

FILE

September 25, 2019

FAX

TO: PUCO

FAX# 614-466-0313

RE: CONTINUANCE REQUEST FOR HEARING SCHEDULED 9/26/2019

CASE NO#19-1107-GA-CSS

FROM: NIKITA STEWART

3930 E 177<sup>TH</sup> ST CLEVELAND, OH 44128

16 SHEETS INCLUDING COVER SHEET

PUCO

2019 SEP 25 PM 1:18

RECEIVED - BOOKING DIV

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Technician mmm Date Processed 09/25/19

September 25, 2019

To Whom It May Concern: Docketing Division

I, Nikita Stewart would like to request a continuance for the hearing scheduled for September 26, 2019, in Case No. 19-1107-GA-CSS. I do not have a way to Columbus for my hearing scheduled for Thurs 9/27/2019. My car was damaged last week from the storm that took place in my area. The repairs to my car have not been fixed at this time. I am scrambling to find alternative means of transport to attend my hearing. Thus far I have been unsuccessful. I would like to reschedule for next week at that time my vehicle should be repaired. I have the payment history and the information showing that I made a payment on the \$538.00 balance from my previous address 21230 Tracy Ave Euclid OH 44123. The balance was carried over and a payment of \$150.00 was paid in July 2018 which was part of the balance \$538.00 a requirement per Dominion's management for me to reconnect/start service at 4464 Parkton Drive Warrensville Hts Oh 44128. Therefore I should not have been charged \$538.00 twice. The documentation clearly outlines the facts and the proof. I have submitted a billing history for address 21230 Tracy Ave Euclid OH 44123 that provides by end balance and a billing history for address 4464 Parkton Drive Warrensville Hts. Oh 44128. My services were not rendered at the time of my move in at 4464 Parkton Drive Warrensville Hts. Oh 44128 due to the previous balance of \$538.78 which \$150.00 payment was made in order for me to start service at this address. Turn On submitted by Management phone records and recordings should be presented in reference and or an attachment of sort. There has to be notes, initials indicating who and when and what time services would have been turned on. I moved into this unit on Parkton Drive July 6, 2018 My gas service was not turned on until July 29, 2018 almost a whole month due to the previous balance of \$538.00 which was mandated for me to pay in full. I contacted the PUCO in reference to this issue as well. My Final bill at 4464 Parkton Drive was \$488.22 that I tried to get assistance from with the Cleveland Housing Network I was denied due to over income, information that I submitted with the previous Complaints. So therefore the figures cannot be correct. I applied for PRC for assistance with the current balance at 3930 E 177<sup>th</sup> St Cleveland OH 44128 address a voucher for \$750.00 was submitted to Dominion on my behalf documentation included. Monies submitted for a bogus bill that definitely is incorrect from my point of view. Fraud Dominion Energy with their inconsistency in their billing practices.

Respectfully Yours,

*Nikita Stewart 9/25/19*

Nikita Stewart

Case No. 19-1107-GA-CSS.

For Questions Call **(800) 362-7557**  
Hearing Impaired Customers Call TDD **(800) 633-6903**

BUD - BUDGET PLAN	DEF - DOLLAR ENERGY FUND	DEP - DEPOSITS	CIA - CONT INAD OF CONST	NSC - INSUFFICIENT FUNDS CHARGE
DFA - DEFERRED AGREEMENT	LPN - LATE PNT CHRG (NONUTILITY)	LPC - LATE PNT CHRG	RCC - RECONNECTION CHARGE	NSA - INSUFFICIENT FUNDS AMOUNT
INT - INTEREST	NSN - INSUFFICIENT FUNDS (NONUTILITY)	UTG - UTILITY	DISCNT - DISCOUNT	CNT - CONTRACTS

For Questions Call (800) 362-7557  
Hearing Impaired Customers Call TDD (800) 633-8903

DETAILS										SALES/ STATE TAX			LATE PART AMOUNT PART DATE			ADJUST DESC		PLAN PLAN AMT DUE		TOTAL PLAN AMT DUE BALANCE	
READ DATE	BILL DAYS	READ SOURCE	METER USAGE	AVG DAILY DEGREE DAYS	BILL AMT	STATE TAX	DUE DATE	PART CHARGE	AMOUNT	PART DATE	ADJ	DESC	PLAN	PLAN AMT DUE	PLAN AMT DUE	PLAN AMT DUE	PLAN AMT DUE	PLAN AMT DUE	PLAN AMT DUE		
07/30/2018	0		.0 .0 .0	0	\$0.00	\$0.00		\$0.00	\$0.00		-2.33	XF-L-PC		\$0.00	\$0.00						
07/30/2018	0		.0 .0 .0	0	\$0.00	\$0.00		\$0.00	\$0.00		-2.85	XF-L-PC		\$0.00	\$0.00						
07/30/2018	0		.0 .0 .0	0	\$0.00	\$0.00		\$0.00	\$0.00		-1.23	XF-L-PC		\$0.00	\$0.00						
07/30/2018	0		.0 .0 .0	0	\$0.00	\$0.00		\$0.00	\$0.00		-1.39	XF-L-PC		\$0.00	\$0.00						
07/30/2018	0		.0 .0 .0	0	\$0.00	\$0.00		\$0.00	\$0.00		-4.122	XF-L-TG		\$0.00	\$0.00						
07/30/2018	0		.0 .0 .0	0	\$0.00	\$0.00		\$0.00	\$0.00		-6.850	XF-L-TG		\$0.00	\$0.00						
07/30/2018	0		.0 .0 .0	0	\$0.00	\$0.00		\$0.00	\$0.00		-1.06537	XF-L-TG		\$0.00	\$0.00						
07/30/2018	0		.0 .0 .0	0	\$0.00	\$0.00		\$0.00	\$0.00		-1.1287	XF-L-TG		\$0.00	\$0.00						
07/30/2018	0		.0 .0 .0	0	\$0.00	\$0.00		\$0.00	\$0.00		-1.1484	XF-L-TG		\$0.00	\$0.00						
07/30/2018	0		.0 .0 .0	0	\$0.00	\$0.00		\$0.00	\$0.00		-88.58	XF-L-TG		\$0.00	\$0.00						
08/04/2018	26 ACTUAL		888.8 3.4 .1	45	\$30.80	\$0.00	08/12/2018	\$0.00	\$0.00		\$0.00			\$0.00	\$0.00						
08/09/2018	29 ACTUAL		883.5 11.5 .4	425	\$34.21	\$0.00	08/30/2018	\$2.33	\$120.00	04/17/2018	\$0.00	BROKER	AGREEM	\$88.79	\$247.55	\$497.58					
04/16/2018	32 ACTUAL		882.0 23.4 .7	951	\$38.68	\$0.00	04/30/2018	\$2.65	\$0.00		\$0.00	BROKER	AGREEM	\$88.79	\$268.43	\$546.73					
03/09/2018	29 ACTUAL		828.6 18.3 .7	777	\$36.88	\$0.00	04/02/2018	\$1.23	\$100.00	02/28/2018	\$0.00	BROKER	AGREEM	\$88.79	\$188.88	\$438.71					
02/08/2018	30 ACTUAL		809.3 26.1 .9	1059	\$37.86	\$0.00	03/01/2018	\$1.39	\$0.00		\$0.00	BROKER	AGREEM	\$88.79	\$176.97	\$424.81					
01/09/2018	33 ACTUAL		783.2 39.3 1.0	1409	\$40.04	\$0.00	01/26/2018	\$0.00	\$89.00	01/02/2018	\$0.00	BROKER	AGREEM	\$88.79	\$38.79	\$108.58					
12/07/2017	31 ACTUAL		749.9 17.3 .6	740	\$34.88	\$0.00	12/28/2017	\$0.00	\$80.00	12/04/2017	\$0.00	BROKER	AGREEM	\$88.79	\$88.79	\$246.98					
11/08/2017	31 ACTUAL		732.6 8.1 .3	265	\$36.84	\$0.00	11/27/2017	\$0.00	\$80.00	11/09/2017	\$0.00	AGREEM	AGREEM	\$88.79	\$88.79	\$282.13					
10/11/2017	0 ACTUAL		724.8 .0 .0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$0.00			\$0.00	\$0.00						
10/11/2017	0 ACTUAL		724.8 .0 .0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$0.00			\$0.00	\$0.00						
10/06/2017	29 ACTUAL		724.5 2.9 .1	58	\$39.85	\$0.00	10/26/2017	\$0.00	\$100.00	10/09/2017	\$0.00	PIP	PIP	\$130.00	\$257.87	\$285.48					
09/07/2017	30 ACTUAL		721.8 2.3 .1	13	\$36.84	\$0.00	09/28/2017	\$0.00	\$137.00	08/28/2017	\$0.00	PIP	PIP	\$130.00	\$227.87	\$346.86					
08/08/2017	29 ACTUAL		718.3 1.5 .1	0	\$34.30	\$0.00	08/28/2017	\$0.00	\$155.00	07/28/2017	\$0.00	PIP	PIP	\$130.00	\$234.87	\$490.02					
07/10/2017	32 ACTUAL		717.8 1.8 .1	7	\$36.72	\$0.00	07/28/2017	\$0.00	\$130.00	06/30/2017	\$0.00	PIP	PIP	\$130.00	\$258.87	\$683.94					
06/08/2017	30 ACTUAL		716.0 5.0 .2	103	\$47.24	\$0.00	06/28/2017	\$0.00	\$130.00	06/05/2017	\$0.00	PIP	PIP	\$130.00	\$258.87	\$781.44					
05/08/2017	32 ACTUAL		711.0 10.6 .3	286	\$68.58	\$0.00	05/30/2017	\$0.00	\$130.00	05/01/2017	\$0.00	PIP	PIP	\$130.00	\$258.87	\$917.42					
04/07/2017	28 ACTUAL		703.4 19.4 .7	680	\$68.51	\$0.00	04/26/2017	\$0.00	\$129.00	04/03/2017	\$0.00	PIP	PIP	\$130.00	\$258.87	\$1,021.05					
03/09/2017	29 ACTUAL		691.0 18.1 .7	653	\$103.82	\$0.00	03/27/2017	\$0.00	\$135.00	02/23/2017	\$0.00	PIP	PIP	\$130.00	\$258.87	\$1,060.54					

**NIKITA M STEWART**21230 TRACY AVE  
EUCLID OH 44123-2936Account Number Date Prepared  
9 1800 0070 3721 April 12, 2018  
Cycle 02Next Meter Reading  
05/08 - 05/11/2018

For questions about Dominion Energy Ohio charges call 1-800-362-7667

*Moved  
May 31st  
2018  
service  
ended June 2018***Dominion  
Energy**

Page 3

**Credits and Charges Since Your Last Bill**

Balance from Last Bill	\$438.71
Late Payment Charge	2.53
Gross Receipts Tax (4.6044%)	0.12
<b>Balance</b>	<b>\$441.36</b>

**Current Charges****Dominion Energy Ohio Distribution Charges**

Basic Service Charge	\$27.71
Usage-Based Charges	
23.4 MCF @ \$3.961	9.27
Gross Receipts Tax (4.6044%)	1.70
<b>Total Dominion Energy Ohio Charges</b>	<b>\$38.68</b>

For questions about Dominion Energy Ohio charges, call us at 1-800-362-7667.

**Direct Energy Services L L C Charges****Standard Choice Offer (SCO)**

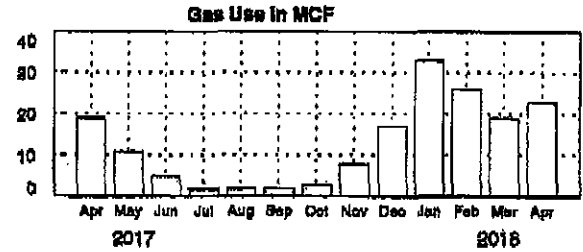
Gas Cost 23.4 McF @ \$2.639	\$61.75
Sales Tax	4.94
<b>Total DIRECT ENERGY SERVICES L L C Charges</b>	<b>\$66.69</b>

For questions about gas supply costs, contact DIRECT ENERGY SERVICES L L C at 1-888-566-9988 or P. O. Box 180 Tulsa, OK 74101-0180 or [www.directenergy.com](http://www.directenergy.com).**Total Current Charges****\$105.37****Total Account Balance****\$546.73****YOU ARE ON THE BUDGET PLUS (\$23.79) PAYMENT PLAN.**

Rate Schedule: Energy Choice Transportation Service - Residential

*Prev  
Balance  
prior to final  
Balance 538.78***Monthly Usage Comparison**

Average Daily Temperature For This Billing Period	2017 41°F	2018 35°F
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Avg Monthly Use: 12.6 MCF.  
Total Annual Use: 151.6 MCF.

**Billing Period and Meter Readings**

Date	Read Type	Reading	Difference
Meter Number	19001873		
Apr 10, 2018	Actual	852.0	
Mar 9, 2018	Actual	828.6	23.4
MCF Used in 32 Days			23.4

September 12, 2019

NIKITA M STEWART  
3930 E 177TH ST  
CLEVELAND OH 44128-1733

**ACCOUNT NO:**  
9180000703721  
**SERVICE ADDRESS:**  
21230 TRACY AVE  
EUCLID OH 44123-2936

**Subject: Account Statement**

Enclosed is the statement you requested for your gas account at 21230 TRACY AVE. This statement shows all bills, payments and adjustments on your gas bill from May 2016 to June 2018.

If you have any questions about the statement or need more information, please feel free to call us at (800)362-7557, Monday through Friday from 7:00 a.m. through 7:00 p.m.

Sincerely,

Customer Service Center  
Dominion Energy Ohio

Enclosure

lca320

**NIKITA M STEWART**

4464 PARKTON DR

WARRENSVILLE HEIGHTS OH 44128-3532

Account Number Date Prepared Next Meter Reading

9 1800 0758 4908 January 31, 2019 03/28 - 03/05/2019

Cycle 17

For questions about Dominion Energy Ohio charges call 1-800-362-7557

Page 2

**Credits and Charges Since Your Last Bill**

Balance from Last Bill	\$488.22
<b>Balance</b>	<b>\$488.22</b>

**Current Charges****Dominion Energy Ohio Distribution Charges**

Basic Service Charge	\$28.14
Usage-Based Charges	
24.6 MCF @ \$3.341	8.22
Gross Receipts Tax (4.6044%)	1.67
<b>Total Dominion Energy Ohio Charges</b>	<b>\$38.03</b>

For questions about Dominion Energy Ohio charges, call us at 1-800-362-7557.

**DTE Energy Supply Charges****Standard Choice Offer (SCO)**

Gas Cost 24.6 MCF @ \$3.712	\$91.32
Sales Tax	7.31
<b>Total DTE ENERGY SUPPLY Charges</b>	<b>\$98.63</b>

For questions about gas supply costs, contact DTE ENERGY SUPPLY at 1-888-807-2209 or 414 S. Main St., Suite 200 Ann Arbor, MI 48104 or [www.dteenergytrading.com](http://www.dteenergytrading.com).

<b>Total Current Charges</b>	<b>\$136.88</b>
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<b>Total Account Balance</b>	<b>\$624.88</b>
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Transferred to Account 9180009452948	\$624.88 CR
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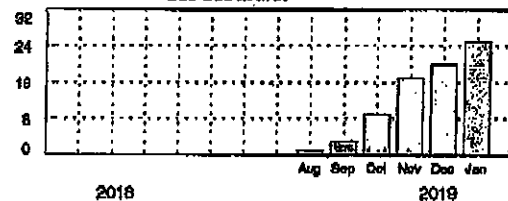
<b>Total Account Balance</b>	<b>\$0.00</b>
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Rate Schedule: Energy Choice Transportation Service - Residential

**Monthly Usage Comparison**

Average Daily Temperature	2018	2019
For This Billing Period	25°F	27°F

Gas Use in MCF



2018

2019

Avg Monthly Use:	12.6 MCF.
Total Annual Use:	75.3 MCF.

**Billing Period and Meter Readings**

Date	Read Type	Reading	Difference
Meter Number	18909567		
Jan 31, 2019	Actual	793.9	
Jan 2, 2019	Actual	769.3	24.6
MCF Used in 29 Days			24.6

*End Balance*

DETAILS										TOTAL								
READ DATE	BLL DAVS	READ SOURCE	METER READING	USAGE	ANG DAILY USAGE	DEGREE DAVS	BILL AMT	SALES/ STATE TAX	DUE DATE	LATE FMT CHRG	PMT AMOUNT	PMT DATE	ADJ ADJ	ADJUST DESC	PLAN DESC	PLAN AMT	PLAN DUE	ACCT BALANCE
02/05/2018	5	ACTUAL	786.5	2.6	.5	166	\$30.35	\$0.00	02/22/2018	\$0.00	\$0.00		\$0.00	CANCEL		\$0.00	\$0.00	\$0.00
	0		.0	.0	.0	0	\$10.42	\$7.77		\$0.00	\$0.00		\$0.00	BROKER		\$0.00	\$0.00	\$0.00
01/15/2018	29	ACTUAL	783.9	24.6	.8	1078	\$38.03	\$0.00	02/18/2018	\$0.00	\$0.00		\$0.00	CANCEL		\$0.00	\$0.00	\$0.00
	0		.0	.0	.0	0	\$38.63	\$7.31		\$0.00	\$0.00		\$0.00	BROKER		\$0.00	\$0.00	\$0.00
01/26/2018	0		.0	.0	.0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$0.00	XF-LPC		\$0.00	\$0.00	\$0.00
01/26/2018	0		.0	.0	.0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$0.00	XF-LPC		\$0.00	\$0.00	\$0.00
01/26/2018	0		.0	.0	.0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$0.00	XF-LPC		\$0.00	\$0.00	\$0.00
01/26/2018	0		.0	.0	.0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$0.00	XF-LPC		\$0.00	\$0.00	\$0.00
01/26/2018	0		.0	.0	.0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$0.00	XF-LPC		\$0.00	\$0.00	\$0.00
01/26/2018	0		.0	.0	.0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$0.00	XF-LPC		\$0.00	\$0.00	\$0.00
01/26/2018	0		.0	.0	.0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$0.00	XF-LPC		\$0.00	\$0.00	\$0.00
01/26/2018	0		.0	.0	.0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$0.00	XF-LPC		\$0.00	\$0.00	\$0.00
01/26/2018	0		.0	.0	.0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$0.00	XF-LPC		\$0.00	\$0.00	\$0.00
01/26/2018	0		.0	.0	.0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$0.00	XF-LPC		\$0.00	\$0.00	\$0.00
01/26/2018	0		.0	.0	.0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$0.00	XF-LPC		\$0.00	\$0.00	\$0.00
01/26/2018	0		.0	.0	.0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$0.00	XF-LPC		\$0.00	\$0.00	\$0.00
01/26/2018	0		.0	.0	.0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$0.00	XF-LPC		\$0.00	\$0.00	\$0.00
01/26/2018	0		.0	.0	.0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$0.00	XF-LPC		\$0.00	\$0.00	\$0.00
01/26/2018	0		.0	.0	.0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$0.00	XF-LPC		\$0.00	\$0.00	\$0.00
01/26/2018	0		.0	.0	.0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$0.00	XF-LPC		\$0.00	\$0.00	\$0.00
01/26/2018	0		.0	.0	.0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$0.00	XF-LPC		\$0.00	\$0.00	\$0.00
01/26/2018	0		.0	.0	.0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$0.00	XF-LPC		\$0.00	\$0.00	\$0.00
01/26/2018	0		.0	.0	.0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$0.00	XF-LPC		\$0.00	\$0.00	\$0.00
0																		



# DOMINION ENERGY OH

## Statement of Account

Name STEWART, NIKITA M  
Address 4464 PARKTON DR

Account Number 9189007584808  
Meter Number 18908567

For Questions Call (800) 362-7557  
Hearing Impaired Customers Call TDD (800) 633-8903

### DETAILS

READ DATE	BILL DAYS	READ SOURCE	METER READING	AVG DAILY USAGE	DEGREE DAYS	BILL AMT	SALES/ STATE TAX	DUE DATE	LATE CHARGE	PMT AMOUNT	PMT DATE	ADJ	ADJUST DESC	PLAN	PLAN	TOTAL ACCT
07/08/2018	0		0	0	0	\$1.00	\$1.00		\$1.00	\$1.00		\$75.00	DEP		\$1.00	\$1.00

<b>TOTALS</b>					USAGE: 77.9	TAXES: \$23.56				PAYMENTS: \$430.00				LATE PAYMENT CHARGES: \$13.68		
					DEGREE DAYS: 3384	BILL AMOUNTS: \$550.79				ADJUSTMENTS: \$42.96						

BUD - BUDGET PLAN	DEF - DOLLAR ENERGY FUND	DEP - DEPOSITS	CM - CONT IN AD OF CONST	NSC - INSUFFICIENT FUNDS CHARGE
DFA - DEFERRED AGREEMENT	LPR - LATE PMT CHRG (NONUTILITY)	LPC - LATE PMT CHRG	ROC - RECONNECTION CHARGE	NSA - INSUFFICIENT FUNDS AMOUNT
INT - INTEREST	NSN - INSUFFICIENT FUNDS (NONUTILITY)	UTG - UTILITY	DISC - DISCOUNT	CNT - CONTRACTS

**NIKITA M STEWART**

4484 PARKTON DR

WARRENSVILLE HEIGHTS OH 44128-3532

<b>Account Number</b>	<b>Date Prepared</b>	<b>Next Meter Reading</b>
9 1800 0758 4908	August 29, 2018	09/27 - 10/02/2018

Cycle 17

For questions about Dominion Energy Ohio charges call 1-800-362-7557

**Credits and Charges Since Your Last Bill**

Balance from Last Bill	\$75.00
Payment on Jul 25, 2018 - Thank You	150.00 CR
Deposit Reversed	75.00 CR
Transferred from Account 9180000703721	538.78
<b>Balance</b>	<b>\$388.78</b>

**Current Charges****Dominion Energy Ohio Distribution Charges**

Basic Service Charge	\$28.14
Usage-Based Charges	
1.0 MCF @ \$.3100	0.31
Gross Receipts Tax (4.6044%)	1.31
<b>Total Dominion Energy Ohio Charges</b>	<b>\$29.76</b>

For questions about Dominion Energy Ohio charges, call us at 1-800-362-7557.

**Dte Energy Supply Charges**

(See Important Message page)

**Standard Choice Offer (SCO)**

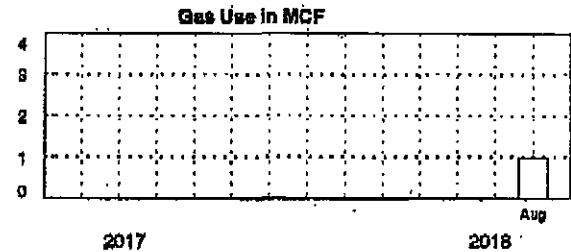
Gas Cost 1.0 McF @ \$2.892	\$2.89
Sales Tax	0.23
<b>Total DTE ENERGY SUPPLY Charges</b>	<b>\$3.12</b>

For questions about gas supply costs, contact DTE ENERGY SUPPLY at 1-866-807-2209 or 414 S. Main St., Suite 200 Ann Arbor, MI 48104 or [www.dteenergytrading.com](http://www.dteenergytrading.com).**Total Current Charges** **\$32.88****Total Account Balance** **\$421.66****YOU ARE ON THE BUDGET PLUS (\$43.19) PAYMENT PLAN**

Rate Schedule: Energy Choice Transportation Service - Residential

**Monthly Usage Comparison**

Average Daily Temperature	2017	2018
For This Billing Period		75°F

**Billing Period and Meter Readings**

Date	Read Type	Reading	Difference
Meter Number	18908567		
Aug 29, 2018	Actual	719.6	
Jul 30, 2018	Estimate	718.6	1.0
MCF Used in 30 Days			1.0

**NIKITA M STEWART**

4464 PARKTON DR

WARRENSVILLE HEIGHTS OH 44128-3532

Account Number Date Prepared

9 1800 0758 4908 June 12, 2019

Cycle 17

For questions about Dominion Energy Ohio charges call 1-800-362-7557

**Credits and Charges Since Your Last Bill**

Balance from Last Bill	\$0.00
Cancel Billing	68.38 CR
Dte Energy Supply Adjustment	109.05 CR
<b>Balance</b>	<b>\$177.43 CR</b>

**Current Charges****Dominion Energy Ohio Distribution Charges**

Basic Service Charge	\$28.14
Usage-Based Charges	
28.0 MCF @ \$3.338	8.68
Gross Receipts Tax (4.6044%)	1.70
<b>Total Dominion Energy Ohio Charges</b>	<b>\$38.52</b>

For questions about Dominion Energy Ohio charges, call us at 1-800-362-7557.

**Dte Energy Supply Charges****Standard Choice Offer (SCO)**

Gas Cost 28.0 McF @ \$3.712	\$96.51
Sales Tax	7.72
<b>Total DTE ENERGY SUPPLY Charges</b>	<b>\$104.23</b>

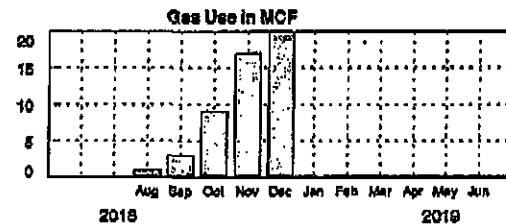
For questions about gas supply costs, contact DTE ENERGY SUPPLY at 1-866-807-2209 or 414 S. Main St., Suite 200 Ann Arbor, MI 48104 or [www.dteenergytrading.com](http://www.dteenergytrading.com).**Total Current Charges** **\$142.75****Total Account Balance** **\$34.68 CR****Transferred to Account 9180009452949** **\$34.68****Final Balance** **\$0.00**

This is your Final Bill.

Rate Schedule: Energy Choice Transportation Service - Residential

**Monthly Usage Comparison**

Average Daily Temperature	2018	2019
For This Billing Period	70°F	27°F

**Billing Period and Meter Readings**

Date	Read Type	Reading	Difference
Meter Number	18808867		
Feb 1, 2019	Actual	795.3	
Jan 2, 2019	Actual	769.3	26.0
<b>MCF Used in 30 Days</b>			<b>26.0</b>

**NIKITA M STEWART**

4464 PARKTON DR

WARRENSVILLE HEIGHTS OH 44128-3532

Account Number Data Prepared

9 1800 0758 4908 February 5, 2019

Cycle 17

For questions about Dominion Energy Ohio charges call 1-800-362-7557

Page 1

**Current Charges****Dominion Energy Ohio Distribution Charges**

Basic Service Charge \$28.14

**Usage-Based Charges**

2.6 MCF @ \$.3346 0.87

Gross Receipts Tax (4.8044%) 1.34

**Total Dominion Energy Ohio Charges \$30.35**

For questions about Dominion Energy Ohio charges, call us at 1-800-362-7557.

**DTE Energy Supply Charges****Standard Choice Offer (SCO)**

Gas Cost 2.6 MCF @ \$3.712 \$9.65

Sales Tax 0.77

**Total DTE ENERGY SUPPLY Charges \$10.42**

For questions about gas supply costs, contact DTE ENERGY SUPPLY at 1-866-807-2209 or 414 S. Main St., Suite 200 Ann Arbor, MI 48104 or www.dteenergytrading.com.

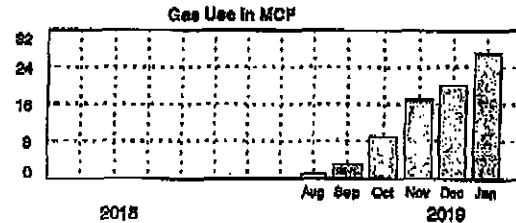
**Total Current Charges \$40.77****Total Account Balance \$40.77****Transferred to Account 9180009452949 \$40.77 CR****Final Balance 0.00**

This is your Final Bill.

Rate Schedule: Energy Choice Transportation Service - Residential

**Monthly Usage Comparison**

Average Daily Temperature For This Billing Period 2018 25°F 2019 28°F

Avg Monthly Use: 13.0 MCF.  
Total Annual Use: 77.9 MCF.**Billing Period and Meter Readings**

Date	Read Type	Reading	Difference
Meter Number	18908567		
Feb 5, 2019	Actual	796.5	
Jan 31, 2019	Actual	793.9	2.6
MCF Used in 5 Days			2.6

**Balance Transferred****Filters and Heating System Inspections**

Change or clean your furnace filter at least three times during the heating season. A clean filter will help your furnace operate more effectively and could save you money.

Keep your heating system running safely and efficiently. A qualified heating contractor should inspect it once a year and make repairs when needed. It's best to have the system checked during summer months -- before you'll need it.

**ENERGYSHARE:** Help people without heat by donating to EnergyShare. To donate, add exactly \$1, \$2, \$6, \$12, \$18 or \$36 to your payment or mail a separate check payable to EnergyShare, Salvation Army, P.O. Box 5847, Cleveland, OH 44101.

Account Number 9 1800 0758 4908

**BALANCE TRANSFERRED**

17

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NIKITA M STEWART  
3930 E 177TH ST  
CLEVELAND OH 44128-1733**Call Before You Dig**

If you plan to dig in your yard, please call the OHIO811 to make sure you do not dig into an underground line. Damaged lines can interrupt your gas, electric and cable service. State law requires that you call 811 at least two business days, but not more than 10 business days, before digging.

DOMINION ENERGY OHIO  
PO BOX 26785  
RICHMOND VA 23261-6785

01918000758490800000000040770000000000004

NIKIYA M STEWART

3930 E 177TH ST  
CLEVELAND OH 44128-1733Account Number Date Prepared  
3 1800 0945 2948 July 25, 2019Next Meter Reading  
08/22 - 08/27/2019

Cycle 13

For questions about Dominion Energy Ohio charges call 1-800-362-7557

## Summary of Payment Due

Past Due Plan Amount	578.54
Current Plan Amount	191.25
<b>Total Payment Due by August 12, 2019</b>	<b>\$769.79</b>

**\*\* THIS IS A SHUT-OFF NOTICE \*\****Government money received  
for this past due amount*

YOU ARE ON THE BUDGET PLUS PAYMENT PLAN.

You owe \$38.00 in security deposit installments.

*Should not be tried for several  
weeks & months to correct this issue***YOUR ACCOUNT IS PAST DUE.** Unless Dominion Energy Ohio receives your past due payment of \$558.54 in full by August 12, 2019, the company can shut off your gas service. Partial payment will not protect you from shutoff unless you are eligible for and enrolled in one of the payment programs listed in the Terms page.

If the company shuts off your gas service for nonpayment, you must pay your past-due amount(s) or plan arrears. You will be billed a reconnection fee of \$33.00. Also, you will be billed for a security deposit of \$3.00 in three equal monthly installments or you need to have a creditworthy guarantor.

**Payment Methods:** Pay your over-due balance through Paymentus day or night with an electronic check, ATM/debit card with Pulse, Star, NYCE or Ucell logo or a Visa, MasterCard, or Discover credit card. Contact Paymentus by phone at 833-261-1459 or online through [www.DominionEnergy.com](http://www.DominionEnergy.com). Paymentus charges a convenience fee of \$1.65 for each transaction. You may also pay in person at an authorized payment center. For the payment location nearest you, visit [www.DominionEnergy.com](http://www.DominionEnergy.com) or call Dominion Energy Ohio at the number in the top right corner of this bill. Authorized payment agents charge a service fee of \$1.50 for each transaction.**Energy Assistance:** If you meet income requirements, you might qualify for financial aid or weatherization services. To learn more, call the Ohio Development Services Agency at 1-800-282-0880 or contact us.**Medical Certificate:** A medical certification delays a shutoff when it would be especially dangerous to the health of a permanent member of your household. It allows you time to get financial help or make payment arrangements. It does not reduce the amount you owe. It will be denied if you fail to pay the amount of a returned check, plus any fees. You can request a medical certification form by calling 1-800-950-7889. A licensed medical professional must sign the form. A medical professional can apply by phone, provided that Dominion Energy Ohio receives the written notification within seven days. If gas service is off, return the signed form within 21 days of the shut-off date to restore service. Be sure to give your health care provider permission to release your medical information to us.

Failure to pay all charges for non-regulated Dominion Products &amp; Services may result in termination of your contract.

If you have made your payment, please accept our thanks and disregard this notice.

Please detach and return this coupon with a check made payable to Dominion Energy Ohio.

PLEASE PAY BY **Aug 12, 2019** Account No. **9 1800 0945 2948****\$769.79**

Amount Enclosed

**Key Steps to Safety**

Safety is our top priority -- both public and personal safety. It's one of our core values. Help keep your family, your friends and our employees safe. Make sure stairs -- whether indoors or outside -- are clear of clutter, are not slippery, are well lit, have a handrail and most importantly, are structurally sound. By doing so, you can help everyone remain safe. Thank you.

# 000016171

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[Barcode]

18171 2 AV 0.385

NIKIYA M STEWART

3930 E 177TH ST

CLEVELAND OH 44128-1733

[Barcode]

DOMINION ENERGY OHIO

PO BOX 26785

RICHMOND VA 23261-6785

0191800094529490000000003617000000769793

**NIKITA M STEWART**3930 E 177TH ST  
CLEVELAND OH 44128-1733Account Number Date Prepared  
9 1800 0945 2949 August 23, 2019Next Meter Reading  
09/23 - 09/28/2019

Cycle 13

For questions about Dominion Energy Ohio charges call 1-800-382-7557



Page 1

**Summary of Payment Due**

Past Due Plan Amount	789.79
Current Plan Amount	202.74
<b>Total Payment Due by September 11, 2019</b>	<b>\$972.53</b>

**\*\* THIS IS A SHUT-OFF NOTICE \*\*****YOU ARE ON THE BUDGET PLUS PAYMENT PLAN.**

You owe \$56.00 in security deposit installments.

**YOUR ACCOUNT IS PAST DUE.** Unless Dominion Energy Ohio receives your past due payment of \$731.79 in full by September 11, 2019, the company can shut off your gas service. Partial payment will not protect you from shutoff unless you are eligible for and enrolled in one of the payment programs listed on the Terms page.

If the company shuts off your gas service for nonpayment, you must pay your past-due amount(s) or plan arrears. You will be billed a reconnection fee of \$33.00. Also, you will be billed for a security deposit of \$3.00 in three equal monthly installments or you need to have a creditworthy guarantor.

**Payment Methods:** Pay your over-due balance through Paymentus day or night with an electronic check, ATM/debit card with Pulse, Star, NYCE or Acell logo or a Visa, Mastercard, or Discover credit card. Contact Paymentus by phone at 833-261-1468 or online through [www.DominionEnergy.com](http://www.DominionEnergy.com). Paymentus charges a convenience fee of \$1.65 for each transaction. You may also pay in person at an authorized payment center. For the payment location nearest you, visit [www.DominionEnergy.com](http://www.DominionEnergy.com) or call Dominion Energy Ohio at the number in the top right corner of this bill. Authorized payment agents charge a service fee of \$1.50 for each transaction.

**Energy Assistance:** If you meet income requirements, you might qualify for financial aid or weatherization services. To learn more, call the Ohio Development Services Agency at 1-800-282-0880 or contact us.

**Medical Certificate:** A medical certification delays a shutoff when it would be especially dangerous to the health of a permanent member of your household. It allows you time to get financial help or make payment arrangements. It does not reduce the amount you owe. It will be denied if you fail to pay the amount of a returned check, plus any fees. You can request a medical certification form by calling 1-800-850-7989. A licensed medical professional must sign the form. A medical professional can apply by phone, provided that Dominion Energy Ohio receives the written notification within seven days. If gas service is off, return the signed form within 21 days of the shut-off date to restore service. Be sure to give your health care provider permission to release your medical information to us.

Failure to pay all charges for non-regulated Dominion Products & Services may result in termination of your contract.

If you have made your payment, please accept our thanks and disregard this notice.

Please detach and return this coupon with a check made payable to Dominion Energy Ohio.

PLEASE PAY BY **Sep 11, 2019** Account No. **9 1800 0945 2949****\$972.53**

Amount Enclosed

13

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11824 2 AV 0.380

NIKITA M STEWART

3930 E 177TH ST

CLEVELAND OH 44128-1733



DOMINION ENERGY OHIO

PO BOX 28785

RICHMOND VA 23281-6785

0191800094529490000000003574000000972538

**IKITA M STEWART**

330 E 177TH ST

LEVELAND OH 44128-1733

Account Number Date Prepared

1800 0945 2949 August 23, 2019

Next Meter Reading

09/23 - 09/28/2019

Cycle 13

For questions about Dominion Energy Ohio charges call 1-800-362-7557

**Summary of Payment Due**

Past Due Plan Amount

769.79

Current Plan Amount

202.74

**Total Payment Due by September 11, 2019****\$972.53**

(See Next Page for Usage Comparison and Meter Readings)

*Paid  
Balances***PLEASE PAY** Plan Amount of \$972.53 by Sep 11, 2019 to Avoid Late Payment Charge of 1.5% per month.**THIS IS A SHUT-OFF NOTICE.**

Unless we receive your past-due amount of \$731.79 by Sep 11, 2019, your gas may be shut off. If you have questions about this pending shutoff or need a medical form as outlined below, please call the number listed at the top this bill. If your gas service is shut off, you must pay all past-due amounts. You will be billed a reconnection fee. Also, you will be billed a security deposit in three equal monthly installments or you will need to have a creditworthy guarantor. If you are on the Energy Choice program and your service is shut off, you will no longer be served by your current supplier at the current rate.

NOTE: A medical certification delays a shut off for residential customers when it would be especially dangerous to the health of a permanent member of your household. It allows you time to get financial help. It does not reduce the amount you owe. A licensed medical professional must sign the form.

**CHN Utility Assistance Services Work Plan**

Prevention, Retention, and Contingency

2999 Payne Avenue Suite 306

Cleveland, OH 44114

Phone: 216-774-2339 Fax: 216-325-6541

Email: ymorales@chnhousingpartners.org


**CHN**  
**Housing Partners.**  
*The Power of a Permanent Address.*

Name: Nikita Stewart

Address: 3930 East 177th st

Phone Number: (216) 313-7567

Contact Date: 08/23/2019

Appointment Date: 08/26/2019

Notice: 09/09/2019

**Final Approval Disposition**

As a result of your successful completion of requested action items, the following Sources of Funding have been approved and will be sent to your Utility Provider(s). Sources of Funding sent to your Utility Provider may take 2-3 billing cycles to appear on your bill.

Source of Funding	Target Utility	Status	Amount
PRC - 750 - Gas Bill	Gas Bill - Dominion East Ohio - 9180009452949	Approved	\$750.00
Cash from Homeowner/Renter -	Gas Bill - Dominion East Ohio - 9180009452949	Approved	\$19.79
19.79 - Gas Bill			