

September 5, 2019

Secretary Tanowa Troupe  
Public Utilities Commission of Ohio  
180 East Broad Street  
Columbus, OH 43125

**Re: Dynegy Energy Services (EAST), LLC, PUCO Case No. 04-1323-EL-CRS  
Notice of Material Change**

Dear Secretary Troupe,

Pursuant to Ohio Administrative Code 4901:1-24-11, our client, Dynegy Energy Services (East), LLC (“Dynegy”), hereby notifies the Public Utilities Commission of Ohio of a material change in the information in sections A-10, B-1, and D-3 of its *Renewal Application for Retail Generation Providers and Power Marketers*.

An updated list of Dynegy’s principal officers and directors is attached as **Exhibit A-10** and an updated list of Dynegy’s key technical personnel is attached as **Exhibit D-3**.

Dynegy’s affiliated companies are authorized to provide retail and wholesale electric services in the following jurisdictions: Connecticut, Delaware, District of Columbia, Illinois, Maine, Maryland, Massachusetts, Michigan, New Hampshire, New Jersey, New York, Ohio, Pennsylvania, Rhode Island and Texas. The following section of Dynegy’s CRES certification should be updated accordingly: **Section B-1**.

Please update the certification information accordingly.

Thank you for your assistance, and please do not hesitate to contact me with any questions or concerns.

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Sincerely,

*/s/ David F. Proaño*

David F. Proaño  
Partner

**EXHIBIT A-10 - Principal Officers, Directors & Partners  
Dynegy Energy Services (East), LLC, 04-1323-EL-CRS**

<b>NAME</b>	<b>TITLE</b>
<b>OFFICERS</b>	
Morgan, Curtis A.	President and Chief Executive Officer
Burke, James A.	Executive Vice President and Chief Operating Officer
Campbell, David A.	Executive Vice President and Chief Financial Officer
Kirby, Carrie L.	Executive Vice President and Chief Administrative Officer
Moore, Stephanie Zapata	Executive Vice President, General Counsel, Chief Compliance Officer, and Corporate Secretary
Howard, Carla A.	Senior Vice President and General Tax Counsel
Moldovan, Kristopher E.	Senior Vice President and Treasurer
Hudson, Scott A.	Senior Vice President
Muscato, Stephen J.	Senior Vice President
Dobry, Christy	Vice President and Controller
Kelly, Daniel J.	Vice President and Associate General Counsel
Vazquez, Gabe	Vice President and Associate General Counsel
Morrow, Claudia	Vice President
Bhate, Darshan	Vice President
Castro, Gabriel R.	Vice President
Duessel, John S.	Vice President
Seiger, Sydney C.	Vice President
Sen, Samudra	Vice President
Chen, Max	Assistant Treasurer
Mihecoby, Allen	Assistant Secretary

**EXHIBIT D-3 - KEY TECHNICAL PERSONNEL**

**Claudia J. Morrow**  
**Vistra Energy Corp.**  
**Vice President, Origination & Pricing**  
**6555 Sierra Dr.**  
**Irving, TX 75039**  
**214.875.9249**  
[claudia.morrow@vistraenergy.com](mailto:claudia.morrow@vistraenergy.com)

Claudia J. Morrow is Vice President, Origination & Pricing for Vistra Energy Corp. (Vistra). Claudia is responsible for commodity cost forecasting and portfolio management of the commodity price risk associated with Vistra's subsidiaries' retail electricity sales through procurement of power and power related products. The portfolio value is in the range of \$3 billion dollars. She also leads a retail gas sales team with large industrial and commercial customers across the state of Texas.

Claudia joined Vistra's predecessor (TXU Corp.) in July of 2001 with multiple years of experience in commodities markets at JP Morgan Chase and Morgan Stanley.

Claudia has a bachelor's degree from Texas A&M University.

**EXHIBIT D-3 - KEY TECHNICAL PERSONNEL  
DYNEGY ENERGY SERVICES (EAST), LLC, 04-1323-EL-CRS**

**Margaret Pirtle  
Vistra Energy Corp.  
Director, Customer Advocacy Services  
6555 Sierra Dr.  
Irving, TX 75039  
972.868.8287  
[margaret.pirtle@vistraenergy.com](mailto:margaret.pirtle@vistraenergy.com)**

Margaret Pirtle is the Director of Customer Advocacy Services for Vistra Energy Corp. (Vistra). Margaret joined Vistra's predecessor (TXU Corp.) in April 2007 and has over 12 years of experience in the competitive electricity industry. When she joined the company, Margaret was responsible for establishing the operations policy and procedures team, which implemented and ensured compliance with operational policies. In her current role, she is responsible for driving improved customer experiences by managing all lines of customer escalations including those to the state commissions, Attorney General's office, and the Better Business Bureau. She also oversees the Energy Assistance program that provides financial support to customers in need. Additionally, Margaret is responsible for managing the relationships with the Transmission and Distribution Utilities, ERCOT, and the state commissions to ensure operational readiness.

Margaret has a bachelor's degree in business administration from Texas Tech University – Rawls College of Business.

**EXHIBIT D-3 - KEY TECHNICAL PERSONNEL  
DYNEGY ENERGY SERVICES (EAST), LLC, 04-1323-EL-CRS**

**John Duessel**  
**Vistra Energy Corp.**  
**Vice President, Chief Customer Officer**  
**6555 Sierra Dr.**  
**Irving, TX 75039**  
**972.868.8469**  
[john.duessel@vistraenergy.com](mailto:john.duessel@vistraenergy.com)

John Duessel is a Vice President and the Chief Customer Officer for Vistra and has over 9 years of experience in the competitive electricity industry. John joined Vistra's predecessor (Energy Future Holdings Corp. (EFH)) in April 2010 and has been the Chief Customer Officer for Vistra since October 2016. In his current role, John leads the customer experience services organizations that are responsible for delivering exceptional experiences to customers for Vistra's subsidiary, TXU Energy Retail Company LLC.

Prior to his role as the Chief Customer Officer, John was a Senior Director and then a Vice President of the revenue operations division, and, in those roles, he led teams dedicated to delivering seamless customer experiences across all core revenue cycle management functions. John began at the company as a Director in the credit, collections, and bad debt management department, where he was responsible for credit assessment / credit management and collections functions across all lines of the business.

John received a master in business administration in finance degree from Southern Methodist University – Cox School of Business and has a juris doctor degree from Columbus School of Law.

**EXHIBIT D-3 - KEY TECHNICAL PERSONNEL  
DYNEGY ENERGY SERVICES (EAST), LLC, 04-1323-EL-CRS**

**Jeff Ellis**  
**Vistra Energy Corp.**  
**Director, Customer Operations & Support Services**  
**6555 Sierra Dr.**  
**Irving, TX 75039**  
**972.868.4689**  
[jeff.ellis@vistraenergy.com](mailto:jeff.ellis@vistraenergy.com)

Jeff Ellis is the Director of Customer Operations & Support Services at Vistra and has 20 years of experience in the competitive electricity industry. In his current role with Vistra, Jeff oversees contact center operations, including customer experience execution as well as contact center support functions such as process optimization, learning and development, quality insights, and compliance.

Jeff began his career with Vistra's predecessor (TXU Corp.) in 1999, supporting customer system enhancements that prepared TXU Corp. to transition into the Texas competitive retail electric market. Jeff subsequently worked for a consulting firm that managed customer operations for several other Texas retail electric providers, before returning to Vistra's predecessor (then EFH) in 2009.

Jeff has a degree in management information systems and business management from University of Oklahoma – Price College of Business.

**This foregoing document was electronically filed with the Public Utilities**

**Commission of Ohio Docketing Information System on**

**9/5/2019 4:38:55 PM**

**in**

**Case No(s). 04-1323-EL-CRS**

Summary: Notice of Material Change to CRES Certification electronically filed by Mr. David F. Proano on behalf of Dynegy Energy Services (East), LLC