Chief of Docketing Docketing Division Public Utilities Commission of Ohio 180 East Broad Street- 13th Floor Columbus OH 43215-3793

Re: City of Sharonville; Case No. 13-0425-GA-GAG

Please find enclosed for filing in the above-referenced docket the final opt-out notice for currently participating and newly eligible residential and small commercial natural gas customers (who fit into the definition of non-mercantile customer under the Ohio Administrative Code of 500 Mcf per year or less). Pursuant to OAC § §4901:1-28-04(F): the affected community is named above; the utility service territory is Duke Energy; the competitive retail natural gas supplier is Interstate Gas Supply, Inc.; and the opt-out notices are currently scheduled for mailing on or about June 24, 2019. The opt-out period is scheduled to end no later than July 15, 2019. The final text of the opt-out notice is enclosed.

If you have any questions regarding these filings please do not hesitate to contact me.

Thank you.

Very truly yours,

/s/ Matt White

Matt White

Enclosures

cc: Paula Garrettson, PUCO Staff (w/Enclosures) Ronald Waterman Michael Catanzaro, The Utilities Group





Dear Sharonville Resident or Small Business Owner:

June 24, 2019

The City of Sharonville is providing you with the opportunity to participate with other City residents and businesses in an Opt-Out Natural Gas Governmental Aggregation Program, with IGS Energy of Dublin, Ohio as your supplier of gas.

Under governmental aggregation the City of Sharonville acts on behalf of natural gas consumers in the community to negotiate a gas supply contract with eligible suppliers. Both the City and IGS Energy have to be certified by the Public Utilities Commission of Ohio. City Council passed Ordinance No. 2012-20 after voters approved the implementation of the program on November 6, 2012. Your participation will begin one to two billing cycles after your enrollment into the program and end with your **June 2022** billing period.

Your rate under the Sharonville Natural Gas Aggregation Program will be **\$0.369 per CCF** through your June 2022 billing period. There is no charge to sign up and no charge to cancel. Please refer to the attached Terms and Conditions for full details of this offer.

You will be automatically enrolled in the City of Sharonville Natural Gas Aggregation Program unless you choose to "opt out" – that is, to <u>not</u> participate. There is no cost for enrollment. You do not need to do anything to be included. You may cancel your enrollment from this program at any time with no cancellation fee by providing notice to IGS Energy.

If you wish to be <u>excluded</u> from the City of Sharonville Natural Gas Aggregation Program you must return the enclosed "Opt-Out" form or contact IGS Energy at 1-877-353-0162 by <u>July 15, 2019</u>. If you do not opt out at this time, you will be enrolled in the program until it expires with your June 2022 billing period.

If you do nothing you will soon receive a letter from Duke Energy (Duke) notifying you of your transfer to your community's program with IGS Energy as your supplier. If you wish to remain in the program, **simply ignore that letter**.

Under this program, IGS Energy will deliver your gas to Duke and then Duke will deliver that gas to you. Duke will maintain the pipeline system that delivers natural gas to your home or business. Duke will continue to read your meter and will continue to send you a monthly bill that will include the gas supply charge from IGS Energy plus sales tax instead of Duke's Gas Cost Recovery plus gross receipts tax. You will still contact Duke for any concerns or issues having to do with your local service. Budget billing and automatic billing options will continue to be available through Duke.

If you have any questions please call IGS Energy at 1-877-353-0162, weekdays, from 8:00 a.m. to 8:00 p.m. EST. For general information on natural gas deregulation in Ohio, you can also visit the Web Sites of the Ohio Consumers' Counsel (www.occ.ohio.org) or the Public Utilities Commission of Ohio (www.puco.ohio.gov).

Sincerely,

The City of Sharonville and IGS Energy

P.S. Remember to return the "Opt-Out" form only if you do **not** want to participate in the City of Sharonville Natural Gas Aggregation Program.

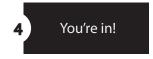
If the service location for which you have received this letter is not located within the City of Sharonville limits, you have received this letter in error. Please contact IGS Energy at 1-877-353-0162 to be removed from the program list.

You are not eligible to participate in this program if you are currently enrolled in the PIPP program.

What's next?



| | IGS Energy will submit |
|---|------------------------|
| 2 | your enrollment |
| | to your utility. |



| | 11 digit accour | nt number as it appears on your Duke Energy gas b |
|-------------------------------|-----------------|---|
| Name (Please Print) | | I wish to opt out of the City of Sharonvil Natural Gas Aggregation Program. (Check box to opt out.) |
| AddressCity, State, Zip | | - |
| Phone Number Email Address | | 0 1 2 3 4 5 6 7 8 9 |
| Signature (REQUIRED) | | _ |

Term: The community's opt-out government aggregation program (the "Program") and my service with Interstate Gas Supply, Inc. (elsewhere referred to as "IGS Energy" and the consumer will be referred in the first person, "my", "me" or "I") as my supplier on the Program will begin within one to two billing cycles after my enrollment or rate change is confirmed with the utility company and shall continue through my **June 2022** utility billing cycle, unless notified otherwise. IGS Energy will supply the commodity portion of my natural gas and Duke Energy will be my Natural Gas Distribution Company ("NGDC"). I can contact the IGS Energy choice department by phone at 1-877-353-0162, by fax at 1-800-584-4839, in writing at P.O.Box 9060, Dublin, OH 43017, or through their web site at http://www.igsenergy.com.

Regulatory: The NGDC's choice program and the government aggregation for my community are subject to ongoing Public Utilities Commission of Ohio (PUCO) jurisdiction, and I understand that if the choice program or this Program is terminated, this Agreement may be terminated, without penalty to either party.

Price: My price through the June 2022 NGDC billing cycle shall be \$0.369 per Ccf which does not include applicable sales tax or NGDC transportation and other charges.

Renewal: If my community's governmental aggregation continues, at least every two years from the establishment of this Program the government aggregator or its supplier shall provide me notice of my right to opt out of the aggregation without penalty. The process for providing me with notice of my right to opt-out shall include a provision for me to return a post card or similar notice to the governmental aggregator or the supplier. For renewals, I will have at least twenty-one days from the post mark date on the written notice to choose to opt out of the Program, and my return post card or notice that is post marked before the opt out deadline has elapsed shall count as timely sent. The notice will follow the procedures established for the initial opt-out notice set forth in this rule and shall prominently disclose to customers all changes to the terms and conditions associated with the aggregation. I am entitled to opt-out of the government aggregation program at least every two years from the commencement sent date of the Program, without a penalty. If I am in the Program when the Program is renewed and I do not exercise my right to opt-out, I will be continued in the Program.

Rescission Period: I will have 21 days from the post mark date of my opt-out notice to exercise my right to opt-out of my community's Program. If I do not opt-out of the Program, IGS Energy will submit my enrollment to the NGDC and if I am new to the Program or a new customer to IGS Energy I will have 7 business days from the post-mark date of the confirmation notice sent by the NGDC to rescind my enrollment. I can rescind my enrollment by contacting the NGDC in writing or by telephone at the number provided on the confirmation notice within that 7 day period. Otherwise, I can cancel this agreement as detailed below.

Cancellation: Either party can cancel this Agreement by providing the other with notice of cancellation, with no cancellation fee. Cancellation notices provided after the NGDC deadline may result in additional month(s) of service beyond the cancellation notice date, as the effective date of all cancellations are subject to NGDC guidelines and I agree to continue to pay for my service with IGS Energy for all periods billed with IGS Energy. I understand that if I switch my service to another supplier or back to the NGDC an NGDC switching fee may apply under the NGDC's tariff and the NGDC may charge a price other than the NGDC commodity rate.

Contact and Dispute Resolutions: In the event of a billing dispute or issues regarding volume or metering, I should contact the NGDC at the number listed on their bill. For other questions or concerns about pricing, I can contact the IGS Energy choice department by phone weekdays from 8:00 a.m. to 5:00 p.m. EST at 1-877-353-0162 by fax 1-800-584-4839, in writing at P.O. Box 9060, Dublin, OH 43017, or through their web site at www.igsenergy.com. Also, I can contact IGS Energy through e-mail at choice@igsenergy.com. If my questions or concerns are not resolved after I have called IGS Energy, or for general utility information, residential and business customers may call the Public Utilities Commission of Ohio (PUCO) toll free at 1-800-686-7826 or for TDD/TTY toll free at 1-800-686-1570, from 8:00 a.m. to 5:30 p.m. weekdays, or visit the PUCO website at www.puco.ohio.gov. The Ohio Consumers Counsel (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted toll free at 1-877-742-5622 from 8:00 a.m. to 5:00 p.m. weekdays or visit www.pickocc.org.

Billing: For my convenience I will receive only one bill, which will be issued by the NGDC each month and will contain IGS Energy's gas price plus applicable taxes and all of the NGDC's transportation and other applicable charges, including any late fees assessed by the NGDC. I agree to continue to pay the NGDC for the entire gas bill under the NGDC's payment terms and conditions. If I pay under the budget bill payment plan, I understand that this service is available and will remain available. IGS Energy reserves the right to issue an invoice to me directly, such invoice would contain IGS Energy's gas price and may also contain applicable taxes and all of the NGDC's transportation and other applicable charges. If IGS Energy invoices me directly and I fail to pay within the terms specified on the invoice(s) a late fee of 1.5% per month on all past-due amounts will apply. If IGS Energy bills me directly for services provided, IGS Energy may terminate this Agreement with fourteen (14) days written notice should I fail to pay the bill or meet any agreed-upon payment arrangements. If I fail to pay my invoices timely which include IGS Energy charges, the NGDC may disconnect my service, according to tariff guidelines. I may request, at no charge, up to 24 months of my payment history for services rendered by IGS Energy. Other than for operation, maintenance, assignment and transfer of my account or, where IGS Energy is performing billing services, or for commercial collections, IGS Energy will not disclose my account number to any other third party without my affirmative written consent or electronic authorization or pursuant to a court or Commission order and that, other than for credit checking and credit reporting, if IGS Energy to obtain my billing payment and usage history from the NGDC.

Assignment: This contract is assignable by IGS Energy without my consent subject only to required regulatory approvals. IGS will use its best efforts to give the NGDC and me thirty (30) days written notice prior to any assignment.

Moving/Termination: I understand that this contract will automatically terminate, without penalty, if I relocate outside my community aggregation Program boundaries, or if the requested service location is not served by the NGDC. Also, I understand that I have the right to terminate this Agreement, without penalty, if I relocate inside the NGDC service territory and the NGDC does not have contract portability and if IGS Energy agrees to allow me to continue. In such instances, I would have to enroll with IGS Energy under a new agreement, as this Agreement is only valid for opt-out government aggregation. I understand that I am not entitled to the pricing or service from IGS Energy hereunder at my new location until such time as the NGDC accepts my enrollment with IGS Energy at my new location and/or transfers my contract to my new location and that the pricing hereunder will not be extended for additional months that I was not with IGS Energy, unless agreed to in writing by IGS Energy. Except as provided in this Agreement, If IGS Energy returns me to the NGDC's sales service, this Agreement will terminate without penalty to me.

Eligibility / Limitation of Liability / Jurisdiction: This Agreement is for residential and small commercial customers that use 5,000 CCF a year or less and are otherwise eligible for opt-out government aggregation programs. IGS Energy and my community shall use its best efforts to ensure that only eligible customer accounts within its governmental boundaries and customers who have not opted out are included in its aggregation. If ineligible accounts, accounts from outside of the governmental aggregator's governmental boundaries, or accounts for customers who opted out of the aggregation are switched to the governmental aggregation, as soon as IGS Energy is aware of such event IGS Energy will promptly contact the natural gas company to have the customer switched back to the customer's former supplier, and will pay any switching fee imposed by the NGDC for such switch. Participation in the program is subject to the rules of the NGDC and the rules established in Ohio Administrative Code 4901:1-28. Customers are sometimes terminated or not enrolled in the program due to NGDC issues. In such instances, I can contact the NGDC to correct the problem and be reinstated or enrolled in the Program. Regardless of the reason for termination, in no case will the original term be extended for months that I was unable to participate nor will IGS Energy have any liability for any early termination or for any months that I was unable to participate in the Program. IGS Energy assumes no liability or responsibility for losses or consequential damages arising from items associated with the NGDC including, but not limited to: operations and maintenance of their system; any interruption of service; or deterioration of service, nor does IGS Energy assume responsibility or liability for damages arising from any in-home or building damages and in addition shall not be responsible for any indirect, consequential, special or punitive damages whether arising under contract, tort (including negligence or strict liability) or any other lega

NOTICE

Return the "Opt-Out" form only if you do not want to participate in the City of Sharonville Natural Gas Aggregation Program.

Return by July 15, 2019

Natural Gas Governmental Aggregation Program

PO Box 9060

Dublin, Ohio 43017-0960

Form: TUGDUKE-G-SHARONVILLE17-OPTOUT





Dear Sharonville Resident or Small Business Owner:

June 24, 2019

We are happy to announce the City of Sharonville has elected to continue their Natural Gas Aggregation Program with IGS Energy of Dublin, Ohio for the next term.

Under governmental aggregation the City of Sharonville acts on behalf of natural gas consumers in the community to negotiate a gas supply contract with eligible suppliers. Both the City and IGS Energy have to be certified by the Public Utilities Commission of Ohio. City Council passed Ordinance No. 2012-20 after voters approved the implementation of the program on November 6, 2012. Your participation will begin one to two billing cycles after your enrollment into the program and end with your **June 2022** billing period.

Your rate under the Sharonville Natural Gas Aggregation Program will be **\$0.369 per CCF** through your June 2022 billing period. There is no charge to sign up and no charge to cancel. Please refer to the attached Terms and Conditions for full details of this offer.

You will be automatically enrolled in the City of Sharonville Natural Gas Aggregation Program unless you choose to "opt out" – that is, to <u>not</u> participate. There is no cost for enrollment. You do not need to do anything to be included. You may cancel your enrollment from this program at any time with no cancellation fee by providing notice to IGS Energy.

If you wish to be <u>excluded</u> from the City of Sharonville Natural Gas Aggregation Program you must return the enclosed "Opt-Out" form or contact IGS Energy at 1-877-353-0162 by <u>July 15, 2019</u>. If you do not opt out at this time, you will be enrolled in the program until it expires with your June 2022 billing period.

If you do nothing you will soon receive a letter from Duke Energy (Duke) notifying you of your transfer to your community's program with IGS Energy as your supplier. If you wish to remain in the program, **simply ignore that letter**.

Under this program, IGS Energy will deliver your gas to Duke and then Duke will deliver that gas to you. Duke will maintain the pipeline system that delivers natural gas to your home or business. Duke will continue to read your meter and will continue to send you a monthly bill that will include the gas supply charge from IGS Energy plus sales tax instead of Duke's Gas Cost Recovery plus gross receipts tax. You will still contact Duke for any concerns or issues having to do with your local service. Budget billing and automatic billing options will continue to be available through Duke.

If you have any questions please call IGS Energy at 1-877-353-0162, weekdays, from 8:00 a.m. to 8:00 p.m. EST. For general information on natural gas deregulation in Ohio, you can also visit the Web Sites of the Ohio Consumers' Counsel (www.occ.ohio.org) or the Public Utilities Commission of Ohio (www.puco.ohio.gov).

Sincerely,

The City of Sharonville and IGS Energy

P.S. Remember to return the "Opt-Out" form only if you do **not** want to participate in the City of Sharonville Natural Gas Aggregation Program.

If the service location for which you have received this letter is not located within the City of Sharonville limits, you have received this letter in error. Please contact IGS Energy at 1-877-353-0162 to be removed from the program list.

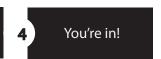
You are not eligible to participate in this program if you are currently enrolled in the PIPP program.

What's next?

You don't need to do anything to participate.

IGS Energy will submit your enrollment to your utility.

You will receive a confirmation letter from your utility.



| | 11 digit accoun | t number as it appears on your Duke Energy gas l |
|----------------------|-----------------|---|
| | | |
| Name (Please Print) | | I wish to opt out of the City of Sharonvi Natural Gas Aggregation Program. |
| Address | | (Check box to opt out.) |
| City, State, Zip | | |
| Phone Number | | |
| Email Address | | 0 1 2 3 4 5 6 7 8 9 |
| Signature (REQUIRED) | | _ |

Term: The community's opt-out government aggregation program (the "Program") and my service with Interstate Gas Supply, Inc. (elsewhere referred to as "IGS Energy" and the consumer will be referred in the first person, "my", "me" or "I") as my supplier on the Program will begin within one to two billing cycles after my enrollment or rate change is confirmed with the utility company and shall continue through my **June 2022** utility billing cycle, unless notified otherwise. IGS Energy will supply the commodity portion of my natural gas and Duke Energy will be my Natural Gas Distribution Company ("NGDC"). I can contact the IGS Energy choice department by phone at 1-877-353-0162, by fax at 1-800-584-4839, in writing at P.O.Box 9060, Dublin, OH 43017, or through their web site at http://www.igsenergy.com.

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Renewal: If my community's governmental aggregation continues, at least every two years from the establishment of this Program the government aggregator or its supplier shall provide me notice of my right to opt out of the aggregation without penalty. The process for providing me with notice of my right to opt-out shall include a provision for me to return a post card or similar notice to the governmental aggregator or the supplier. For renewals, I will have at least twenty-one days from the post mark date on the written notice to choose to opt out of the Program, and my return post card or notice that is post marked before the opt out deadline has elapsed shall count as timely sent. The notice will follow the procedures established for the initial opt-out notice set forth in this rule and shall prominently disclose to customers all changes to the terms and conditions associated with the aggregation. I am entitled to opt-out of the government aggregation program at least every two years from the commencement sent date of the Program, without a penalty. If I am in the Program when the Program is renewed and I do not exercise my right to opt-out, I will be continued in the Program.

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Contact and Dispute Resolutions: In the event of a billing dispute or issues regarding volume or metering, I should contact the NGDC at the number listed on their bill. For other questions or concerns about pricing, I can contact the IGS Energy choice department by phone weekdays from 8:00 a.m. to 5:00 p.m. EST at 1-877-353-0162 by fax 1-800-584-4839, in writing at P.O. Box 9060, Dublin, OH 43017, or through their web site at www.igsenergy.com. Also, I can contact IGS Energy through e-mail at choice@igsenergy.com. If my questions or concerns are not resolved after I have called IGS Energy, or for general utility information, residential and business customers may call the Public Utilities Commission of Ohio (PUCO) toll free at 1-800-686-7826 or for TDD/TTY toll free at 1-800-686-1570, from 8:00 a.m. to 5:30 p.m. weekdays, or visit the PUCO website at www.puco.ohio.gov. The Ohio Consumers Counsel (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted toll free at 1-877-742-5622 from 8:00 a.m. to 5:00 p.m. weekdays or visit www.pickocc.org.

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Assignment: This contract is assignable by IGS Energy without my consent subject only to required regulatory approvals. IGS will use its best efforts to give the NGDC and me thirty (30) days written notice prior to any assignment.

Moving/Termination: I understand that this contract will automatically terminate, without penalty, if I relocate outside my community aggregation Program boundaries, or if the requested service location is not served by the NGDC. Also, I understand that I have the right to terminate this Agreement, without penalty, if I relocate inside the NGDC service territory and the NGDC does not have contract portability and if IGS Energy agrees to allow me to continue. In such instances, I would have to enroll with IGS Energy under a new agreement, as this Agreement is only valid for opt-out government aggregation. I understand that I am not entitled to the pricing or service from IGS Energy hereunder at my new location until such time as the NGDC accepts my enrollment with IGS Energy at my new location and/or transfers my contract to my new location and that the pricing hereunder will not be extended for additional months that I was not with IGS Energy, unless agreed to in writing by IGS Energy. Except as provided in this Agreement, If IGS Energy returns me to the NGDC's sales service, this Agreement will terminate without penalty to me.

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NOTICE

Return the "Opt-Out" form only if you do not want to participate in the City of Sharonville Natural Gas Aggregation Program.

Return by July 15, 2019

Natural Gas Governmental Aggregation Program

PO Box 9060

Dublin, Ohio 43017-0960

Form: TUGDUKE-G-SHARONVILLE17-OPTOUT

This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

6/14/2019 10:59:00 AM

in

Case No(s). 13-0425-GA-GAG

Summary: Opt-Out Notice electronically filed by Ms. Tara L McGraw on behalf of Interstate Gas Supply, Inc.