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August 29, 2019

**VIA ELECTRONIC FILING**

Public Utilities Commission of Ohio  
Chief, Docketing Division  
180 East Broad Street  
Columbus, OH 43215-3793

Re: TracFone Wireless, Inc. – Notice of Change in Terms and Conditions of SafeLink Wireless® Lifeline Service Offering; Case Number 10-0614-TP-UNC

Dear Madam/Sir:

Pursuant to Paragraph 11 of the Commission's Supplemental Finding and Order conditionally designating TracFone Wireless, Inc. ("TracFone") as an Eligible Telecommunications Carrier, TracFone hereby provides notice to the Commission of a change in its terms and conditions of service offered to its SafeLink Wireless® Lifeline customers. Commencing October 1, 2019, SafeLink Wireless® Lifeline Service customers (except for customers who enroll in SafeLink Wireless® Lifeline Service through certain Health Maintenance Organizations) will not have the option of receiving a free smartphone from TracFone. Instead, upon enrollment in SafeLink Wireless® Lifeline Service, customers will have the option of using their own phone or purchasing a SafeLink Wireless® handset. All other SafeLink Wireless® Lifeline Service terms and conditions will remain unchanged.

If you have any questions, please contact Stephen Athanson, Senior Attorney – Regulatory for TracFone, at (305) 715-3613 or [sathanson@tracfone.com](mailto:sathanson@tracfone.com) or undersigned counsel for TracFone.

Sincerely,



Debra McGuire Mercer

cc via email: Stephen Athanson

**This foregoing document was electronically filed with the Public Utilities**

**Commission of Ohio Docketing Information System on**

**8/30/2019 1:37:07 PM**

**in**

**Case No(s). 10-0614-TP-UNC**

Summary: Notice Notice of Filing Change in Terms and Conditions of Lifeline Service electronically filed by Mrs. Debra M Mercer on behalf of TracFone Wireless, Inc.