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September 9, 2019

Ms. Tanowa Troupe, Secretary  
Ohio Power Siting Board  
Docketing Division  
180 East Broad Street, 11<sup>th</sup> Floor  
Columbus, OH 43215

**Re: Case Nos. 17-773-EL-BGN and 18-1360-EL-BGN**  
In the Matter of the Applications of Hardin Solar Energy LLC/Hardin Solar Energy II LLC for a Certificate of Environmental Compatibility and Public Need to Construct a Solar-Powered Electric Generation Facility in Hardin County, Ohio.

**Compliance with Condition 10, Case Nos. 17-773-EL-BGN and 18-1360-EL-BGN,  
Public Information Program Update**

Dear Ms. Troupe:

Hardin Solar Energy LLC/Hardin Solar Energy II LLC ("Applicant") is certified to construct a solar-powered electric generation facility in Hardin County, Ohio, in accordance with the orders issued by the Ohio Power Siting Board ("OPSB") in the above-referenced cases. By Entry issued May 16, 2019, the OPSB approved the merger of the certificates issued to Hardin Solar Energy LLC and Hardin Solar Energy II LLC, for a combined generating capacity of 320 megawatts ("MW"). The Applicant is currently preparing to begin construction on the initial 150 MWs of the 320-MW project.

On August 12, 2019, the Applicant provided the OPSB Staff with a copy of its public information program for their review. At this time, the Applicant is filing notice that it sent the attached information to the affected and surrounding property owners and tenants on September 6, 2019, which is at least 7 days before commencement of construction. This information is being provided in compliance with Condition 10 of the OPSB's February 15, 2018 Order in Case No. 17-773-EL-BGN and May 16, 2019 Order in Case No. 18-1360-EL-BGN.

We are available, at your convenience, to answer any questions you may have.

Respectfully submitted,

/s/ Christine M.T. Pirik

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***Attorneys for Hardin Solar Energy LLC***

***/Hardin Solar Energy II LLC***

cc: Jim O'Dell  
COLUMBUS 39579-24 122396v1

September 6, 2019

LANDOWNER/TENANT  
ADDRESS  
CITY, STATE ZIP

Re: Hardin Solar Energy LLC, Ohio Power Siting Board Case Nos. 17-773-EL-BGN and 18-1360-EL-BGN,  
Condition 10, Public Information Program

Dear Hardin County Landowner,

The Hardin Solar Energy Center (Hardin Solar) plans to start construction of an initial 150-megawatt (MW) phase on or around September 16, 2019. Civil construction work is scheduled to continue through March 2020. Equipment installation is planned between October 2019 and September 2020, with testing and commissioning occurring into early 2021. Finally, site restoration will occur in the first quarter of 2021.

General construction activities shall be limited to the hours of 7:00 a.m. to 7:00 p.m., or until dusk when sunset occurs after 7:00 p.m. Impact pile driving will occur between 9:00 a.m. and 7:00 p.m. However, construction activities that do not involve noise increases above ambient levels at nonparticipating residences are permitted outside of daylight hours when necessary.

Attached to this letter is Hardin Solar's Complaint Resolution Plan.

Please do not hesitate to reach out with questions or concerns.

Your Hardin County Development Team,

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HARDIN SOLAR ENERGY CENTER (“Hardin Solar”)  
Case Nos. 17-773-EL-BGN and 18-1360-EL-BGN

**Hardin Solar Complaint Resolution Plan**

**PURPOSE:** To provide a transparent and effective method for residents of the community to lodge concerns, problems and complaints related to the solar facility.

**BACKGROUND:** Hardin Solar is committed to ensuring that an accessible process is in place for community members to voice concerns and for those concerns to be addressed as quickly and effectively as possible.

Maintaining a detailed record of all complaints and the resolutions that follow is an important aspect of the complaint resolution plan.

**POLICY:** The policy of Hardin Solar is to take reasonable necessary actions to rectify legitimate interference or disturbances that are a direct result of the solar facilities.

**PROCEDURE:**

- 1.) Hardin Solar has established a toll-free phone number (1-844-940-1004) and will ensure that the phone number is provided to the county commissioners, township trustees, emergency responders, the schools, and public libraries within the project area. A resident who has a complaint about the solar facility may either call the phone number and leave a message 24 hours a day or go to the Operations and Maintenance Facility for the solar facility during regular business hours to register a complaint.
- 2.) Hardin Solar will document every complaint that is received, including all pertinent information about the person making the complaint, the issues surrounding the complaint and the date that the complaint was received. The logbook will also contain the resolution that Hardin Solar II suggests, the date the complaining party agreed to the proposed resolution and the date when the proposed resolution was implemented. Hardin Solar will investigate each complaint.
- 3.) Hardin Solar personnel will generate a quarterly report about the nature and resolution of all complaints received in that quarter and file the report with the Ohio Power Siting Board on the following date of each year (April 15th, July 15th, October 15<sup>th</sup>, and January 15th).
- 4.) Residents who register a complaint with Hardin Solar will be contacted by the company no later than 48 hours after registering the complaint. The intent of the initial contact is to garner more information from the individual’s complaint. Within 30 days of the complaint being received Hardin Solar will initiate reasonable action to resolve the legitimate interference or disturbance that is a direct result of the solar facility.
- 5.) If Hardin Solar and the complaining resident cannot agree to a resolution proposed by Hardin Solar or one negotiated with the complaining resident, Hardin Solar will provide a summary of the complaint and proposed resolution to the complaining resident so that the resident may bring the complaint to the Ohio Power Siting Board.

**This foregoing document was electronically filed with the Public Utilities**

**Commission of Ohio Docketing Information System on**

**9/9/2019 1:41:07 PM**

**in**

**Case No(s). 17-0773-EL-BGN, 18-1360-EL-BGN**

Summary: Notice of Compliance with Condition 10, Public Information Program Update  
electronically filed by Christine M.T. Pirik on behalf of Hardin Solar Energy II LLC and HARDIN  
SOLAR ENERGY LLC