

THE PUBLIC UTILITIES COMMISSION OF OHIO

IN THE MATTER OF JENNY KENDERES,

COMPLAINANT,

V.

CASE NO. 18-922-EL-CSS

**THE CLEVELAND ELECTRIC
ILLUMINATING COMPANY,**

RESPONDENT.

ENTRY

Entered in the Journal on May 7, 2019

{¶ 1} Pursuant to R.C. 4905.26, the Commission has authority to consider written complaints filed against a public utility by any person or corporation regarding any rate, service, regulation, or practice relating to any service furnished by the public utility that is in any respect unjust, unreasonable, insufficient, or unjustly discriminatory.

{¶ 2} The Cleveland Electric Illuminating Company (CEI) is a public utility as defined in R.C. 4905.02 and, as such, is subject to the jurisdiction of this Commission.

{¶ 3} On May 24, 2018, Jenny Kenderes (Ms. Kenderes or Complainant) filed a complaint against CEI, alleging that her meter was “running loud” in October 2017, and that her November 2017 bill indicated triple her typical usage. She adds that two electricians could not determine what caused the high usage and emphasizes that her furnace, stove, dryer, and hot water tank are not electric. Complainant states that after CEI replaced the meter, her consumption returned to normal.

{¶ 4} On June 14, 2018, CEI filed its answer. CEI admits that Ms. Kenderes’ usage during November 2017-March 2018 exceeded her usage for those months during the prior year. CEI contends that Ms. Kenderes called CEI on March 23, 2018, to discuss her higher

electric bill, and that her meter, which was replaced April 5, 2018, indicated 99.76 percent accuracy during testing.

{¶ 5} The parties participated in an October 18, 2018 settlement conference but were unable to resolve the matter.

{¶ 6} In a February 20, 2019 Entry, the attorney examiner scheduled a May 9, 2019 hearing.

{¶ 7} On April 25, 2019, CEI filed a motion for continuance of the hearing and request for expedited treatment. CEI contends that some of Ms. Kenderes' responses to its discovery requests are deficient, and that it can not prepare adequately for the hearing without having received full and complete responses from Complainant.

{¶ 8} In an April 30, 2019 Entry, the attorney examiner granted the motion for continuance, with the hearing date to be indicated in a future entry.

{¶ 9} Both parties have indicated interest in a conference call concerning the status of the case. The attorney examiner finds such a request to be reasonable. Therefore, a status conference call shall be scheduled for May 14, 2019, at 9:30 a.m. The parties shall call (866) 209-2820 and enter conference code 9781140448 to participate in the conference.

{¶ 10} It is, therefore,

{¶ 11} ORDERED, That a status conference call be scheduled, and the parties participate in the call as indicated in Paragraph 9. It is, further,

{¶ 12} ORDERED, That a copy of this Entry be served upon all parties of record.

THE PUBLIC UTILITIES COMMISSION OF OHIO

/s/James M. Lynn

By: James M. Lynn
Attorney Examiner

SJP/hac

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Case No(s). 18-0922-EL-CSS

Summary: Attorney Examiner Entry scheduling status conference electronically filed by Heather A Chilcote on behalf of James M. Lynn, Attorney Examiner, Public Utilities Commission