



August 30, 2019

VIA FEDERAL EXPRESS

Public Utilities Commission of Ohio
180 East Broad Street, 13th Floor
Columbus, OH 43215
Attn: Docketing Division

RE: ENGIE RETAIL, LLC D/B/A THINK ENERGY - CRES LICENSE NO. 11-407E(1) AND CRGS LICENSE NO. 15-479G(1)

**UPDATE TO APPLICATION – CUSTOMER COMPLAINT CONTACT INFORMATION
CASE# 11-5466-EL-CRS & CASE #15-1777-GA-CRS**

Pursuant to Chapter 4901:1-24-11(A)(1) of the Ohio Administrative Code, competitive retail electric suppliers are required to update the Commission of any material change in the information filed in its Application. Think Energy hereby updates the information provided in the Application Section A-6 as follows:

A-6 – Contact Person for Commission Staff to use in investigating customer complaints

Name: Saba Soheili
Title: Project Management Analyst II
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Telephone: 713-636-1671
Fax: 713-636-1247
Email: saba.soheili@engie.com
ENGIENA-ThinkComplaintResolution@engie.com

All other information provided in Think Energy's Application remains accurate and current. If you have any questions or require additional information in connection with this update, please contact me at saba.soheili@engie.com.

Saba Soheili
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Case No(s). 11-5466-EL-CRS, 15-1777-GA-CRS

Summary: Correspondence UPDATE TO APPLICATION – CUSTOMER COMPLAINT
CONTACT INFORMATION CASE# 11-5466-EL-CRS & CASE #15-1777-GA-CRS

electronically filed by Ms. Gabriela Pereida on behalf of ENGIE Retail LLC d/b/a Think
Energy and Ms. Saba Soheili