BEFORE
THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Application of Aqua Ohio Wastewater, Inc. for Approval to Amend Tariff Pages.	)))	Case No. 19-0969-ST-ATA

1. APPLICANT RESPECTFULLY PROPOSES:

_____ New Service _____ Change in Rule or Regulation

_____ New Classification _____ Reduction in Rates

_____ Change in Classification _____ Correction of Error

__X__ Other, Not Involving Increase in Rates

_____ Various Related and Unrelated Textual Revisions Without Change in Intent

2. DESCRIPTION OF PROPOSAL:

This Application requests authority to update language in Aqua Ohio Wastewater, Inc.'s (AWI) service application to reflect changes requested by Commission Staff. This Application also proposes a clarifying update to AWI's policy regarding disconnection due to payment returned for insufficient funds. This Application further requests authority to add headers to certain pages and update references to the Company name for consistency.

3. TARIFFS AFFECTED:

Aqua Ohio Wastewater, Inc. P.U.C.O. Tariff No. 1:

- Section 2, Sheets 1, 3
- Section 3-2, Sheets 5-9
- Section 3-5, Sheet 1
- Section 4, Sheets 1-3

The application will not result in an increase in any rate, joint rate, toll, classification, charge or rental. It will continue all rates and charges presently in effect and will merely remove now-extraneous references to sewer service.

4. Attached hereto and made a part hereof are:

__X__ **Exhibit A** – Existing schedule sheets (to be superseded) if applicable

__X__ **Exhibit B** – Proposed schedule sheets

_____ **Exhibit C-1**

a. If new service is proposed, describe;

b. If new equipment is involved, describe (preferably with a picture, brochure, etc.) and, where appropriate, provide a statement distinguishing proposed service from existing services;

c. If proposed service results from customers request, so state giving, if available, the number of customers requesting proposed service.

_____ **Exhibit C-2** – If a change of classification, rule or regulation is proposed, a statement explaining reason for change.

__X___ **Exhibit C-3** – Statement explaining reason for any proposal not covered in exhibits C-1 or C-2.

__X___ **Exhibit D-1** – Affidavit stating that this application will not result in an increase in any rate, joint rate, toll, classification, charge or rental.

Dated: May 6, 2019

Respectfully submitted,

/s/ Christopher T. Kennedy
Mark A. Whitt (0067996)
Christopher T. Kennedy (0075228)
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(Counsel willing to accept service by email)

ATTORNEYS FOR AQUA OHIO WASTEWATER, INC.

EXHIBIT A

SUBJECT INDEX

Description	Section	Sheet No.	Effective Date
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Application Forms	3-5	1	11/21/17
Arrearages and Charges Due	3-3	1	11/21/17
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Bills, Disputed	3-3	1	11/21/17
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Bills-Form	Appx. A		11/21/17
Bills, Payments of	3-3	1	11/21/17
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C. Service may not be refused or disconnected to any Customer or refused to any Applicant for service for any of the following reasons:

(1) Failure to pay for service furnished to a Customer formerly receiving service at the Premises, unless the former Customer continues to reside at the Premises.

(2) Failure to pay for a class of service different from the service provided for the account in question.

(3) Failure to pay any amount that, according to established payment dispute and resolution procedures, is in bona fide dispute.

(4) Failure to pay any charge not specified in a Company tariff.

D. If a landlord is responsible for payment of the bill, notice of disconnection of service shall be given to the consumer at least ten days before disconnection could occur. In a multiunit dwelling, written notice shall be placed in a conspicuous place.

E. The Company shall provide disconnection of service notice to one additional consenting party, with the Customer's written authorization, for those Customers desiring such additional notification.

F. When the Company complies with conditions set forth in this Item, it may disconnect service during its normal business hours as stated in the Tariff; no disconnection for past-due bills or for not making a deposit as required, however, may be made after 12:30 p.m. on the day preceding a day that all services necessary for reconnection are not regularly performed or available.

G. On the day of disconnection of service, the Company shall provide the Customer with personal notice. If the Customer is not at home, the Company shall provide personal notice to an adult consumer. If neither the Customer nor an adult consumer is at home, the Company shall attach written notice to the Premises in a conspicuous location prior to disconnecting service. Those Company employees or agents who disconnect service at the Premises may or may not, at the discretion of the Company, be authorized to make extended payment arrangements. Company employees or agents who disconnect service shall be authorized to complete one of the following:

(1) Accept payment in lieu of termination.

(2) Dispatch an employee to the Premises to accept payment.

(3) Make available to the Customer a means to avoid disconnection.

H. The Company shall comply with the following medical certification provisions:

(1) In accordance with the certification requirements of this Item, the Company shall not disconnect residential service for nonpayment if the disconnection of service would be especially dangerous to the health of any consumer who is a permanent resident of the Premises.

(2) The medical condition shall be certified to the Company by a licensed physician, physician assistant, clinical nurse specialist, certified nurse practitioner, certified nurse midwife, or local board of health physician.

(3) The Company shall act in accordance with the following medical requirements:

(a) Upon request of any residential consumer, the Company shall provide a medical certification form to the Customer or to any health care professionals identified in Item 13.H.(2) of this section. The Company shall use the medical certification form provided on the Commission's website.

(b) The certification of the medical condition referenced in Item 13.H.(1) of this section shall be in writing and shall include the name of the Person to be certified; a statement that the Person is a permanent resident of the Premises in question; the name, business address, and telephone number of the certifying party; and a signed statement by the certifying party that the disconnection of service will be especially dangerous to the health of the a permanent resident of the Premises.

(c) Initial certification by the certifying party may be by telephone if written certification is forwarded to the Company within seven calendar days.

(d) Certification shall prohibit disconnection of service for 30 calendar days.

(e) If a medical certificate is used to avoid disconnection, the Customer shall enter into an extended payment plan prior to the end of the medical certification period or be subject to disconnection. The initial payment on the plan shall not be due until the end of the certification period.

(f) If service has been disconnected for nonpayment within 21 calendar days prior to the certification of a special danger to the health of a qualifying resident, the Company shall restore service to the residence once the certifying party provides the required certification to the Company, and the Customer agrees to an extended payment plan.

(g) A Customer may renew the certification two additional times (30 days each) by providing additional certificates to the Company. The total

certification period may not exceed 90 days per household in any 12-month period.

(4) The Company shall give notice of the availability of medical certification to its residential Customers by means of bill inserts or special notices.

I. When the Company has refused or disconnected service under its Tariff, the Company may take reasonable measures to physically disconnect service. The Company will bill the Customer for the out-of-pocket expenses incurred for the disconnection and reconnection.

14. Reconnection of Service.

A. The Company will reconnect previously disconnected service, unless prevented by circumstances beyond the Company's control, or unless a Customer requests otherwise, by the close of the following regular Company business day after any of the following:

(1) Receipt by the Company of the full amount of arrears for which service was disconnected, including any required deposit or reconnection charge.

(2) The elimination of conditions that warranted the disconnection of service.

(3) Agreement by the Company and the Customer on a deferred payment plan and a payment, if required under the plan.

B. If service is discontinued and the Customer wishes to guarantee the reinstatement of service the same day on which payment is rendered, both of the following conditions apply:

(1) If reinstatement of service is requested the same day, the Customer must notify the Company no later than 12:30 p.m., and the Customer must make payment in the Company's business office or provide proof of payment.

(2) The Company may require that the Customer sign an agreement to pay the Company's incurred Costs for reinstatement of service if it occurs after normal Company business hours. This fee shall be collected at the time reinstatement of service arrangements are made or rendered with the Customer's next billing at the Company's discretion.

(3) If service has been physically disconnected, the Company cannot guarantee reinstatement of service on the same day that payment is rendered, but shall use its best efforts to reinstate service as soon as reasonably practicable.

If a guarantor is required in order to reestablish service, the guarantor must sign an acknowledgement of willingness to accept the responsibility for payment of the Customer's

bill in case of the Customer's default.

The Company may not insist upon payment of any current bill, excluding any reconnection charge, before restoring service under this Item unless that bill is more than 14 days past due.

If a Customer whose service has been disconnected for nonpayment of bills or for violation of or failure to comply with regulations of the Company desires a reconnection, such reconnection may only be made in accordance with the provisions of this Item.

15. The Company shall charge a Customer for responding to service calls at times other than the Company's regular business hours where the service response is due to the acts of the Customer. The charge shall reimburse the Company for the Costs in responding to the request for service.

16. Any employee or agent of the Company seeking access to the dwelling or structure of a Customer shall voluntarily identify himself or herself, provide proper Company photo identification, and state the reason for the visit. The employee or agent shall, in all cases, direct himself or herself to a Person holding himself or herself as being responsible for the dwelling or structure. Entrance will not be sought or gained by subterfuge or force.

17. The Company shall investigate and respond to Complaints as follows. The Company shall accept and process both oral and written Complaints. The Company shall investigate each Complaint in a fair and complete manner and report the results to the Customer, either orally or in writing, within ten business days after the date of the receipt of the Complaint. If the complainant is not satisfied with the Company's report, the Company shall promptly inform the Customer of the availability of the Commission's Complaint handling procedures, including the then-current address and the local or toll-free telephone number of the Commission's call center. In addition to the requirements imposed by any other provisions of Ohio Adm. Code Chapter 4901:1-15, the Company shall make a fair and complete investigation of any Customer's Complaint referred by the Commission. The Company shall submit a report to the Commission within ten business days after the receipt of a Commission request for information concerning a Complaint or Complaints. The report shall outline the Company's investigation and any corrective measures taken. The Company shall submit reports in writing upon Commission request.

    Complaint records will be kept as follows. The record shall include the name and address of the Customer or consumer, and identify the Company, the date and nature of the issue, and the date and nature of the resolution. Such records shall be retained for a minimum of three years.

18. The Company will adhere to the following requirements in making determinations of Customer creditworthiness, including the establishing and re-establishment of credit, deposits and deposit administration, and account guarantors. The Company procedures shall be equitable and administered in a nondiscriminatory manner. The Company, without regard to

race, color, religion, gender, national origin, age, handicap, or disability, shall base its credit procedures upon the credit risk of the individual as determined by the Company without regard to the collective credit reputation of the area in which the residential Applicant or Customer lives. The Company shall make its current credit procedures available to Applicants and Customers upon request and shall provide this information either verbally or in writing, based upon the Applicant's or Customer's preference. The Company may also provide its Applicants or Customers with a summary of the Company's credit procedures, which shall be written in plain English. This summary shall be reviewed and approved by Commission staff before distribution to the Company's Applicants or Customers.

P.U.C.O. Tariff No. 1

AQUA

WATER / SEWER SERVICE APPLICANT AND AGREEMENT

DIVISION _____ DATE _____ PERMIT NUMBER **SC**

APPLICANT(S) FOR SERVICE _____ NAME(S) OF PARTY TO BE BILLED _____

ADDRESS _____ BILLING ADDRESS _____

CITY, STATE, and ZIP CODE _____ CITY, STATE, and ZIP CODE _____

LOT NO. _____ ALLOTMENT _____

SERVICE ADDRESS _____

SELECT ONE: ☐ SEWER ONLY ☐WATER AND SEWER

LOCATION	SECT. UNIT	BASE	SUFFIX		DEVELOPER #	CONTRACT #	REFUND #
☐☐	☐☐	☐☐☐☐☐	☐☐	☐	☐☐☐	☐☐☐	☐☐☐
						REFUND % SPLIT	

SUBSEQUENT CONNECTION PER-FOOT FRONTAGE CHARGE $ _____ _____

CAPITAL INVESTMENT FEE (if applicable) $ _____ _____

TOTAL DUE BY CUSTOMER $ _____

I request the installation of a _____ (size) Company Service Line and (if applicable) a _____ (size) meter for the above noted premises.

The Applicant agrees to pay the service bills promptly as rendered and to observe the "General Rules and Regulations" of the Company. **By signing this form for service, however, the Customer shall in no case be deemed to have waived any rights or privileges granted or guaranteed to him or her by the laws or constitution of the State of Ohio or the United States.**

In the event that the Applicant for service shall be entitled to refunds pursuant to the Aqua's tariff and the regulations of the Public Utilities Commission of Ohio (PUCO), each such refund shall be made by check payable to the Applicant and mailed to the address set forth in this application. The Applicant hereby assigns his or her right to receive any such person or persons to whom Applicant shall in the future transfer and convey title to the real property bearing the address of the Applicant set forth in this Application and Aqua shall be entitled to make refund payments thereafter to such person or persons upon application being made for service by such person or persons. Thereafter, Aqua shall have no further obligation to make payment of any such refunds to the Applicant. Applicant hereby acknowledges receipt from Aqua Ohio, Inc. a copy of the currently effective Ohio Administrative Code sections of the PUCO setting forth rules for Main Extensions, Subsequent Connection, and Tap-Ins.

SIGNED _____ (Applicant) PREPARED BY _____

CHECK APPROPRIATE BLOCKS

☐SINGLE RESIDENCE
☐DOUBLE RESIDENCE
☐APARTMENT
☐COMMERCIAL

☐MULTI-UNIT
☐LONG SIDE
☐SHORT SIDE
☐CURB CONNECTION

☐INSPECTED
☐INDUSTRIAL
☐OTHER

STREET OR HIGHWAY PERMIT RECEIVED

☐CITY ☐TOWNSHIP ☐COUNTY ☐STATE

DATE OF METER SETTING _____ MAKE _____ NO. _____

REMARKS _____

GENERAL SEWER SERVICE

DOMESTIC AND NON-DOMESTIC SERVICE

Sewer Customer Charge – Applicable to Customers who only receive Sewer Service:

Size of Meter	Monthly
5/8”	$8.55
3/4”	$11.29
1”	$16.76
1-1/2”	$30.45
2”	$46.88
3”	$85.21
4”	$139.97
6”	$276.87
8”	$441.15

Sewer Consumption Charge:

First 13.33 cubic feet	$9.1980 per Ccf*
or per 100 gallons	$1.22968
Next 586.67 cubic feet	$6.3210 per Ccf*
or per 100 gallons	$0.84505
Over 600 cubic feet	$2.4670 per Ccf*
or per 100 gallons	$0.32981

Domestic Customers without Aqua Ohio, Inc.’s Water Service.....$54.83 per Month

Charges for sewer service will be comprised of the applicable Sewer Customer Charge and the Sewer Consumption Charge calculated on the number or estimated units at the appropriate rate block in accordance with the Summer/Winter Usage Formula.

*1 Ccf = 100 cubic feet

SUMMER/WINTER SEWER USAGE FORMULA

This formula applies to Domestic sewer customers and Non-Domestic sewer customers providing service to apartment buildings that have five or more residential units in a building.

Definitions:

Winter Period is defined as the revenue periods of December, January, and February wherein the sewer customer's meter is read and/or estimated and billed.

Winter Period Average Usage is defined as the sum of the usage per the actual and/or estimated water meter registration during the Winter Period divided by three.

Summer Period is defined as the revenue period of May, June, July, August, and September wherein the sewer customer's meter is read and/or estimated and billed.

Non Summer Period is defined as the revenue periods of October through April wherein the sewer customer's meter is read and/or estimated and billed.

Formula Description:

The volume of sewer usage during the Summer Period months shall be considered to be equal to the lesser of the Winter Period Average Usage or actual usage. In the Summer Period, the lesser of the Winter Period Average Usage or actual usage as defined above will be billed at the tariff rates for General Sewer Service as listed on Section 4, Sheet No. 1.

For domestic customers who have not been provided service for all three Winter Period months and thus have not established a Winter Period Average Usage, the lesser of actual Summer Period usage or 6 Ccf (4,500 gallons) per month will be used for the Summer Period billings. The lesser of actual usage or 6 Ccf will be billed at the tariff rates at the General Sewer Service tariffs as listed on Section 4, Sheet No. 1.

For Non-Domestic customers who have not been provided service for all three Winter Period months and thus have not established a Winter Period Average Usage. This Summer/Winter Sewer Usage Formula shall not apply until the customer has an established Winter Usage Average.

In the Non-Summer Period, sewer customers will be billed for sewer service based on actual and/or estimated water meter registration and using the General Sewer Service tariff as listed on Section 4, Sheet No. 1.

RECONNECTION CHARGES

A charge of fifty dollars and ninety-five cents ($50.95) will be made for reconnect of sewer service after discontinuance of service for non-compliance with the Company's tariff provisions, except that the charge for any service turned on at the request of a Customer after regular business hours or on Saturdays, Sundays, or holidays, will be one hundred fifty-five dollars and eighty-six cents ($155.86). If sewer service has been physically disconnected, the Company shall bill the Customer for the out-of-pocket expenses incurred for the disconnection and reconnection.

DISHONORED PAYMENT CHARGE

Provided a customer's payment from the customer's approved financial institution is properly processed by the Company, if a payment that has been received as payment for service is returned by the financial institution or is not recognized due to insufficient funds, a charge of fifteen dollars and seventy-one cents ($15.71) will be assessed to cover the cost of processing this transaction.

LATE PAYMENT CHARGE

The late payment fee of 5% is based on current charges only and is not compounded on future delinquencies. The customer receives a six (6) day grace period (after the due date) before late fees are applied. The six-day grace period allows for any mail or processing delays.

ACCOUNT ACTIVATION CHARGE

An account activation charge of thirty-one dollars and seventy-six cents ($31.76) will be charged for a service connection during the Company's regular business hours.

EXHIBIT B

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P			
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(1) Failure to pay for service furnished to a Customer formerly receiving service at the Premises, unless the former Customer continues to reside at the Premises.

(2) Failure to pay for a class of service different from the service provided for the account in question.

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G. On the day of disconnection of service, the Company shall provide the Customer with personal notice. If the Customer is not at home, the Company shall provide personal notice to an adult consumer. If neither the Customer nor an adult consumer is at home, the Company shall attach written notice to the Premises in a conspicuous location prior to disconnecting service. Those Company employees or agents who disconnect service at the Premises may or may not, at the discretion of the Company, be authorized to make extended payment arrangements. Company employees or agents who disconnect service shall be authorized to complete one of the following:

(1) Accept payment in lieu of termination.

(2) Dispatch an employee to the Premises to accept payment.

(3) Make available to the Customer a means to avoid disconnection.

In the case of a payment made under this item that is returned for insufficient funds,

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the Company shall be permitted to proceed with disconnection as though no payment was made.

H. The Company shall comply with the following medical certification provisions:

(1) In accordance with the certification requirements of this Item, the Company shall not disconnect residential service for nonpayment if the disconnection of service would be especially dangerous to the health of any consumer who is a permanent resident of the Premises.

(2) The medical condition shall be certified to the Company by a licensed physician, physician assistant, clinical nurse specialist, certified nurse practitioner, certified nurse midwife, or local board of health physician.

(3) The Company shall act in accordance with the following medical requirements:

(a) Upon request of any residential consumer, the Company shall provide a medical certification form to the Customer or to any health care professionals identified in Item 13.H.(2) of this section. The Company shall use the medical certification form provided on the Commission's website.

(b) The certification of the medical condition referenced in Item 13.H.(1) of this section shall be in writing and shall include the name of the Person to be certified; a statement that the Person is a permanent resident of the Premises in question; the name, business address, and telephone number of the certifying party; and a signed statement by the certifying party that the disconnection of service will be especially dangerous to the health of the a permanent resident of the Premises.

(c) Initial certification by the certifying party may be by telephone if written certification is forwarded to the Company within seven calendar days.

(d) Certification shall prohibit disconnection of service for 30 calendar days.

(e) If a medical certificate is used to avoid disconnection, the Customer shall enter into an extended payment plan prior to the end of the medical certification period or be subject to disconnection. The initial payment on the plan shall not be due until the end of the certification period.

(f) If service has been disconnected for nonpayment within 21 calendar days prior to the certification of a special danger to the health of a qualifying resident, the Company shall restore service to the residence

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once the certifying party provides the required certification to the Company, and the Customer agrees to an extended payment plan.

(g) A Customer may renew the certification two additional times (30 days each) by providing additional certificates to the Company. The total certification period may not exceed 90 days per household in any 12-month period.

(4) The Company shall give notice of the availability of medical certification to its residential Customers by means of bill inserts or special notices.

I. When the Company has refused or disconnected service under its Tariff, the Company may take reasonable measures to physically disconnect service. The Company will bill the Customer for the out-of-pocket expenses incurred for the disconnection and reconnection.

14. Reconnection of Service.

A. The Company will reconnect previously disconnected service, unless prevented by circumstances beyond the Company's control, or unless a Customer requests otherwise, by the close of the following regular Company business day after any of the following:

(1) Receipt by the Company of the full amount of arrears for which service was disconnected, including any required deposit or reconnection charge.

(2) The elimination of conditions that warranted the disconnection of service.

(3) Agreement by the Company and the Customer on a deferred payment plan and a payment, if required under the plan.

B. If service is discontinued and the Customer wishes to guarantee the reinstatement of service the same day on which payment is rendered, both of the following conditions apply:

(1) If reinstatement of service is requested the same day, the Customer must notify the Company no later than 12:30 p.m., and the Customer must make payment in the Company's business office or provide proof of payment.

(2) The Company may require that the Customer sign an agreement to pay the Company's incurred Costs for reinstatement of service if it occurs after normal Company business hours. This fee shall be collected at the time reinstatement of service arrangements are made or rendered with the Customer's next billing at the Company's discretion.

(3) If service has been physically disconnected, the Company cannot guarantee

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reinstatement of service on the same day that payment is rendered, but shall use its best efforts to reinstate service as soon as reasonably practicable.

If a guarantor is required in order to reestablish service, the guarantor must sign an acknowledgement of willingness to accept the responsibility for payment of the Customer's bill in case of the Customer's default.

The Company may not insist upon payment of any current bill, excluding any reconnection charge, before restoring service under this Item unless that bill is more than 14 days past due.

If a Customer whose service has been disconnected for nonpayment of bills or for violation of or failure to comply with regulations of the Company desires a reconnection, such reconnection may only be made in accordance with the provisions of this Item.

15. The Company shall charge a Customer for responding to service calls at times other than the Company's regular business hours where the service response is due to the acts of the Customer. The charge shall reimburse the Company for the Costs in responding to the request for service.

16. Any employee or agent of the Company seeking access to the dwelling or structure of a Customer shall voluntarily identify himself or herself, provide proper Company photo identification, and state the reason for the visit. The employee or agent shall, in all cases, direct himself or herself to a Person holding himself or herself as being responsible for the dwelling or structure. Entrance will not be sought or gained by subterfuge or force.

17. The Company shall investigate and respond to Complaints as follows. The Company shall accept and process both oral and written Complaints. The Company shall investigate each Complaint in a fair and complete manner and report the results to the Customer, either orally or in writing, within ten business days after the date of the receipt of the Complaint. If the complainant is not satisfied with the Company's report, the Company shall promptly inform the Customer of the availability of the Commission's Complaint handling procedures, including the then-current address and the local or toll-free telephone number of the Commission's call center. In addition to the requirements imposed by any other provisions of Ohio Adm. Code Chapter 4901:1-15, the Company shall make a fair and complete investigation of any Customer's Complaint referred by the Commission. The Company shall submit a report to the Commission within ten business days after the receipt of a Commission request for information concerning a Complaint or Complaints. The report shall outline the Company's investigation and any corrective measures taken. The Company shall submit reports in writing upon Commission request.

Complaint records will be kept as follows. The record shall include the name and address of the Customer or consumer, and identify the Company, the date and nature of the issue, and the date and nature of the resolution. Such records shall be retained for a minimum of three years.

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18. The Company will adhere to the following requirements in making determinations of Customer creditworthiness, including the establishing and re-establishment of credit, deposits and deposit administration, and account guarantors. The Company procedures shall be equitable and administered in a nondiscriminatory manner. The Company, without regard to race, color, religion, gender, national origin, age, handicap, or disability, shall base its credit procedures upon the credit risk of the individual as determined by the Company without regard to the collective credit reputation of the area in which the residential Applicant or Customer lives. The Company shall make its current credit procedures available to Applicants and Customers upon request and shall provide this information either verbally or in writing, based upon the Applicant's or Customer's preference. The Company may also provide its Applicants or Customers with a summary of the Company's credit procedures, which shall be written in plain English. This summary shall be reviewed and approved by Commission staff before distribution to the Company's Applicants or Customers.

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AQUA

WATER / SEWER SERVICE APPLICANT AND AGREEMENT

DIVISION _____ DATE _____ PERMIT NUMBER **SC**

APPLICANT(S) FOR SERVICE _____ NAME(S) OF PARTY TO BE BILLED _____

ADDRESS _____ BILLING ADDRESS _____

CITY, STATE, and ZIP CODE _____ CITY, STATE, and ZIP CODE _____

LOT NO. _____ ALLOTMENT _____

SERVICE ADDRESS _____

SELECT ONE: ☐ SEWER ONLY ☐ WATER AND SEWER

LOCATION	SECT. UNIT	BASE	SUFFIX		DEVELOPER #	CONTRACT #	REFUND #
☐☐	☐☐	☐☐☐☐☐	☐☐	☐	☐☐☐	☐☐☐	☐☐☐
						REFUND % SPLIT	

SUBSEQUENT CONNECTION PER-FOOT FRONTAGE CHARGE $ _____ _____

RELATED FACILITIES CONTRIBUTION $ _____ _____

CAPITAL INVESTMENT FEE (if applicable) $ _____ _____

TOTAL DUE BY CUSTOMER $ _____ _____

I request the installation of a _____ (size) Company Service Line and (if applicable) a _____ (size) meter for the above noted premises.

The Applicant agrees to pay the service bills promptly as rendered and to observe the "General Rules and Regulations" of the Company.

In the event that the Applicant for service shall be entitled to refunds pursuant to AWI's tariff and the regulations of the Public Utilities Commission of Ohio (PUCO), each such refund shall be made by check payable to the Applicant and mailed to the address set forth in this application. The Applicant hereby assigns his or her right to receive any such person or persons to whom Applicant shall in the future transfer and convey title to the real property bearing the address of the Applicant set forth in this Application and AWI shall be entitled to make refund payments thereafter to such person or persons upon application being made for service by such person or persons. Thereafter, AWI shall have no further obligation to make payment of any such refunds to the Applicant. Applicant hereby acknowledges receipt from Aqua Ohio Wastewater, Inc. a copy of the currently effective Ohio Administrative Code sections of the PUCO setting forth rules for Main Extensions, Subsequent Connection, and Tap-Ins.

Signing of this form by a customer for water or sewer service shall in no case be deemed to constitute a waiver by the customer of any rights or privileges granted or guaranteed to him/her by the laws or constitution of the State of Ohio or by those of the United States.

SIGNED _____ (Applicant) PREPARED BY _____

CHECK APPROPRIATE BLOCKS

☐ SINGLE RESIDENCE	☐ MULTI-UNIT	☐ INSPECTED
☐ DOUBLE RESIDENCE	☐ LONG SIDE	☐ INDUSTRIAL
☐ APARTMENT	☐ SHORT SIDE	☐ METER PIT
☐ COMMERCIAL	☐ CURB CONNECTION	☐ OTHER

STREET OR HIGHWAY PERMIT RECEIVED

☐ CITY ☐ TOWNSHIP ☐ COUNTY ☐ STATE

DATE OF METER SETTING _____ MAKE _____ NO. _____

REMARKS _____

Issued: _____ Effective: _____

Issued by Edmund Kolodziej, Jr., President and COO, Aqua Ohio, Inc.
In accordance with the Public Utilities Commission of Ohio
Order Dated _____ for Case No. 19-0969-ST-ATA

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Deleted: By signing this form for service, however, the Customer shall in no case be deemed to have waived any rights or privileges granted or guaranteed to him or her by the laws or constitution of the State of Ohio or the United States….

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Rates for customers in the area formerly served by Ohio American Water Company

GENERAL SEWER SERVICE
RATES AND CHARGES FOR FRANKLIN AND PORTAGE COUNTY DISTRICTS

DOMESTIC AND NON-DOMESTIC SERVICE

Sewer Customer Charge – Applicable to Customers who only receive Sewer Service:

Size of Meter	Monthly
5/8"	$8.55
3/4"	$11.29
1"	$16.76
1-1/2"	$30.45
2"	$46.88
3"	$85.21
4"	$139.97
6"	$276.87
8"	$441.15

Sewer Consumption Charge:

First 13.33 cubic feet	$9.1980 per Ccf*
or per 100 gallons	$1.22968
Next 586.67 cubic feet	$6.3210 per Ccf*
or per 100 gallons	$0.84505
Over 600 cubic feet	$2.4670 per Ccf*
or per 100 gallons	$0.32981

Domestic Customers without Aqua Ohio, Inc.'s Water Service ..... $54.83 per Month

Charges for sewer service will be comprised of the applicable Sewer Customer Charge and the Sewer Consumption Charge calculated on the number or estimated units at the appropriate rate block in accordance with the Summer/Winter Usage Formula.

*1 Ccf = 100 cubic feet

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Rates for customers in the area formerly served by Ohio American Water Company (cont.)

SUMMER/WINTER SEWER USAGE FORMULA

This formula applies to Domestic sewer customers and Non-Domestic sewer customers providing service to apartment buildings that have five or more residential units in a building.

Definitions:

Winter Period is defined as the revenue periods of December, January, and February wherein the sewer customer's meter is read and/or estimated and billed.

Winter Period Average Usage is defined as the sum of the usage per the actual and/or estimated water meter registration during the Winter Period divided by three.

Summer Period is defined as the revenue period of May, June, July, August, and September wherein the sewer customer's meter is read and/or estimated and billed.

Non Summer Period is defined as the revenue periods of October through April wherein the sewer customer's meter is read and/or estimated and billed.

Formula Description:

The volume of sewer usage during the Summer Period months shall be considered to be equal to the lesser of the Winter Period Average Usage or actual usage. In the Summer Period, the lesser of the Winter Period Average Usage or actual usage as defined above will be billed at the tariff rates for General Sewer Service as listed on Section 4, Sheet No. 1.

For domestic customers who have not been provided service for all three Winter Period months and thus have not established a Winter Period Average Usage, the lesser of actual Summer Period usage or 6 Ccf (4,500 gallons) per month will be used for the Summer Period billings. The lesser of actual usage or 6 Ccf will be billed at the tariff rates at the General Sewer Service tariffs as listed on Section 4, Sheet No. 1.

For Non-Domestic customers who have not been provided service for all three Winter Period months and thus have not established a Winter Period Average Usage. This Summer/Winter Sewer Usage Formula shall not apply until the customer has an established Winter Usage Average.

In the Non-Summer Period, sewer customers will be billed for sewer service based on actual and/or estimated water meter registration and using the General Sewer Service tariff as listed on Section 4, Sheet No. 1.

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Rates for customers in the area formerly served by Ohio American Water Company (cont.)

RECONNECTION CHARGES

A charge of fifty dollars and ninety-five cents ($50.95) will be made for reconnect of sewer service after discontinuance of service for non-compliance with the Company's tariff provisions, except that the charge for any service turned on at the request of a Customer after regular business hours or on Saturdays, Sundays, or holidays, will be one hundred fifty-five dollars and eighty-six cents ($155.86). If sewer service has been physically disconnected, the Company shall bill the Customer for the out-of-pocket expenses incurred for the disconnection and reconnection.

DISHONORED PAYMENT CHARGE

Provided a customer's payment from the customer's approved financial institution is properly processed by the Company, if a payment that has been received as payment for service is returned by the financial institution or is not recognized due to insufficient funds, a charge of fifteen dollars and seventy-one cents ($15.71) will be assessed to cover the cost of processing this transaction.

LATE PAYMENT CHARGE

The late payment fee of 5% is based on current charges only and is not compounded on future delinquencies. The customer receives a six (6) day grace period (after the due date) before late fees are applied. The six-day grace period allows for any mail or processing delays.

ACCOUNT ACTIVATION CHARGE

An account activation charge of thirty-one dollars and seventy-six cents ($31.76) will be charged for a service connection during the Company's regular business hours.

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EXHIBIT C-3

Statement explaining reason for any proposal not covered in exhibits C-1 or C-2.

This Application requests authority to update language in Aqua Ohio Wastewater, Inc.'s (AWI) service application to reflect changes requested by Commission Staff. The language is as follows: "Signing of this form by a customer for water or sewer service shall in no case be deemed to constitute a waiver by the customer of any rights or privileges granted or guaranteed to him/her by the laws or constitution of the state of Ohio or by those of the United States." This Application also proposes a clarifying update to AWI's policy regarding disconnection due to payment returned for insufficient funds. This Application further requests authority to add headers to certain pages for consistency; specifically, it will add the heading "Rates for sewer customers in the Franklin Division" to Section 4, Pages 1-3. Finally this Application requests authority to update references to the Company name for consistency.

Accordingly, the application will not result in an increase in any rate, joint rate, toll, classification, charge or rental. It will continue all rates and charges presently in effect.

For these reasons, AWI respectfully requests that the Commission approve its application.

EXHIBIT D-1

AFFIDAVIT

STATE OF OHIO)
) ss:
MAHONING COUNTY)

Edmund P. Kolodziej, Jr., being first duty sworn, deposes and says that he is the President of Aqua Ohio Wastewater, Inc., the Applicant herein; that the statements submitted herewith contain proposed revisions to existing schedule sheets and establish the facts and grounds upon which this Application is based; and that the data and facts set forth herein are true to the best of his knowledge and belief. This application will not result in an increase in any rate, joint rate, toll, classification, charge or rental.

Edmund P. Kolodziej, President

Sworn to and subscribed in my presence this 6 day of May, 2019.

Notary Public

Christine Snarey
NOTARY PUBLIC
STATE OF OHIO
My Commission Expires May 11, 2019

This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

5/6/2019 2:46:11 PM

in

Case No(s). 19-0969-ST-ATA

Summary: Text In the Matter of the Application for Approval to Amend Tariff Pages electronically filed by Ms. Rebekah J. Glover on behalf of Aqua Ohio Wastewater, Inc.