

THE PUBLIC UTILITIES COMMISSION OF OHIO

**IN THE MATTER OF THE COMPLAINT OF
JEFFREY J. CHAHINE, CPA**

COMPLAINANT,

CASE NO. 19-1174-WS-CSS

v.

AQUA OHIO, INC.

RESPONDENT.

ENTRY

Entered in the Journal on August 28, 2019

I. SUMMARY

{¶ 1} The Commission grants the joint motion to dismiss the complaint with prejudice, as the parties indicate that all issues in the matter have been resolved.

II. DISCUSSION

{¶ 2} Pursuant to R.C. 4905.26, the Commission has authority to consider written complaints filed against a public utility by any person or corporation regarding any rate, service, regulation, or practice relating to any service furnished by the public utility that is in any respect unjust, unreasonable, insufficient, or unjustly discriminatory.

{¶ 3} Aqua Ohio, Inc. (Aqua) is a public utility as defined in R.C. 4905.02 and, as such, is subject to the jurisdiction of this Commission.

{¶ 4} On May 28, 2019, Jeffrey J. Chahine, CPA (Mr. Chahine or Complainant) filed a complaint alleging that Aqua charged him unreasonable amounts for water usage during the period from February 6, 2019, through March 15, 2019. Complainant claims that he paid all bills on time as they became due, but is seeking an equitable settlement on the billed amounts that accrued during the identified period.

{¶ 5} On June 17, 2019, Aqua filed its answer to the complaint, indicating, among other things, that it had reviewed Mr. Chahine's account and the associated billing statements for accuracy and had not identified any errors.

{¶ 6} A settlement conference was scheduled for and held on July 11, 2019. On and after that date, the parties engaged in settlement discussions.

{¶ 7} On August 6, 2019, the parties filed a joint motion to dismiss. In the joint motion, the parties state that all issues raised in the complaint have been resolved. Accordingly, the parties jointly request that this case be dismissed with prejudice as a settled case.

{¶ 8} In view of the settlement of the complaint, the Commission finds that this matter should be dismissed with prejudice and closed of record.

III. ORDER

{¶ 9} It is, therefore,

{¶ 10} ORDERED, That the parties' joint motion to dismiss the complaint be granted and that Case No. 19-1174-WS-CSS be dismissed with prejudice and closed of record. It is, further,

{¶ 11} ORDERED, That a copy of this Entry be served upon each party of record.

COMMISSIONERS:

Approving:

Sam Randazzo, Chairman

M. Beth Trombold

Lawrence K. Friedeman

Daniel R. Conway

Dennis P. Deters

DEF/mef

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Case No(s). 19-1174-WS-CSS

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