairPoint Energy, LLC.

Crius was formed to effectuate a combination, through an exchange of stock, of two separate competitive retail electricity and natural gas suppliers, REH and Public Power, LLC ("Public Power"). The exchange transaction closed on September 18, 2012. As a result of the exchange transaction, Crius became the owner of the majority interest in voting shares of REH and a majority interest in Public Power. REH's subsidiarles, and Public Power and its subsidiarles, are licensed as electricity and gas suppliers in several states. Jointly, the combined companies are licensed as competitive electricity and natural gas suppliers in sixteen states and the District of Columbia.

On April 1, 2015, Crius Energy acquired TriEagle Energy LP, a licensed supplier who provides electric service at retail in several states. Due to this acquisition, Crius Energy created two entities: TriEagle 1, LLC and TriEagle 2, LLC, both Nevada limited liability companies. TriEagle 1, LLC holds the general partnership of TriEagle Energy LP and TriEagle 2, LLC holds the limited partnership of TriEagle.

In July 2017, Crius's parent company, Crius Energy Corporation, acquired through a subsidiary U.S. Gas & Electric, Inc., an energy retail company with operating entities that provide electric and gas service in several states. Additionally, in July 2017, Crius acquired Big Sky Gas, LLC, a retail gas supplier operating in Montana.

In July 2019, Crius was acquired by Vistra Energy, traded on the New York Stock Exchange, under the ticker symbol "VST."

10/04/2019 16:07 FAX Q 014/067

EVERYDAY ENERGY, LLC D/B/A VALUE POWER & GAS

Exhibit A-16

"Articles of incorporation and Bylaws," provide the articles of incorporation filed with the state or jurisdiction in which the applicant is incorporated and any amendments thereto, only if the contents of the originally filed documents changed since the initial application.

Not applicable, the contacted of the originally filed documents have not changed since the initial application.

Exhibit A-17

"Secretary of State," provide evidence that the applicant is still currently registered with the Ohio Secretary of the State.

Please refer to Attachment A-17.

Thu Sep 19 2019

Entity#: 2045989

Filing Type: FOREIGN LIMITED LIABILITY COMPANY

Original Filing Date: 09/07/2011

Location: --

Business Name: EVERYDAY ENERGY, LLC

Status: Active

Exp. Date:

Agent/Registrant Information

CAPITOL CORPORATE SERVICES, INC. 4568 MAYFIELD RD STE 204 CLEVELAND OH 44121 07/16/2019 Active

Filings

Filing Type	Date of Filling	Document ID
REG. OF FOR. PROFIT LIM, LIAB, CO.	09/07/2011	201125100029
CORRECT REGISTRATION/FOREIGN LIMITED LIABILITY CO	06/11/2012	201216500029
AGENT ADDRESS CHANGE/LIMITED/LIABILITY/PARTNERS	02/06/2013	201303700038
SUBSEQUENT AGENT APPOINT/LIMITED/LIABILTY/PARTNERS	07/14/2014	201419600925
CORRECT REGISTRATION/FOREIGN LIMITED LIABILITY CO	02/17/2015	201504801744
FICTITIOUS NAME/ORIGINAL FILING	02/17/2015	201504801745
AGENT ADDRESS CHANGE/LIMITED/LIABILITY/PARTNERS	11/10/2016	201632602630
FICTITIOUS NAME/ORIGINAL FILING	05/08/2018	201812803410
FOREIGN/DESIGNATED APPOINTMENT OF AGENT	07/16/2019	201919703782

Prior Business Name		Effective Date
VIRIDIAN ENERGY NG LLC		06/11/2012
FTR ENERGY SERVICES, LLC		02/17/2015

Prior Business Names

Thu Sep 19 2019

UNITED STATES OF AMERICA STATE OF OHIO OFFICE OF SECRETARY OF STATE

l, Frank LuRose. Secretary of State of the State of Ohio, do hereby certify that this is a list of all records approved on this business entity and in the custody of the Secretary of State.



Witness my hand and the seat of the Secretury of State at Columbus, Ohio this 19th of September, A.D. 2019

Ohio Secretary of State

Fol flow

Ехнівіт 8-1

"Jurisdictions of Operation," provide a list of all jurisdictions in which the applicant or any affiliated interest of the applicant is, at the date of filing the application, certified, licensed, registered, ar otherwise authorized to provide retail natural gas service, or retail/wholesale electric services.

Please refer to Attachment B-1 for a list of jurisdictions in which Applicant and affiliated interests are certified, licensed, registered, or otherwise authorized to provide retail natural gas service or retail/wholesale electric services.

Affiliate	State(s)	License Number	E/G	ISO	Service Territory
	2.0.07	Ciccioc (terrioci		150	actaine intition
		Docket #09-04-		ISO-	Eversource Energy (CL&P)
	Connecticut	15	Electric	NE	United Illuminating
				<u> </u>	Fitchburg (Unitil)
;					Mass Electric (National Grid-MA)
;					Nantucket Electric (National Gird)
·				ISO-	NGrid - MA
!	Massachusetts	License #CS-076	Electric	NE	Cambridge (NStar Electric)
Viridian Energy, LLC			}	'*-	Boston Edison (NStar Electric)
:]	WMECO
			}	Ì	Commonwealth Electric (NStarCom)
				ISO-	Eversource
	New Hampshire	License # 15-478	Electric	NE	Unitil
		Division Docket		150-	
	Rhode Island	D-96-6 (P6)	Electric	NE	National Grid R! (NGRID Narragansett)
				<u> </u>	Con Edison
!		}			Orange & Rockland
Weldian Francis MV			ļ <u>.</u>	Angeo	Central Hudson
Viridian Energy NY,	New York	ESCO Code VRID	Electric	NYISO	Niagara Mohawk (NIMO, National Grid)
TIC					NYSEG
				l	Rochester Gas & Electric
			Gas		eSell Unkler VEPA
	California	CTA NO: A0003	Gas		PG&E
,	Delaware	Order # 8178	Electric	PJM	Delmarva Power DE
	D.C.	Order # 16446	Electric	PJM	Pepco DC
		Order # 16966	Gas		Washington Gas Light Co.
ļ		Docket #13-0135	Electric	MIG	ComEd
	Illinois			MISO	Ameren
		Docket #15-0376	Gas		North Shore Gas
				<u> </u>	Peoples Gas
	Indiana	N/A_	Gas		NIPSCO
Maidia a Farancia DA		License No. IR- 1840	els serie	DIAG	BG&E
Viridian Energy PA, LLC	المصائح مسائد		Electric	MLG	Pepco MD
LUC	Maryland	License No. IR-		 -	Delmarva (commercial only)
•		2837	Gas]	Washington Gas Light Co. BG&E
		Case No. U-			BOOK
	Michigan	18001	Gas	1	
	Massachrisette		Gac	建设温度	NGrid commercial and industrial only)
			150.000	Constitution and Associated	ACE
		License # ESL-	 .		JCP&L
		0084	Electric	PJM	PSE&G
	A	ļ	<u> </u>	ļ	Rockland Electric
	New Jersey				New Jersey Natural Gas
		License # GSL-	<u> </u>		PSE&G
		0108	Gas]	South Jersey Gas
		<u> </u>			Elizabethtown Gas
				J	Central Hudson
	New York	ESCO Code VRPA	Gas	}	Con Edison
	<u> </u>			1	KeySpan LI (National Grid- UG)

				, 	
					KeySpan Energy NY (National Grid) Niagara Mohawk (NIMO, National Grid) National Fuel Gas NYSEG
					Orange & Rockland RG&E
			Electric		Service under VENY
	Ohio	Certificate #13- 742E(2)	Electric	PJM	Duke Toledo Edison (First Energy) Cleveland Electric (First Energy) Ohio Edison (First Energy) Columbus Southern Power (AEP) Ohio Power (AEP) Dayton Power & Light
		Certificate #13- 324G(2)	Gas		Duke
	Pennsylvania	Docket #A-2009- 2145794	Electric	Mtd	Allegheny Power PA Duquesne Light PECO Energy Penelec Pennsylvania Power & Light (PPL) Metropolitan Edison (Met Ed- First Energy) Penn Power West Penn Power
		Docket #A-2010- 2203042	Gas		PECO Energy
	Virginia	License # G-33	Gas		Columbia Gas Virginia Washington Gas Light Co.
Viridian Energy (TriEagle Energy LP)	Texas TriEagle Energy LP d/b/a Viridian Energy	Certificate# 10064	Electric	ERCOT	CenterPoint Energy Oncor AEP North AEP Central Texas New Mexico Power Sharyland Utilities Nueces Sharyland McAllen
	Delaware	Order #8215	Electric/Br oker		
Viridian Network LLC	D.C.	Order # 16965	Electric/Br oker		
		Order # 16965	Gas/Broker		
Cincinnati Bell	Qhia	Certificate #13- 630E(2)	Electric	ML9	Duke
Energy, LLC	Ç.115	Certificate #11- 218G(3)	Gas	<u> </u>	Duke
Enorgy Bowards 116	Maine	Docket #2011- 264	Electric	ISO- NE	Central Maine Power Bangor Hydro Electric
Energy Rewards, LLC	Maine	Docket# 2012- 338	Broker		
			_		19

	New Hampshire	DM 14-204	Electric	ISO- NE	Public Service of NH Unitil (Not serving customers)
	California	CTA NO: CTA0002	Gas		PG&E
	Connecticut Everyday Energy, LLC d/b/a Energy Rewards	Docket# 14-06- 08	Electric	ISO- NE	
	D.C.	Order#18071 Order#18071	Electric Gas	PJM	
	Delaware d/b/a	2015601011	Gas/Electri		
	Energy Rewards Georgia, Everyday Energy GA, LLC d/b/a Energy Rewards	Interim Certificate No.: GM-43	C Gas		
	Illinois	Docket # 13-0137	Electric	PJM	ComEd
	Everyday Energy, LLC d/b/a Energy Rewards	Docket # 12-0396	Gas	MISO	Ameren Nicor Gas Company Peoples Gas Light and Coke Co. North Shore Gas
Everyday Energy, LLC	Indiana Everyday Energy, LLC d/b/a Value Power & Gas	N/A	Gas		NIPSCO
	Massachusetts	CS-161	Electric	ISO- NE	National Grid NSTAR Electric WMECo Unitil
	Maryland, Everyday Energy,	IR-3618/ ML 178769	Electric	PJM	BG&E Delmarva Pepco MD Potomac Edison Choptank Electric Cooperative Southern Maryland Electric Cooperative
	LCC d/b/a Energy Rewards	IR-3616/ ML 178768	Gas		BG&E Chesapeake Utilities Pivotal Utility Holdings, Inc. Columbia Gas of Maryland, Inc. Washington Gas Light Company
	Michigan, Everyday Energy, LLC d/b/a Energy Rewards	Case No. U- 18000	Gas		
	New Hampshire	Docket # DM 15- 478	Electric	ISO- NE	Eversource Unitil New Hampshire PUC
	New York	ESCO Code FTRE	Electric	NYISO	Rochester Gas & Electric Niagara Mohawk (National Grid)

					Orange & Rockland NYSEG Central Hudson
		ESCO Code FTRE	Gas		Rochester Gas & Electric Orange & Rockland Central Hudson Niagara Mohawk (National Grid) NYSEG National Fuel Gas
	Ohio Everyday Energy, LLC d/b/a Value Power & Gas	Certificate #12- 523E(2)	Electric	РЈМ	AEP Ohio Power Dayton Power & Light Columbus Southern Power (AEP) Ohio Edison (FirstEnergy) Toledo Edison (FirstEnergy) Cleveland Illuminating Co. (FirstEnergy)
	7 ower a day	Certificate #11- 226G(3)	Gas		Columbia Gas of Ohio Dominion East Ohio Vectren Gas
	Pennsylvania Everyday Energy, LLC d/b/a Energy	Docket# A-2012- 2314724	Electric	РЈМ	Met Edison (First Energy) Penn Elec (First Energy) Penn Power (First Energy) PPL West Penn (First Energy) UGI Utilities Inc. – Electric Division PECO Duquesne
	Rewards	Docket# A-2012- 2318216	Gas		UGI Utilities Gas Division UGI Penn Natural Gas, Inc. UGI Central Penn Gas, Inc. Columbia Gas National Fuel Gas
	New Jersey	ESL-0174	Electric	PJM	
	Everyday Energy, LLC d/b/a Energy Rewards	GSL-0152	Gas		We service customers under Everyday Energy NJ, LLC (see below)
Everyday Energy NJ, LLC dba Energy		License #ESL- 0086	Electric	РЈМ	ACE JCP&L PSE&G
Rewards formerly Public Power & Utility of New Jersey, LLC	New Jersey	License #GSL- 0094	Gas		New Jersey Natural Gas South Jersey Gas PSE&G Elizabethtown Gas
TriEagle / Energy Rewards d/b/A Rewards (TriEagle Energy LP)	Texas TriEagle Energy LP d/b/a Energy Rewards	Certificate# 10064	Electric	ERCOT	CenterPoint Energy Oncor AEP North AEP Central Texas New Mexico Power Sharyland Utilities Nueces Sharyland McAllen

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	Illinois	Docket# 14- 0302	Electric	PJM	ComEd
	Maryland	License No. IR- 3127	Electric	MLG	Delmarva BG&E Pepco MD
	New Jersey	License No. ESL-0134	Electric	MLA	JCP&L ACE PSE&G
TriEagle Energy LP	Ohio	License No. 14-806E(2)	Electric	MLG	Columbus Southern Power Ohio (AEP) Ohio Power (AEP) Cleveland Electric Illuminating Dayton Power and Light Duke Ohio Edison Toledo Edison
	Pennsylvania	A-2010- 2180376	Electric	MLG	West Penn Power (First Energy) Met Edison (First Energy) Penelec (First Energy) PECO PPL Duquesne Light Company
	Texas	Certificate# 10064	Electric	PJM	AEP Texas Central Company AEP Texas North Company CenterPoint Energy Houston Electric LLC Oncor Electric Delivery Company LLC Sharyland Utilities LP McAllen Sharyland Utilities Texas-New Mexico Power Co
		Docket #07-		150-	Connecticut Light & Power
	Connecticut	06-13	Electric	NE	United Illuminating
	D.C.	Order #16726	Electric	PJM	Pepco DC
	Illinois	Order #12-	Electric	PJM	ComEd
		0167	THE COLLEGE	MISO	Ameren
Public Power, LLC	Massachusetts	CS-160	Electric	ISO- NE	Boston Edison (NStar Electric) Cambridge (Nstar Electric) Commonwealth (NStar Electric) National Grid MA WMECO
		ESCO Code PUPU	Electric	NYISO	Con Edison Orange & Rockland NYSEG Rochester Gas & Electric Central Hudson Niagara Mohawk (NIMO, National Grid)
	New York	ESCO Code PUPU	Gas		Con Edison Orange & Rockland National Fuel Gas KEYSPAN Energy NY (National Grid) Niagara Mohawk (NIMO, National Grid) Central Hudson NYSEG

				_	
					Rochester Gas & Electric
	Ohio	Certificate #11-418E(2)	Electric	PJM	Duke AEP Ohio Power AEP Columbus Southern Power Dayton Power and Light
	Rhode Island	Docket #D-96- 6 (MS)	Electric	ISO- NE	Cleveland Illuminating Company Toledo Edison Ohio Edison
Public Power & Utility of Maryland, LLC	Maryland	License No. IR- 1781	Electric	PJM	BG&E Pepco MD Delmarva Power (commercial only)
Public Power, LLC (PA) Entity #3911142	Pennsylvania	Docket #A- 2009-2143245	Electric	MLG	Duquesne Light PECO Energy Pennsylvania Power & Light MetEd (First Energy) West Penn Power (First Energy) Penelec (First Energy) Penn Power (First Energy)
U. S. Gas & Electric, Inc.	Illinois d/b/a d/b/a Illinois Gas & Electric USG&E US. Gas & Electric USGE ILGE	Docket 16- 0201	Gas		Nicor, Peoples, North Shore – residential and small commercial customers; Ameren – small commercial customers
	Indiana	N/A	Gas		NiPSCO
	Maryland d/b/a Maryland Gas & Electric	License No, IR- 1744	Gas	MLG	All territories Residential, commercial and industrial customers
	Michigan	Case No. U- 15490	Gas		All territories
	New Jersey d/b/a New Jersey Gas & Electric	GSL-0082	Gas		All territories

	New York d/b/a New York Gas & Electric	ESCO Code USGE	Gas	NYISO	All territories
	Ohio	Certificate No. 08-139G(5)	Gas	Mid	Ali territories
	Pennsylvania d/b/a Pennsylvania Gas & Electric	Docket No. A- 2009-2121686	Gas	MĽ¶	UGI-Penn Natural Gas, Columbia Gas, Valley Energy, T. W. Phillips Gas & Oil Co., Carnegie Natural Gas, Philadelphia Gas works, PECO, Equitable Gas Company, Peoples
Connecticut Gas & Electric, Inc.	Connecticut	Docket 11-06- 11	Electric	ISO- NE	Eversource United Illuminating (Residential, commercial and industrial)
	D. C. d/b/a DC Gas & Electric	Order No. 17300	Electric	MLG	All territories
	lllinois	Docket No.		PJM	ComEd, Ameren, MidAmerican Energy, Mt. Carmel Public Utility Company,
	d/b/a tilinois Gas & Electric	11-0275	Electric	MISO	Residential and nonresidential retail customers
Energy Services Providers, Inc.	Maryland d/b/a Maryland Gas and Electric	License No. IR- 2110	Electric	PJM	Residential, commercial and Industrial customers
	Michigan d/b/a Michigan Gas & Electric	Case No. U- 16912	Electric		All territories
	New Jersey d/b/a New Jersey Gas & Electric	ESL-0095	Electric		All territories
	New York d/b/a New York Gas & Electric	ESCO Code: ESP	Electric	NYISO	All territories

	Ohio d/b/a Ohio Gas & Electric d/b/a U. S. Gas & Electric	Certificate No. 12-438E(3)	Electric	MLG	All territories
	Pennsylvania d/b/a Pennsylvania Gas & Electric	Docket No. A- 2010-2212421	Electric	MLG	Allegheny Power, Duquesne, PECO, PPL, Pike County, UGI, Citizens', MetEd, Penelec, Pennsylvania Power Co., Wellsboro Electric Co.
Massachusetts Massachusetts Gas & Electric, Inc.	Maine d/b/a Maine Gas & Electric	Docket No. 2017-00075	Electric	ISO- NE	All territories
f/k/a Energy Services Providers, Inc.	Massachusetts	CS-066	Electric	ISO- NE	All territories
Illinois Power Marketing Company d/b/a Homefield Energy	Illinois	Docket# 14-0015	Electric	MISO MISO	Ameren, ComEd
Dynegy Energy Services, LLC	Illinois: d/b/a Dynegy d/b/a Brighten Energy d/b/a Better Buy Energy d/b/a True Fit Energy d/b/a Honor Energy	Docket# 14-0455	Electric	MISO / PJM	ComEd
	Ohio: d/b/a Dynegy d/b/a Brighten Energy d/b/a Better Buy Energy d/b/a Truc Fit Energy d/b/a Honor Energy	Certificate No. 04-124E	Electric	MIG	All territories
Dynegy Energy Services (East), LLC	Pennsylvania: d/b/a Dynegy d/b/a Brighten Energy d/b/a Better Buy Energy d/b/a True Fit Energy d/b/a Honor Energy	Docket No. A- 2010- 22199236	Electric	Mťd	Duquesne, PECO, PPL, UGI, MetEd, Penelec, Pennsylvania Power Co., West Penn Power
	Massachusetts: d/b/a Dynegy	CS-166	Electric	ISO- NE	All territories
Dynegy Marketing and Trade	Maine: d/b/a DMT	Docket No. 2010-00091	Electric (station load only)	iso- NE	Bangor Hydro Electric
TXU Energy Retail Company LLC	Texas: d/b/a TXU	REP ID 10004	Electric	ERCOT	All territories

	Texas:				
Value Based Brands LLC	d/b/a Express Energy d/b/a 4Change	REP ID 10041	Electric	ERCOT	All territories
	Energy				

EXHIBIT B-2

"Experience & Plans," provide a current description of the applicant's experience and plan for contracting with customers, providing contracted services, providing billing statements, and responding to customer inquiries and complaints in accordance with Commission rules adapted pursuant to Section 4928.10 of the Revised Code.

Experience

The Vistra Energy family of brands connects with energy customers through an innovative family-of-brands strategy and multi-channel marketing approach. This unique combination creates multiple access points to a broad suite of energy products and services that make it easier for consumers to make informed decisions about their energy needs. Vistra Energy brands market energy products in 19 states and the District of Columbia with plans to continue expanding its geographic reach.

Applicant has the necessary operational and managerial capabilities to serve all customer classes, including residential, commercial, and industrial customers. The Vistra Energy management team is comprised of individuals with significant experience in wholesale and retail energy supply.

Contracting with Customers

Applicant markets its products through the traditional channels of partnerships, digital advertising, and some telemarketing for commercial customers. Applicant is not currently engaging in door-to-door sales; however, it has in the past.

Enrollment: There are three ways a potential customer can be enrolled:

- (1) Paper Enrollment. Potential customers can use a paper enrollment form that they fill out themselves, and it is faxed into Applicant's headquarters after which the customer receives a welcome package with copies of all the forms;
- (2) Telephonic Enrollment. Potential commercial customers may be solicited over the phone by Applicant's vendors and may decide to sign up over the telephone and complete a third-party verification confirming the decision to enroll; or
- (3) Customer Care Center. Potential customers can call Applicant's Customer Care Center. A call center representative will enroll the customer and a third-party verification will be taken after such enrollment and a welcome package sent.
- (4) Retention Center. Applicant makes outbound telemarketing calls to existing or former customers only for renewal or re-enrollment.

Providing Contracted Services

Applicant currently provides customers with affordable green electricity and natural gas in Ohio.

Providing Billing Statements

Applicant does not provide its own billing statements. It provides consolidated billing with the utility.

Responding to Customer Inquiries and Complaints

Applicant operates an in-house telephone customer care center to answer any questions that customers may have. When a customer calls in with a question or complaint, the customer service representative will work with them to address any issue or problem. If the customer asks to have their enrollment cancelled, the customer service representative processes it immediately.

Any complaints or questions that are not resolved by the customer care representatives are then escalated to the Compliance Department. The Compliance Investigators serve as the primary point of contact for complaint resolution. Once Applicant's Compliance Department receives a customer complaint, an Investigator contacts the complaining party and gathers all pertinent information. Applicant then works with the customer to reach a mutually agreeable resolution with the goal of achieving customer satisfaction.

Ехнівіт В-З

"Summary of Experience," provide a concise and current summary of the applicant's experience in providing the service(s) for which it is seeking renewed certification (e.g., number and types of customers served, utility service areas, volume of gas supplied, etc.).

Please reference answer to Exhibit B-2.

Ехнівіт В-4

"Disclasure of Liabilities and Investigations," provide a description of all existing, pending or past rulings, judgments, contingent liabilities, revocation of authority, regulatory investigations, or any other matter that could adversely impact the applicant's financial or operational status or ability to provide the services it is seeking to be certified to provide.

Please refer to Attachment B-4.

Public Power LLC - Pennsylvania. Docket #M-2012-2257858 (August 2012)

Prior to Public Power becoming affiliated with Crius Energy, Public Power was investigated by the Bureau of Investigation and Enforcement of the Pennsylvania Public Utility Commission ("PUC") for alleged unauthorized customer enrollments during July 2011. It was found that a data entry error by a third-party telemarketer acting on behalf of Public Power caused the invalid enrollments. Upon discovery of the mistake, Public Power contacted and worked cooperatively with the utility to rescind the transfers. On December 19, 2013, the PUC unanimously approved a settlement of \$64,450 plus customer refunds totaling \$22,161.68.

Public Power LLC - Connecticut. Docket #13-02-08 (February 2013)

The Public Utilities Regulatory Authority ("PURA") investigated customer complaints that Public Power received during 2012. The vast majority of these complaints were the result of enrollments that took place before the Crius Energy management team took over management of Public Power. The purpose of the investigation was to determine whether Public Power engaged in any unfair or deceptive trade practices. PURA issued a decision, on January 20, 2016, finding that Public Power had instituted a series of protocols and policies to improve and better monitor operations and had largely complied with all applicable statutes and regulations, but imposed a penalty of \$13,000 for concerns with three customers' third-party verifications and not keeping records of all incoming call center complaints.

Public Power LLC - Pennsylvania, Docket #M-2015-2439492 (October 2015)

When Crius Energy took over management of Public Power in January 2013, it made the decision to discontinue a legacy Public Power product ("Legacy Product"). The employee responsible for monitoring the remaining customers on the Legacy Product left his position and as a result, Crius Energy was unaware that 50 customers remained on the Legacy Product. The Bureau of Investigation and Enforcement of the Pennsylvania Public Utility Commission ("BIE") opened an investigation to determine whether customers that had enrolled in the Legacy Product received its full benefit. During the investigation, Public Power discovered that 50 customers had not received the full benefit and proactively issued \$6,558.21 in total customer refunds. In addition, on October 21, 2015, Public Power entered into a settlement agreement of \$72,500, to resolve the matter, which was approved by the Pennsylvania Public Utility Commission on May 19, 2016.

TriEagle Energy LP - Texas, Docket #40241 (March 2012)

Prior to TriEagle becoming affiliated with Crius Energy, TriEagle received a compliance audit from the Oversight and Enforcement Division of the Public Utility Commission of Texas ("PUCT") which found that TriEagle's online enrollment website, bill and contract

documents were missing required elements. TriEagle fully cooperated in the audit and self-reported the majority of the noted violations. On April 27, 2012, the PUCT approved a settlement agreement containing an administrative penalty of \$36,000.

TriEagle Energy LP - Texas. Docket #42783 (August 2014)

Prior to TriEagle becoming affiliated with Crius Energy, the Electric Reliability Council of Texas found that TriEagle had not retired 89 renewable energy credits prior to the March 31, 2013 deadline. TriEagle fully cooperated with the Public Utility Commission of Texas's ("PUCT") investigation and on October 3, 2014, the PUCT approved an administrative penalty of \$4,450 to address TriEagle's operational oversight.

Viridian Energy, LLC - Connecticut. Docket #09-04-15RE03 (February 2015)

In February 2015, the Public Utilities Regulatory Authority ("PURA") issued a decision noting that it had received consumer complaints alleging that 1) Viridian Energy automatically renewed customers to a fixed rate contract at the end of a previous contract without customer consent and authorization; and 2) if the consumer cancelled during the renewed contract, an early termination fee was assessed. Viridian Energy provided a response indicating that it complies with Conn. Gen. Stat. §16-245o(h)(8), which allows for auto-renewed fixed rate contracts and the assessment of early termination fees on these contracts. On August 12, 2015, PURA issued a final decision noting that Viridian Energy made a good faith effort to comply with the regulations. PURA requested that Viridian Energy refund all early termination fees where it could not pinpoint the exact date that the customer cancelled, and as a gesture of goodwill, Viridian Energy refunded all early termination fees collected from the 121 customers that had cancelled automatically renewed contracts.

<u>Viridian Energy, LLC - Massachusetts Attorney General's Office - Civil Investigative Demand (June 2015)</u>

On June 2, 2015, the Massachusetts Attorney General's Office ("AGO") served Viridian Energy with a Civil Investigative Demand. In March 2018, the AGO and Viridian Energy reached a settlement which took effect on May 1, 2018. The AGO believed that it had claims against Viridian Energy for the door-to-door marketing efforts it engaged in during a few months in the Fall 2014 – Spring 2015 and for the marketing of its variable rate and 3-year fixed rate product. Viridian denied all wrongdoing but in full settlement of the matter agreed to: reimburse the AGO for its costs during the investigation, make a contribution to the Massachusetts General Fund, and set up a restitution fund for consumers.

Public Power & Utility of New Jersey, LLC, TriEagle Energy LP and Viridian Energy PA LLC - New Jersey, Docket # 0017030252 (April 2017)

Public Power & Utility of New Jersey, LLC, TriEagle Energy LP and Viridian Energy PA,

LLC (collectively the "NJ Suppliers") submitted its annual RPS compliance report on October 31, 2016 using data that reflected its actual retail electricity sales in New Jersey, instead of the electricity sales data listed in PJM-Environmental Management System Generator Attribute Tracking System ("GATS"). The New Jersey Board of Public Utilities (the "Board") allows suppliers to use actual retail electricity sales figures but a new process introduced in 2016 required that suppliers explain the discrepancy between the GATS data and its actual retail sales prior to filing the RPS compliance report. Due to a miscommunication, the NJ Suppliers were unaware of this instruction, but communicated with the Board over the next several months to come to an amicable resolution. In an order dated April 21, 2017, the Board directed the NJ Suppliers to pay an Alternative Compliance Payment ("ACP") in lieu of retiring Renewable Energy Credits ("RECs"). In June 2017, the NJ Suppliers filed a Motion for Reconsideration with the Board requesting that the Board allow the NJ Suppliers to retire RECs to cover its 2016 RPS requirements rather than paying the ACP. NJ Suppliers reached a settlement with Staff that was approved by the Board on October 29, 2018 that allowed the NJ Suppliers to retire the additional RECs and also assessed a \$25,000 administrative penalty against each supplier.

Energy Services Providers, Inc. - Pennsylvania, Docket C-2014-2427656 (June 2014)

Prior to Energy Services Providers, Inc. ("ESPI") becoming affiliated with Crius Energy. ESPI entered into a settlement with the Pennsylvania Office of Consumer Advocate, the Pennsylvania Office of Attorney General and the Pennsylvania Public Utility Commission's Bureau of Investigation and Enforcement. On March 9, 2016, the Pennsylvania Public Utility Commission ("PUC") entered a Tentative Form Opinion and Order tentatively approving the settlement. PUC approval of the settlement was deemed final as of March 16, 2016.

U.S. Gas & Electric, Inc., Energy Services Providers, Inc. - New York (December 2014)

Prior to U.S. Gas & Electric Inc. and Energy Services Providers, Inc. (collectively, the "Company") becoming affiliated with Crius Energy, the Office of the New York State Attorney General (the "NYAG") requested information related to marketing efforts in New York State, and information related to customer complaints and pricing. The Company has fully cooperated with the requests and is currently in communication with the NYAG concerning a fair and equitable resolution of the matter.

U.S. Gas & Electric, Inc., Energy Services Providers, Inc. - New Jersey, (February 2016)

Prior to U.S. Gas & Electric Inc. and Energy Services Providers, Inc. (collectively, the "Company") becoming affiliated with Crius Energy, the Office of the New Jersey Attorney General (the "NJAG") requested information from the Company regarding customer agreements, pricing and complaints in New Jersey. The Company has fully cooperated with the requests and is awaiting feedback from the NJAG.

U.S. Gas & Electric, Inc., Energy Services Providers, Inc. - Maryland, Case No. 9615

(May 2019)

On May 15, 2019, the Technical Staff of the Maryland Public Service Commission ("PSC") filed a complaint against Energy Services Providers, Inc. d/b/a Maryland Gas & Electric and U.S. Gas & Electric, Inc. d/b/a Maryland Gas & Electric (collectively, the "Company") alleging that the Company had violated Maryland law governing retail suppliers activities, and specifically citing 33 consumer complaints received in 2018. On June 18, 2019, Company filed an answer and response with the PSC and on July 12, 2019, the PSC delegated the matter to the Public Utility Law Judge for review.

10/04/2019 16:15 FAX

EVERYDAY ENERGY, LLC D/B/A VALUE POWER & GAS

EXHIBIT C-1

"Annual Reports," provide the two most recent Annual Reports to Shareholders. If applicant does not have annual reports, the applicant should provide similar Information in Exhibit C-1 or indicate that Exhibit C-1 is not applicable and why.

SEC Annual Reports by Applicant's ultimate parent company, Vistra Energy Corp., may be found at the following website:

https://investor.vistraenergy.com/investor-relations/financial-information/financials/default.aspx

10/04/2019 16:15 FAX Q1038/067

EVERYDAY ENERGY, LLC D/8/A VALUE POWER & GAS

EXHIBIT C-2

"SEC Filings," provide the most recent 10-K/8-K Filings with the SEC. If applicant does not have such filings, it may submit those of its parent company. If the applicant does not have such filings, then the applicant may indicate in Exhibit C-2 that the applicant is not required to file with the SEC and why.

SEC 10-K and 10-Q filings by Vistra Energy Corp. may be found at the following website:

https://investor.vistraenergy.com/investorrelations/financialinformation/financials/default.aspx

EXHIBIT C-3

"Financial Statements," provide copies of the applicant's two most recent years of audited financial statements (balance sheet, income statement, and cash flow statement). If audited financial statements are not available, provide officer certified financial statements. If the applicant has not been in business long enough to satisfy this requirement, it shall file audited or officer certified financial statements covering the life of the business.

Please refer to the latest publicly available information found in Vistra Energy Corp.'s 10-K and 10-Q filings located at the following website:

https://investor.vistraenergy.com/investor-relations/financial-information/financials/default.aspx

EXHIBIT C-4

"Financial Arrangements," provide copies of the applicant's financial arrangements to conduct CRES as a business activity (e.g., guarantees, bank commitments, contractual arrangements, credit agreements, etc.).

Proprietary and Confidential Information Filed Under Seal

EXHIBIT C-5

"Forecasted Financial Statements," provide two years of forecasted financial statements (balance sheet, income statement, and cash flow statement) for the applicant's CRES operation, along with a list of assumptions, and the name, address, email address, and telephone number of the preparer.

Proprietary and Confidential Information Filed Under Seal

EXHIBIT C-6

"Credit Rating," provide a statement disclosing the applicant's credit rating as reported by two of the following organizations: Duff & Phelps, Dun and Bradstreet Information Services, Fitch IBCA, Moody's Investors Service, Standard & Poors, or a similar organization. In instances where an applicant does not have its own credit ratings, it may substitute the credit ratings of a parent or affiliate organization, provided the applicant submits a statement signed by a principal officer of the applicant's parent or affiliate organization that guarantees the obligations of the applicant.

Please refer to Attachment C-6 for Applicant's Dun and Bradstreet credit rating.

10/04/2019 16:16 FAX

r accessing the Services is part of the executive, legislative or judicial branches of the U.S. Federal ntained herein are a Commercial Item as that term is defined in FAR 2.101, and are comprised of T ware and Computer Software Documentation as those terms are defined in FAR 52.227-14(a) and I

nts to use the Services are as described in the government contract signed between D&B and the General metales will the Customer accessing the Services have greater rights in the Services provided her s" as that term is defined in FAR 52.227-14 (ALT II) and DFAR 252.227-7013(f) and "Restricted" in FAR 52.227-14 (ALT III) and DFAR 252.227-7014(f), respectively.

Currency: Shown in USD unless otherw

Y ENERGY, LLC

RY OF REGIONAL ENERGY HOLDINGS, INC.,

.E (SUBSIDIARY)

-030-7263

'ERYDAY ENERGY, LLC 'N9PHPTM

		· · · · · · · · · · · · · · · · · · ·		
SS	Applicat	tion Address	Assigned to:	CREDI
CONNECTICUT AVE	Address	: 535 CONNECTICUT AVE		DEPAF
3110		STE 110	Application	05/03/2
RWALK, CT, US -		NORWALK, CT, 06854	Submitted:	
54		US	Last View Date	09/03
GLE (SUBSIDJARY)	Phone:	203 663-7534	Endorsement:	susanm
	Fax:			il.com

KK2 7524

019 16:17 FAX 1 ded are :		
t Limit:	Not Set	
ent Terms:	Not Set	
Payment mt:	Not Set	
st Instructions:	This application does not require a deposit.	
mmended credit tern	ns were based on the	
on	Value	
tion Decision Rule:		
Eagle Approved over	7P1" rule triggered this	
cause of the following	conditions:	
on:	TriEagle scorecard Is Greater Than or Equal To	
	7.1	

8.35

2019 16:17 FAX Proved Credit Limit	Not Set	
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proved Term Status	Active	
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	Date	Actions
	08-17-2019	View
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ays, I alerts were gene	Ţ -z. Ţ	

ore

re: 4

High Risk:9

Indicator

Indicator: B; Descriptive:G

Portfolio Comparison

Portfolio Comparison: 5

Low Risk:1; High Risk:9

Company Profile:



INGS

ng data includes both open and closed filings: B's database on this company.

'pe	Number of Records	Most Recent Filing Date
es	0	
	0	
	0	
	0	
	56	04/04/2019

ecord items contained herein may have been ated, vacated or released prior to today's date.

10/04/2019 16:17 FAX Ultimate:

VISTRA ENERGY

CORP.

IRVING, UNITED

STATES

D-U-N-S® NUMBER:

08-045-7910

mpany

REGIONAL ENERGY

HOLDINGS, INC.

Connecticut

D-U-N-S® NUMBER:

83-044-8515

ores

ITY RATING SUMMARY

ility Rating uses D&B's proprietary analytics to compare the most predictive business risk indicate le assessment of the probability that a company will go out of business, become dormant/inactive, solvency within the next 12 months. The D&B Viability Rating is made up of 4 components:

Score

d to All US Businesses within the D&B

•

Risk: Low Risk

ses ranked 4 have a probability of becoming no

iable: 5 %

ge of businesses ranked 4: 14 %

Il US businesses, the average probability of

g no longer viable: 14 %

Portfolio Comparison

Compared to All US Businesses within the MODEL SEGMENT:

- Model Segment: Established Trade Paym
- Level of Risk: Moderate Risk
- Businesses ranked 5 within this model segn probability of becoming no longer viable: 5
- Percentage of businesses ranked 5 with this segment: 11 %
- Within this model segment, the average pro

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nancial Statements

he FINANCIALS tab for this company to status of your request.

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ghts to use the Services are as described in the government contract signed between D&B and the cumstances will the Customer accessing the Services have greater rights in the Services provided he its" as that term is defined in FAR 52.227-14 (ALT II) and DFAR 252.227-7013(f) and "Restricted efined in FAR 52.227-14 (ALT III) and DFAR 252.227-7014(f), respectively.

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EVERYDAY ENERGY, LLC D/B/A VALUE POWER & GAS

Exhibit C-7

"Credit Report," provide a copy of the applicant's credit report from Experion, Dun and Bradstreet or a similar organization.

Please refer to Attachment C-7 for Applicant's Experian credit report.

10/04/2019 16:18 FAX

Promier Profile - EVERYDAY ENERGY, LLC

Subcode: 197910

Transaction Number: C017447098

Ordered: 09/03/2019 18:07:33 CST

experian.

Search Inquiry: EVERYDAY ENERGY, LLC/1055 WASHINGTON BLVD FL 7/STAMFORD/CT/06901/US/Phone

203-658-8702/968220620

Model Description: Intelliscore Plus V2

DecisionIQ

Credit Decision: Approve

Decision Date: 09/03/2019 18:07:34 CDT

Decision Action: A-PASS

EVERYDAY ENERGY, LLC

Doing Business As: EVERYDAY ENERGY, LLC Primary Address: 1055 WASHINGTON BLVD FL 7 STAMFORD, CT 06901-2216

Ultimate Parent: VISTRA ENERGY

Business Identification Number 968220620

Phone: (203) 658-8702 Tax ID: 00-1190219

Days Beyond Terms

Company DBT

This business is a member of a corporate family. See the corporate hierarchy by clicking here

TOP

Risk Dashboard Risk Scores and Credit Limit Recommendation Intelliscore Plus

Financial Stability Risk

LOW TO MEDIUM RISK

Score range: 1 - 100 percentile

LOW TO MEDIUM RISK

Original Filings



Derogatory Legal

High Risk Alerts

Fraud Alerts



ELECTRICAL CONTRACTORS - 1731

ELECTRIC SERVICES - 4911

TOP

Business Facts

Years on File: State of Incorporation:

Credit Limit Recommendation; N/A

Date of Incorporation: **Business Type:**

Contacts:

7 (FILE ESTABLISHED 10/2012)

NV 06/12/2012

Profit ROOP BHULLAR - OFFICER BARARA CLAY - OFFICER BARBARA CLAY - MANAGER SIC Code:

NAICS Code:

Electrical Contractors and Other Wiring Installation Contractors -

Electric Power Generation, Transmission and Distribution -221100 Number of Employees: Sales: \$1,823,000

Verification Triggers

TOP O

Commercial Fraud Shield

Active Business Indicator:

Evaluation for: EVERYDAY ENERGY, LLC, 1055 WASHINGTON BLVD FL 7, STAMFORD, C106901-2216

Business Alerts

Experian shows this business as active

The primary Business Name, Address, and Phone Number on Experian File were reviewed for High Risk indicators, no High Risk indicators were found.

Possible OFAC Match:



No OFAC match found

Business Victim Statement:



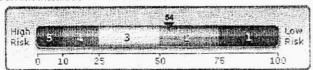
No victim statement on file

TOP (

Credit Risk Score and Credit Limit Recommendation

Credit Risk Score; Intelliscore Plus

Current Intelliscore Plus Score: 54



This score predicts the likelihood of serious credit delinquencies for this business within the next 12 months. Payment history and public record along with other variables are used to predict future risk. Higher scores indicate lower risk.

Factors lowering the score

- > NUMBER OF COMMERCIAL ACCOUNTS WITH NET 1-30 DAYS TERM
- > NBR OF ACTIVE COMMERCIAL ACCTS WITHIN THE LAST 12 MOS
- ► NUMBER OF RECENTLY ACTIVE COMMERCIAL ACCOUNTS
- > NUMBER OF COMMERCIAL ACCOUNTS WITH HIGH UTILIZATION

Risk Class: 2



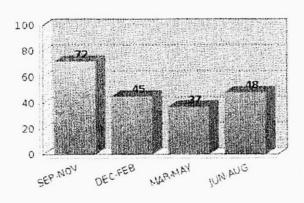
The risk class groups scores by risk into ranges of similar performance. Range 5 is the highest risk, range 1 is the lowest risk.

Industry Risk Comparison

53% of businesses indicate a higher likelihood of severe delinquency.

Intelliscore Plus Quarterly Score Trends

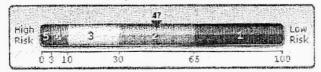
Quarterly Score Trends



The Intelliscore Plus Quarterly Score Trends provide a view of the likelihood of delinquency over the past 12 months for this business. The trends will indicate if the score improved, remained stable, fluctuated or declined over the last 12 months.

Credit Risk Score: Financial Stability Risk

Current Financial Stability Risk Score: 47



This score predicts the likelihood of financial stability risk within the next 12 months. The score uses tradeline and collections information, public filings as well as other variables to predict future risk. Higher scores indicate lower risk.

Factors lowering the score

> NUMBER OF ACTIVE COMMERCIAL ACCOUNTS

Financial Stability Risk Quarterly Score Trends

- > RISK ASSOCIATED WITH THE COMPANY'S INDUSTRY SECTOR
- > BALANCE TO HIGH CREDIT RATIO FOR COMMERCIAL ACCOUNTS
- ► EMPLOYEE SIZE OF BUSINESS

Risk Class: 2

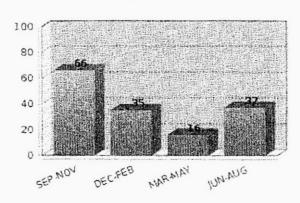


The risk class groups scores by risk Into ranges of similar performance. Range 5 is the highest risk, range 1 is the lowest risk.

Industry Risk Comparison

46% of businesses indicate a higher likelihood of financial stability risk.

Quarterly Score Trends



The Financial Stability Risk Quarterly Score Trends provide a view of the likelihood of financial stability risk over the past 12 months for this business. The trends will indicate if the score improved, remained stable, fluctuated or declined over the last 12 months.

Credit Limit Recommendation

Credit Limit Recommendation

See Decision Q decision band for Credit Limit Recommendation

NI

TOP

Payment and Legal Filings Summary Payment Performance Legal Filings Trade and Collection Balance Current DBT: Total trade and collection (2): \$100 Bankruptcy: No 0 Tax Lien filings: 0 Predicted DBT: \$100 N/A All trades (2): Judgment filings: 0 0 50 Monthly Average DBT: All collections (0): Sum of legal fillings: UCC fillings: Cautionary UCC fillings: SO 12 Highest DBT Previous 6 Months: 0 Continuous trade (0): \$0 No Highest DBT Previous 5 Quarters: 6 month average: N/A Payment Trend Indication: Highest credit amount extended: \$100 Payment trend indicator not available Most frequent industry purchasing terms: Industry purchasing terms not available

Industry Comparison

Industry DBT Range Comparison

The current DBT of this business is 0. 80% of businesses have a DBT range of 0-5.

DBT for this business: 0



TOF C

Trade Line Type	Lines Reported	DBT	Recent High Gredit	Balance	Current	01-30	31-60	61-90	91-
Continuous	0			\$0					
New	1		<\$100	<\$100	100%				
Combined Trade			\$100	\$100	100%				
Additional	1		\$2,300	\$0		******			14.00.000
Total Trade	2		\$2,400	\$100	100%				

TOP O

Trade Paym	ent - New and	í Continuo	usly Reporte	d Trade Details					March &		Calgarie ha
n	rade Lines with		xperiences	newly reported)		1	III. O's I was a	ount Sta Bevond	Sec. 25 (1997) 1997		
Business Category	Date Reported	Last Sale	Payment Terms	Recent High Credit	Balance	Cur	1-30	31-60	61-90	91+	Comments
BUREAU	08/2019*	08/2019	NET 30	<\$100	<\$100	100%					

Trade Paym	ent - Additiona	il Trade I	Details				ء اداري	SIM SAN		Niva.	
i di v	Trade Lines with		Experiences for the date are	newly reported)			er e Caralaga e Cara	count St Beyond	atus Terms	7 15	
Business Category	Date Reported	Last Sale	Payment Terms	Recent High Credit	Balance	Cur	1-30	31-60	61-90	91+	Comments
UTILITY	06/2018		NET 15	\$2,300	\$0						

Uniform Commercial Code (UCC) Filings **UCC Filing Summary** Cautionary Released / Total Amended / **Date Range** Year Continuous **UCCs** Filed Termination Assigned JUL - PRESENT 2019 JAN - JUN 2019 JUL - DEC 2018 JAN - JUN 2018 JUL - DEC 2017 PRIOR TO JUL 2017 9 4 10 Total 10 0 12 ** Cautionary UCC Filings include one or more of the following collateral

Accounts, Accounts Receivables, Contract Rights, Hereafter Acquired Proporty, Inventory, Leases, Notes Receivable or Proceeds.

UCC Details

UCC CONTINUED Date: 09/26/2018 Filing Number: 2018028472-0 Original Filing Date: 11/20/2013 Original Filing Number: 2013029757 Original Filing State: NV Jurisdiction: SEC OF STATE NV

Secured Party:

UCC FILED Date: 08/14/2018 Filing Number: 52941203 Jurisdiction: SEC OF STATE NJ

Secured Party: MACQUARIE ENERGY LLC, AS COLLATERAL

AGEN TX HOUSTON 77002 50 Collateral: UNDEFINED

UCC FILED Date: 08/13/2018 Filing Number: 2018023410-5 Jurisdiction: SEC OF STATE NV

Secured Party: MACQUARIE ENERGY LLC, AS COLLATERAL

AGEN TX HOUSTON 77002 50

UCC ASSIGNED Date: 08/13/2018 Filing Number: 2018023426-8 Original Filing Date: 09/24/2010 Original Filing Number: 2010024313 Original Filing State: NV

Jurisdiction: SEC OF STATE NV

Secured Party: MACQUARIE ENERGY LLC, AS COLLATERAL

AGEN TX HOUSTON 77002 ON

UCC CONTINUED Date: 09/26/2018 Filing Number: 201809268439185 Original Filing Date: 10/16/2013 Original Filing Number: 2013101684 Original Filing State: NY

Jurisdiction: SEC OF STATE NY

Secured Party: CENTRAL HUDSON GAS & ELECTRIC CORPORATIO NY POUGHKEEPSIE 126

UCC FILED Date: 08/13/2018 Filing Number: 2018023407-8 Jurisdiction: SEC OF STATE NV

Secured Party: MACQUARIE ENERGY LLC, AS COLLATERAL

AGEN TX HOUSTON 77002 50

UCC ASSIGNED Date: 08/13/2018 Filing Number: 2018023425-6 Original Filing Date: 12/15/2011 Original Filing Number: 2011033611 Original Filing State: NV

Jurisdiction: SEC OF STATE NV

Secured Party: MACQUARIE ENERGY LLC, AS COLLATERAL

AGEN TX HOUSTON 77002 ON

UCC AMENDED Date: 05/04/2018 Filing Number: 2018012657-4 Original Filing Date: 09/24/2010 Original Filing Number: 2010024313 Original Filing State: NV Jurisdiction: SEC OF STATE NV

Secured Party:

10/04/2019 16:25 FAX UCC FILED Date: 12/01/2016

Filing Number: 2016033605-6 Jurisdiction: SEC OF STATE NV

Secured Party: MASSACHUSETTS ELECTRIC COMPANY D/B/A NAT MA WALTHAM 02451 40

UCC CONTINUED Date: 07/06/2016 Filing Number: 2016018950-8 Original Filing Date: 12/15/2011 Original Filing Number: 2011033611 Original Filing State: NV Jurisdiction: SEC OF STATE NV

Secured Party:

TOP

Additional Business Facts

Corporate Registration

THE FOLLOWING INFORMATION WAS PROVIDED BY THE STATE OF INDIANA. THE DATA IS CURRENT AS OF 09/03/2019.

State of Origin: Date of Incorporation: 06/12/2012 Current Status: Active Business Type: Profit Charter Number: 2012061200

Agent: CORPORATION SERVICE COMPANY

Agent Address: 135 NORTH PENNSYLVANIA STREET INDIANAPOLIS. IN

TOP

Business Name	Location	BIN
Ultimate Parent of the inquire	d upon business and the top entity within the corporate family:	
VISTRA ENERGY	1601 BRYAN ST - DALLAS,TX	425162410
	and an a burning	
Immediate Parent of the inqui	Irea upon business;	

EVERYDAY ENERGY, LLC

1055 WASHINGTON BLVD FL 7 - STAMFORD.CT

996954510

TOP

Inquiries Summary of Inquiries									
Business Category	SEP19	AUG19	JUL19	JUN19	MAY19	APR19	MAR19	FEB19	JAN19
UTILITY						1			

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End of report 1 of 1 report

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EXHIBIT C-8

"Bankruptcy Information," provide a list and description of any reorganizations, protection from creditors or any other form of bankruptcy filings made by the applicant, a parent or affiliate organization that guarantees the obligations of the applicant or any officer of the applicant in the current year or within the two most recent years preceding the application.

Neither Applicant, its parent nor any of its affiliates have filed for reorganization, protection from creditors, or any other form of bankruptcy during the current year or since the applicant last filed for certification.

10/04/2019 16:27 FAX

EVERYDAY ENERGY, LLC D/B/A VALUE POWER & GAS

EXHIBIT C-9

"Merger Information," provide a statement describing any dissolution or merger or acquisition of the applicant within the five most recent years preceding the application.

Effective July 15, 2019, Vistra Energy Corp. ("Vistra") acquired Crius Energy Corporation ("Crius"), and became the ultimate parent company of Everyday Energy, U.C.

EXHIBIT C-10

"Corporate Structure," provide a description of the applicant's corporate structure, including a graphical depiction of such structure, and a list of all affiliate and subsidiary companies that supply retail or wholesale electricity or natural gas to customers in North America.

Applicant is a wholly owned subsidiary of Vistra Energy Corp. ("Vistra"). Vistra is the parent company to various energy service companies across the deregulated energy markets of North America. As a wholly owned subsidiary of Vistra, Applicant has the following affiliates that supply retail electricity or natural gas in North America: Public Power, LLC, a Connecticut limited liability company, Public Power, LLC, a Pennsylvania limited liability company; Everyday Energy NJ, LLC; Public Power & Utility of Maryland, LLC; Viridian Network, LLC; Viridian Energy LLC; Viridian Energy NY, LLC; Cincinnati Bell Energy, LLC; FairPoint Energy, LLC; Viridian Energy PA LLC; TriEagle Energy LP; Big Sky Gas, LLC, Energy Services Providers, Inc. U.S. Gas & Electric, Inc., Value Based Brands, LLC, TXU Energy Retail Company, LLC, Dynegy Marketing and Trade, Dynegy Energy Services (East), LLC, Dynegy Energy Services, LLC, and Illinois Power Marketing Company.

Please see Attachment C-10 for a diagram of Applicant's corporate structure.

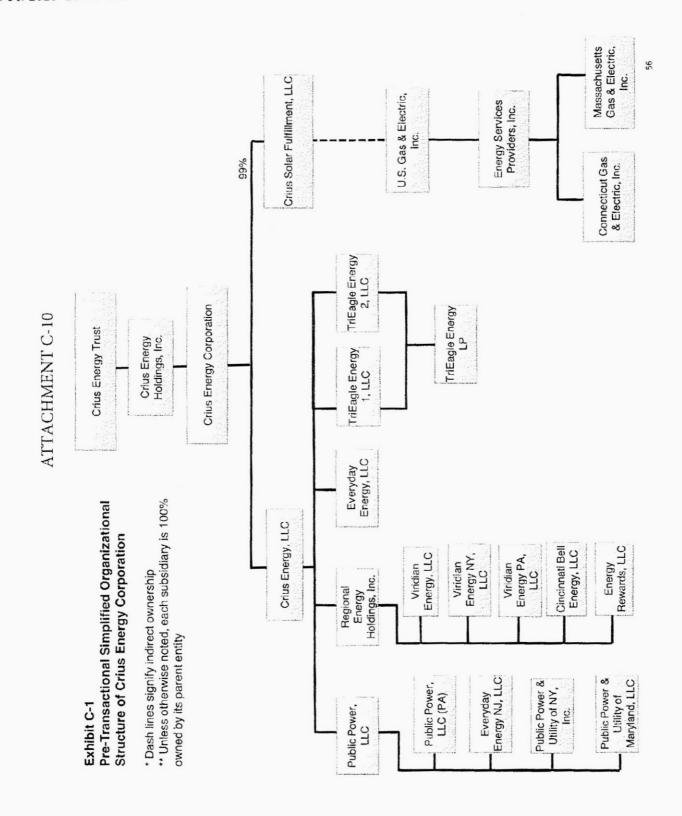
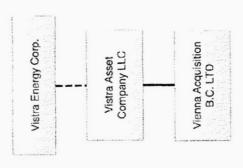


Exhibit C-2
Pre-Transactional Simplified Organizational
Structure of Vistra Energy Corp.

Dash lines signify indirect ownership
 Unless otherwise noted, each subsidiary is 100% owned by its parent entity



57

88

Exhibit C-3
Post-Transactional Simplified Organizational Structure

* Dash lines signify indirect ownership ** Unless otherwise noted, each subsidiary is 100% owned by its parent entity

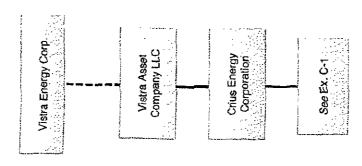


EXHIBIT D-1

"Operations" provide a written description of the operational nature of the applicant's business. Please include whether the applicant's operations will include the generation of power for retail sales, the scheduling of retail power for transmission and delivery, and the provision of retail ancillary services as well as other services used to arrange for the purchase and delivery of electricity to retail customers.

Applicant will market natural gas as a licensed competitive natural gas supplier in Ohio to residential, commercial, and industrial customers.

Applicant does not currently own or operate, nor does it intend to own or operate any generation, transmission, or distribution facilities. Applicant does not currently, nor does it intend to be involved in the provision of retail ancillary services.

EXHIBIT D-2

"Operations Expertise," given the operational nature of the applicant's business, provide evidence of the applicant's experience and technical expertise in performing such operations.

Applicant has the necessary operational and managerial capabilities to serve all customer classes, including residential, commercial and industrial customers. Applicant's management team is comprised of individuals with significant experience in wholesale and retail energy.

Other Operations Expertise

Additionally, Applicant relies on EC Infosystems (ECI) to provide EDI, billing, and CIS services in all our markets. ECI is a recognized leader in providing these services and already has significant experience, providing service to 150 clients and connections to over 70 utilities.

Outsourcing its EDI and Billing/CIS to ECI allows Applicant to focus resources on sales, marketing, pricing, procurement, regulatory and administrative functions.

EXHIBIT D-3

"Key Technical Personnel," provide the names, titles, e-mail addresses, telephone numbers, and the background of key personnel involved in the operational aspects of the applicant's business.

Please see Attachment D-3 for the background summaries for the following individuals.

Name	Title	Address	Phone Number
Margaret Pirtle	Director, Customer Advocacy Services	6555 Sierra Dr. Irving, TX 75039	972-868-8287
John Duessei	Vice President, Chlef Customer Officer	6555 Sierra Dr. Irving, TX 75039	972-868-8469
Jeff Ellis	Director, Customer Operations & Support Services	6555 Sierra Dr. Irving, TX 75039	972-868-4689
Claudia Morrow	Vice President, Origination & Pricing	6555 Sierra Dr. Irving, TX 75039	214-875-9249

Attachment D-3

Claudia J. Morrow
Vistra Energy Corp.
Vice President, Origination & Pricing
6555 Sierra Dr.
Irving, TX 75039
214.875.9249

claudia.morrow@vistraenergy.com

Claudia J. Morrow is Vice President, Origination & Pricing for Vistra Energy Corp. (Vistra). Claudia is responsible for commodity cost forecasting and portfolio management of the commodity price risk associated with Vistra's subsidiaries' retail electricity sales through procurement of power and power related products. The portfolio value is in the range of \$3 billion dollars. She also leads a retail gas sales team with large industrial and commercial customers across the state of Texas.

Claudia joined Vistra's predecessor (TXU Corp.) in July of 2001 with multiple years of experience in commodities markets at JP Morgan Chase and Morgan Stanley.

Claudia has a bachelor's degree from Texas A&M University.

Attachment D-3

Margaret Pirtle
Vistra Energy Corp.
Director, Customer Advocacy Services
6555 Sierra Dr.
Irving, TX 75039
972.868,8287
margaret.pirtle@vistraenergy.com

Margaret Pirtle is the Director of Customer Advocacy Services for Vistra Energy Corp. (Vistra). Margaret joined Vistra's predecessor (TXU Corp.) in April 2007 and has over 12 years of experience in the competitive electricity industry. When she joined the company, Margaret was

of experience in the competitive electricity industry. When she joined the company, Margaret was responsible for establishing the operations policy and procedures team, which implemented and ensured compliance with operational policies. In her current role, she is responsible for driving improved customer experiences by managing all lines of customer escalations including those to the state commissions, Attorney General's office, and the Better Business Bureau. She also oversees the Energy Assistance program that provides financial support to customers in need. Additionally, Margaret is responsible for managing the relationships with the Transmission and Distribution Utilities, ERCOT, and the state commissions to ensure operational readiness. Margaret will perform a similar role for TriEagle Energy LP (TriEagle).

Margaret has a bachclor's degree in business administration from Texas Tech University – Rawls College of Business.

Attachment D-3

John Duessel
Vistra Energy Corp.
Vice President, Chief Customer Officer
6555 Sierra Dr.
Irving, TX 75039
972.868.8469
john.duessel@vistraenergy.com

John Duessel is a Vice President and the Chief Customer Officer for Vistra and has over 9 years of experience in the competitive electricity industry. John joined Vistra's predecessor (Energy Future Holdings Corp. (EFH)) in April 2010 and has been the Chief Customer Officer for Vistra since October 2016. In his current role, John leads the customer experience services organizations that are responsible for delivering exceptional experiences to customers for Vistra's subsidiary, TXU Energy Retail Company LLC. He will perform a similar role for TriEagle.

Prior to his role as the Chief Customer Officer, John was a Senior Director and then a Vice President of the revenue operations division, and, in those roles, he led teams dedicated to delivering seamless customer experiences across all core revenue cycle management functions. John began at the company as a Director in the credit, collections, and bad debt management department, where he was responsible for credit assessment / credit management and collections functions across all lines of the business.

John received a master in business administration in finance degree from Southern Methodist University – Cox School of Business and has a juris doctor degree from Columbus School of Law.

10/04/2019 16:29 FAX

Attachment D-3

Jeff Ellis Vistra Energy Corp. Director, Customer Operations & Support Services 6555 Sierra Dr. Irving, TX 75039 972.868.4689

jeff.ellis@vistraenergy.com

Jeff Ellis is the Director of Customer Operations & Support Services at Vistra and has 20 years of experience in the competitive electricity industry. In his current role with Vistra, Jeff oversees contact center operations, including customer experience execution as well as contact center support functions such as process optimization, learning and development, quality insights, and compliance. Jeff will perform a similar role for TriEagle.

Jeff began his career with Vistra's predecessor (TXU Corp.) in 1999, supporting customer system enhancements that prepared TXU Corp. to transition into the Texas competitive retail electric market. Jeff subsequently worked for a consulting firm that managed customer operations for several other Texas retail electric providers, before returning to Vistra's predecessor (then EFH) in 2009.

Jeff has a degree in management information systems and business management from University of Oklahoma – Price College of Business.