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June 11, 2019

Ms. Tanowa Troupe Commission Secretary The Public Utilities Commission of Ohio 180 East Broad Street Columbus, OH 43215

Re: Case No. 19-0082-TP-ATA – In the matter of the application of AT&T Ohio to change Lifeline Service Availability

Dear Ms. Troupe:

Attached to this cover letter, please find AT&T Ohio's final tariff sheets to be filed in Case Nos. 19-0082-TP-ATA and 90-5032-TP-TRF.

Thank you for your assistance in this matter. Please contact me with any questions or concerns.

Sincerely,

Archard 9. Howell

Richard T. Howell Area Manager-Regulatory Relations

Attachment

PART 4 - Exchange Access Services SECTION 4 - Telephone Assistance Programs 5th Revised Sheet 1 Cancels 4th Revised Sheet 1

# 1. LIFELINE ASSISTANCE

# A. General

Effective June 11, 2019, Lifeline service is available only to eligible subscribers who reside in the retained census blocks identified in Exhibit B of "Petition of AT&T Ohio for Order Confirming Relinquishment of Eligible Telecommunications Carrier Designation in Specified Areas" filed on September 7, 2017 in PUCO Case No. 17-1948-TP-UNC.

The list of retained census blocks in Exhibit B may be found at the following link: (Copy and paste into internet browser)

http://dis.puc.state.oh.us/DocumentRecord.aspx?DocID=3646b9ba-d5e7-49aa-87f5-6254b79db0b0 (N)

- 1. Lifeline service shall be a flat rate, monthly, primary access line service with touchtone service or any other packages/bundles of service, if available to customers, less the lifeline discount and shall provide all of the following:
  - a. Recurring discount equal to the maximum contribution of federally available assistance will be applied to the customer's monthly service charge;
  - b. Waiver of the Federal Universal Service Fee;
  - c. Waiver of a deposit to establish service;
  - d. Waiver of the applicable service connection charges for establishing service, not more than once per customer at a single address in a twelve month period;
  - e. Free toll restriction and automatic blocking for 900 and 976 calls.
- 2. Customers qualifying for Lifeline Assistance with past due bills for regulated local service charges shall be offered special payment arrangements with the initial payment not to exceed \$25.00 before service is installed, with the balance for regulated local charges to be paid over six equal monthly payments. Lifeline service customers with past due bills for toll service charges shall have toll restricted service until such past due toll service charges have been paid or until the customer establishes service with a subsequent toll provider.

### **B.** Regulations

- 1. Lifeline Assistance is available to residential customers who qualify as a low-income consumer pursuant to 47 C.F.R. 54.409, as it may be revised in the future, and who reside in the retained census blocks noted in A., preceding.
- 2. A customer is not eligible for Lifeline Assistance if he or she is already receiving Lifeline service or if there is anyone else in the customer's household, as defined in C.F.R. 54.400(h), subscribed to a Lifeline service.

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/1/ Material formerly appearing on this Sheet now appears on Sheet 2.

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PART 4 - Exchange Access Services SECTION 4 - Telephone Assistance Programs 5th Revised Sheet 2 Cancels 4th Revised Sheet 2

## 1. LIFELINE ASSISTANCE (cont'd)

### B. Regulations (cont'd)

3. Initial Subscriber Eligibility Determination and Certification

The Company will ensure that Lifeline subscribers are eligible to receive Lifeline services consistent with the federal requirements set forth in 47 C.F.R. 54.410.

4. Subscriber Eligibility Re-certification

The Company will annually recertify all Lifeline subscribers consistent with the federal requirements in 47 C.F.R. 54.410(f). All other aspects of the state-specific Lifeline service shall be consistent with the federal requirements in 47 C.F.R. 54.

/1/ Material formerly appeared on Sheet 1

By Adam Grzybicki, President, Cleveland, Ohio

This foregoing document was electronically filed with the Public Utilities

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in

# Case No(s). 19-1082-TP-ATA, 90-5032-TP-TRF

Summary: Tariff AT&T Ohio's final tariff sheets to be filed in Case Nos. 19-0082-TP-ATA and 90-5032-TP-TRF electronically filed by Richard T Howell on behalf of AT&T Ohio