

The Public Utilities Commission of Ohio
TELECOMMUNICATIONS FILING FORM

(Effective: 10-11-2017)

This form is intended to be used with most types of required filings. It provides check boxes with rule references for the most common types of filings. It does not replace or supersede Commission rules in any way.

In the Matter of the Application of AT&T Ohio
to Change Lifeline Service Availability

) TRF Docket No. 90 - 5032-TP-TRF
) Case No. 19 - 1082 - **TP** - ATA
) **NOTE: Unless you have reserved a Case #, leave the**
) **"Case No" fields BLANK.**

Name of Registrant(s) The Ohio Bell Telephone Company
DBA(s) of Registrant(s) AT&T Ohio
Address of Registrant(s) 208 S. Akard St, Room 2510.02, Dallas, TX 75202
Company Web Address www.att.com
Regulatory Contact Person(s) Richard T. Howell Phone 214-757-8099 Fax 214-746-2232
Regulatory Contact Person's Email Address rh2514@att.com
Contact Person for Annual Report Richard T. Howell Phone _____
Address (if different from above) _____
Consumer Contact Information Richard T. Howell Phone _____
Address (if different from above) _____

Motion for protective order included with filing? ☐ Yes ☒ No

Motion for waiver(s) filed affecting this case? ☐ Yes ☒ No [Note: Waivers may toll any automatic timeframe.]

Notes:

Section I and II are Pursuant to Ohio Administrative Code [4901:1-6](#).

Section III – Carrier to Carrier is Pursuant to Ohio Adm.Code [4901:1-7](#), and Wireless is Pursuant to Ohio Adm.Code [4901:1-6-24](#).

Section IV – Attestation.

(1) Indicate the Carrier Type and the reason for submitting this form by checking the boxes below.

(2) For requirements for various applications, see the identified section of Ohio Adm.Code Chapter 4901 and/or the supplemental application form noted.

(3) Information regarding the number of copies required by the PUCO may be obtained from the PUCO's website at www.PUCO.ohio.gov under the docketing information system section, by calling the docketing division at 614-466-4095, or by visiting the docketing division at the offices of the PUCO.

(4) An Incumbent Local Exchange Carrier (ILEC) offering basic local exchange service (BLES) outside its traditional service area should choose CLEC designation when proposing to offer BLES outside its traditional service area or when proposing to make changes to that service.

All filings that result in a change to one or more tariff pages require, at a minimum, the following exhibits:

Exhibit	Description:
A	The tariff pages subject to the proposed change(s) as they exist before the change(s).
B	The tariff pages subject to the proposed change(s), reflecting the change, with the change(s) marked in the right margin.
C	A short description of the nature of the change(s), the intent of the change(s), and the customers affected.
D	A copy of the notice provided to customers, along with an affidavit that the notice was provided according to the applicable rule(s).

Section I – Part I - Common Filings

Carrier Type <input type="checkbox"/> Other (explain below)	For Profit ILEC	Not For Profit ILEC	CLEC
Change terms & conditions of existing BLES	<input type="checkbox"/> ATA 1-6-14(H) (Auto 30 days)	<input type="checkbox"/> ATA 1-6-14(H) (Auto 30 days)	<input type="checkbox"/> ATA 1-6-14(H) (Auto 30 days)
Introduce non-recurring charge, surcharge, or fee to BLES			<input type="checkbox"/> ATA 1-6-14(H) (Auto 30 days)
Introduce or Increase Late Payment	<input type="checkbox"/> ATA 1-6-14(I) (Auto 30 days)	<input type="checkbox"/> ATA 1-6-14(I) (Auto 30 days)	<input type="checkbox"/> ATA 1-6-14(I) (Auto 30 days)
Revisions to BLES Cap	<input type="checkbox"/> ZTA 1-6-14(F) (0 day Notice)		
Introduce BLES or expand local service area (calling area)	<input type="checkbox"/> ZTA 1-6-14(H) (0 day Notice)	<input type="checkbox"/> ZTA 1-6-14(H) (0 day Notice)	<input type="checkbox"/> ZTA 1-6-14(H) (0 day Notice)
Notice of no obligation to construct facilities and provide BLES	<input type="checkbox"/> ZTA 1-6-27(C) (0 day Notice)	<input type="checkbox"/> ZTA 1-6-27(C) (0 day Notice)	
Change BLES Rates	<input type="checkbox"/> TRF 1-6-14(F) (0 day Notice)	<input type="checkbox"/> TRF 1-6-14(F)(4) (0 day Notice)	<input type="checkbox"/> TRF 1-6-14(G) (0 day Notice)
To obtain BLES pricing flexibility	<input type="checkbox"/> BLS 1-6-14(C)(1)(c) (Auto 30 days)		
Change in boundary	<input type="checkbox"/> ACB 1-6-32 (Auto 14 days)	<input type="checkbox"/> ACB 1-6-32 (Auto 14 days)	
Expand service operation area			<input type="checkbox"/> TRF 1-6-08(G) (0 day)
BLES withdrawal			<input type="checkbox"/> ZTA 1-6-25(B) (0 day Notice)
Other* (explain)			

Section I – Part II – Customer Notification Offerings Pursuant to Chapter 4901:1-6-7 OAC

Type of Notice	Direct Mail	Bill Insert	Bill Notation	Electronic Mail
<input type="checkbox"/> 15-day Notice	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/> 30-day Notice	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Date Notice Sent: 60 day letter-April 12, 2019; 30 day letter-May 10, 2019, Bill Notation-April 26, 2019 to May 27, 2019				

Section I – Part III –IOS Offerings Pursuant to Chapter 4901:1-6-22 OAC

IOS	Introduce New	Tariff Change	Price Change	Withdraw
<input type="checkbox"/> IOS	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Section II – Part I – Carrier Certification - Pursuant to Chapter 4901:1-6-08, 09 & 10 OAC

Certification	ILEC (Out of territory)	CLEC	Telecommunications Service Provider Not Offering Local	CESTC	CETC
* See Supplemental form	<input type="checkbox"/> ACE 1-6-08 * (Auto 30- day)	<input type="checkbox"/> ACE 1-6-08 *(Auto 30 day)	<input type="checkbox"/> ACE 1-6-08 *(Auto 30 day)	<input type="checkbox"/> ACE 1-6-10 (Auto 30 day)	<input type="checkbox"/> UNC 1-6-09 *(Non-Auto)

*Supplemental Certification forms can be found on the PUCO webpage.

Section II – Part II – Certificate Status & Procedural

Certificate Status	ILEC	CLEC	Telecommunications Service Provider Not Offering Local
Abandon all Services		<input type="checkbox"/> ABN 1-6-26 (Auto 30 days)	<input type="checkbox"/> ABN 1-6-26 (Auto 30 days)
Change of Official Name *	<input type="checkbox"/> ACN 1-6-29(B) (Auto 30 days)	<input type="checkbox"/> ACN 1-6-29(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-29(C) (0 day Notice)
Change in Ownership *	<input type="checkbox"/> ACO 1-6-29(E) (Auto 30 days)	<input type="checkbox"/> ACO 1-6-29(E) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-29(C) (0 day Notice)
Merger *	<input type="checkbox"/> AMT 1-6-29(E) (Auto 30 days)	<input type="checkbox"/> AMT 1-6-29(E) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-29(C) (0 day Notice)
Transfer a Certificate *	<input type="checkbox"/> ATC 1-6-29(B) (Auto 30 days)	<input type="checkbox"/> ATC 1-6-29(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-29(C) (0 day Notice)
Transaction for transfer or lease of property, plant or business *	<input type="checkbox"/> ATR 1-6-29(B) (Auto 30 days)	<input type="checkbox"/> ATR 1-6-29(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-29(C) (0 day Notice)

* Other exhibits may be required under the applicable rule(s). ACN, ACO, AMT, ATC, ATR and CIO applications see [the 4901:1-6-29 Filing Requirements on the PUCO's webpage](#) for a complete list of exhibits.

Section III – Carrier to Carrier (Pursuant to 4901:1-7), and Wireless (Pursuant to 4901:1-6-24)

Carrier to Carrier	ILEC	CLEC
Interconnection agreement, or amendment to an approved agreement	<input type="checkbox"/> NAG 1-7-07 (Auto 90 day)	<input type="checkbox"/> NAG 1-7-07 (Auto 90 day)
Request for Arbitration	<input type="checkbox"/> ARB 1-7-09 (Non-Auto)	<input type="checkbox"/> ARB 1-7-09 (Non-Auto)
Introduce or change c-t-c service tariffs	<input type="checkbox"/> ATA 1-7-14 (Auto 30 days)	<input type="checkbox"/> ATA 1-7-14 (Auto 30 days)
Request rural carrier exemption, rural carrier suspension or modification	<input type="checkbox"/> UNC 1-7-04 or 05 (Non-Auto)	
Changes in rates, terms & conditions to Pole Attachment, Conduit Occupancy and Rights-of-Way. (13-579-AU-ORD 11/30/16 Entry)	<input type="checkbox"/> ATA 1-3-04 (Auto 60 days)	
Wireless Providers See 4901:1-6-24	<input type="checkbox"/> RCC [Registration & Change in Operations] (0 day)	<input type="checkbox"/> NAG [Interconnection Agreement or Amendment] (Auto 90 days)

Section IV. – Attestation

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

AFFIDAVIT
Compliance with Commission Rules

I am an officer/agent of the applicant corporation, AT&T Ohio, and am authorized to make this statement on its behalf.

Richard T. Howell

(Name)

Please check ALL that apply:

☒ I attest that these tariffs comply with all applicable rules for the State of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the State of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the State of Ohio.

☒ I attest that customer notices accompanying this filing form were sent to affected customers, as specified in Section II, in accordance with Ohio Adm.Code 4901:1-6-7.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on

(Date)

May 10, 2019

at (Location) Dallas, Texas

*Signature and

Title

/s/ Richard T. Howell, Area Manager-Regulatory

Date May 10, 2019

**This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

VERIFICATION

I, , verify that I have utilized the Telecommunications Filing Form for most proceedings provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

*Signature and

Title

/s/ Richard T. Howell, Area Manager-Regulatory

Date May 10, 2019

**Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

File document electronically as directed in case number 06-900-AU-WVR

or

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

Public Utilities Commission of Ohio
Attention: Docketing Division
180 East Broad Street, Columbus, OH 43215-3793

EXHIBIT A

1. LIFELINE ASSISTANCE

/1/(T)

A. General

1. Lifeline service shall be a flat rate, monthly, primary access line service with touchtone service or any other packages/bundles of service, if available to customers, less the lifeline discount and shall provide all of the following:
 - a. Recurring discount equal to the maximum contribution of federally available assistance will be applied to the customer's monthly service charge;
 - b. Waiver of the Federal Universal Service Fee;
 - c. Waiver of a deposit to establish service;
 - d. Waiver of the applicable service connection charges for establishing service, not more than once per customer at a single address in a twelve month period;
 - e. Free toll restriction and automatic blocking for 900 and 976 calls.

/1/

2. Customers qualifying for Lifeline Assistance with past due bills for regulated local service charges shall be offered special payment arrangements with the initial payment not to exceed \$25.00 before service is installed, with the balance for regulated local charges to be paid over six equal monthly payments. Lifeline service customers with past due bills for toll service charges shall have toll restricted service until such past due toll service charges have been paid or until the customer establishes service with a subsequent toll provider.

/2/

/2/

B. Regulations

/1/

1. Lifeline Assistance is available to residential customers who qualify as a low-income consumer pursuant to 47 C.F.R. 54.409, as it may be revised in the future. (N)
2. A customer is not eligible for Lifeline Assistance if he or she is already receiving Lifeline service or if there is anyone else in the customer's household, as defined in C.F.R. 54.400(h), subscribed to a Lifeline service.
3. Initial Subscriber Eligibility Determination and Certification

The Company will ensure that Lifeline subscribers are eligible to receive Lifeline services consistent with the federal requirements set forth in 47 C.F.R. 54.410.
4. Subscriber Eligibility Re-certification

The Company will annually recertify all Lifeline subscribers consistent with the federal requirements in 47 C.F.R. 54.410(f).
5. All other aspects of the state-specific Lifeline service shall be consistent with the federal requirements in 47 C.F.R. 54. (N)

/1/ Material formerly appeared on 5th Revised Sheet 3.

(N)

/2/ Material formerly appeared on 5th Revised Sheet 4.

(N)

Issued: November 8, 2016

Effective: December 2, 2016

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated November 3, 2016, Case No. 16-1116-TP-COI.

By Adam Grzybicki, President, Cleveland, Ohio

ATT TN OT-16-0005

(D)

(D)

EXHIBIT B

1. LIFELINE ASSISTANCE

A. General

Effective June 11, 2019, Lifeline service is available only to eligible subscribers who reside in the retained census blocks identified in Exhibit B of "Petition of AT&T Ohio for Order Confirming Relinquishment of Eligible Telecommunications Carrier Designation in Specified Areas" filed on September 7, 2017 in PUCO Case No. 17-1948-TP-UNC.

(N)

The list of retained census blocks in Exhibit B may be found at the following link:
(Copy and paste into internet browser)

<http://dis.puc.state.oh.us/DocumentRecord.aspx?DocID=3646b9ba-d5e7-49aa-87f5-6254b79db0b0>

(N)

1. Lifeline service shall be a flat rate, monthly, primary access line service with touchtone service or any other packages/bundles of service, if available to customers, less the lifeline discount and shall provide all of the following:
 - a. Recurring discount equal to the maximum contribution of federally available assistance will be applied to the customer's monthly service charge;
 - b. Waiver of the Federal Universal Service Fee;
 - c. Waiver of a deposit to establish service;
 - d. Waiver of the applicable service connection charges for establishing service, not more than once per customer at a single address in a twelve month period;
 - e. Free toll restriction and automatic blocking for 900 and 976 calls.
2. Customers qualifying for Lifeline Assistance with past due bills for regulated local service charges shall be offered special payment arrangements with the initial payment not to exceed \$25.00 before service is installed, with the balance for regulated local charges to be paid over six equal monthly payments. Lifeline service customers with past due bills for toll service charges shall have toll restricted service until such past due toll service charges have been paid or until the customer establishes service with a subsequent toll provider.

B. Regulations

1. Lifeline Assistance is available to residential customers who qualify as a low-income consumer pursuant to 47 C.F.R. 54.409, as it may be revised in the future, and who reside in the retained census blocks noted in A., preceding.
2. A customer is not eligible for Lifeline Assistance if he or she is already receiving Lifeline service or if there is anyone else in the customer's household, as defined in C.F.R. 54.400(h), subscribed to a Lifeline service.

(C)

(N)

/1/

/1/ Material formerly appearing on this Sheet now appears on Sheet 2.

(N)

Issued: May 10, 2019

Effective: June 11, 2019

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated October 27, 2010, Case No. 10-1010-TP-ORD.

By Adam Grzybicki, President, Cleveland, Ohio

ATT TN OT-19-0004

1. LIFELINE ASSISTANCE (cont'd)

B. Regulations (cont'd)

3. Initial Subscriber Eligibility Determination and Certification

The Company will ensure that Lifeline subscribers are eligible to receive Lifeline services consistent with the federal requirements set forth in 47 C.F.R. 54.410.

4. Subscriber Eligibility Re-certification

The Company will annually recertify all Lifeline subscribers consistent with the federal requirements in 47 C.F.R. 54.410(f). All other aspects of the state-specific Lifeline service shall be consistent with the federal requirements in 47 C.F.R. 54.

/1/

/1/

/1/ Material formerly appeared on Sheet 1

Issued: May 10, 2019

Effective: June 11, 2019

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated October 27, 2010, Case No. 10-1010-TP-ORD.

By Adam Grzybicki, President, Cleveland, Ohio

ATT TN OT-19-0004

EXHIBIT C

AT&T Ohio hereby revises Part 4 Section 4 of its AT&T Ohio Tariff P.U.C.O. No. 20, to update Lifeline Assistance availability.

EXHIBIT D

The following AT&T Ohio bill page message was printed on customer bills from 4/26/2019 through 5/27/2019.

YOUR LIFELINE SVC

Starting 6/11/19, we may no longer provide a Lifeline discount in your area in Ohio. If you're affected by this change, you still have options. You can keep your current plan without the Lifeline discount. You'll pay the regular price and any applicable taxes, surcharges, and fees. Or you can choose from our available plans and services. You can also contact another Lifeline provider to see if they offer service in your area. Go to att.com/lifeline to find a list of Lifeline providers near you. Want more info about Lifeline? Go to lifelinesupport.org or call the Universal Service Administrative Company at 800.234.9473. If you contact another Lifeline provider for voice service and find that you are unable to obtain Lifeline service at your residence, you may contact the Public Utilities Commission of Ohio at 800. 686.7826 until August 10, 2019, to report this issue.

The AT&T Ohio 30-day and 60-day letters sent to impacted customers are found on the following pages.



Your Lifeline discount ends June 11, 2019

April 12, 2019

«FIRSTNAME» «LASTNAME» Phone: «PhoneNumber»
«BILLINGADDRESS1» «BILLINGADDRESS2»
«BILLINGAPARTMENTNUMBER»
«BILLINGCITY» «BILLINGSTATE», «BILLINGZIP5»
«BILLINGZIP4»

AT&T will no longer provide you with a Lifeline discount in Ohio as of June 11, 2019.*

Your options:

- Keep your AT&T home phone service, billed at regular price, with all applicable taxes, surcharges, and fees. Or, choose from any of our other plans. Call us at 888.256.5378, and we'll be happy to help.
- Contact another Lifeline provider to see if you can keep the Lifeline discount. Here is a list of providers that may offer a Lifeline discount in your area – you can contact the providers directly to find which ones provide service in your area.

ACCESS WIRELESS, AIR VOICE, AMERICAN BROADBAND AND TELECOMMUNICATIONS COMPANY,
ASSURANCE WIRELESS, ENTOUCH WIRELESS, STANDUP WIRELESS, Q LINK WIRELESS, SAGE WIRELESS,
SAFELINK WIRELESS, TELRITE CORPORATION, TEMPO

- Visit att.com/lifeline to find a list of Lifeline providers in the city/town near you.** You can also contact the Universal Service Administrative Company (USAC) at 800.234.9473 or www.lifelinesupport.org for a list of Lifeline providers in your state or to ask general questions about Lifeline.

If you contact another Lifeline provider for voice service and find that you are unable to obtain Lifeline service at your residence, you may contact the Public Utilities Commission of Ohio at 800. 686.7826 until August 10, 2019, to report this issue.

*If you have received a notice to recertify your eligibility to continue receiving a Lifeline discount from AT&T, or if you receive such notice in the future, please disregard it as AT&T will no longer provide a Lifeline discount in your area.

**This list identifies Lifeline providers based on publicly available resources. AT&T does not make any representations or warranties regarding the accuracy of this publicly available information or the services these providers may offer. You will need to contact the provider to determine whether a Lifeline discount is available at your location from these providers.

Thanks for choosing us,

AT&T



Your Lifeline discount ends June 11, 2019 – FINAL NOTICE

May 10, 2019

«FIRSTNAME» «LASTNAME»
«BILLINGADDRESS1» «BILLINGADDRESS2»
«BILLINGAPARTMENTNUMBER»
«BILLINGCITY» «BILLINGSTATE», «BILLINGZIP5»
«BILLINGZIP4»

Phone: «PhoneNumber»

AT&T will no longer provide you with a Lifeline discount in Ohio as of June 11, 2019.*

Your options:

- Keep your AT&T home phone service, billed at regular price, with all applicable taxes, surcharges, and fees. Or, choose from any of our other plans. Call us at 888.256.5378, and we'll be happy to help.
- Contact another Lifeline provider to see if you can keep the Lifeline discount. Here is a list of providers that may offer a Lifeline discount in your area – you can contact the providers directly to find which ones provide service in your area.

ACCESS WIRELESS, AIR VOICE, AMERICAN BROADBAND AND TELECOMMUNICATIONS COMPANY,
ASSURANCE WIRELESS, ENTOUCH WIRELESS, STANDUP WIRELESS, Q LINK WIRELESS, SAGE WIRELESS,
SAFELINK WIRELESS, TELRITE CORPORATION, TEMPO

- Visit att.com/lifeline to find a list of Lifeline providers in the city/town near you.** You can also contact the Universal Service Administrative Company (USAC) at 800.234.9473 or www.lifelinesupport.org for a list of Lifeline providers in your state or to ask general questions about Lifeline.

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*If you have received a notice to recertify your eligibility to continue receiving a Lifeline discount from AT&T, or if you receive such notice in the future, please disregard it as AT&T will no longer provide a Lifeline discount in your area.

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Thanks for choosing us,

AT&T

This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

5/10/2019 1:31:30 PM

in

Case No(s). 90-5032-TP-TRF, 19-1082-TP-ATA

Summary: Tariff In the Matter of the Application of AT&T Ohio to Change Lifeline Service Availability electronically filed by Richard T Howell on behalf of AT&T Ohio