

RESOLUTION No 24-19

A RESOLUTION of complaint regarding the services of Frontier Communications

BE IT RESOLLVED BY THE COUNCIL OF THE VILLAGE OF AMESVILLE, STATE OF OHIO:

Whereas: We, the Village Council of Amesville, Ohio, are aware of an ongoing issue with our local internet, telephone, and television provider Frontier Communications.

Whereas: As we are a small community east of Athens, Ohio, we are limited in our choice of service providers; virtually our entire community relies on Frontier Communications for delivery of the above services.

Whereas: For at least the last year, those services are unreliable to the point of endangering the health and livelihood of members of our town.

Whereas: Repeated calls to Frontier have not improved the service and residents have no choice but to call the company from somewhere other than their home and schedule a service call—often weeks in the future.

Whereas: Amesville has no cell service and during regular landline or internet outages, if you have a health problem, you would not be able to get help in a medical emergency.

Whereas: This lack of service and insufficient response to service requests has caused harm to those that rely on internet for work, phones for emergency communications, and general access to the outer world.

It be therefore resolved that we lodge an official complaint against Frontier Communications and request that the PUCO, FCC or State of Ohio intervene on behalf of the citizens and businesses of Amesville and the surrounding areas.

Adopted: 9-11-19

Adopted by Council of the Village of Amesville this 11h day of September, 2019 with a roll call vote as follows: Jayne Darling – *, Robin Dewey - *, Larry Kamody – *, Barb Klaer - *, Gary Richards - * and Shelley Stark - *.

Attested:

Mayor Gary Goosman

CERTIFICATE I hereby certify that a succinct summary of the foregoing resolution was published in the official newsletter of the Village of Amesville, and posted at the Village office, Unified Bank, Amesville Post Office, Parks Place Cafe, and Coonskin Crossing.

This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

9/27/2019 2:48:15 PM

in

Case No(s). 19-1582-TP-COC

Summary: Public Comment electronically filed by Docketing Staff on behalf of Docketing