# THE PUBLIC UTILITIES COMMISSION OF OHIO

IN THE MATTER OF THE COMPLAINT OF DOROTHY GREENE,

COMPLAINANT,

v.

CASE NO. 18-1301-EL-CSS

INTERSTATE GAS SUPPLY, INC.

## **Respondent.**

## ENTRY

#### Entered in the Journal on March 27, 2019

# I. SUMMARY

**{¶ 1}** The Commission grants Respondent's motion to dismiss this case, on grounds that the parties have reached a settlement resolving all issues raised.

### II. DISCUSSION

**[¶ 2]** Pursuant to R.C. 4905.26, the Commission has authority to consider written complaints filed against a public utility or an electric services company by any person or corporation regarding any rate, service, regulation, or practice relating to any service furnished by the public utility that is in any respect unjust, unreasonable, insufficient, or unjustly discriminatory. Pursuant to R.C. 4928.16, the Commission has jurisdiction under R.C. 4905.26, upon complaint of any person, regarding the provision by an electric services company subject to certification under R.C. 4928.08 of any service for which it is subject to certification.

**(¶ 3)** Interstate Gas Supply, Inc. d/b/a IGS Energy (IGS or Respondent) is an electric services company as defined in R.C. 4928.01 and, as such, is subject to the jurisdiction of this Commission. As a certified competitive retail electric service supplier, IGS currently holds Certificate No. 11-403E(4), issued by this Commission on October 30, 2017, in Case No. 11-5326-EL-CRS.

**(¶ 4)** On August 17, 2018, Patricia Garrison (Ms. Garrison) filed a complaint on behalf of her mother, Dorothy Greene (Ms. Greene or Complainant), against IGS. The complaint alleges that IGS changed Ms. Greene's electric service supplier to IGS without Mr. Greene's consent and, in doing so, provided the Commission with a fraudulent signature and false paperwork.

{¶ 5} On September 5, 2018, IGS filed its answer, in which it denies all the material allegations of the complaint and raises several affirmative defenses.

**{¶ 6}** A prehearing settlement teleconference was scheduled for, and occurred, on December 4, 2018. On that date, the parties agreed to continue settlement discussions further.

**{¶ 7}** On February 11, 2019, IGS filed, pursuant to Ohio Adm.Code 4901-9-01(F), a motion to dismiss this case on grounds that it has been settled.

**{¶ 8}** Ohio Adm.Code 4901-9-01(F) provides that, if the public utility complained against files and answer or motion which asserts that the complaint has been satisfied and no response is filed within 20 days, the Commission may presume that satisfaction has occurred and dismiss the complaint.

**{¶ 9}** No response to IGS's motion to dismiss has been filed.

{**¶ 10**} Accordingly, the Commission finds that Respondent's motion should be granted and this case should be dismissed.

### III. ORDER

**{¶ 11}** It is, therefore,

{¶ 12} ORDERED, That Respondent's motion be granted, and that Case No. 18-1301-EL-CSS be dismissed and closed of record. It is, further, **{¶ 13}** ORDERED, That a copy of this Entry be served upon all parties of record.

THE PUBLIC UTILITIES COMMISSION OF OHIO

M. Beth Trombold, Chair Thomas W. Johnson awrence K. Friedeman (UNN. Daniel R. Conway

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