



July 31, 2019

VIA FEDERAL EXPRESS

Public Utilities Commission of Ohio
180 East Broad Street, 13th Floor
Columbus, OH 43215
Attn: Docketing Division

RE: ENGIE RETAIL, LLC D/B/A THINK ENERGY - CRES LICENSE NO. 11-407E(1) AND CRGS LICENSE NO. 15-479G(1)

**UPDATE TO APPLICATION – CUSTOMER COMPLAINT CONTACT INFORMATION
CASE# 11-5466-EL-CRS & CASE #15-1777-GA-CRS**

Pursuant to Chapter 4901:1-24-11(A)(1) of the Ohio Administrative Code, competitive retail electric suppliers are required to update the Commission of any material change in the information filed in its Application. Think Energy hereby updates the information provided in the Application Section A-6 as follows:

A-6 – Contact Person for Commission Staff to use in investigating customer complaints

Name: Gabriela Pereida
Title: Senior Regulatory Analyst
Address: 1990 Post Oak Blvd, Suite 1900, Houston, Texas 77056
Telephone: 713-636-1671
Fax: 713-636-1695
Email: gabriela.pereida@engie.com

All other information provided in Think Energy's Application remains accurate and current. Enclosed for filing are one (1) original and ten (10) copies. If you have any questions or require additional information in connection with this update, please contact me at (713) 636-1671 or at gabriela.pereida@engie.com.

Gabriela Pereida,
Senior Regulatory Analyst
ENGIE Retail, LLC d/b/a Think Energy
1990 Post Oak Blvd, Suite 1900
Houston – Texas – 77056 – United States
Phone 713-636-1671
Gabiela.Pereida@engie.com

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in

Case No(s). 11-5466-EL-CRS, 15-1777-GA-CRS

Summary: Correspondence UPDATE TO APPLICATION - CUSTOMER COMPLAINT
CONTACT INFORMATION - SECTION A-6 electronically filed by Ms. Gabriela Pereida on
behalf of Pereida, Gabriela Ms. and ENGIE Retail LLC d/b/a Think Energy