

NC
Ohio

**Public Utilities
Commission**

RECEIVED PUBLIC UTILITIES DIV
2019 AUG -9 PM 4:25

19-1565-WS-CSS

Case Number

Public Utilities Commission of Ohio
Attn: Docketing
180 E. Broad St.
Columbus, OH 43215

FILE

Formal Complaint Form

Timothy L. Shevel
Customer Name (Please Print)

13799 Woodward Rd
Customer Address

New Springfield OH 44443
City State Zip

Against

0018107338900330
Account Number

P.O. Box 24
Customer Service Address (if different from above)

AQUA
Utility Company Name

New Springfield OH 44443
City State Zip

Please describe your complaint. (Attach additional sheets if necessary)

Building in old has 1000, gallon holding tank.
Generally pumped out every other year.
It cannot hold 50,000 + gallons of water used that
in old we used. Never in the history of us owning
this building have we ever used 50,000 + gallons of water.
Impossible!!!

[Signature]
Signature

330 717 5056
Customer Telephone Number

Time Jan 1-15
Mar 1-19
Never used the water. Delete amount due!

This is to certify that the images appearing are an
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Technician Dmm Date Processed 08/09/19