



July 31, 2019

**VIA FEDERAL EXPRESS**

Public Utilities Commission of Ohio  
180 East Broad Street, 13<sup>th</sup> Floor  
Columbus, OH 43215  
Attn: Docketing Division

**RE: ENGIE RETAIL, LLC D/B/A THINK ENERGY - CRES LICENSE NO. 11-407E(1) AND CRGS LICENSE NO. 15-479G(1)**

**UPDATE TO APPLICATION – CUSTOMER COMPLAINT CONTACT INFORMATION  
CASE# 11-5466-EL-CRS & CASE #15-1777-GA-CRS**

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Pursuant to Chapter 4901:1-24-11(A)(1) of the Ohio Administrative Code, competitive retail electric suppliers are required to update the Commission of any material change in the information filed in its Application. Think Energy hereby updates the information provided in the Application Section A-6 as follows:

**A-6 – Contact Person for Commission Staff to use in investigating customer complaints**

Name: Gabriela Pereida  
Title: Senior Regulatory Analyst  
Address: 1990 Post Oak Blvd, Suite 1900, Houston, Texas 77056  
Telephone: 713-636-1671  
Fax: 713-636-1695  
Email: [gabriela.pereida@engie.com](mailto:gabriela.pereida@engie.com)

All other information provided in Think Energy's Application remains accurate and current. Enclosed for filing are one (1) original and ten (10) copies. If you have any questions or require additional information in connection with this update, please contact me at (713) 636-1671 or at [gabriela.pereida@engie.com](mailto:gabriela.pereida@engie.com).

Gabriela Pereida,  
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**Case No(s). 11-5466-EL-CRS, 15-1777-GA-CRS**

Summary: Correspondence UPDATE TO APPLICATION - CUSTOMER COMPLAINT  
CONTACT INFORMATION - SECTION A-6 electronically filed by Ms. Gabriela Pereida on  
behalf of Pereida, Gabriela Ms. and ENGIE Retail LLC d/b/a Think Energy