FAX



September 25, 2019

TO: PUCO

FAX# 614-466-0313

RE: CONTINUANCE REQUEST FOR HEARING SCHEDULED 9/26/2019

CASE NO#19-1107-GA-CSS

FROM: NIKITA STEWART

3930 E 177TH ST CLEVELAND, OH 44128

16 SHEETS INCLUDING COVER SHEET

2019 SEP 25 PH 1: 18 PEOSIVEN-200KET-NO JIW PUCO

(FAX)2164208070

P.002/016

September 25, 2019

To Whom It May Concern: Docketing Division

I, Nikita Stewart would like to request a continuance for the hearing scheduled for September 26, 2019, in Case No. 19-1107-GA-CSS. I do not have a way to Columbus for my hearing scheduled for Thurs 9/27/2019. My car was damaged Last week from the storm that took place in my area. The repairs to my car have not been fixed at this time. I am scrambling to find alternative means of transport to attend my hearing. Thus far I have been unsuccessful. I would like to reschedule for next week at that time my vehicle to should be repaired. I have the payment history and the information showing that I made a payment on the \$538.00 balance from my previous address 21230 Tracy Ave Euclid OH 44123, The balance was carried over and a payment of \$150.00 was paid in July 2018 which was part of the balance \$538.00 a requirement per Dominion's management for me to reconnect/start service at 4464 Parkton Drive Warrensville Hts Oh 44128. Therefore I should not have been charged \$538.00 twice. The documentation clearly outlines the facts and the proof. I have submitted a billing history for address 21230 Tracy Ave Euclid OH 44123 that provides by end balance and a billing history for address 4464 Parkton Drive Warrensville Hts. Oh 44128. My services were not rendered at the time of my move in at 4464 Parkton Drive Warrensville Hts. Oh 44128 due to the previous balance of \$538.78 which \$150.00 payment was made in order for me to start service at this address. Turn On submitted by Management phone records and recordings should be presented in reference and or an attachment of sort. There has to be notes, initials indicating who and when and what time services would have been turned on. I moved into this unit on Parkton Drive July 6, 2018 My gas service was not turned on until July 29, 2018 almost a whole month due to the previous balance of \$538.00 which was mandated for me to pay in full. I contacted the PUCO in reference to this issue as well. My Final bill at 4464 Parkton Drive was \$488.22 that I tried to get assistance from with the Cleveland Housing Network I was denied due to over income, information that I submitted with the previous Complaints. So therefore the figures cannot be correct. I applied for PRC for assistance with the current balance at 3930 E 177th St Cleveland OH 44128 address a voucher for \$750.00 was submitted to Dominion on my behalf documentation included. Monies submitted for a bogus bill that definitely is incorrect from my point of view. Fraud Dominion Energy with their inconsistency in their billing practices.

Respectfully Yours// Nilleta Heur 7/25/19 Vikita Stewart

Case No. 19-1107-GA-CSS.

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DOMINION ENERGY OH

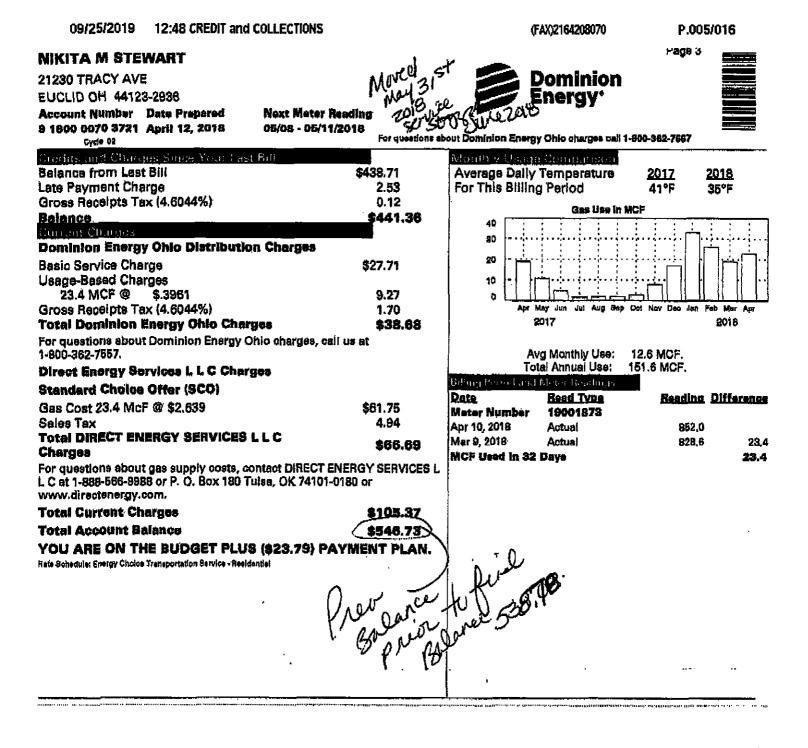
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DOMINION ENERGY OH

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September 12, 2019

NIKITA M STEWART 3930 E 177TH ST CLEVELAND OH 44128-1733 ACCOUNT NO: 9180000703721 SERVICE ADDRESS: 21230 TRACY AVE EUCLID OH 44123-2936

Subject: Account Statement

Enclosed is the statement you requested for your gas account at 21230 TRACY AVE. This statement shows all bills, payments and adjustments on your gas bill from May 2018 to June 2018.

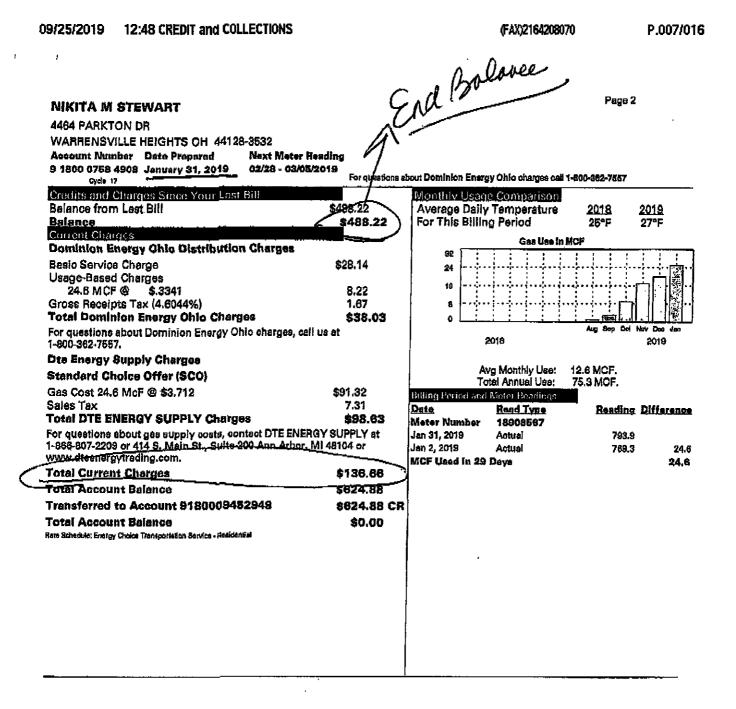
If you have any questions about the statement or need more information, please feel free to call us at (800)362-7557, Monday through Friday from 7:00 a.m. through 7:00 p.m.

Sincerely,

Customer Service Center Dominion Energy Ohio

Enclosure

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09/25/2019 12:48 CREDIT and COLLECTIONS

DOMINION ENERGY OH

Statement of Account

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Statement of Account

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HROE	ADJUSTMENTS:	PAYMENTS:		DATE		er <u>1890856</u>	¥ 9180007
ROC-	ENTS:	ENTS:	\$ \$	LATE PMT CHRGE		~	584908
DSCNT - DISCOUNT	\$42.96	\$430.00	\$00	PMT AMOUNT		Hearir	
CTION CHARGE		LA		PMT DATE		ing Impaired Customers Call TDD (<u>800)-633-8903</u>	
Ħ		LATE PAYMENT CHARGES:	\$75,00	AQ		Customers	For Ques
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NSA-IN		ŝ		PLAN		9-(00B)	(800)-3
NSA - INSUFFICIENT NSA - INSUFFICIENT CNT - CONTRACTS		\$13.68	\$.00	PLAN AMT DUE		33-8903	62-7557
INSA - INSUFFICIENT FUNDS AMOUNT NSA - INSUFFICIENT FUNDS AMOUNT CMT - CONTRACTS			\$.00	TOTAL PLAN PLAN ACCT DESC AMTOUE AMTOUE BALANCE			

	09/25/2019	12:49 CREDIT and COLLECTIONS
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09/25/2019 12:49 CREDIT and COLLECTIONS		Ø	AX)2164208070	P.010	0/016
NIKITA M STEWART				reya z	
4464 PARKTON DR					
WARRENSVILLE HEIGHTS OH 44128-3532					
Account Number Date Prepared Next Meter Read	_				
9 1800 0758 4908 August 29, 2018 09/27 - 10/02/201	8 For questions sh	out Dominion Enerm	r Ohio charges call 1-i	300-382-7557	
Creduts and Charges Since Your Last Bill		Monthly Usage			· · · · · · · · · · · · · · · · · · ·
Balance from Last Bill	\$75.00	Average Daily		2017	2018
Payment on Jul 25, 2018 - Thank You	150.00 CR	For This Billing			75°F
Deposit Reversed			Gas Use in M		
Transferred from Account 9180000703721	538.78	4			;;;]
Balance	\$388.78	8			
Content Charges Dominion Energy Ohio Distribution Charges		2		; ;;;;;	
	600' 1 A				
Basic Service Charge Usage-Based Charges	\$28.14	9			
1.0 MCF @ \$.3100	0.31	¥ L	<u></u>	<u>, , , , , , , , , , , , , , , , , , , </u>	Aug Aug
Gross Receipts Tax (4.6044%)	1.31	2	017		2018
Total Dominion Energy Ohio Charges	\$29.76	Billing Period and	Motor Readings		
For questions about Dominion Energy Ohio charges, call us	at	<u>Dete</u>	Rend Type	Reading	Difference
1-800-362-7557.		Meter Number	18908567		
Dte Energy Supply Charges		Aug 29, 2018 Jul 30, 2018	Actual Estimate	719,6 718,6	1.0
(See Important Message page)		MCF Used in 30		/10.0	1.0
Standard Choice Offer (SCO)					
Gas Cost 1.0 McF @ \$2.892	\$2.89				
Sales Tax	0.23				
Total DTE ENERGY SUPPLY Charges	\$3,12				
For questions about gas supply costs, contact DTE ENERGY 1-866-807-2209 or 414 S. Main St., Suite 200 Ann Arbor, MI					
www.dteenergytrading.com.					
Total Current Charges	\$ 32:88 ~				
Total Account Baisnee	\$421.66	D			
YOU ARE ON THE BUDGET PLUS (\$43.19) PAYN	ENT PLAN				
Rata Schedule: Energy Choice Transportation Service - Residentia)	-				
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สรายสรายของสายสายสายสายสายสายสายสายสายสายสายสายสายส		· · · · · · · · · · · · · · · · · · ·	,,,,,,,		

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Cancel Billing 11 Die Energy Supply Adjustment 11 Balance 2 Corrent Charges 2 Dominion Energy Ohio Distribution Charges Basic Service Charge \$ Usage-Besed Charges \$ 26.0 MCF @ \$.3338 Gross Receipts Tax (4.6044%) Total Dominion Energy Ohio Charges For questions about Deminion Energy Ohio charges, cell us at 1-800-362-7567. Die Energy Supply Charges Stendard Choice Offer (SCO) Gas Cost 26.0 McF @ \$3.712 \$9 Splas Tax	6.51 60.00 68.38 CR 99.05 CR 177.43 CF 8.68 1.70 \$38.52 6.51 7.72	Monthly Average For This 20 15 10 5 0	V Usagi e Daily s Eilling z teel and smber 9	y Ohio charges cal Temperature g Period Ges Use in Aug Sap Col Nor 2018 Mater Reselings Hand Type 18508567 Actual	2018 70°F	2019 Difference
Account Number Date Prepared 9 1800 0758 4908 June 12, 2019 Cycle 17 Credits and Charges Since Your Last Bill Balance from Last Bill Since Your Last Bill Cancel Billing Good State Stat	6.51 60.00 68.38 CR 99.05 CR 177.43 CF 8.68 1.70 \$38.52 6.51 7.72	Monthly Average For This 20 15 10 5 0 5 0 5 0 5 0 5 0 5 0 5 0 5 0	V Usagi e Daily s Eilling z teel and smber 9	Aug Bap Col Nor Aug Bap Col Nor Aug Bap Col Nor Aug Bap Col Nor Cols Aug Bap Col Nor Col Nor Cols Aug Bap Col Nor Cols Aug Bap	2018 70°F	27°F
Account Number Date Prepared 9 1800 0758 4908 June 12, 2019 Greats and Charges Since Your Last Bill Balance from Last Bill Cancel Billing Ote Energy Supply Adjustment Balance Correct Charges Dominion Energy Ohio Distribution Charges Basic Service Charge 26.0 MCF @ \$.3338 Gross Receipts Tax (4.6044%) Fotal Dominion Energy Ohio Charges For questions about Deminion Energy Ohio charges, cell us at 1-800-362-7557. Dis Energy Supply Charges Standard Choice Offer (SCO) Sea Cost 26.0 MCF @ \$3.712 Seles Tax Fotal DTE ENERGY SUPPLY Charges Standard Choice Offer (SCO) Sea Cost 26.0 MCF @ \$3.712 Seles Tax Fotal DTE ENERGY SUPPLY Charges Stor questions about gas supply costs, contact DTE ENERGY SU -866-807-2209 or 414 S. Main St., Suite 200 Ann Arbor, MI 4810	6.51 60.00 68.38 CR 99.05 CR 177.43 CF 8.68 1.70 \$38.52 6.51 7.72	Monthly Average For This 20 15 10 5 0 5 0 5 0 5 0 5 0 5 0 5 0 5 0	V Usagi e Daily s Eilling 	Aug Bap Col Nor Aug Bap Col Nor Aug Bap Col Nor Aug Bap Col Nor Cols Aug Bap Col Nor Col Nor Cols Aug Bap Col Nor Cols Aug Bap	2018 70°F	27°F
9 1800 0758 4908 June 12, 2019 Cycle 17 Credits and Charges Since Your Last Bill Balance from Last Bill Cancel Billing Date Energy Supply Adjustment Balance Content Charges Dominion Energy Ohio Distribution Charges Basic Service Charge Dasse Based Charges 26.0 MCF @ \$.3338 Gross Receipts Tax (4.6044%) For questions about Deminion Energy Ohio charges For questions about Deminion Energy Ohio charges Standard Choice Offer (SCO) Sas Cost 26.0 MCF @ \$3.712 Salas Tax Fotal DTE ENERGY SUPPLY Charges Stales Tax Fotal DTE ENERGY SUPPLY Charges For questions about gas supply costs, contact DTE ENERGY SU -868-807-2209 or 414 S. Main St.,	6.51 60.00 68.38 CR 99.05 CR 177.43 CF 8.68 1.70 \$38.52 6.51 7.72	Monthly Average For This 20 15 10 5 0 5 0 5 0 5 0 5 0 5 0 5 0 5 0	V Usagi e Daily s Eilling 	Aug Bap Col Nor Aug Bap Col Nor Aug Bap Col Nor Aug Bap Col Nor Cols Aug Bap Col Nor Col Nor Cols Aug Bap Col Nor Cols Aug Bap	2018 70°F	27°F
Cycle 17 Credits and Charges Since Your Last Bill Balance from Last Bill Cancel Billing Dte Energy Supply Adjustment Balance Corrent Charges Basic Service Charge 26.0 MCF @ \$.3338 Gross Receipts Tax (4.6044%) Total Dominion Energy Ohio Charges For questions about Deminion Energy Ohio charges, cell us at 1-800-362-7557. Dte Energy Supply Charges Standard Choice Offer (SCO) Ges Cost 26.0 MCF @ \$3.712 Seles Tax For questions about ges supply costs, contact DTE ENERGY SU	6.51 60.00 68.38 CR 99.05 CR 177.43 CF 8.68 1.70 \$38.52 6.51 7.72	Monthly Average For This 20 15 10 5 0 5 0 5 0 5 0 5 0 5 0 5 0 5 0	V Usagi e Daily s Eilling 	Aug Bap Col Nor Aug Bap Col Nor Aug Bap Col Nor Aug Bap Col Nor Cols Aug Bap Col Nor Col Nor Cols Aug Bap Col Nor Cols Aug Bap	2018 70°F	27°F
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Dis Energy Supply Charges Standard Choice Offer (SCO) Gas Cost 26.0 McF @ \$3.712 \$9 Salas Tax Fotal DTE ENERGY SUPPLY Charges \$ For questions about gas supply costs, contact DTE ENERGY SU -866-807-2209 or 414 S. Main St., Suite 200 Ann Arbor, MI 4810	7.72	Meter Nu Feb 1, 2019 Jan 2, 2019	9	18908567 Actual	795.3	
Standard Choice Offer (SCO) Gas Cost 26.0 McF @ \$3.712 \$9 Salas Tax Fotel DTE ENERGY SUPPLY Charges \$ For questions about gas supply costs, contect DTE ENERGY SU -866-807-2209 or 414 S. Main St., Suite 200 Ann Arbor, MI 4810	7.72	Feb 1, 2011 Jan 2, 2019	9	Actual		
Sas Cost 26.0 McF @ \$3.712 \$9 Sales Tax Sales Tax Fotel DTE ENERGY SUPPLY Charges \$ For questions about gas supply costs, contact DTE ENERGY SU-2808 or 414 S. Main St., Suite 200 Ann Arbor, MI 4816	7.72	Jan 2, 2019				
Salas Tax Fotal DTE ENERGY SUPPLY Charges For questions about gas supply costs, contact DTE ENERGY SU -866-807-2209 or 414 S. Main St., Suita 200 Ann Arbor, MI 4810	7.72		5			28.0
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-866-807-2209 or 414 S. Main St., Suite 200 Ann Arbor, MI 4810	104.29	ļ				
Attactories Rie countries						
fotal Current Charges	142.75					
fotal Account Balance	\$34.68 CR					
Fransferred to Account 9180009452949	\$34.68	1				
Inal Balance	00.02					
his is your Final Bill.	****					
ele Schedule: Energy Choice Transportation Service - Residential		1				
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NIKITA M STEWART	-	e	Page 1
4464 PARKTON DR		Dominion Energy*	
WARRENSVILLE HEIGHTS OH 44128-3532		Energy	
Account Number Date Prepared	-	-	
9 1800 0758 4908 Fabruary 5, 2019	Social and the second	bout Dominion Energy Ohio charge	
Current Charges Dominion Energy Ohio Distribution Charges		Monthly Usage Comparis	
Basic Service Charge	\$28.14	Average Daily Temperate For This Billing Period	ire <u>2018 2019</u> 25°F 28°F
Usage-Based Charges			
2.6 MCF @ \$.3346	0.87	Gas U	se in MCF
Gross Receipts Tax (4.6044%)	1.34	24	
Total Dominion Energy Ohio Charges For questions about Dominion Energy Ohio charges, (\$ 30.35		
1-800-962-7567,		16	
Dte Energy Supply Charges		9	
Standard Choice Offer (SCO)			Ave See Oct Nov Dec Jan
Gas Cost 2.6 McF @ \$3.712	\$9.65	2018	2019
Sales Tax	0.77		
Total DTE ENERGY SUPPLY Charges For questions about gas supply costs, contact DTE EN	\$10.42 EPGV CI IPBI V at	Avg Monthly U	
1-866-807-2209 or 414 S. Main St., Suite 200 Ann Arbo		Total Annual Us	
www.dteenergytrading.com.		Billing Period and Meter Reader Date Read Type	
Total Current Charges	\$40.77	Deto Read Type Mater Number 18908567	
Total Account Balance	\$40.77	Feb 5, 2019 Actual	796,5
Transferred to Account 9180009452949 Final Balance	\$40.77 CR	Jan 31, 2019 Actual	783.9 2.0
This is your Final Bill.	0.00	MGF Veed in 5 Days	2.6
Rate Schedule: Energy Choice Transportation Service - Residential		{	
Filters Change or clean your furnace filter at least three	end Heating System a times during the hea	•	1 help your
ENERGYSHARE: Help people without heat by	e times during the hea s you money. ficiently. A qualified h o have the system cho donating to EnergySh	ting season. A clean filter wi reating contractor should insp acked during summer months are. To donate, add exactly \$	ect it once a before you'll need it.
Filters : Change or clean your furnace filter at least three furnace operate more effectively and could save Keep your heating system running safely and ef year and make repairs when needed. It's best the ENERGYSHARE: Help people without heat by to your payment or mail a separate check payak	e times during the hea s you money. ficiently. A qualified h o have the system cho donating to EnergySh	ting season. A clean filter wi reating contractor should insp acked during summer months are. To donate, add exactly \$	ect it once a before you'll need it.
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ENERGYSHARE: Help people without heat by to your payment or mail a separate check payak	e times during the hea a you money. ficiently. A qualified h o have the system chi donating to EnergyShare, Si ble to EnergyShare, Si OHit an u you	ting season. A clean filter wi reating contractor should insp ecked during summer months are. To donate, add exactly \$ alvation Army, P.O. Box 5847 Call Before You bu plan to dig in your yard, pla O811 to make sure you do not inderground line. Damaged lin r gas, electric and cable service	ect it once a before you'll need it. 1, \$2, \$6, \$12, \$18 or \$36 , Cleveland, OH 44101. Dig see call the dig into les cen Interrupt se. State
ENERGYSHARE: Help people without heat by to your payment or mail a separate check payat Account Number 9 1800 0758 4908	e times during the hea b you money. ficiently. A qualified h o have the system cho donating to EnergyShare, So ole to EnergyShare, So Olition an u you law bust	ting season. A clean filter wi reating contractor should insp acked during summer months are. To donate, add exactly \$ alvation Army, P.O. Box 5847 Call Before You bu plan to dig in your yard, pla OB11 to make sure you do not inderground line. Damaged lin	ect it once a before you'll need it. 1. \$2, \$6, \$12, \$18 or \$36 , Cleveland, OH 44101. Dig ase call the dig into les can interrupt le. State ast two
ENERGYSHARE: Help people without heat by to your payment or mail a separate check payak Account Number 9 1800 0758 4908 BALANCE TRANSFERRED	e times during the hea b you money. ficiently. A qualified h o have the system cho donating to EnergyShare, So ole to EnergyShare, So Olition an u you law bust	ting season. A clean filter wi reating contractor should insp acked during summer months are. To donate, add exactly & alvation Army, P.O. Box 5847 Call Before You bu plan to dig in your yard, pla OB11 to meke aure you do not inderground line. Damaged lin requires that you call 811 at le nase days, but not more than	ect it once a before you'll need it. 1, \$2, \$6, \$12, \$18 or \$36 , Cleveland, OH 44101. Dig ase call the dig into les can interrupt le. State ast two
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09/25/2019 12	:50 CREDIT and	I COLLECTIONS
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NIKITA M STEWART

3930 E 177TH ST

CLEVELAND OH 44128-1733 Account Number Date Prepared

3 1800 0945 2949 July 25, 2019

Cyde 13

Next Meter Reading 08/22 - 08/27/2019



P.013/016



For questions about Dominion Energy Ohio charges call 1-800-382-7557

Past Due Plan Amount Current Plan Amount	578.64 191.25	** THIS IS A SHUT-OFF NOTICE **
Fotel Payment Due by August 12, 2019	\$769.79	Governent money received
YOU ARE ON THE BUDGET PLUS PAYMENT PLAN.	Dimin.	no he boird forseveral
fou owe \$38.00 in security deposit installments.	STOLLO	not be tried for several montris to correct This vorce

(OUR ACCOUNT IS PAST DUE. Unless Dominion Energy Ohio receives your past due payment of \$558.64 in full by August 12, 2019, the company can hut off your gas service. Partial payment will not protect you from shutoff unless you are eligible for and enrolled in one of the payment programs listed in the Terms page.

f the company shuts off your gas service for nonpayment, you must pay your past-due amount(s) or plan arrears. You will be billed a econnection fee of \$33,00. Also, you will be billed for a security deposit of \$3.00 in three equal monthly installments or you need to lave a oreditworthy guarantor.

³ayment Methods: Pay your over-due balance through Paymentus day or night with an electronic check, ATM/debit card with Pulse, Star, NYCE or sccell logo or a Visa, Mastelcard, or Discover credit card. Contact Paymentus by phone at 833-261-1469 or online through www.DominionEnergy.com. aymentus charges a convenience fee of \$1.66 for each transaction. You may also pay in person at an authorized payment center. For the payment ocation nearest you, visit www.DominionEnergy.com or call Dominion Energy Ohio at the number in the top right corner of this bill. Authorized payment gents charge a service fee of \$1.50 for each transaction.

gents charge a service fee of \$1.50 for each transaction. nergy Assistance: If you meet income requiremente, you might qualify for financial aid or weatherization services. To learn more, call the Ohio revelopment Services Agency at 1-800-282-0880 or contact us.

fedical Certificate: A modical certification delays a shutoff when it would be especially dangerous to the health of a permanent member of your ousehold. It shows you time to get financial help or make payment arrangements, it does not reduce the amount you owe. It will be denied if you fail to ay the amount of a returned check, plus any fees. You can request a medical certification form by calling 1-800-950-7889. A licensed medical rofessional must sign the form. A medical professional can apply by phone, provided that Dominion Energy Ohio receives the written notification within aven days. If gas service is off, return the signed form within 21 days of the shut-off date to restore service. Be sure to give your health care provider ermission to release your medical information to us.

ellure to pay all charges for non-regulated Dominion Products & Services may result in termination of your contract.

you have made your payment, please accept our thanks and disregard this notice.

FASE PAY BY Aug 12, 2019 Account No. 9 1800 0945 2949	Safety is our top priority both public and personal safety. It's one of our core values. Help	
\$769.79 Amount Enclosed	 keep your family, your friends and our employees safe. Make sure stairs whether indoors or outside are clear of clutter, are not slippery, are well lit, have a handrail and most importantly, are structurally sound. By doing so, you can help everyone remain safe. Thank you, 	•
# 000016171 I=1001 [4]]]44][4][4]]44][4][4][4][4][4][4][4][nilinilinininininininilinilinininini DOMINION ENERGY OHIO PO BOX 26785 RICHMOND VA 23261-6785	
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(FAX)2164208070

P.014/016

Page 1

NIKITA M STEWART

3930 E 177TH ST

Cycle 13

CLEVELAND OH 44128-1733 Account Number Date Prepared 9 1600 0945 2949 August 23, 2019



09/23 - 09/26/2019 For questions about Dominion Energy Ohio charges call 1-800-362-7657

ZAURUALA OLÜ SABICALDIA	
Past Due Plan Amount	769.79
Current Plan Amount	202.74
Total Payment Due by September 11, 2019	\$972.53

** THIS IS A SHUT-OFF NOTICE

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YOU ARE ON THE BUDGET PLUS PAYMENT PLAN.

You owe \$56.00 in security deposit installments.

YOUR ACCOUNT IS PAST DUE. Unless Dominion Energy Ohio receives your past due payment of \$731.79 in full by September 11, 2019, the company san shut off your gas service. Partial payment will not protect you from shutoff unless you are eligible for and enrolled in one of the payment programs listed on the Terms page.

if the company shuts off your gas service for nonpayment, you must pay your past-due amount(s) or plan arrears. You will be billed a reconnection fee of \$33.00. Also, you will be billed for a security deposit of \$3.00 in three equal monthly installments or you need to have a creditworthy guaranter.

Payment Methode: Pay your over-due belance through Paymentus day or night with an electronic check, ATM/debit card with Pulse, Star, NYCE or Accell logo or a Visa, Mastercard, or Discover credit card. Contact Paymentus by phone at 833-251-1469 or online through www.DominionEnergy.com. Paymentus charges a convenience fee of \$1.65 for each transaction. You may also pay in person at an authorized payment center. For the payment location nearest you, visit www.DominionEnergy.com or call Dominion Energy Ohio at the number in the top right corner of this bill. Authorized payment agents charge a service fee of \$1.50 for each transaction.

Energy Assistance: If you meet income requirements, you might qualify for financial aid or weatherization services. To learn more, call the Ohio Development Services Agency at 1-800-282-0880 or contact us.

Medical Certificate: A medical certification delays a shutoff when it would be especially dangerous to the health of a permanent member of your household. It allows you time to get financial help or make payment arrangements, it does not reduce the amount you owe, it will be denied if you fail to pay the amount of a returned check, plus any feas. You can request a medical certification form by calling 1-800-950-7989. A licensed medical professional must eign the form. A medical professional can apply by phone, provided that Dominion Energy Ohio receives the written notification within seven days. If gas service is off, return the signed form within 21 days of the shut-off date to restore service. Be sure to give your health care provider permission to release your medical information to us.

Failure to pay all charges for non-regulated Dominion Products & Services may result in termination of your contract.

Next Mater Reading

if you have made your payment, please accept our thanks and disregard this notice.

ASE PAY BY Sep 11, 2019 Account No. 9 1800 0945 2949	
\$972.53	
Amount Enclosed	
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11824 2 AV 0.380	DOMINION ENERGY OHIO
NIKITA M STRWART 3930 E 177TE ST	PO BOX 26785
CLEVELAND ON 44128-1733	RICHMOND VA 23261-6785

Please detach and return this coupon with a check made payable to Dominion Energy Ohio

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09/25/2019 12:50 CREDIT and COLLECTIONS	(FAX)2164208070	P.015/016
IKITA M STEWART		10995 ·
330 E 177TH ST		
LEVELAND OH 44128-1733		
occunt Number Date Prepared Next Meter Reading		. * ŝi
1800 0945 2949 August 23, 2019 09/28 - 09/28/2019	Energy Ohio charges call 1-800-3	68 7557
	axt Page for Usage Comparison a	
ummary of Payment Due (See No ast Due Plan Amount 769.79	ayr cafle iol caeffe comheileon s	un weter Vesciliĝaj
urrent Plan Amount 202.74		
otal Payment Due by September 11, 2019 \$972.53	P	
a state where	/	·
With Payment Due by September 11, 2019 \$972.53		•
		. ,
ELASE PAY Plan Amount of \$972.53 by Sep 11, 2019 to Avoid Late Payment Charge of 1.6	5% per month.	181.18.8.8.19.9.19.11.19.
THIS IS A SHUT-OFF NOTICE.		
Unless we receive your past-due amount of \$731.79 by Sep 11, 2019, your gas have questions about this pending shutoff or need a medical form as outlined be	may be shut off, if you	
listed at the top this bill. If your gas service is shut off, you must pay all past-due	amounts. You will be billed	a · ·
reconnection fee. Also, you will be billed a security deposit in three equal monthl	y installments or you will ne	ed
to have a credilworthy guarantor. If you are on the Energy Choice program and	your service is shut off, you	will .

no longer be served by your current supplier at the current rate. NOTE: A medical certification delays a shut off for residential customers when it would be especially dangerous to the health of a permanent member of your household. It allows you time to get financial help. It does not reduce the amount you owe. A licensed medical professional must sign the form.

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	CHN Utility Assistance Services Work Plan Prevention, Retention, and Contingency 2999 Payne Avenue Suite 306 Cleveland, OH 44114 Phone: 216-774-2339 Fax: 216-325-6541 Email: ymorales@chnhousingpartners.org
Final Approval Disposition	CHN Housing Partners, The Power of a Permanent Address
ţ	Name: Nikita Stewart Address: 3930 East 177th st Phone Number: (216) 313-7567 Contact Date: 08/23/2019 Appointment Date: 08/26/2019 Notice: 09/09/2019

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As a result of your successful completion of requested action items, the following Sources of Funding have been approved and will be sent to your Utility Provider may take 2-3 billing cycles to appear on your bill.

(FAX)2164208070

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Source of Funding	Target Utility	Status	Amount
PRC - 750 - Gas Bill	Gas Bill - Dominion East Ohio - 9180009452949	Approved	\$750.00
Cash from Homeowner/Renter -	Gas Bill - Dominion East Ohio - 9180009452949	Approved	\$19.79
19,79 - Gas Bill	· · ·		

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