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From: PUCO Consumer Call Center
To: Puco Docketing
Subject: PUBLIC UTILITIES COMMISSION OF OHIO - CASE #: 00541730 [ref:_00Dt0GzXt._500t0MHwRV:ref]
Date: Thursday, September 12, 2019 11:56:21 AM



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SEP 12 2019

DOCKETING DIVISION
Public Utilities Commission of Ohio

**PUBLIC UTILITIES COMMISSION OF OHIO
Consumer Service Division
Memorandum**

CASE ID: 00541730
COMPANY: CPI Group Limited
CUSTOMER: Ben Rosolowski
ADDRESS: 13858 Tinkers Creek Road, Valley View, Ohio 44125
SERVICE ADDRESS: 13858 Tinkers Creek Road, Valley View, Ohio 44125
AIQ: Cleveland Electric Illuminating Company
NIQ: 216-642-8078

To ensure your response attaches to the appropriate case, please reply to this email without changing the subject line. Thank you!

DOCKETING CASE #: 07-551-EL-AIR and 14-1297-EL-SSO

SUBJECT:

Please docket the customers comments in the case number above.

Mr. Rosolowski would like the companies to be held accountable for using the same terminology and definitions that are on the bill and in the tariff, and it is confusing to the general public.

IE

"distribution related component" vs "distribution charges"

"Customer service charge" vs. "service charge".

Sincerely,

Maureen Harbolt
Public Utilities Commission of Ohio

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Technician A Date Processed 9/13/19

Service Monitoring and Enforcement Department
Customer Service Investigator
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