



Indra Energy
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May 1st, 2019

VIA FED-EX

Docketing Division
Public Utilities Commission of Ohio
180 East Broad Street
Columbus, OH 43215-3793

**Re: PALMco Energy OH, LLC d/b/a Indra Energy
Certificate No. 10-180-G(5)
License Material Change**

To the Public Utilities Commission of Ohio (“PUCO”):

Pursuant to Ohio Administrative Code 4901:1-27-11, PALMco Energy OH, LLC d/b/a Indra Energy (“Indra”) is writing to inform PUCO of the following update to its license renewal application:

A-5 Contact person for Regulatory or Emergency Matters:

Contact Name: Christina Gelo
Title: Regulatory Specialist
Address: 1515 Market Street, Suite 1200, Philadelphia, PA 19102
Telephone: 718.975.9018
Fax: 718.851.2427
Email: Regulatory@indraenergy.com

A-6 Contact person for Customer Complaints:

Contact Name: Keenia Joseph
Title: Director of Compliance
Address: 1515 Market Street, Suite 1200, Philadelphia, PA 19102
Telephone: 718.975.6611
Fax: 718.851.2427
Email: Compliance@indraenergy.com

A-14 Principal Officers, Directors & Partners:

Keenia Joseph- Director of Compliance

Keenia Joseph is the Director of Compliance for Indra Energy with 13 years of experience managing regulatory affairs, reporting, compliance, new market entry, federal and state legislative actions, and regulatory and Attorney General proceedings. During her years in the industry, Ms. Joseph’s managed compliance responsibilities for numerous industry legislative and regulatory rule changes, multiple sales channels and relevant materials, including the vetting

of vendors, review and approval of sales materials, including, but not limited to scripts, training materials, and disciplinary policies. Ms. Joseph's experiences encompass all states where gas and electric retail energy is deregulated and/or restructured with tenure at companies serving customers behind over 62 utilities in US and Canada. Prior to her current role, Ms. Joseph served as Director of Regulatory Affairs at North American Power and Gas, before and after the sale of the company to Calpine Corporation. Ms. Joseph also spent over 5 years at MXenergy Inc., a Constellation Energy Company. Ms. Joseph earned her B.A. in Corporate Communications from Baruch College and a Certificate of Paralegal Studies from Mercy College.

Penny Guida – Sr. Director of Operations

Ms. Guida has twenty-two years of energy services company experience including customer and systems management, in depth understanding of utility and regulatory requirements, and high-volume process management and control experience. She has recently joined Indra business as the Sr. Director of Operations.

Evelyne Tang- Financial & Data Analyst:

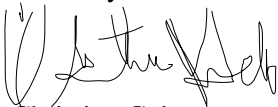
Ms. Tang received her bachelor's degree in Mathematics and Computer Science at St. John's University. Ms. Tang started out in the energy industry approximately 3 years ago as an operations analyst and then progressed to pricing analyst. She has knowledge of industry operations and in depth understanding of the components of the supply side of the market. Additionally, Ms. Tang has experience in the solar industry where she began as an administrative assistant and then promoted to project installations manager.

Kateri Guevara-Sales Operation Manger:

Ms. Guevara is an operations and knowledge management professional with over eight years' experience in deregulated northeast residential markets. Particular areas of strengths include root-cause analysis, problem solving, knowledge and content management, and sales operations.

Please feel free to contact me if you have any questions via phone or email at: 718.975.9018 or Cgelo@indraenergy.com.

Sincerely,

A handwritten signature in black ink, appearing to read 'Christina Gelo', written in a cursive style.

Christina Gelo
Regulatory Specialist

This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

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in

Case No(s). 10-0138-GA-CRS

Summary: Notice of Material Change electronically filed by Ms. Rebekah J. Glover on behalf of PALMco Energy OH, LLC d/b/a Indra Energy