

**BEFORE
THE PUBLIC UTILITIES COMMISSION OF OHIO**

In the Matter of the Annual Report of)
Service Disconnections for Nonpay-) Case No. 19-974-GE-UNC
ment Required by Section 4933.123,)
Revised Code.)

**REPORT ON SERVICE DISCONNECTIONS
FOR NONPAYMENT OF
COLUMBIA GAS OF OHIO, INC.**

Pursuant to the Commission's Entry in this docket, dated May 15, 2019, Columbia Gas of Ohio, Inc., files the attached Report on Service Disconnections for Nonpayment.

Respectfully submitted by,

COLUMBIA GAS OF OHIO, INC.

/s/ Stephen B. Seiple

Stephen B. Seiple, Counsel of Record

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Attorneys for

COLUMBIA GAS OF OHIO, INC.

CERTIFICATE OF SERVICE

I hereby certify that a copy of the foregoing Report on Service Disconnections for Nonpayment of Columbia Gas of Ohio, Inc. was served by regular U.S. Mail to those listed below on this 10th day of June, 2019:

Office of the Ohio Consumers' Counsel
65 East State Street, 7th Floor
Columbus, Ohio 43215-4213

/s/ Stephen B. Seiple

Attorney for

COLUMBIA GAS OF OHIO, INC.

**Annual Report of Service Disconnections for Nonpayment
Information for 12-month period ending May 31, 2019
Required by R.C. § 4933.123**

- (a) Total number of service disconnections for nonpayment and the total dollar amount of unpaid bills represented by each disconnection.

| Date | Number of Service Disconnections for Non-payment | Total dollar amount of unpaid bills represented by each disconnection |
|----------------|--|---|
| June 2018 | 10,035 | \$3,887,737 |
| July 2018 | 8,888 | \$3,553,870 |
| August 2018 | 8,240 | \$3,223,275 |
| September 2018 | 3,682 | \$1,259,709 |
| October 2018 | 5,106 | \$1,746,755 |
| November 2018 | 3,885 | \$1,265,352 |
| December 2018 | 2,954 | \$873,571 |
| January 2019 | 2,468 | \$756,760 |
| February 2019 | 3,807 | \$1,250,412 |
| March 2019 | 4,914 | \$2,244,666 |
| April 2019 | 6,266 | \$2,897,917 |
| May 2019 | 6,882 | \$2,785,782 |

- (b) Total number of final notices of actual disconnection issued for service disconnections for nonpayment and total dollar amount of unpaid bills represented by such notices.

| Date | Total number of final notices of actual disconnections for service disconnections for nonpayment | Total dollar amount of unpaid bills represented by such notices |
|----------------|--|---|
| June 2018 | 67,771 | \$17,562,744 |
| July 2018 | 42,109 | \$11,726,136 |
| August 2018 | 48,406 | \$12,936,243 |
| September 2018 | 53,405 | \$13,578,157 |
| October 2018 | 44,895 | \$11,381,205 |
| November 2018 | 41,449 | \$10,097,542 |
| December 2018 | 64,798 | \$14,253,239 |
| January 2019 | 112,804 | \$25,700,875 |
| February 2019 | 112,874 | \$27,855,000 |
| March 2019 | 107,262 | \$26,713,930 |
| April 2019 | 99,585 | \$24,173,862 |
| May 2019 | 82,860 | \$21,440,204 |

(c) Total number of residential customer accounts in arrears by more than 60 days and the total dollar amount of such arrearages.

| Date | Total number of residential customer accounts in arrears more than 60 days | Total dollar amount of such arrearages |
|----------------|--|--|
| June 2018 | 85,136 | \$24,494,409 |
| July 2018 | 83,547 | \$21,538,319 |
| August 2018 | 87,996 | \$20,278,419 |
| September 2018 | 87,185 | \$19,099,352 |
| October 2018 | 87,042 | \$19,476,026 |
| November 2018 | 90,132 | \$21,513,942 |
| December 2018 | 86,189 | \$21,414,674 |
| January 2019 | 79,834 | \$20,986,631 |
| February 2019 | 70,840 | \$20,258,719 |
| March 2019 | 91,016 | \$22,363,631 |
| April 2019 | 88,012 | \$22,094,326 |
| May 2019 | 91,148 | \$22,549,508 |

(d) Total number of security deposits received from residential customers and the total dollar amount of each deposit.

| Date | Total number of security deposits received from residential customers | Total dollar amount of each deposit |
|----------------|---|-------------------------------------|
| June 2018 | 11,915 | \$459,538 |
| July 2018 | 12,677 | \$484,453 |
| August 2018 | 14,099 | \$552,696 |
| September 2018 | 13,461 | \$515,689 |
| October 2018 | 19,031 | \$868,067 |
| November 2018 | 17,994 | \$797,062 |
| December 2018 | 15,830 | \$647,772 |
| January 2019 | 18,128 | \$767,494 |
| February 2019 | 15,882 | \$684,443 |
| March 2019 | 13,960 | \$592,912 |
| April 2019 | 12,247 | \$481,434 |
| May 2019 | 11,448 | \$433,830 |

(e) Total number of service reconnections.

| Date | Total number of service reconnections |
|----------------|---------------------------------------|
| June 2018 | 4,558 |
| July 2018 | 4,355 |
| August 2018 | 4,308 |
| September 2018 | 3,745 |
| October 2018 | 8,468 |
| November 2018 | 7,575 |
| December 2018 | 4,028 |
| January 2019 | 2,811 |
| February 2019 | 3,108 |
| March 2019 | 3,120 |
| April 2019 | 3,311 |
| May 2019 | 3,388 |

(f) Total number of residential customers.

| Date | Total number of residential customers |
|----------------|---------------------------------------|
| June 2018 | 1,321,440 |
| July 2018 | 1,316,282 |
| August 2018 | 1,313,521 |
| September 2018 | 1,314,829 |
| October 2018 | 1,318,405 |
| November 2018 | 1,332,221 |
| December 2018 | 1,342,813 |
| January 2019 | 1,346,680 |
| February 2019 | 1,348,336 |
| March 2019 | 1,347,844 |
| April 2019 | 1,344,796 |
| May 2019 | 1,339,840 |

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Case No(s). 19-0974-GE-UNC

Summary: Annual Report of Service Disconnections for Nonpayment electronically filed by Cheryl A MacDonald on behalf of Columbia Gas of Ohio, Inc.