

**BEFORE
THE PUBLIC UTILITIES COMMISSION OF OHIO**

GARTH EHLINGER

Complainant,

v.

VOLUNTEER ENERGY SERVICES, INC.

Respondent

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: Case No. 19-1303-EL-CSS
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ANSWER OF VOLUNTEER ENERGY SERVICES, INC.

Now comes Volunteer Energy Services, Inc. (“VESI”), by and through counsel, for its Answer to Complainant’s Complaint. The Complaint asserts that VESI did not correctly handle an Opt-Out letter sent by Complainant. Based on the information asserted in the Complaint and the documents attached thereto, VESI admits that Complainant properly mailed his Opt-Out Election and that somehow it slipped through the cracks due to human error and was not intentionally refused. For the Washington Township, Richland County electrical aggregation, VESI mailed 2113 Opt-Out Notices and received 209 Opt-Out Elections. The 210th Opt-Out Election – Mr. Ehlinger’s -was negligently handled. We accept responsibility and will obviously adhere to any consequences the Public Utilities Commission of Ohio deems appropriate under its rules.

Though Ohio Edison Company’s Answer filed on June 20, 2019 speaks for itself, VESI agrees that the Complaint doesn’t articulate a claim against Ohio Edison Company and VESI regrets Mr. Endris had to waste his time responding on its behalf because of our mistake.

However, Ohio law does not support Complainant's assertion that he can get a "side gig" where he gets to employ himself to complain about VESI's negligent handling of his Opt-Out Election at the somewhat uncomfortably specific rate of \$50.26/hour.

Respectfully Submitted,

Dated: June 25, 2019

/s/ John L. Einstein, IV
John L. Einstein, IV (0072069)
jeinstein@volunteerenergy.com
790 Windmill Drive
Pickerington, Ohio 43147
Tele: (614) 729-2325
Fax: (614) 729-2326
Attorney for Respondent
Volunteer Energy Services, Inc.

CERTIFICATE OF SERVICE

I hereby certify that a true copy of the foregoing Answer was served by electronic and U.S. Mail to the following on this 25th day of June 2019.

/s/ John L. Einstein, IV
John L. Einstein, IV (0072069)

VIA REGULAR U.S. MAIL

Garth Ehlinger
2793 O'Possum Rd
Mansfield, OH 44903

VIA E-MAIL

Robert M. Endris
rendris@firstenergycorp.com
Attorney for Ohio Edison Company

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Summary: Answer Answer of Volunteer Energy Services, Inc. electronically filed by Mr. John L Einstein IV, Esq. on behalf of Garth Ehlinger v Volunteer Energy