BEFORE THE PUBLIC UTILITIES COMMISSION OF OHIO

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In the Matter of the
Application of Vectren
:

Energy Delivery of Ohio, : Case No. 18-0049-GA-ALT

Inc., for Approval of an :
Alternative Rate Plan. :

In the Matter of the : Application of Vectren :

Energy Delivery of Ohio, : Case No. 18-0298-GA-AIR

Inc., for Approval of an :
Increase in Gas Rates. :

In the Matter of the : Application of Vectren :

Energy Delivery of Ohio, : Case No. 18-0299-GA-ALT

Inc., for Approval of an :
Alternative Rate Plan. :

- - -

PROCEEDINGS

before Mr. Gregory Price and Ms. Patricia Schabo,
Attorney Examiners, at the Public Utilities
Commission of Ohio, 180 East Broad Street, Room 11-A,
Columbus, Ohio, called at 10:00 a.m. on Tuesday,
March 12, 2019.

VOLUME VI - REBUTTAL TESTIMONY

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			465
1		INDEX	
2			
3	WITNE	ESS	PAGE
4		el A. Feingold	
5		rect Examination by Mr. Kennedy oss-Examination by Ms. O'Brien	469 471
	Cro	oss-Examination by Ms. Fleisher	507
6	Cro	oss-Examination by Ms. Mooney	522
7		H. Harris rect Examination by Mr. Kennedy	548
8	Cross-Examination by Mr. Kennedy		
0		rect Examination (Continued) by Mr. Kennedy	553
9		oss-Examination (Continued) by Mr. Healey	559 576
10	Cross-Examination by Ms. Mooney		584
11		as Swiz	
12		rect Examination by Mr. Kennedy oss-Examination by Mr. Michael	592 594
12		oss-Examination by Ms. Fleisher	614
13		oss-Examination by Ms. Mooney amination by Examiner Price	629 643
14	יאים		043
15	VEDO	EXHIBIT IDENTIFIED ADM	MITTED
16	9.2	Rebuttal Testimony of Rina H.	
17		Harris on Behalf of Vectren Energy Delivery of Ohio, Inc. 548	589
18	11 3	Rebuttal Testimony of J. Cas	
10	11.5	Swiz on Behalf of Vectren	
19		Energy Delivery of Ohio, Inc. 592	645
20	12.1	Rebuttal Testimony of	
21		Russell A. Feingold on Behalf of Vectren Energy Delivery of	
		Ohio, Inc. 469	544
22	ET.PC	EXHIBIT IDENTIFIED ADM	ן מאַדידון
23			
24	3	AGA Energy Analysis Natural Gas Utility Rate Structure:	
47		The Customer Charge Component	
25		-2015 Update 509	591

				466
1		INDEX (Continued)		
2				
3	ELPC	EXHIBIT	DENTIFIED	ADMITTED
4	4	Principles of Public Utility Rates by James C. Bonbright	513	
6	5C	Vectren Maximo-Soil Condition Labor Cost Factors Workpaper (Confidential)	519	544
7	6C	Ohio, Inc., Proposed Test Year Without Gas Costs		
9		Functional Revenue Requirement (Confidential)	521	544
11	7	Mr. Swiz's Worksheets in Suppo of Chart	rt 617	645
12 13	8	Report of Service Disconnections for Nonpayment of Vectren Energy Delivery of Ohio, Inc., Case		
14		No. 18-757-GE-UNC	623	
15	000		DEMUTETED	
16 17	8	EXHIBIT I Direct Testimony of Rina H.	DENTIFIED	ADMITTED
	O	Harris on behalf of Vectren	E (2	F 0.0
18 19		Energy Delivery of Ohio, Inc.	562	590
20				
21				
22				
23				
24				
25				

467 Tuesday Morning Session, 1 March 12, 2019. 2 3 EXAMINER PRICE: Let's go on the record. 4 5 Good morning. The Public Utilities 6 Commission has set for hearing at this time and place 7 Case No. 18-298-GA-AIR being in the Matter of the Application of Vectren Energy Delivery of Ohio, Inc., 8 9 for Approval of an Increase in Gas Rates. 10 We will begin today by taking appearances 11 starting with the Company. 12 MR. KENNEDY: Good morning, your Honors, 13 Christopher Kennedy with Whitt Sturtevant on behalf 14 of the Company. 15 EXAMINER PRICE: Mr. Margard. 16 Mr. Pritchard. 17 MR. PRITCHARD: Also on behalf of the 18 Company, Matt Pritchard, McNees, Wallace & Nurick, 21 19 East State Street, Columbus, Ohio 42215. 20 EXAMINER PRICE: Mr. Margard. 2.1 MR. MARGARD: On behalf of the staff of 22 the Public Utilities Commission of Ohio, Dave Yost, 23 Ohio Attorney General, by Assistant Attorney General 24 Werner L. Margard. 25 MR. MICHAEL: Good morning, your Honor.

On behalf of Vectren's residential utility consumers, the Office of the Ohio Consumers' Counsel, by Bill Michael, Christopher Healey, and Angela O'Brien.

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MS. FLEISHER: Good morning, your Honors.

Madeline Fleisher on behalf of the Environmental Law

& Policy Center, 21 West Broad Street, 8th Floor,

Columbus, Ohio 43215.

MS. MOONEY: Colleen Mooney on behalf of Ohio Partners for Affordable Energy, Post Office Box 12451, Columbus, Ohio.

MR. ALEXANDER: Trevor Alexander from Calfee, Halter & Griswold representing the City of Dayton and Honda of America Manufacturing, Inc.

MR. SETTINERI: Good morning, your Honors. On behalf of the Retail Energy Supply Association, Mike Settineri with the law firm for Vorys, Sater, Seymour & Pease, 51 East Gay Street, Columbus, Ohio 43215.

CAPTAIN FRIEDMAN: Good morning, your Honors, Captain Robert Friedman representing the Federal Executive Agencies. My address is 139 Barnes Drive, Suite 1, Tyndall Air Force Base, Florida 32407.

EXAMINER PRICE: Thank you. We are -- this is our sixth day of hearing in this proceeding

1 and we are going to take rebuttal witnesses today.

Company may call your first witness.

MR. KENNEDY: The Company would like to call Russell Feingold to the stand.

(Witness sworn.)

EXAMINER PRICE: Please be seated and state your name and business address for the record.

THE WITNESS: Russell A. Feingold,

F-E-I-N-G-O-L-D, 2525 Lindenwood Drive, Wexford,

10 Pennsylvania 15090.

11 EXAMINER PRICE: Please proceed,

12 Mr. Kennedy.

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13 (EXHIBIT MARKED FOR IDENTIFICATION.)

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15 RUSSELL A. FEINGOLD

being first duly sworn, as prescribed by law, was examined and testified as follows:

18 DIRECT EXAMINATION

19 By Mr. Kennedy:

- Q. Good morning, Mr. Feingold.
- 21 A. Good morning.
- Q. Do you have what has been -- in front of you what's been marked for identification as VEDO
- 24 Exhibit No. 12.1, the Rebuttal Testimony of Russell
- 25 A. Feingold on Behalf of Vectren Energy Delivery of

Ohio, Inc.?

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- A. Yes, I do.
- Q. And was this testimony -- this rebuttal testimony prepared by you or prepared under your direction?
- A. It was.
- Q. And as you sit here today, to the best of your knowledge, are the answers that were given in this testimony true and accurate?
 - A. Yes.
- Q. And if I were to ask you the same questions today, would you give the same answers?
 - A. I would.
 - Q. Are there any corrections you would like to make to your rebuttal testimony?
- A. Yes. I have one correction. The correction appears on page 31 in the response to question No. 55, line 8. The first word in that line "efficiency" should be changed to read "efficient," so it should be "efficient design and engineering standards."
- MR. KENNEDY: Thank you, Mr. Feingold.
- 23 With that, your Honor, we would like to 24 move for the admission of Mr. Feingold's testimony,
- 25 | subject to the cross-examination.

471 1 EXAMINER PRICE: We'll defer ruling on 2 admission of this exhibit until after cross-examination. 3 Captain Friedman? 4 5 CAPTAIN FRIEDMAN: No cross, sir. EXAMINER PRICE: Mr. Settineri? 6 7 MR. SETTINERI: No questions, your Honor. EXAMINER PRICE: Mr. Alexander? 8 9 MR. ALEXANDER: No, thank you, your 10 Honor. 11 EXAMINER PRICE: Mr. Margard? 12 MR. MARGARD: No, thank you, your Honor. 13 EXAMINER PRICE: Consumers' Counsel? 14 MS. O'BRIEN: Yes, thank you, your Honor. 15 16 CROSS-EXAMINATION 17 By Ms. O'Brien: 18 Good morning, Mr. Feingold. Q. 19 Α. Good morning. 20 My name is Angela O'Brien. I am with the Q. 2.1 Office of the Ohio Consumers' Counsel. And I would 22 like to start with just a few background questions just to kind of get going into my other questions. 23 24 Now, my understanding is that under the 25 Stipulation, the net fixed residential charge would

be 29.14 a month; is that correct?

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- A. That's my understanding, yes.
- Q. And that amount represents Vectren's proposal to increase the residential fixed charge to 32.86 minus a proposed tax credit of \$3.72; is that correct?
- A. As far as the specific components of the tariff or concern, I think that would be better addressed to Mr. Swiz.
- Q. Well, can you agree with me that if that amount is approved, customers will pay that charge on a monthly basis before they even use a single molecule of gas?
- A. They will pay that charge irrespective of their monthly gas consumption, so it could be 0, or it could be 100 Ccf.
- Q. So are you saying that their fixed charge could be zero?
- A. No. I'm saying if their consumption was zero in a month.
- Q. Okay. They will still pay the fixed charge.
- A. Just as they would if they used a certain level of gas.
- Q. Okay. And Vectren acknowledges that this

fixed charge will increase over time; is that correct?

- A. Yes. Just as any other rate would over time as the utility's revenue requirement changes.
- Q. Okay. Now, I would like to direct your attention to page 5 of your testimony, lines 15 and 16. And there you state "No party proposed any rate mitigation to limit the amount of the rate increase that would be recovered from the residential class"; is that correct?
- A. Yes.

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- Q. Okay. Now, are you familiar -- you're familiar obviously with OCC's recommendation that Vectren use a volumetric component in its rate, right?
- A. Yes, I am.
- Q. Okay. And under a rate design with a volumetric component, a customer who uses less gas supply would pay a lower rate; is that correct?
 - A. Could you restate that question, please?
- Q. Sure. Under a rate design that uses a volumetric component, the customer who uses less gas supply would pay a lower rate; is that correct?
- A. Less gas supply than -- than what? The average?

Q. Less gas supply than someone who uses more gas supply.

- A. If there was a volumetric rate component, the customer's bill would be less because a portion of the bill would be applied against the volumetric charge, so to the extent that the consumption is less, that bill would be somewhat less.
- Q. Okay. Thank you. And wouldn't that represent a mitigation to a rate increase?
- A. No. Within the context of my statement on page 5, what I was really referring to was once the utility decides on a revenue requirement for the total company, there is a determination of how those revenues should be apportioned to the various classes or rates and that was the reference from my statement. It wasn't a rate design-related statement.
- Q. Okay. But it would lessen the customer's fixed charge, right?
- MR. KENNEDY: Objection, vague.
- 21 EXAMINER PRICE: Sustained. Please 22 rephrase.
- Q. But a fixed rate that contains a volumetric component would decrease the rate for a customer; isn't that correct?

A. It depends on the consumption of the customer. Some customers would see a decrease. Some customers would see a relative increase.

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- Q. But if the customer consumed less gas, it would be a decrease, correct?
 - A. Is that less than the average customer?
 - Q. Less than someone who uses more gas.
- A. If there was a volumetric charge, all of the things being equal, the customer that used less gases would see a reduction in the bill by virtue of the volumetric component.
- Q. Okay. Thank you. Now, are you familiar with OCC's recommendation that Vectren implement a revenue decoupling mechanism?
 - A. I have reviewed that, yes.
- Q. Okay. And under a revenue decoupling mechanism, wouldn't residential customers receive a credit in the event Vectren's revenues exceed what is authorized by the Commission?
- A. It would receive -- the customers would receive a credit just as they would receive a surcharge because a revenue decoupling presumably would be designed on a symmetrical basis which means that if it was warmer than normal, relative to the normal that Vectren used in its rate case, customers

1 | would see a surcharge after the fact.

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MS. O'BRIEN: Your Honor, I would move to strike everything after "receive a credit" --

EXAMINER PRICE: Denied.

MS. O'BRIEN: -- as nonresponsive.

EXAMINER PRICE: Denied.

- Q. Well, if -- if a customer did receive a credit, wouldn't that -- wouldn't that mitigate a rate increase?
 - A. A rate increase by Vectren?
 - O. A rate increase to the customer.

MR. KENNEDY: Objection, vague.

EXAMINER PRICE: Sustained. Please rephrase.

- Q. If a customer receives a credit under the revenue decoupling mechanism as a result of Vectren earning revenues that exceed what's authorized by the Commission, wouldn't that mitigate a rate increase?
- A. No, I don't think so because all the revenue decoupling mechanism is trying to achieve is to bring the utility's revenues back to the level that was approved by the Commission in the most recently completed rate case.
- Q. Now, are you familiar with Vectren's community support commitment set forth in the

stipulation?

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- A. No, I did not review those in particular, no.
 - Q. You didn't? Do you have a copy of the stipulation in front of you?
 - A. Yes.
 - Q. Okay. Let's see, could you please refer to stipulation paragraph 12a.
 - A. I have it.
 - Q. Okay. And can you read the first sentence of paragraph 12a.
 - A. "Beginning within 30 days of the Commission's approval of this Stipulation, VEDO will make available, including through an affiliate, not less than \$75,000 per calendar year until an order is issued by the Commission approving new rates in VEDO's next base rate case to be used at the City's reasonable discretion to assist in or support economic development within Dayton, as set forth below and subject to the following terms and conditions."
 - Q. Now, are you familiar with OCC's recommendation that this \$75,000 contribution be used as a Vectren shareholder-funded bill payment assistance program for residential customers?

MR. KENNEDY: Objection. This is beyond the scope of Mr. Feingold's testimony.

MS. O'BRIEN: Your Honor, he testifies that no one -- that no one testified or suggested a rate mitigation program. I'm simply trying to show that there were proposals made to mitigate rate increases.

EXAMINER PRICE: The objection is sustained. I read all 46 pages of his testimony. Nowhere does he address this.

- Q. (By Ms. O'Brien) Okay. Well, I'll move on. In several parts of your testimony you cite bill stability as one of the benefits of the straight fixed variable rate design; is that correct?
 - A. Yes.

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- Q. Okay. And specifically we can look at page 12, line 19, where you say the straight fixed variable rate design is preferred because straight fixed variable rates provide bill stability and there are other places in your testimony as well. Now, are you familiar with Vectren's tariff general terms and conditions applicable to gas service on file with the Commission?
 - A. No, I am not.
- Q. Are you familiar --

- MS. O'BRIEN: May I approach the witness?

 EXAMINER PRICE: You may.
 - Q. If I show you a copy of Vectren's general terms and conditions, would that help you?
 - A. I don't know.
 - Q. Well, could I ask you to refer to it?
 - A. Yes, you can.

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- EXAMINER PRICE: Have you ever seen this document before?
- THE WITNESS: Years ago. I have not seen it for purposes of this case.
- Q. Well, let me ask you a follow-up question. On page -- let's see, on --
- MR. KENNEDY: Excuse me, counsel. Do you have any other copies of that exhibit?
- MS. O'BRIEN: Yes, I do actually.
- Q. Well, you specifically referred to the
 Company's budget billing plan that's contained in the
 general terms and conditions. You refer to that in
 your testimony.
- MR. KENNEDY: Is there a specific line
 where he refers to that?
- MS. O'BRIEN: Yes. I'll tell you right now. On page 10, line 10.
- Q. You state straight fixed variable rates

will result in lower annual true-ups for customers who are on the utility's budget billing program; is that correct?

A. Yes.

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- Q. Okay. And what is your understanding of the company's budget billing program?
- A. I didn't review the company's budget billing program in detail. The statement that you referred me to in my testimony is a generic statement that is meant to say that for a program presented by a utility, that allows customers to effectively levelize their bills over -- over a 12-month period through what's characterized as budget billing.

That straight fixed variable rate design provides that same levelization and will require less true-ups to the extent that the margin recovered from the customer over the 12-month period is different than what the margin should be based on the rates and the revenue requirement.

Q. Okay. So if you could just take the tariff sheets that I just provided to you and if you could turn to original page 2 of 3. And if you look under 3B sub 4, can you read the first sentence of that.

MR. KENNEDY: Objection. I don't think

there has been sufficient foundation for this document based on the witness's testimony filed in this case.

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MS. O'BRIEN: Your Honor, I provided him with a copy of the tariff.

EXAMINER PRICE: Well, that doesn't matter. No. 1, you have to lay a foundation for any document, irrespective of whether it's a tariff or any other document. However, he did indicate that he had reviewed this a year ago, but I think the relevance of his reading skills is very limited. Why don't you ask your question referring to that sentence. He doesn't need to read the sentence into the record.

- Q. So isn't it true given that -- given the fact that there is a budget billing plan set forth in the Company's tariff that provides for levelized payments over a 12-month period, a straight fixed variable rate is not absolutely necessary to have levelized payments?
 - A. No. I don't agree with that.
- Q. Okay. Well, are you familiar with the Commission's rules regarding extended payment plans and responsibilities?
- A. No, I'm not.

- Q. If I were to show you a copy of the Commission's rules, would that help you?
 - A. I don't know.

MS. O'BRIEN: May I approach the witness?

EXAMINER PRICE: You may.

MS. O'BRIEN: Do you want the copies?

MR. KENNEDY: Do you have a copy,

counselor, please? Thank you.

Q. Okay. So this right here is the Commission's rule which I pulled off of LAW Writer.

11 EXAMINER PRICE: Are you testifying to

12 that?

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MS. O'BRIEN: No, I am not testifying. I am just explaining to him what it is since he is not familiar with it.

Q. So this governs extended payment plans and responsibilities. Could you look at subpart D of the rule, please.

MR. KENNEDY: I am going to object to the foundation. I don't think the witness has indicated that he's been refreshed in his recollection of his understanding of the rule.

EXAMINER PRICE: Sustained.

MS. O'BRIEN: Your Honor --

Q. Sir, would you agree with me that this is

a copy of the Commission's rule regarding extended payment plans and responsibilities?

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MR. KENNEDY: Objection. I don't think you can ask him to authenticate a document that he's not aware of.

MS. O'BRIEN: Your Honor, can we take administrative notice of the Commission's rule regarding extended payment plans and responsibilities?

EXAMINER PRICE: I don't think we need to take administrative notice of it. It is freely citeable in your brief.

MS. O'BRIEN: Exactly. And I am just -EXAMINER PRICE: That doesn't get you out
of the foundation problem at all.

Have you ever seen this document before?

THE WITNESS: No, I have not, your Honor.

Q. Would you be surprised to know that the Commission has rules regarding extended payment plans and responsibilities?

MR. KENNEDY: Objection.

EXAMINER PRICE: Don't answer that, argumentative.

Q. All right. I'll move on. Would you agree with me though that there are consumer

protections in place under the Company's tariffs and under the Commission's rules that protect consumers or provide for a levelized payment plan?

MR. KENNEDY: Objection, vague.

Q. Would you agree --

EXAMINER PRICE: I was going to allow it.

MS. O'BRIEN: I don't know. You know,

I'm anticipating. I am not doing so good today.

EXAMINER PRICE: You can answer if you know the answer to the question.

- A. Based on the document you provided to me, I would assume that the Company does provide that type of program.
- Q. And given the fact that the Company does provide a program through which a customer can obtain levelized bills throughout a 12-month period, isn't it true that the straight fixed variable rate is not necessary to have a levelized bills -- bill payment plan or levelized bills?
 - A. No. I don't agree with that.

21 EXAMINER PRICE: Why don't you agree with

22 | it?

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THE WITNESS: I don't agree with it, your Honor, because at the end of the 12-month period under a budget billing plan, there still could be the

possibility of having to make an adjustment at the end of the 12-month period which would not be necessary under straight fixed variable rate design.

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EXAMINER PRICE: Due to the weather the Company may undercollect the distribution revenue requirement.

THE WITNESS: That's correct. Because the presumption is that if you don't have straight fixed variable rate design, the delivery rate would have a volumetric component in it.

EXAMINER PRICE: Thank you.

MS. O'BRIEN: Thank you, your Honor.

- Q. Okay. Well, let's move on to revenue decoupling at page 8, Q and A 19. Let me just get there. Part of your testimony is your contention that revenue decoupling is complicated and confusing for customers to understand. Would you agree with me that that's an accurate characterization of your testimony?
- A. That wasn't exactly an accurate characterization. I would say a more appropriate characterization is that decoupling mechanism relative to straight fixed variable rate design is more complicated and more difficult to understand for the customer.

Q. Okay. Right. And why is that?

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- A. Because a revenue decoupling mechanism effectively is an after-the-fact adjustment to the underlying delivery rates of the utility to correct for deficiencies in that underlying rate to the extent that the costs are not properly recovered through the rate.
- Q. Okay. So, in other words, at some point it required -- would you say it requires a true-up or a settlement?
- A. It requires a periodic rate adjustment as we talked about earlier that would be symmetric, either a rate surcharge or a rate refund depending on what factors occurred in the ensuing period that would not allow the utility to recover its fixed costs of delivery service.
- Q. Okay. Now, have you or Vectren ever conducted any studies to support your conclusion that revenue decoupling would be more difficult for customers to understand in this way?
- A. I have not conducted a study on behalf of Vectren, but I have been involved in numerous proceedings in other jurisdictions where revenue decoupling was implemented and some of the feedback from customers suggested that there were questions on

what this adjustment was on my bill which would relate to the revenue decoupling mechanism itself.

2.1

So the fact that there is a new adjustment and the fact that a customer's rates would vary based on the customer not necessarily knowing what caused that variability, those were questions that arose.

- Q. Okay. You didn't cite any of those studies in your testimony though, did you?
- A. Those were not studies. Those were just perspectives that were provided within the context of work that I've performed for other utilities. I believe that within my rebuttal testimony the fact that I said it was difficult to understand and straight fixed variable rate design was a more simplified approach was sufficient to bring the point across.
- Q. But you didn't cite any evidence to support that conclusion; is that correct?
- A. I don't think any evidence is necessary just by virtue of the fact of the mechanics of a revenue decoupling mechanism where you have after-the-fact adjustments that may or may not be understood by a customer relative to a straight fixed variable rate design where you have a stated charge

that does not change month to month.

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- Q. Okay. So let's talk a little bit about the mechanics of the revenue decoupling. As you mentioned, it involves at the end either a surcharge or possibly a credit, and you say that that is one of the things that is difficult to understand about revenue decoupling. Is that an accurate characterization of what you just said?
 - A. That's one of the things, yes.
- Q. Okay. Now, isn't it true that in Vectren's tariff residential services there is -- there is a number of rate riders?
 - A. That's my understanding, yes.
- Q. Okay. And among these rate riders are, for example, the uncollectible expense rider, the exit transition cost rider, the distribution replacement rider, and the energy efficiency funding rider?
 - A. I'll accept that.
- Q. Okay. And aren't the costs that are actually recovered by Vectren through these types of riders reconciled on an annual basis with any underor overcollection reflected as a charge or a credit to the customers' rates?
- MR. KENNEDY: Objection to the foundation

and knowledge of the riders, specific riders for the Company. I don't think Mr. Feingold's testimony speaks to specific reconciliation of these riders, so it may be within his knowledge, but I'm not sure.

EXAMINER PRICE: It's also compound. If you want to ask him about riders, ask him one rider, whether -- his understanding of one rider at a time.

- Q. Okay. Mr. Feingold, you mentioned you would accept that the Company has a number of rate riders --
 - A. Yes.

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- Q. -- in its residential tariff, right? And in your experience do rate riders -- are they typically reconciled on an annual basis?
 - A. In my experience some of them are, yes.
- Q. Okay. So if the actual costs are over, customer may receive a credit. If an actual charge is less, there may be a surcharge; is that correct?
 - A. That's right.
- Q. Okay. Now, are the operation of these types of riders, do you believe that those are difficult for a customer to understand?
- A. I would think that some customers probably when they look at their bill may not necessarily understand all of the particulars of

those riders. I mean, just like when I get a bill for natural gas service, there were riders on it.

And, you know, I haven't explored exactly what might cause the rider to change or anything like that.

It's just on the bill.

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- Q. But that doesn't keep Vectren from -from using the riders to recover costs; is that
 correct?
- A. That's right. When the rider is a associated with a specific cost, I think there is a direct correlation between the rider and the costs recovered through the rider.
- Q. Now, if a customer were confused by these rate riders, do you think Vectren would stop using them?
- A. I think it would have to be an issue that would be discussed with the Staff and with the Commission because as I understand it, the concept of a rider in Ohio is -- is an acceptable ratemaking approach.
- Q. Similarly, based upon your experience, when a customer participates in a budget billing program over a certain period, at the end of that period, the customer's rates will be either trued up or settled to reflect the customer's actual usage?

A. That's right.

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- Q. Okay. And do you think customers have a difficult time understanding how that works?
- A. I can't speak for the customers of Vectren on that issue. I think Mr. Swiz would be better qualified to address that.
- Q. Okay. Now, I want to move on to page 13 of your testimony, specifically lines 5 through 9. And here you testify "Most importantly, a volumetric rate design will create incorrect price signals for VEDO's customers, which will result in inefficient consumption decisions under which customers save money on their gas bills, but society saves nothing in terms of scarce resources because VEDO's gas delivery costs do not change (i.e., no avoided costs are realized)."

Now, is it your testimony here that under a volumetric rate design, customers would save money if they use less gas?

- A. Their gas bill would decrease.
- Q. Okay. And if a customer uses less gas, wouldn't that be efficient energy consumption, not inefficient energy consumption?

EXAMINER PRICE: I think you need to rephrase your question, distinction whether you are

talking about the commodity side or the delivery side.

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MS. O'BRIEN: Your Honor, I am asking him what he testified to. I am unclear to it, so I am just trying to get him to clarify it.

EXAMINER PRICE: You can answer.

- A. Within the context of my statement on page 13, I was specifically addressing the costs of delivery service which is the subject of the volumetric rate design discussion in the straight fixed variable rate design discussion that we are having.
- Q. So going back to my question, if a customer uses less gas on the commodity side, wouldn't that be more efficient energy consumption?

 MR. KENNEDY: Objection, relevance. We are here to talk about the delivery rate.

EXAMINER PRICE: Sustained.

- Q. Okay. Well, I'll move on. I just have another question about that particular sentence. What do you mean by "scarce resources"?
- A. In -- within the context of the delivery service issue that we are addressing, scarce resources to me means the resources associated with VEDO providing gas delivery service to its customers.

Q. Okay. And what are those resources?

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- A. Those resources would be the investment and the associated expenses associated with delivery service which I've stated in numerous places are fixed costs to the utility.
- Q. But I'm asking specifically what are those fixed costs that you say are scarce resources.
- A. Do you want me to go through the FERC
 Uniform System of Accounts to list the plant items
 and the expense items that comprise delivery service?
- Q. I mean, if those fall within your definition of scarce resources, that's fine. I'm unclear what you mean by scarce resources. I am just looking for clarification. Simple question.
- A. Okay. I would say that scarce resources within the context of this statement is equivalent to VEDO's delivery cost of service or delivery revenue requirement.
- Q. And how is a delivery revenue requirement a scarce resource?
- A. Because those dollars could be invested elsewhere for different services or not be invested at all.
- Q. So it's not a question of scarcity; it's just a question of how the Company decides to

allocate it.

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- A. But within the economist's definition of scarcity of resources and efficient pricing, it does fall within -- under that definition.
- Q. Okay. Now, I want to move on to page 8 of your testimony and specifically line 17. Okay. Here you talk about -- you state that the "Economic theory dictates that an appropriate price signal reflects short-run marginal costs." Now, are you familiar with the Ohio Revised Code provisions set forth in 4905.70 entitled "Energy Conservation Programs"?
 - A. No, I'm not.
- Q. And if I were to show you a copy of that statute, would that help you answer a couple of questions I have about it?
 - A. I don't know.

 MS. O'BRIEN: May I approach the witness?
- Q. This is the statute that governs the Commission's energy -- adoption of energy conservation programs. And in the first sentence, do you see the statement that the Commission must take into account long-run incremental costs?

EXAMINER PRICE: You may.

MR. KENNEDY: Objection, foundation. The

witness hasn't indicated he is familiar with this part of the Revised Code.

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EXAMINER PRICE: Sustained.

- Q. Are you -- are you aware that the

 Commission -- that Ohio statutes govern the

 Commission's adoption or requirements with respect to energy conservation programs?
- A. I presume that the Commission has jurisdiction over that activity, yes.
- Q. Okay. I want to ask it a different way.

 Vectren is not asking the Commission to do anything

 contrary to statute, is it?
- MR. KENNEDY: Objection, argumentative.
- MS. O'BRIEN: Your Honor, I am -- he
 won't read the statute. I am just trying to get to
 my question.
- EXAMINER PRICE: Why don't you ask your question.
- MS. O'BRIEN: I did ask him a question.
- EXAMINER PRICE: Why don't you see if you

 can lay a foundation to see if he has ever seen the

 statute before.
 - Q. (By Ms. O'Brien) Have you ever seen the statute before?
- A. No, I have not.

Q. Okay. So would you mind -- would you accept that this is a statute governing energy conservation programs?

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MR. KENNEDY: Objection. I mean, the witness is here, as his testimony indicates, to talk about economic theory and policies supporting the adoption of straight fixed variable rate design. He did not reference the statute or testify as to the Commission's role in administering approved energy efficiency conservation.

MS. O'BRIEN: Actually, your Honor, he testifies regarding short-run marginal costs. The Ohio statute provides that the Commission should consider long-run incremental costs. I think it's a fair question.

EXAMINER PRICE: Well, first of all, you are asking him to make a legal conclusion.

MS. O'BRIEN: I am just asking him to read the front of the statute.

EXAMINER PRICE: You can't ask a witness questions about a document they have not seen period.

Q. (By Ms. O'Brien) Okay. Well, then we'll move on. Okay. Let's move on to page 29 to 30 of your testimony. And the bottom of page 29 and the top of page 30, you reference Mr. Gonzalez's

testimony, and you state that it's of no value considering that no rate design, including a volumetrically structured rate, should be structured to reflect variations in the actual costs to serve an individual customer from the costs to serve the average customer within a rate class; is that correct?

A. Yes.

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Q. Okay. And then if you go to the bottom of page 33, you testify in response to question number 58 that it's not feasible -- I'm sorry, it's not feasible to calculate an individual residential customer's cost of service stating that it would be -- that it would require approximately 295,000 separate computations; is that your testimony?

A. It is.

Q. Okay. And, again, you mentioned something similar at the top of page 34. Where in Mr. Gonzalez's testimony or in any of the testimony offered by the OCC is it recommended that Vectren design or calculate rates based on the actual costs to serve each individual Vectren customer?

A. Well, I recall in Mr. Gonzalez's testimony that he talks about reflecting differences between customers that are served in an urban area

versus customers that are served in a suburban area. So to me that's a distinguishing characteristic that he is trying to point out should be accommodated in rate design.

- Q. But that's not -- that's not recommending that Vectren make calculations based on each individual customer, correct?
- A. No, it's not, but it's moving away from the average costs to serve the residential class and that's what prompted my rebuttal testimony to address that issue.
- Q. So would you agree with me that your testimony in this respect mischaracterizes the OCC's position?
- 15 A. No.
- MR. KENNEDY: Objection. Well,
- 17 | withdrawn.

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- 18 EXAMINER PRICE: Thank you.
- Q. Would you agree with me some people just use less gas than others even during the winter months?
- 22 A. Yes.
- Q. And that under a straight fixed variable rate design, those with the same -- those same low-usage customers, regardless of why they use less

gas, would still have to pay the same amount for distribution services as the person who keeps the gas furnace, say, set at 78 degrees 24/7?

- A. For the delivery component, I would agree; but the commodity point, they would not.
- Q. Okay. Now, I would like to move to page 40 of your testimony. And here I am specifically referencing questions -- question and answer 71. You testify here that the degree of control that customers will have on their gas bills will not change, if the straight fixed variable rate design is maintained, since the cost of the commodity is not a function of the rate design. Is that a correct characterization of your testimony?
 - A. Yes.

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- Q. Okay. But you acknowledge that straight fixed variable rate would increase; is that correct?
 - A. It's proposed to increase, yes.
- Q. So your contention that even though customers will be paying higher distribution ratings, they will still have the same amount of control over their bills if the Commission simply continues the straight fixed variable rate design; is that correct?
- A. Yes, and I point to the commodity component to bill -- commodity component of the

customer's bill is that control aspect.

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Q. Okay. But I'm not talking about the commodity component. I am just talking about the distribution rate under the straight fixed variable rate. So even though the Commission could continue it, you know, the customers even if the customers didn't have much control over that distribution rate to begin with, they would still have that same amount of control if the Commission continues the straight fixed variable rate; is that right? They would have the same amount of control basically.

MR. KENNEDY: Objection, compound.

EXAMINER PRICE: If you could rephrase.

- Q. So your testimony is that Vectren is looking to continue the straight fixed variable rate as it currently has, correct?
 - A. That's correct.
- Q. Okay. And you acknowledge that that rate will increase over time, correct?
 - A. Yes.
- Q. So if the Commission grants Vectren's proposal to continue the straight fixed variable rate, the customer will have the same amount of control over that rate as it does currently; is that correct?

A. Yes.

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- Q. Okay. I think I just have a couple more questions. Apologize for that. I want to go back to when we talked a little bit about revenue decoupling and how that mechanism works. And we discussed how -- you know, you testified that I think -- we talked about how a customer could obtain a credit following revenue decoupling if, for example, the Company overearned; is that correct? Do you remember that testimony?
- A. Yeah. I'm not sure it was characterized as overearned. I thought it was more a characterization that if the revenue requirement or the revenues were different than the revenue requirement approved by the Commission.
- Q. Okay. And was it your testimony that customers could receive a credit in the event that Vectren -- Vectren earned more than the revenue requirement? And then if it earned less than the revenue requirement, it could charge a surcharge?
- A. That's right. And I just want to be absolutely certain that we're talking in more generic terms. Each revenue decoupling mechanism has particular aspects to the mechanism that can impact how those surcharges and credits are determined and

over what period they are determined. I was trying to talk in general terms about just the overall methodology of revenue decoupling.

In some cases the decoupling mechanism will refer to the margin per customer established in the last rate case and other cases will refer to the level of usage of an average customer and the adjustments, both positive and negative, would be based off of those benchmarks.

- Q. Okay. But you would agree with me and if there were a revenue decoupling mechanism and the Company earned more than its revenue requirement, the customer generally speaking would receive a credit.
 - A. Not necessarily.

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Q. Okay. Well, if the Company underearned with a revenue decoupling mechanism in place, would a surcharge be imposed on the customer?

EXAMINER PRICE: Can you rephrase the question and not use the word "earned"? Earned implies income, not revenue coming in. I think that's confusing the record.

MS. O'BRIEN: Could you read back the question, please.

(Record read.)

Q. So let me rephrase the question. If the

Company receives more than its revenue requirement, would the customer receive a credit with the revenue decoupling mechanism?

A. And just as I answered earlier to the other question you asked, it's not necessarily the case. It depends on how the mechanism would be designed, and I'm concerned about making a blanket statement that changes in the revenue requirement automatically require adjustments. It could be that there are other factors that come into play that offset that.

Q. Okay.

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EXAMINER PRICE: One of the things that could happen, just tell me if I am off the right track -- off the wrong track here, some revenue decoupling mechanisms have callers where no more than 2 percent over -- received more than 2 percent of the revenue requirement gets deferred or received less than 2 percent gets deferred; is that correct?

THE WITNESS: Well, there can -- there can be that type of consideration. What I was referring to was --

EXAMINER PRICE: Okay. Wrong track.

THE WITNESS: Well, it's a similar concept in that depending on how the revenue

decoupling mechanism is designed, there could be additional customers added to the system and additional costs incurred by the utility that would not necessarily trigger an adjustment through the revenue decoupling mechanism because in that case the design of the mechanism would recognize that there are additional customers to be served but additional costs incurred to serve them.

EXAMINER PRICE: Okay.

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THE WITNESS: So it shouldn't be flowed back to customers.

EXAMINER PRICE: Thank you.

Q. (By Ms. O'Brien) Okay. Just -- I'm just trying to get a clear understanding here. Okay. So if a revenue mechanism -- revenue decoupling mechanism is in place, and Vectren receives less than the revenue requirement, it would impose a surcharge on the customer.

MR. KENNEDY: Objection, asked and answered.

MS. O'BRIEN: Your Honor, I am just trying to get --

EXAMINER PRICE: We'll allow this one.

A. Well, my answer from before stands, not necessarily. I would have to look at the particular

mechanics of how the revenue decoupling mechanism is -- is designed. I would say there's a general indication that there could be a surcharge or credit based on how the revenue requirement changed relative to the Commission's approval of a revenue requirement, but I don't want to state that in absolute terms because I'm not sure that that would always be the case.

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- Q. Okay. If in the case there's a revenue decoupling mechanism and the Company receives more than its revenue requirement and if under the revenue decoupling mechanism that would warrant a credit to customers, do you accept that that could be a possibility?
 - A. I would accept that hypothetical, yes.
- Q. Okay. Now, if there is not a revenue decoupling mechanism in place and the company receives more than its revenue requirement, how does the customer receive a credit for what the Company receives over and above the revenue requirement?
- A. They wouldn't receive a credit because the delivery costs that are being charged to the customer are exactly equal to the costs that the utility incurs in providing delivery service. So there was something other than the delivery costs of

service that changed or created the need for the revenue decoupling adjustment.

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That's why I was hesitating before to say in every case there's going to be an adjustment.

- Q. Okay. So your testimony is that they would not in that instance receive a credit; is that correct?
- A. Well, there wouldn't be a need for a credit because the straight fixed variable rate design embodies the revenue requirement and the cost of delivery service that was approved by the Commission in the utility's last rate case, so the math would indicate that there would be a full recovery of that cost.

MS. O'BRIEN: Your Honor, I would move to strike his answer. I just asked him whether or not they would receive the credit. It's a simple yes or no question.

MR. KENNEDY: I mean, your Honor, he explained how straight fixed variable recovers revenues. We can talk about how the revenue requirement is calculated and get into that type of discussion, but I think the answer is responsive.

EXAMINER PRICE: I don't think there is any simple yes or no questions on revenue decoupling

1 | measures so denied.

MS. O'BRIEN: I have no further

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EXAMINER PRICE: Ms. Fleisher?

MS. FLEISHER: Thank you, your Honor.

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CROSS-EXAMINATION

By Ms. Fleisher:

- Q. Mr. Feingold, welcome back to Ohio.
- 10 A. Thank you. Good morning.
- Q. Good morning. Now, you've testified in support of natural gas distribution rate designs other than straight fixed variable, correct?
 - A. Yes, I have.
- Q. Okay. And is one of those instances a
 2017 proceeding in Minnesota involving the
 CenterPoint Natural Gas Utility?
- MR. KENNEDY: Objection. This is beyond
 the scope of his testimony. He didn't testify to his
 experience outside of Ohio.
- MS. FLEISHER: If you allow me a couple
 of questions, it's about his -- his underpinnings for
 backing straight fixed variable which I think is well
 within --
- 25 EXAMINER PRICE: I'll allow it.

- Q. (By Ms. Fleisher) All right. And in that testimony, I am happy to refresh your memory, if needed, but is it true you relied on American Gap -- an American Gas Association report from 2015 that collected data on natural gas fixed charge levels nationally?
 - A. I do recall that, yes.
 - Q. Okay.

MS. FLEISHER: May I approach, your

10 Honor?

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11 EXAMINER PRICE: You may.

- Q. Take a moment to look through that and let me know when you're done.
 - A. Okay.
 - Q. All right. Is this a copy of the report that you relied on in your 2017 testimony?

MR. KENNEDY: Objection. We are talking
about a document he relied on in a different
jurisdiction for his testimony. There is no
foundation he relied on it in this testimony so I
don't see how it's relevant to what Mr. Feingold
testified on rebuttal today.

EXAMINER PRICE: Ms. Fleisher has promised to prove this up. We will give her the opportunity.

509 1 MS. FLEISHER: Certainly, your Honor. 2 And at the moment I am just trying to authenticate 3 the document. I know your Honor appreciates that. EXAMINER PRICE: Do you want to mark it? 4 5 MS. FLEISHER: Yes. I believe I'm on 6 ELPC Exhibit 3. 7 EXAMINER PRICE: It will be so marked. (EXHIBIT MARKED FOR IDENTIFICATION.) 8 And I think the question may still be 9 Ο. 10 pending. 11 EXAMINER PRICE: I believe it is. Would 12 you like the question read back? 13 THE WITNESS: Yes, please, your Honor. 14 EXAMINER PRICE: Can we have the question 15 back again. 16 (Record read.) 17 Α. I believe it is, yes. 18 Okay. All right. And do you believe Q. 19 this represents an accurate survey of fixed charge --20 natural gas charges nationally as of the time the 2.1 survey was conducted? 2.2 Α. T do. 23 Okay. So if you recall the contents of Q. 24 that, it's true that nationally there are many 25 utilities that do not recover all distribution costs

through a straight fixed variable rate design, correct?

A. I would agree with that.

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- Q. That's all I have on it, or you may put it aside. And counsel for OCC asked you a few questions about Vectren's budget billing program, and I just had one additional one. Do you know how many customers participate in Vectren's budget billing program?
- A. I believe Mr. Swiz would be the better person to address that. I believe he has numbers that are more representative of VEDO's situation.
- Q. So you didn't look at data on that point in preparing your testimony.
 - A. I did at one point, but I just don't recall the numbers as we sit here today.
 - Q. Okay. Did you look at any data regarding the average dollar amount of true-ups for participants in Vectren's budget billing program?
 - A. No, I did not.
 - Q. Can you turn to page 5 of your testimony.

 And on lines 20 to 22, you talk about -- discuss

 fixed costs, and throughout your testimony you

 discuss fixed costs. Is it correct when you say

 fixed costs, you are including demand-related costs

in that term?

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- A. Yes.
- Q. And can you turn to page 8 of your testimony. Here you talk about short-run marginal costs. Can you provide some examples or explain what type of costs are short-run marginal costs?
- A. Yes. They would be costs that vary based on one more or one less unit of consumption or in this case natural gas being consumed. And it would be over a period of time that is very short where all of the utility's resources are fixed in nature.
- Q. Okay. And when you say a period of time that is very short, what period of time do you have in mind for short-run marginal costs?
- A. In -- within the context of my testimony,
 I was looking at the period that I characterize as
 the test year or rate effective period.
- Q. Okay. So I -- just for illustration what would be one type of cost in the revenue requirement that would be such a short-run marginal cost?
- A. There wouldn't be any in the revenue requirement. The short-run marginal cost within that period would be the commodity cost of gas.
- Q. And are there also long-run marginal costs in the natural gas distribution system?

- Conceptually you can calculate a long-run Α. marginal cost, and from an economist's point of view, it would be over a period of time where all of the utility's assets are variable in nature so they can be changed as needed.
- And for purposes of your testimony, since short-run marginal costs were costs varying within the test year, you would consider a long-run marginal cost one that varies beyond the scope of a year; is that correct?
- That's correct, although in my rebuttal Α. testimony I did point out that for a distribution utility like Vectren, the costs of gas delivery service are fixed in nature over the relevant period, and I did not nor did anyone in this case calculate long-run marginal costs for Vectren.
- Q. Can you turn to page 11 of your testimony. And here you refer to the analysis on line 7 done by the company's witness Swiz. Do you see that?
 - Α. T do.

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Okay. And are you relying on anything Q. beyond Mr. Swiz's analysis in considering the impacts of the straight fixed variable rate design on 25 low-income customers?

A. Well, I think I say in my testimony that the analysis that Mr. Swiz had conducted is consistent with what I've seen in other situations, and I mentioned Columbia Gas of Ohio where I had conducted a similar usage income study in 2007 that was used by the Commission to support straight fixed variable rate design in Columbia's proceeding.

So in that regard I was relying on a more generalized view of the notion that low-income customers are higher-than-average-use customers. And I point out that VEDO in its 2008 case conducted a similar study and found comparable results.

- Q. Now, I am not going to make you turn to it unless you want to, but on the bottom of page 17 of your testimony, you provide a quote from the venerated Mr. Bonbright, correct?
 - A. Yes.

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- Q. And would you say that Mr. Bonbright's treatise, the "Principles of Public Utility Rates," is a useful resource to inform the Commission about rate design questions?
- A. I think it provides a good foundation for utility ratemaking purposes, yes.

MS. FLEISHER: Okay. And may I approach?

EXAMINER PRICE: You may.

MS. FLEISHER: Can we mark this as ELPC

2 Exhibit 4?

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EXAMINER PRICE: So marked.

(EXHIBIT MARKED FOR IDENTIFICATION.)

- Q. And, Mr. Feingold, I'll represent to you that these are selected excerpts from "Principles of Public Utility Rates" by James C. Bonbright. And I just wanted to point you to the -- I didn't mark the right page here. Page 41 based on the sort of different print numbers on the side. It's six or seven pages in. And this is a chapter from that book "Cost of Service as the Basic Standard of Reasonableness." Just let me know when you are there, sir.
- 15 A. I'm there.
- Q. Okay. And is this the chapter that you quoted from in your testimony?
 - A. It is.
- Q. Okay. And then if you go forward to 166
 on the side numbering. It's a chapter entitled
 "Marginal Cost, Short-Run and Long-Run." Do you see
 that?
- 23 A. I see it.
- Q. Okay. And is that chapter of the same book also you think informative about principles of

rate design?

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- A. It is but there are differing views on how marginal costs should be applied to ratemaking.
- Q. Okay. Thank you. All right. And in your testimony you talk about Vectren designing its distribution system based on design day demand, among other factors, correct?
- A. Yes, although I think I go a bit further, and I talk about the notion of design hour and connected loads as driving some of the investment in distribution facilities.
- Q. Okay. Let's stick with design day demand for now. So design day demand increases can require investments in new or replacement distribution assets, correct?
- A. I would agree with that.
- Q. Do you know how Vectren protects design day demand?
- A. In general terms they use a baseload heat factor approach and that's to determine design day by class. I'm not as familiar with how Vectren designs or derives design day on a systemwide basis. I think Mr. Swiz might be in a better position to address that issue.
 - Q. Okay. Well, let's see how far we can get

and I may save some questions for him. Do you know the time frame over which Vectren projects design day demand?

A. I assume it's a day.

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- Q. Okay. I guess in terms of, you know, what are they looking at? What day? Tomorrow? You know, two years from now? Five years from now?
- A. Well, they are -- they are different uses or applications of design day for a gas utility. And that's why I pointed out earlier design hour and connected load is sometimes a more appropriate measure of how a utility decides what size facilities to invest in when they connect to -- the customer to the distribution system.

Design day may be a measure that is used to help manage a distribution system with regard to volumes that are flowing for transportation customers versus sales customers, and in some cases the design day criteria that's used for those purposes is different than the design day criteria used for the physical facilities themselves.

- Q. And does this case relate to the physical facilities themselves?
 - A. Yes.
 - Q. And for that purpose, do you know what

time frame Vectren uses, or should I address that to Mr. Swiz?

- A. When you say time frame, I'm still somewhat confused on -- on -- on what that means. I mean, in general terms, a gas distribution utility will reevaluate its design day periodically based on the mix of customers on the system, based on usage characteristics of customers, things of that nature. So it's not a one-time calculation that then never is revisited.
- Q. Okay. So if Vectren is sitting there deciding what size main to invest in, distribution main, do you know how far out they are looking at design day demand?
 - A. No, I don't.

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- Q. And you also brought up the topic of connected loads. Do you know how Vectren determines connected loads on its system?
- A. I don't know the specific mechanics. All I can tell you is that in general terms a gas utility will examine the gas out -- utilizing appliances within a home for a residential customer, add up the BTU ratings of those connected loads, and will size the system accordingly based on the meter or the service line and if there is a main extension

- required to be able to accommodate that connected load.
- Q. Okay. And I am going to acknowledge here that my familiarity with BTU loads is not large. Can you explain a little bit what you mean by when they are looking at BTU loads?
- A. Well, so, for example, if you take a home, you would have in it a gas furnace, possibly a gas dryer, you could have gas cooking, you could have a gas water heater. Each of those gas-utilizing appliances have a BTU rating based on the maximum amount of gas that's needed to operate that facility in a worst-case situation or the maximum-use situation. And that's what I would characterize as the connected load.
 - Q. Thank you. Now, page 29 of your testimony, question 52, you refer to some figures regarding the cost of installing distribution mains, correct?
- 20 A. Yes.

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- MS. FLEISHER: Okay. And may I approach, your Honor?
- 23 EXAMINER PRICE: You may.
- MS. FLEISHER: This is a confidential workpaper, but I don't intend to ask any questions

1 | about it so, on the public record.

- Q. Mr. Feingold, is this the workpaper that you used to prepare those figures?
 - A. Yes, it is.
- Q. Okay.

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6 MS. FLEISHER: Sorry, your Honor. May I
7 mark that as ELPC Exhibit 5C?

EXAMINER PRICE: It will be so marked.

(EXHIBIT MARKED FOR IDENTIFICATION.)

- Q. All right. If you can turn to page 31 of your testimony towards the bottom. And here you discuss the costs of residential service lines, correct?
- 14 A. Yes.
- Q. Okay. And Vectren's cost-of-service study treats those as customer-related costs, correct?
- 18 A. That's correct.
- Q. All right. And page 36, lines 1 through
 6, and did you do any quantitive calculations using
 Vectren's data to support this portion of your
 testimony?
- A. No, I did not.
- Q. And page 41, lines 6 to 13.
- A. What was the line reference?

- Q. Sorry, lines 6 -- starting at line 6.
- A. Thank you.

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- Q. It's question 70. And do you see where you testify that gas usage and gas commodity prices will still have the greatest influence on the price signals received by residential customers when making gas usage decisions? Did you do any studies or analysis to support that assertion?
 - A. Are we on page 41?
- Q. I apologize. No. I have page 40.

 Question 70 is probably easier to go.
- A. Could I have that answer back again -
 that question?
- EXAMINER PRICE: Let's have the question again, please.
- (Record read.)
 - A. I don't believe that a study is required by definition. The short-run marginal costs that the price signals should be based upon is based on the commodity cost of gas for Vectren.
 - O. Is that a "no"?
 - A. I think it's a "not needed."
- Q. Okay. Just making sure that also means
 "no." Thank you. And one last thing.
- MS. FLEISHER: May I approach, your

Honor?

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2 EXAMINER PRICE: You may.

MS. FLEISHER: And this is also confidential, but I don't intend to get into any confidential details.

- Q. Mr. Feingold, you supported Vectren's cost-of-service study in this case, correct?
 - A. That's correct.
- Q. Okay. Do you recognize these as excerpts from the updated cost-of-service study that Vectren provided in this case?
- A. I recognize the exhibits. I can't verify that it's for the updated revenue requirement. I would have to take a closer look at it.
 - Q. Okay. Assuming that it is, does this -do these excerpts reflect calculation of demand,
 commodity, and customer-related costs for Vectren's
 residential rate class?
- A. Yes. That is one of the columns in the -- on the pages.
- MS. FLEISHER: Oh, sorry. I am not doing well at this today. Can we mark this as ELPC 6C?
- 23 EXAMINER PRICE: So marked.
- 24 (EXHIBIT MARKED FOR IDENTIFICATION.)
- MS. FLEISHER: Thank you, your Honor.

That's all I have.

EXAMINER PRICE: Thank you. Ms. Mooney.

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CROSS-EXAMINATION

By Ms. Mooney:

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- O. Good afternoon. Earlier, you --
- A. Good morning.
- Q. Yeah, it is. Thank you. Earlier you responded to Ms. Fleisher's question and -- about low-income customers using more, being not -- being higher-use customers, and you referred to a Vectren study in 2008. Do you remember that -- your testimony on that?
 - A. Yes, I do.
- Q. And can you -- for the record we could go back and ask the court reporter to read what you said about the 2008 Vectren study. But can you recall the context of that 2008 Vectren study that you testified about?
 - A. The context that was raised today?
- Q. What you were testifying about when you -- in response to Ms. Fleisher, you began to talk about a Vectren 2008 study that purported to show that low-income customers are high-use customers, and I was asking you what was that study? Tell me about

that study that you testified to.

- A. Well, I think there's some confusion. I think my response was that I testified to a Columbia Gas of Ohio study, and I made reference to a Vectren study that was filed in their last rate case, but I did not testify to that study.
- Q. Okay. You did refer to a Vectren 2008, their last rate case, study from that last rate case; is that correct?
 - A. That's correct.
- Q. Okay. And what did you say about that again as far as the low-use customer -- low-income and low-use customers?
- A. I said that the Vectren study conducted in the 2007-2008 rate case the results were consistent with the analysis that Mr. Swiz had presented in this proceeding.
- Q. And what was -- what was the result of that study?
- A. That there was essentially a U-shaped relationship between the annual gas usage of residential customers compared to their annual income. And by U shaped I mean that the low-income -- the low-income customers had higher than average gas consumption and then the

middle-income customers had below average gas usage and then the high-income customer had above average gas usage.

- Q. And do you know who conducted that study?
- A. Dr. Overcast.

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- Q. And he was -- he performed that study for Vectren?
 - A. It was performed on his behalf by Vectren.
- Q. And do you know what the Percentage of Income Plan is in Ohio?
- A. I know what the concept is, but I don't know the mechanics of the program.
 - Q. What's your understanding of the concept of the PIPP program?
 - A. That the PIPP program provides a reduced rate to customers to reflect their ability to pay.
 - Q. Would you equate then Vectren's low-income customers with Vectren's PIPP customers?
 - A. I believe that the PIPP customers would be a subset of Vectren's low-income customers.
- Q. And what 2008 Vectren study focused on PIPP customers?
- MR. KENNEDY: Objection, no foundation.
 - Q. Do you know if the Vectren 2008 study

focused on PIPP customers as the low-income component of the study?

A. I don't recall.

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Q. What if it did? Would that change your analysis or your idea about the idea that low-income customers are high-use customers?

MR. KENNEDY: Objection, assumes facts in the hypothetical.

MS. MOONEY: Well, it's a hypothetical because he comes in as a no so I have to --

MR. KENNEDY: I'm objecting to the facts in evidence because you haven't put the study into evidence. You are just testifying what your understanding of it is.

EXAMINER PRICE: Sustained.

MS. MOONEY: He's the one --

- Q. All right. You are the one that testified earlier today in response to Ms. Fleisher's question about the 2008 Vectren study, right?
 - A. I did.
- Q. And you -- you keep referring to it as low-income customers were shown to be high-use customers as a result of that study; is that correct?
- A. I said that that study showed similar results to the study that was conducted in this

1 proceeding.

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- Q. By whom?
- A. By Mr. Swiz.
- Q. And did Mr. Swiz use PIPP customers as low-income -- as a surrogate for low-income customers?
- A. It's my understanding that he used a greater number of residential customers in his analysis that presumably went beyond simply PIPP customers. There were non-PIPP residential customers in the study as well.
- Q. Did the 2008 Vectren study go beyond PIPP customers?
 - A. I don't recall.
- Q. Do you know?
- MR. KENNEDY: Asked and answered.
- EXAMINER PRICE: Sustained. He said he didn't recall.
- Q. All right. This is a hypothetical. If
 the 2008 study equated low-income customers with PIPP
 customers, would that mean that you could say that
 low-income customers are high-use customers?
 - A. For those PIPP customers, yes, you can.
- Q. Well, we've already established that PIPP customers and low-income customers are not the same

group of customers, correct?

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- A. That's correct.
- Q. Okay. So if the 2008 study equated and -- or it didn't -- the 2008 study focused exclusively on PIPP customers as low-income customers, would that cause you to have doubts about the 2008 study?
 - A. No.
- Q. Is there any reason why a PIPP customer would be less concerned about usage than a low-income customer that's not on PIPP?
 - A. I hope not.
 - Q. Do you know what the PIPP program is?
- A. I think I answered it earlier that in general terms it reflected a reduced bill for customers that don't have the ability to pay their full gas bill.
 - Q. How is the bill -- customer bill reduced? By what factor?
- A. I said earlier I don't know the mechanics of the program.
- Q. So you don't know that the PIPP customer
 pays a percentage of his income of the gas bill,
 hence the expression percentage of income?
- 25 EXAMINER PRICE: Are you testifying to

that, Ms. Mooney?

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MS. MOONEY: I asked him if he has -EXAMINER PRICE: He already said he
didn't know. He already said he didn't know what the
measure was -- what the reduction was.

- Q. All right. I will try again. If I am a PIPP customer and I pay a percentage of my income for my gas service, would I care about usage as much as a customer who pays for usage, whose bill is based on its usage?
 - A. I can't answer that.
- Q. No? You don't think a customer cares about what his bill is?
- A. I can't answer what's in the minds of the PIPP customer relative to the non-PIPP customer as far as gas usage is concerned.
- Q. Well, in your testimony you often testify about what's in the minds of customers. You say customers don't understand the straight fixed variable, whereas, at -- and we did -- and there was questions asking you on what basis you decided the customers were able to understand the straight fixed variable rates.
- Do you have any specific citations to the -- your notion that the straight fixed variable

rate design is confusing or difficult for customers to understand?

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- A. I never said that in my testimony. What I've said in my testimony is that straight fixed variable rate design is a straightforward and understandable rate structure compared to revenue decoupling.
- Q. You said customers would not understand revenue decoupling?
- A. I said customers would have more difficulty understanding revenue decoupling relative to straight fixed variable rate design.
- Q. And what was your basis for making that?

 Do you have a specific citation or study that would cause you to -- to that conclusion?
- A. Just based on my years of experience in designing rates. I did not conduct a specific study.
- Q. And does Mr. Bonbright in his book ever mention straight fixed variable rate design?
- A. Back in 1961 the term was not yet coined, but he does talk about recovery of fixed costs in the fixed components of rates.
- Q. All right. Let's talk about the costs that go into rates. And referring to page 5 of your testimony refers to cost causation, the

characteristics of gas delivery service, and recognizes that the company's incurred costs are relatively uniform on average. Could you give me maybe like five -- the top five costs of gas delivery service, the costs the Company incurs to perform gas delivery service, like the top five of those costs.

- A. Okay. The first would be distribution mains, the plant investment, and the associated expenses.
 - Q. You mean buying the main?
- A. No, incurring the cost of mains.
- 12 Q. Okay.

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- 13 A. I thought that was the question.
- Q. Okay. Go ahead. That's one. That's No.
- 15 | 1, incurring the cost of mains?
- A. Well, I would -- to be more precise I
 would characterize it as the revenue requirement
 associated with distribution mains.
 - O. Are there different size mains?
- 20 A. There are.
- Q. Are there large -- large mains and smaller circumference mains?
- 23 A. Yes.
- Q. And does a large main cost more than a small one?

A. Yes.

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- Q. Okay. Now, what's the next cost?
- A. I would say the revenue requirements associated with service lines.
 - Q. Okay. Okay. The next one?
- A. I would say the revenue requirement associated with meters.
 - Q. The next one?
- A. The reason I'm hesitating is there were a number of other components of the revenue requirement of the utility that don't stand out as significantly as the first three that I mentioned that I have to refer to VEDO's cost-of-service study to give you a more precise answer.
 - O. Are there labor costs?
- A. Well, there are labor costs but that's why I characterized those first three as revenue requirement because there's a labor component associated with each of those three facilities. So I didn't split it out the same way that you might want it split out.
- Q. Okay. Would you say that those costs are the same every month?
- A. Within the context of the utility's revenue requirement determination and the use of a

test year in designing rates, I would say yes.

- Q. For every year -- every month of the test year the costs are the same for each of the months in the test year?
- A. No. The costs will vary but, again, because rates are designed on the average, that's why I was saying that they are the same across the test year.
 - Q. The costs vary by month.
 - A. Yeah. They can vary, sure.
- Q. Okay. On page 6 of your testimony, you are referring -- lines 9 and 10, you have a reference to the utilities not recovering their full revenue requirement. Do you see that?
 - A. I do.

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- Q. Under traditional regulatory principles, is a utility entitled to its full revenue requirement?
- A. Well, I assume that if a regulatory body approves the revenue requirement, that they are entitled to it but entitled I think is a -- is a word of art. I would say the fairer characterization is the utility has an opportunity to recover its revenue requirement.
- Q. It has an -- the idea is when the rate

case sets the rate, that the -- this is the revenue requirement based on a test year and then the years going forward, the utility has an opportunity, but it isn't entitled to that revenue requirement for every year; is that correct?

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- A. I'm not sure how you are using entitled.

 If you are using it as synonymous with guarantee, I'm not suggesting that.
- Q. Well, if we looked at that sentence on page 6, you say, "However, simply setting utility rates on marginal costs can result in utilities not recovering their full revenue requirements." Now, what my question is going to is whether or not you think that a utility has -- is ob -- I'm using entitled, but the utility is supposed to be recovering every year its full revenue requirement.
- A. No, that's not really the purpose of this statement. What I was trying to convey here was that if you use some measure of marginal costs as a substitute for embedded or historical costs to determine a utility's revenue requirement, based on the study that I've done over the years, you would find that in most cases the marginal costs are less than the embedded historical revenue requirement.

And so as a result, the rates would not

recover those costs if you use marginal costs as the basis for the rates.

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- Q. Now, do distribution utilities do anything in their day-to-day operations to reduce their costs?
- A. I'm sure that management of a utility is prudent in how they decide to deploy resources and to manage their costs relative to the revenue requirement that they're allowed to recover.
- Q. Do you think that distribution utilities are interested in reducing the costs of running the distribution system?
- A. I believe that management of utilities have that as a primary objective.
- Q. Do you know if Vectren had any problems avoiding rate cases during the times that they had a volumetric -- a larger volumetric component to the distribution rates?
- MR. KENNEDY: Objection as to argumentative and the term "avoiding."
- EXAMINER PRICE: If you could rephrase, please, Ms. Mooney.
 - Q. Well, all right. On page 10, lines 12, and it goes through the advantages of the straight fixed variable rate design and one of them was that

they can reduce the rate case frequency for a utility. Do you see that?

- A. I do.
- O. Now, when was Vectren's last rate case?
- A. It was in the 2008 period with a decision in early 2009.
 - Q. And how long ago was that?
- A. Roughly 10 years. And during that period they had straight fixed variable rate design in place.
- 11 Q. And you think the straight fixed variable 12 rate design reduced the rate case frequency?
 - A. I think it can. I didn't say it will.
 - Q. Do you know if it did?

MR. KENNEDY: Objection, speculation.

16 She is asking for the Company's opinion on that.

17 EXAMINER PRICE: He can answer if he

18 knows.

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A. Well, all I can say is that over that 10-year period, I -- I am aware that straight fixed variable rate design was the approved rate design during that period, and the fact that a rate case wasn't filed I can only presume that that may have been one of the factors that contributed to the ability to have less frequent rate cases by the

Company.

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- Q. Do you know if the Company -- if Vectren has committed to filing a base rate case in the Stipulation that's in this proceeding?
- A. I believe the Stipulation talked about a rate case before 2024.
- Q. Yes. Thank you. We earlier talked about the budget billing and the fact that customers of Vectren can levelize their monthly bill by enrolling in budget billing. Do you remember those questions?
 - A. I do.
- Q. And so if a customer wishes to have basically the same bill every month, they could just enroll in budget billing; is that correct?
- A. That's right, for both components of their bill.
- Q. And on page 12, one of the advantages of the straight fixed variable is that it provides the opportunity to recover revenues during the post-rate case period without the use of a deferral ratemaking mechanism. Do you see that?
 - A. I do.
- Q. Now, were there any deferrals referred to in this base rate case that were going to come into the revenue requirement?

A. I don't know.

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- Q. Were any deferrals authorized as a result of this case?
- A. I don't know. What I was referring to here as a deferral ratemaking mechanism was a revenue decoupling mechanism.
- Q. Oh, you are equating deferrals with decoupling?
- A. No. I was equating deferral ratemaking mechanism with revenue decoupling mechanism because a ratemaking decoupling mechanism requires a deferral account to be able to identify the amount of overage or underage of, in some cases, the revenue requirement to be able to determine what the adjustment should be in a subsequent period.
- Q. Well, we did talk about the rider. We earlier talked about all the riders that Vectren has, correct?
 - A. We did.
- Q. And those also involve under- and overrecovery of certain costs, right?
 - A. They do.
- Q. And is that kind of -- is there a

 deferral associated then with any of the riders? Is

 that the deferral you are referring to here?

- A. No. As I said earlier, the deferral I'm talking about here is specifically a revenue decoupling mechanism within the context of the benefits of SFV relative to revenue decoupling.
- Q. And then on page 12 again at line 25, that the straight fixed variable provides no disincentive for conservation or efficiency. Did I read that right? Does that "no" go there or how does -- is that a double negative? What are you trying to say about the effect of straight fixed variable rates on conservation and efficiency there?
- A. I am trying to say that a straight fixed variable rate design breaks the link between gas usage and revenue so that the Company no longer has a throughput incentive to grow volumes to be able to recover their fixed costs of delivery service.
- Q. From a customer's standpoint, does a straight fixed variable provide a disincentive for efficiency?
 - A. No.

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- Q. Why not?
- A. Because it is based upon an economically efficient price signal from the commodity cost of gas.
 - Q. If I'm going to get a -- if I have very

low usage and I am going to get a bill for essentially \$50 a month regardless of my -- whether or not I have zero or -- usage or a very small amount of usage, would I -- would I -- it doesn't matter what my bill is, it's fixed, so how would that incentive -- incentivize the need to conserve or be efficient?

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- A. Because you are trying to establish a price signal to incent to conserve based on the costs to society that can be avoided or saved with less use of gas and that's the commodity cost of gas.
- Q. But if I'm a low-use customer, I'm not going to see -- if I use zero, I'm going to get the same bill regardless because I'm not using anything; is that correct?
- A. In that particular month, yes, you would -- you would receive a bill for the fixed amount, and other months when you use gas, you would have a commodity component in your bill.
- Q. And if -- I am going to get a \$30 bill in the summer when I have used no gas; is that -- is that going to be easy for me -- do you think that's easy for the customer to understand?
- A. I believe it's as easy as a customer who receives a fixed bill for garbage service or for

water service or for cell phone service. I think fixed bills are a component of pricing that are accepted by customers.

- Q. Okay. So I get a fixed bill for garbage service \$50, but I don't have any garbage. What would be the first thing I would do in that case?

 What would a customer do?
 - A. I don't know.

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- Q. Would they cancel the service?
- A. If you knew that you weren't going to have any garbage for the next 11 months, you might.
 - Q. Why 11 months?
- A. Just because I'm using a 12-month period because that's what rates are designed on.
 - Q. My garbage rate is not designed on an 11-month period, is it?
- A. For some future period then instead of quantifying it as 11 months, my statement still holds.
 - Q. Now, if customers are having practically no usage, hardly using gas at all, and what very little they are using they could just switch to electric, and in Mr. Rinebolt's testimony he refers to the notion that customers on a straight fixed variable who are paying a high fixed charge every

month regardless of usage, would drop their natural gas distribution service and just switch to electric, say, so they don't have to deal with that high fixed charge every month when they are hardly using the service. Would -- do you recall that testimony from Mr. Rinebolt?

- A. I do. And I believe I responded to that testimony.
- Q. If a significant amount of low-use customers who are basically paying the \$30 a month for no service left the system or were no longer customers of Vectren, would that change the cost-of-service study?
- A. Eventually it could cause the cost-of-service study to change, and it would cause the residential unit cost of service to go up.
 - Q. Why is that?

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- A. Because there would be fewer customers to recover the fixed costs of delivery service.
- Q. Wouldn't there possibly be small -- are you including the residential and small commercial in the same category?
- A. I was just responding to your question which I thought was residential.
 - Q. No, it wasn't. I'm referring to low-use

or even customers that have no usage, any customer.

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- A. And I'm sorry. What was the question then?
- Q. Would it change the -- the allocation of customer classes, would you -- if you had customers who just don't use the gas service at all and they are still paying a high fixed cost monthly just because they are listed on your -- on Vectren's customers' service list, would that change the cost-of-service study?
- A. Are you saying the customers have left the system, or they're just not using any gas and they are still on the system?
- Q. Well, they are on the system. That's why they are paying the fixed charge but they say why am I paying this fixed charge if I'm not using it. And so those customers just -- the low-use customers just start dropping off. Whether they are small commercial or residential, they just start dropping off the system. Is that eventually going to have an impact on the cost-of-service study?
- A. Yes, just like any other change in number of customers over time would change the allocation relationships in the cost-of-service study.

MS. MOONEY: Okay. That's all the

543 1 questions I have. Thank you. 2 EXAMINER PRICE: Redirect? 3 MR. KENNEDY: Can you give us one minute? EXAMINER PRICE: Mr. Margard? 4 5 MR. MARGARD: I think you asked earlier, 6 and the answer is no. 7 EXAMINER PRICE: Okay. Now, redirect? MR. KENNEDY: Can we have one minute to 8 confer? 9 10 EXAMINER PRICE: You may. 11 (Discussion off the record.) 12 EXAMINER PRICE: Let's go back on the 13 record. 14 Mr. Kennedy, redirect? 15 MR. KENNEDY: The Company has no redirect, your Honor. 16 17 EXAMINER PRICE: Questions for this 18 witness? 19 EXAMINER SCHABO: No. 20 EXAMINER PRICE: Neither do I. You are 2.1 excused. 22 THE WITNESS: Thank you. 23 EXAMINER PRICE: Mr. Kennedy, care to 24 renew your motion for admission? 25 MR. KENNEDY: Yes. We would like to move

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     for the admission of Mr. Feingold's rebuttal
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     testimony, VEDO Exhibit 12.1.
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                 EXAMINER PRICE: Any objections?
                 Seeing none, it will be admitted.
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                 (EXHIBIT ADMITTED INTO EVIDENCE.)
                 MS. FLEISHER: Your Honor, I would like
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     to move for the admission of my exhibits.
                 EXAMINER PRICE: 3, 4, 5C, 6C; ELPC 3, 4,
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     5C, and 6C. Any objection to the admission of 3, 4,
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     5C, and 6C?
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                 MR. KENNEDY: No objection to 5C and 6C.
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     As to 3, the AGA report, Mr. Feingold testified he
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     did not rely on it for purposes of this case, and we
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     would object to it as a hearsay.
                 (EXHIBITS ADMITTED INTO EVIDENCE.)
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                 EXAMINER PRICE: Ms. Fleisher?
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                 MS. FLEISHER: I guess I'm not -- can I
     get a clarification? Is it a relevance objection or
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     just a hearsay objection?
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                 MR. KENNEDY: This is an objection that
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    Mr. Feingold did not prepare it. He did not attach
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     it to his testimony. He did not rely on it so it's a
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     third-party statement so it's hearsay for those
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    purposes.
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MS. FLEISHER: And, your Honor, it's

something that he himself can speak to the -- I'm not relying on the document as to its truth. I am relying on the fact he is aware of this document and the facts and has used it and has, therefore, you know, in his previous testimony relied on it, basically attested to its truth.

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MR. KENNEDY: And I guess my response would be if Ms. Fleisher doesn't intend to cite to any facts within the document for the truth of those facts, then I would not have a problem with the -
EXAMINER PRICE: She intends to cite to those facts.

MS. FLEISHER: I haven't written the brief yet, but I am going to leave that option open.

EXAMINER PRICE: So it's an out-of-court statement. It's being offered for the truth of the matter asserted. What exception to hearsay would apply? It's not an admission of a party opponent because Vectren didn't use it in Vectren's testimony.

MS. FLEISHER: I guess what I am arguing is that it's not -- I am not relying on the actual out-of-court statement for the truth. I am relying on the fact that Mr. Feingold has relied on this as the truth, if that makes sense.

MR. KENNEDY: I recall the testimony

about it was whether or not Mr. Feingold had experience or knowledge about the fact that other jurisdictions did not have straight fixed variable rate design. That did not indicate his reliance on this for this or he was holding it out for the truth of the matter of anything that's in the document.

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MR. ALEXANDER: Your Honor, the City would join the motion and the objection by the Company and only note there were no questions about the -- any of the specific facts in the document itself, and so to the extent the witness might have clarification or further explanation about those facts, he was unable to provide that as there were no questions about the facts in the document so.

EXAMINER PRICE: I am going to defer ruling on this one. I think Ms. Fleisher is in a lot of trouble on this one, but maybe we can look at the hearsay exceptions and find one that actually works.

And you have an objection to ELPC 4?

MR. KENNEDY: Well, I would never object to the venerate or venerated Dr. Bonbright, but the exhibit that's attached is just select parts of Mr. Bonbright's -- Dr. Bonbright's work.

MS. FLEISHER: Your Honor, if it would be fine by you, I would certainly be fine taking

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     administrative notice of the entire --
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                 MR. MICHAEL: Treatise?
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                 MS. FLEISHER: For those who don't want
     to go to the library, I will provide a link to where
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     it's available online.
                 EXAMINER PRICE: Objection to taking
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     administrative notice of this learned treatise?
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                 MR. KENNEDY: I don't have an objection.
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     It was a completeness objection.
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                 EXAMINER PRICE: We will take
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     administrative notice of the entire document.
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                 MS. FLEISHER: Thank you, your Honor.
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                 EXAMINER PRICE: Let's go off the record.
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                 (Discussion off the record.)
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                 EXAMINER SCHABO: Let's go back on the
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     record.
                 Mr. Kennedy, your next witness.
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                 MR. KENNEDY: The Company would like to
     call to the stand Ms. Rina Harris.
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                 EXAMINER SCHABO: Have a seat and provide
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     your name and business address for the record,
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    please.
23
                 THE WITNESS: Yes. My name is Rina
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     Harris, and my business address is 211 Northwest
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     Riverside Drive, Evansville, Indiana 47708.
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548 1 EXAMINER SCHABO: Thank you. 2 Mr. Kennedy. 3 (EXHIBIT MARKED FOR IDENTIFICATION.) 4 5 RINA H. HARRIS 6 being first duly sworn, as prescribed by law, was 7 examined and testified as follows: DIRECT EXAMINATION 8 9 By Mr. Kennedy: 10 Good afternoon, Ms. Harris. Do you have in front of you what was previously marked for 11 12 identification as VEDO Exhibit No. 9.2, the Rebuttal 13 Testimony of Rina H. Harris on Behalf of Vectren 14 Energy Delivery of Ohio, Inc.? 15 Α. Yes. Did you prepare this testimony, or was it 16 Ο. 17 prepared under your direction? 18 I prepared it. Α. 19 And as you sit here today, do the answers Ο. 20 given -- are they true and accurate to the best of 2.1 your knowledge? 2.2 Α. Yes. 23 Q. And if I were to ask you the same 24 questions today, would you provide the same answers? 25 Α. Yes.

Proceedings - Volume VI 549 Q. Do you have any corrections to make to 1 2 this particular piece of testimony? 3 Α. No. MR. KENNEDY: Your Honor, I would move 4 5 for the admission, subject to the cross-examination, of VEDO Exhibit No. 3.2, the Rebuttal Testimony of 6 7 Rina H. Harris. EXAMINER SCHABO: We will defer admission 8 until after cross-examination. 9 10 Captain Friedman, do you have any 11 questions? 12 CAPTAIN FRIEDMAN: No questions, your 13 Honor. 14 EXAMINER SCHABO: Mr. Settineri? 15 MR. SETTINERI: No questions, your Honor. 16 EXAMINER SCHABO: Mr. Alexander? MR. ALEXANDER: No questions, your Honor. 17 18 Thank you. 19 EXAMINER SCHABO: Any preference as to 20 your order? 2.1 Mr. Healey. 22 MR. HEALEY: Yes. 23

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CROSS-EXAMINATION

2 By Mr. Healey:

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- Q. Ms. Harris, you are testifying as an expert witness today, correct?
- 5 A. Correct.
 - Q. And your testimony focuses on the straight fixed variable rate design in response to testimony provided by certain intervenors, correct?
 - A. Related to the Market Potential Study.
- Q. Have you ever published any articles on rate design?
- 12 A. I have not.
- Q. Have you ever been asked by a news agency to be interviewed on rate design?
- 15 A. No.
- Q. Have you ever been asked to give a speech on rate design outside of Vectren?
- 18 A. No.
- Q. Have you ever testified before a legislative body on rate design?
- 21 A. No.
- Q. Do you have any educational degrees which require you to study rate design?
- 24 A. No.
- Q. Are you a rate design expert?

A. I am not.

2.1

MR. HEALEY: Your Honor, at this time I move to strike Ms. Harris's testimony starting on page 9, line 11, through page 13, line 17. This portion of her testimony is the second half of her testimony. The first portion relates to her discussion of the Market Potential Study. The second half relates to the impact that rate design has on customers' usage of natural gas.

As we just established through the brief voir dire of the witness, she has virtually no experience in rate design and point blank admitted she is not an expert in rate design, yet she is testifying as an expert in rate design as the cover of her testimony suggestions. That would not be allowed and, therefore, the portions that I have identified should be stricken.

EXAMINER PRICE: What was the end portion?

MR. HEALEY: Page 9, line 11, through -- basically through the end other than the conclusion, page 13, line 17. Those portions would all require her to be an expert in rate design.

EXAMINER SCHABO: Mr. Kennedy.

MR. KENNEDY: Yes. If you could refer to

the question 3 which it says the purpose of her rebuttal testimony, the section of the testimony that he said -- that OCC is seeking to strike would be summarized starting with line 17, and it reads "My rebuttal testimony also will address Mr. Nelson's, Mr. Gonzalez's, and Mr. Rinebolt's suggestion that the continuation of straight fixed variable rate design will impede VEDO from achieving energy efficiency program goals." Ms. Harris has offered testimony today on the fact of whether or not Vectren has been meeting energy efficiency program goals. The testimony outlined from the intervenors was that straight fixed variable rate design was somehow impeding Vectren from doing that.

So as the -- Mr. Healey did not ask about Ms. Rina -- Ms. Harris's experience in running the energy efficiency program. Had he done that, I'm sure that she would have been considered an expert in energy efficiency and how Vectren operates that program so I think --

EXAMINER PRICE: Why don't we give you an opportunity to ask those questions if you think he should have asked.

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DIRECT EXAMINATION (Continued)

By Mr. Kennedy:

- Q. Good afternoon, Ms. Harris.
- A. Good afternoon.
- Q. Could you please state, you know, summarize your experience in running Vectren's energy efficiency portfolio program specific to Ohio.
- A. Sure. We've run energy efficiency programs in Ohio since 2009. We have very successfully met and exceeded our goals for the past nine years. I have experience in implementing, planning, and evaluating our energy efficiency programs. As it -- as associated with our Ohio energy efficiency program, we offer both residential and commercial programs, have grown over the years. We've worked with our collaborative to modify programs and take recommendations.
 - Q. And specifically, Ms. Harris, you would have an understanding or knowledge of how VEDO has met its particularly -- its particular energy efficiency goals over the last 2 to 10 years or however long you have been in charge of that program?
 - A. Yes.
 - MR. KENNEDY: Your Honor, I would, you

know, again state that she's providing some factual testimony and also some expert testimony. Obviously we offered Mr. Feingold as an expert in rate design. We have Mr. Swiz is the company's tariff expert, but I think it's appropriate for Ms. Harris to offer some factual testimony within her field to support the Company's rebuttal position.

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EXAMINER SCHABO: Anything further, Mr. Healey?

MR. HEALEY: I would just point out I am not disputing her qualification in energy efficiencies but what she's testifying on here is the impact that a certain rate design will have on customers' energy efficiency efforts. Those are two different things. She may be qualified to say, you know, energy efficiency does X, Y, and Z. That does not make her qualified. She admitted to testifying on her opinions about how a particular rate design will affect energy efficiency.

EXAMINER PRICE: But, Mr. Healey, you would concede they have had a straight fixed variable rate design throughout the -- all these energy efficiency programs. We're not making a switch here from a volumetric design to where she might have no experience in how straight fixed variable would have

impacted. She's been managing these programs while they have had a straight fixed variable rate design.

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MR. HEALEY: That's true, your Honor.

That doesn't mean she's qualified as an expert

witness. Lots of people have experience in a lot of

things while things are going on and that doesn't

make her an expert on everything that's happening at

Vectren.

MS. FLEISHER: Your Honor, ELPC supports that motion to strike, and I want to be clear that straight -- keeping the same rate design is a totally separate question from what does this look like on customer bills which is exactly what Ms. Harris is supposedly testifying to which is what are customers seeing on their bills and how are they reacting and that's really going to change even though it's still tech -- theoretically the straight fixed rate variable, that number is going way up, and so her ability to say as that number goes up what the impact will be on customers and their participation in energy efficiency programs, I agree with Mr. Healey, would require some expertise she apparently doesn't have.

EXAMINER PRICE: I will defer to my colleague to make this ruling, but I will just say

OCC is setting a standard that it may regret later if we adopt this standard.

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MR. HEALEY: I am fully confident in the qualifications of all OCC experts, your Honor.

MR. KENNEDY: I guess I would again state there are facts within this testimony that I think makes her a factual witness on whether or not Vectren has met its energy efficiency program goals. The testimony of the other three parties was that straight fixed variable rate design prevents the utility or impedes the utility from meeting those goals. They didn't offer any evidence to support that opinion. I think we have the right to offer factual evidence that undermines that opinion.

MS. MOONEY: Your Honor, we are in a rate case that's going to set the rates going forward and there are -- our problem with straight fixed variable is with the amount that is going to be going forward. So I think it is irrelevant whether or not in the past, in the current rates have they met their goal, energy efficiency goal.

MR. KENNEDY: In your testimony from your own experts talked about what -- the effect of it as sort of a general statement so.

MS. MOONEY: It's incentive -- our

testimony is that straight fixed variable is a disincentive to energy efficiency, which it is and continues to be, and it will be even worse --

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EXAMINER PRICE: Ms. Mooney, let's not testify again.

the motion to strike because I'm not seeing anywhere in here that she's offering an expert opinion on the SFV rate design. She is providing testimony, yeah, in light of the EE programs. Each question is pretty specific to that, and question and answer 27 she very specifically denies that she's offering any opinion on the regulatory policies that support SFV rate design. So if you would like to narrow your motion to some specific portion of the testimony that I can better evaluate, I'll take another motion, but the pending motion is overruled.

MR. HEALEY: Sure. I'll make one follow-up motion then in light of that ruling, your Honor, if you will. I would move to strike page 13, line 7, the sentence starting with "The SFV rate design" where she says "will not impact energy" -- "energy savings associated with VEDO's EE programs." That is very specific expert-type testimony on how a particular rate design will have an impact on

Vectren's energy efficiency programs and that particular statement would require her to be an expert in rate design, not just an expert in energy efficiency.

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MR. KENNEDY: And my response to that, you know, it's basically observations running the EE programs. This is her observation, that the fact that the rate design has been in effect has not impeded Vectren from meeting those EE program goals.

MR. HEALEY: Your Honor, if I may, it says will not impact, not that it has not impacted. Those are very different things. I think she's making a projection about the future and how this proposed rate design will impact their programs going forward; and, again, she said I am not a rate design expert.

MR. KENNEDY: I would hope that someone that had 10 years of administering an EE program under straight fixed variable rate design and realizing that the company has made the program goals during that time would be able to use that experience to offer her testimony on what may happen in the future if straight fixed variable rate design is maintained. So I -- you know, I don't know who else would be a better person in a position to state that,

so I would say that that testimony should be sufficient and allowed.

EXAMINER SCHABO: Overruled.

CROSS-EXAMINATION (Continued)

By Mr. Healey:

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Q. Ms. Harris, I would like to start with a brief hypothetical and if you don't understand any of the assumptions, just let me know. Let's assume that Customer A pays a \$40 fixed charge per month and \$5 per Mcf. And for purposes of this hypothetical, just to keep it simple we are going to ignore commodity portion, distribution portion. We are just going to do fixed and variable. That way it makes the math nice and easy. Is that okay?

Now, this customer, if this customer engages in energy efficiency and reduces their usage by 1 Mcf per month, they will save \$5, correct?

- A. Correct.
- Q. Now, let's consider Customer B. Customer B instead pays a \$10 fixed charge and \$10 per Mcf.

 If that customer engages in energy efficiency and reduces usage by 1 Mcf, they will save \$10, correct?
- A. Is that -- the \$10 per Mcf and the \$5 per Mcf, is that the fixed portion of the bill or is that

the variable portion?

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- Q. Well, it's the per Mcf portion of the bill so that would be a variable.
 - A. Okay.
- Q. So Customer B that I have described has a \$10 fixed charge and a \$10 per Mcf charge. That customer engages in energy efficiency and reduces usage by 1 Mcf. They will save \$10 that month, correct?
 - A. Sure. Yep.
- Q. And so you would agree then when looking at these two customers, the customer that had the higher fixed charge is saving less from engaging in energy efficiency, correct?
 - A. Can you repeat that?
- Q. Sure. We've got two customers. You would agree that the first customer that had a higher fixed charge gets less benefits from participating in energy efficiency because they saved only \$5 compared to \$10 from the other customer.
- A. No, I wouldn't necessarily agree with that. I mean, they are still saving energy savings. So while their fixed portion of their bill may be going up, they are still saving on the variable portion, so the total amount saved may be the same;

but, yes, their bill is going up.

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- Q. So we established that the first customer will save \$5 and the second customer will save \$10 and you believe that those are the same; is that your follow-up testimony? Saving \$5 is the same as saving \$10?
- A. Well, sure. Saving \$10 per Ccf, they are seeing higher bill savings, I would agree with that.
- Q. You mention in your rebuttal testimony you had filed two prior sets of testimony in this case, correct?
- A. Correct.
- Q. And one of those was direct testimony you filed on April 13, 2018?
 - A. I think that's correct.
 - Q. And you didn't make any false statements in that April 13, 2018, testimony, did you?
 - A. Not that I'm aware of.
- 19 Q. Do you have a copy of that testimony in 20 front of you?
 - A. Yes.
- MR. HEALEY: Your Honor, she has got a copy, but I am going to mark it as the next OCC exhibit which I believe is No. 8. May I approach to give copies to the Bench and court reporter?

1 EXAMINER SCHABO: You may. 2

(EXHIBIT MARKED FOR IDENTIFICATION.)

- Ms. Harris, what's now been marked OCC Q. Exhibit 8 is your testimony that you filed on April 13 in this case. You said you have a copy in front of you. Can you turn to page 2 of that testimony, please.
 - Α. Okay.

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- Ο. And starting on line 22 of page 2, you note that you are follow -- sponsoring certain attachments, correct?
- 12 Α. Correct.
- 13 Q. And the first bullet point is described 14 as the 2018-2023 MPSAP prepared by Applied Energy 15 Group, correct?
- 16 That's correct. Α.
- 17 Q. And MPSAP is the Market Potential Study and Action Plan? 18
- 19 That's correct. Α.
- 20 Ο. And if I refer to that just as the Market 2.1 Potential Study, you'll understand that's what I'm 22 talking about?
- 23 Α. Yes.
- 24 And this is the same Market Potential Ο. 25 Study you discuss in your rebuttal testimony,

correct?

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- A. That's correct.
- Q. And turning to page 3 of your -- I am going to switch microphones. I apologize. Looking at page 3 of your April 13 testimony, line 6, there's a question that says "Were your testimony and exhibits in this proceeding prepared by you or under your supervision? Answer: Yes." Do you see that?
 - A. Yes.
- Q. So you would agree then that the Market Potential Study was prepared by you or under your supervision, correct?
- A. Yes. It was prepared under my supervision.
- Q. You can put that aside for now. We may come back to it later still. Let's look now at your rebuttal testimony page 13, please.
 - A. Okay.
- Q. Looking at line 7 you state "The SFV rate design will not impact energy savings associated with VEDO's EE programs." Do you see that?
 - A. Yes.
- Q. So is it your testimony that VEDO's EE programs will save customers the exact same amount of energy no matter what rate design is used?

- A. Not necessarily. I mean, there's a lot of factors that go into how much energy is saved year over year. There is program-related changes, evaluation impacts, recommendations from our evaluator related to the energy savings incremental costs, so there's a lot of different factors that impact the total energy savings.
- Q. Sure. Let's hold all factors equal other than rate design. Let's say everything else is the same and only the rate design changes. No conceivable change in rate design will effect how much energy is saved under your programs?
 - A. No.

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- Q. No. So, for example, if you had a \$50 fixed charge and 0 variable charge compared to a 0 fixed charge and \$20 per Mcf, your programs will save the exact same amount of energy in those two scenarios?
- A. So when I refer to "energy savings," I am referring to Ccf savings.
 - Q. Correct.
 - A. Yeah.
- Q. So your testimony is in the two scenarios
 I just described, the Ccf savings from your programs
 will be literally the same.

- A. Well, repeat your scenario, please.
- Q. Sure. Two different rate designs. Let's say you run your programs under straight fixed variable, \$40 fixed charge, 0 variable, or you run them under the opposite, 0 fixed charge and some variable charge, whatever it is, \$10 per Mcf. When you are comparing those two rate designs, you believe that your EE programs will save the exact same number --
 - A. No, they would not.
 - Q. If you don't mind.
 - A. Sorry.

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- Q. It's helpful for the record if I can finish my question. Thank you. Is it your testimony that your EE programs will save the exact same number of Ccfs for customers under those two rate designs?
- A. No. If a customer doesn't have -- if everything isn't fixed cost, there is no variable portion to the bill. So when people save energy, they save on the variable portion of their bill. However, I would say this is not a realistic scenario.
- Q. That's fair. But your testimony on page
 13, line 7, is the SFV rate will not impact the VEDO
 EE programs. That to me, can you clarify, means zero

impact; is that what you are testifying to?

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- A. I'm testifying to what I know of straight fixed variable today and what we've been able to do for the past -- since 2009 and my high level awareness of the proposal that Mr. Cas has put together under the Stipulation.
- Q. I am not sure you answered my question.

 Is it your testimony there will be literally zero impact on your EE programs based on the rate design?
 - A. No. There would be an impact.
- Q. Okay. And the next sentence in your testimony talks about the fact that dollar savings can vary due to variation in rates or usage. Can you explain why that's the case?
- A. The dollar savings can vary because there could be changes in rates. There could be changes in the incremental costs. Or the customers could use more or less. So there is a lot of factors that can affect the dollar savings with -- associated with our programs.
- Q. And you mentioned changes in rates. You're talking about variable rates, correct?
 - A. Correct.
- Q. And one of those variable rates is the commodity portion of the bill, correct?

A. Yes.

2.1

- Q. And so under your current rate design, which is straight fixed variable, when a customer participates in one of your energy efficiency programs, the only dollar savings they see on their bill is going to come on the commodity side, correct?
- A. I don't think so. I think there is some other riders that would be impacted that are associated with volumetric -- volume so that's probably a better question for Mr. Swiz.
 - Q. Okay.
- A. Any charge or rate that's associated with volumetric rates.
- Q. Okay. But they are not going to save any money on their base distribution portion of their bill, correct? The customer charge.
- A. They are not going to save on the fixed portion of their bill.
 - Q. And the higher the variable charge -- sorry. The higher the variable rate on their bill the more they will save by participating in energy efficiency, correct?
 - MR. KENNEDY: I guess I would object to whether you're talking about energy savings or dollar savings so vague in that instance, counselor.

MR. HEALEY: Can I have that reread? I think I said "dollars."

(Record read.)

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MR. HEALEY: I'll reask.

- Q. (By Mr. Healey) The higher the variable rate the more money the customers will save by participating in energy efficiency programs, correct?
- A. The per Mcf saved would be higher, yes -- or Ccf saved, yes, it would be higher.
- Q. And so if we were to add a variable portion to Vectren's base rate design, instead of using straight fixed variable, your energy efficiency programs would be more cost effective, wouldn't they?
- A. Well, we run several cost-effectiveness tests. We look at the TRC test which does not take into consideration -- which is the total resource cost test. It looks like -- that test looks at the avoided costs compared to the incremental costs of the customer and to the program costs of the utility and so that does not take into account bill savings.

The only cost that looks at bill savings is the participant cost test which is one perspective out of four of the tests that we look at. And, yes, the bill savings would be higher as you moved more of the fixed costs into the variable costs.

- Q. Can you clarify, did you testify that bill savings are not part of the TRC test, for example?
 - A. The bill savings are not.

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- Q. They are not a component of the net present value of the benefits?
- A. The avoided cost is -- the avoided cost of the commodity is the benefit but not -- the bill savings are not.
- Q. And that's the difference on the commodity side between the avoided costs and the amounts saved on the bill?
- A. There is a difference. I know there is escalators that are associated with the avoided cost and how that increases in the future. And I don't think that is accounted for in the participant cost test.
- Q. Do you believe that there's any correlation between the marginal price of natural gas and the amount of gas that customers use?
- A. I guess I don't know. I have never really looked at it.
- Q. Are you familiar with the concept of elasticity in the context of economics?
- A. I recall that from my economic class.

Q. And let me know if you agree with this, if something has zero price elasticity, that means that as the price goes up or down, people purchase the exact same amount, correct?

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MR. KENNEDY: I guess I would object to that. You haven't laid the foundation that she's an economics expert on price elasticity by virtue of taking an economics class in college.

MR. HEALEY: That's what I am trying to figure out, if she knows what zero price elasticity means. If she doesn't know, then I'm happy to -
EXAMINER SCHABO: That's a fair question to ask and answer.

- A. I honestly don't remember the mechanics of price elasticity. I wish I did.
- Q. So you wouldn't be able to testify on how changes in gas prices affect customers' usage patterns, correct?
 - A. No. I quess not.
- Q. Let's look at page 8 of your testimony, please. And I'm looking at line 16 where you state "VEDO's low income EE participants have a higher annual average use than any of the customer segments identified in Table 3-1 of the MPSAP." Do you see that sentence?

- A. I see it.
- Q. Here you specifically refer to "EE participants." You are not suggesting that

 100 percent of your low-income customers participate in the EE programs, correct?
 - A. No.

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- Q. And you're -- sorry.
- A. Could you repeat -- could you repeat the question again, please?
- Q. Sure. You are not suggesting that
 100 percent of your low-income customers participate
 in your programs, correct?
 - A. No, they don't.
- Q. And you are not suggesting that the customers that participate in your programs are somehow representative of the entire low income population, are you?
- A. I mean, they are representative of the low income population that goes through the CAP agency, I guess.
- Q. Right. But taking data about customers that participate in your EE programs, we couldn't extrapolate that and say that's true about the rest of the low income population, correct?
- 25 A. I guess that depends on what your

definition is of low income, right? So the folks that participated in our low income program what -
Vectren Weatherization Program 1 I think the qualification parameters are you have to be up to 200 percent of poverty level, and then our program 2 is between 2 and 3 hundred percent. So based on that definition, I would think that they would be representative of up to 200 percent and between 2 and 3 hundred percent of poverty level.

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- Q. So you believe that if you look just at the customers that participate and not the customers that don't participate, that you can make general conclusions with all low-income customers?
- A. I could make a general assumption based on low-income customers within that definition of up to 200 percent and between 200 and 300 percent.
- Q. And have you done any analysis to determine the extent to which the sample of customers participating in your programs is representative of the entire population of customers up to 200 percent?
- A. So we do evaluations every year. And our sample sizes can range around 200 customers which is -- which is a decent sample.
 - Q. Are you an expert in statistics?
 - A. I am not an expert.

Q. Did you do any study on the, for example, margins of error if you were to use that as the sample size?

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- A. I did not study it within this -- within our low income analysis. We didn't do a confidence precision level.
- Q. Did you analyze the extent to which that might be considered a biased sample under standard statistical methods?
- A. I don't know that it would be a biased sample.
- Q. Right. My question was did you do any analysis to determine the extent to which it might be biased or not biased?
- A. I guess I didn't do it because I didn't think it was necessarily biased. We were trying to evaluate the low income savings associated with that particular program. Our research goal for that was very specific.
- Q. You agree that Vectren customers can engage in energy efficiency without participating in your energy efficiency programs, correct?
 - A. That's correct.
- Q. For example, a customer can go to the store and buy an efficient natural gas water heater

without a rebate from the utility, correct?

A. That's correct.

2.1

- Q. And by virtue of installing this now efficient water heater, they would reduce their usage and then potentially save money on their natural gas bill, correct?
 - A. That's correct.
- Q. And so when we are considering -- we I guess being the Commission. When the Commission is considering whether to adopt a straight fixed variable rate design and the impact it might have on customers' using patterns, they would have to look beyond just how successful your energy efficiency programs may or may not have been, correct?
 - A. No, not necessarily.
- Q. So you believe that if your energy efficiency programs are effective, then the Commission should ignore what customers are doing outside the energy efficiency programs when deciding what rate design to adopt?
 - A. Could you rephrase your question, please?
- Q. Sure. I am asking based on your opinion, should the Commission consider customers that don't participate in your energy efficiency programs when deciding what rate design to adopt?

MR. KENNEDY: I'll object to the extent he is asking for a rate design opinion for a witness that he said should not be offering a rate design opinion.

MR. HEALEY: Your Honor, it's a very selective picking and choosing what she wants to answer. My objections about rate design were denied, and she's purported to be able to answer questions about the energy efficiency. If she doesn't have an answer for this one, then she can say she doesn't have an answer.

EXAMINER SCHABO: Ask -- or answer if you have one or if you understand the question.

THE WITNESS: I don't have an answer.

- Q. Just to clarify that means you don't know the answer to my question?
- A. Could you repeat your question?

 MR. HEALEY: Can I have it reread,

 please.

20 (Record read.)

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- A. Yeah, I don't know the answer to the question.
- MR. HEALEY: I am going to stop there,
 your Honor. That's all I have. Thank you.
- 25 EXAMINER SCHABO: Ms. Fleisher?

MS. FLEISHER: Thank you, your Honors.

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CROSS-EXAMINATION

By Ms. Fleisher:

- Q. Ms. Harris, in the Market Potential Study, are gas rates and input used to determine potential customer adoption of energy efficiency measures?
 - A. Potential adoption, no.
- Q. How does the Market Potential Study determine potential adoption of energy efficiency measures?
- A. So I guess I'll explain how the Market
 Potential Study is conducted to sort of give you an
 idea. So the goal of the Market Potential Study is
 to provide a -- provide guidance on how much energy
 efficiency potential is in the market and then
 provide recommendations of what type of programs can
 help capture that market, energy efficiency market.

So it creates market segments and helps create a baseline of end-use technology by segment. Then it helps identify what type of measures by end use we could implement to capture energy efficiency

savings, and then it creates three layers of potential, economic potential, technical potential, and achievable potential. Two of those three levels of potential are theoretical upper limits, so we tend to focus on the achievable potential which takes into consideration customer preference and cost barriers.

From that point we take that achievable potential and design programs around it. So we try to figure out what type of programs can help capture some of those achievable potential savings so it's not -- the achievable potential is not a direct input into the action plan, but it provides guidance on what type of programs to offer, and it gives guidance on the budget you might need to achieve the energy efficiency programs.

- Q. Okay. And so if fewer customers prefer to adopt energy efficiency measures, might you need a larger budget to achieve the same energy savings through your programs?
 - A. I guess I am not clear on the guestion.
- Q. Okay. So you said that achievable potential is informed in part by customer preference, correct?
 - A. Yes.

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Q. Okay. And then that then partly informs

your budget for programs, correct?

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- A. So the program potential, yes, takes into account the budget.
- Q. Okay. If customers are on their own less likely to adopt energy efficiency measures, might you have to, say, offer a higher rebate for a measure to achieve your targeted energy savings?
- A. I mean, that's one scenario. There's certainly a lot of different reasons why we would have to increase our rebate level, whether it's related to lower participation or higher free ridership. I mean, there is various reasons why we would make those types of changes to the rebate level.
- Q. And do you think customer preferences are informed by the bill savings they might see from an energy efficiency measure?
- A. I think that's one factor. So our programs are designed to sort of do a lot of marketing, so we market to customers. We do bill inserts and we have commercials and we promote energy reduction and general bill savings. And so I think that's what really drives a lot of our program energy savings. It's, you know, all of the trade ally activities. We work with a lot of furnace

contractors and insulation contractors and give them talking points how to really upsell these measures.

And obviously they have a stake in the game too. So that is really what drives participation, just the fact that the customers have an opportunity to save energy.

MS. FLEISHER: Okay. Your Honor, I would move to strike everything after I think she said "that's one factor," the initial answer. The rest was general discussion of what goes into their energy efficiency program design and what it's designed to accomplish was not responsive to the question.

MR. KENNEDY: Can I have the question read back.

(Record read.)

MR. KENNEDY: I think it was a question that was pretty open ended. It allowed her to testify as to what she thought the factors were for why customers would adopt a particular technology.

EXAMINER SCHABO: Overruled.

- Q. Ms. Harris, do program participants participate in your -- Vectren's energy efficiency programs voluntarily?
 - A. Yes.

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Q. Okay. Including low-income participants?

A. Yes. They have the choice to participate in our program.

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- Q. So the participants in your program are not a random sampling of all Vectren customers, correct?
- A. I guess I don't know how that's relevant.

 I mean, they are not a random sample. They are the participants in our program.
- Q. I'm sorry. Can I just get that as a "yes" or "no," if we could have the question reread?
- A. I guess I don't know if they are a random sample of our population. I have not looked at the characteristics.
- Q. On average how many residential customers participate in Vectren's energy efficiency programs in a year?
 - A. That varies. I am trying to think.
- Q. Actually before you answer I am aware of a source of possible variations so let me rephrase to work around that. So you started a new home energy program in 2018.
 - A. That's correct.
- Q. Okay. And about how many participants are there in that program on an annual basis?
- 25 A. You know, I would need to confirm. I

don't remember off the top of my head.

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Q. If you want to look back at your original testimony on page 13 at the bottom, that may refresh your memory.

MR. KENNEDY: Her direct?

MS. FLEISHER: Her direct, sorry.

EXAMINER PRICE: I think for -- to make the record clear, we should refer to that as OCC Exhibit 8 and not her direct because her direct was never actually offered in the proceeding.

MS. FLEISHER: Certainly.

- Q. If you would refer to OCC Exhibit 8, question 24, that might help you.
 - A. Okay. I'm there.
- Q. And looking at that, do you recall on an annual basis how many participants there usually are in the -- are projected to be in the home energy program?
- A. Yeah. So that was an estimate at the time. We had not launched the program. We were discussing a partnership with Dayton Power and Light. They were going to work with a vendor named OPower to offer a home energy report program and that is the estimate they had provided. However, since then they are no longer working with OPower and are working

with a different vendor, so I think that estimate is a little bit lower. We piloted this program in 2018 with the DP&L.

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- Q. Okay. And can you give me a number of around how many customers were in the pilot?
- A. I don't have a copy of the operating plan up here, but I want to say it's -- I mean, I guess I shouldn't guess. It's likely lower than 77 participants -- sorry, 77,000 participants rather.
- Q. Okay. And for 2019 do you recall how many participants you're aiming at for the home energy report program?
- A. I don't. I don't have my scorecard up here with me.
 - Q. Okay. Prior to starting the home energy report program, do you recall how many annual participants were in the Vectren Energy efficiency programs?
- A. Well, in 2019 I think we were going to plan for 22,000 participants. I don't know if that's what actually came through. Again, I don't have that documentation in front of me but that's what we planned.
- Q. Sure. And can you describe the home energy report program briefly.

A. Yeah. Sure. It's a behavioral program whereby we work with a vendor, and they send out a one-page document that helps the customer understand how much energy they are using compared to similar homes. So it gives them sort of a ranking of, hey, you are one of most efficient neighbors so that you are within the top 10 or you are doing good, you know, you are average or you're below the average.

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So the idea is to motivate customers to do better than similar homes and their neighbors. It also provides tips, energy saving tips, and it refers them to rebate programs that can help them save energy.

- Q. And outside the home energy report program, what kind of efficiency measures do your programs promote?
- A. We offer a wide variety of programs. We offer rebate programs. So we provide rebates for high efficiency gas appliances such as furnace, boiler, smart thermostats. Then we also offer like a home insulation program, or we offer insulation to customers. We have a schools program, a school kit program where we educate teachers and help them provide a curriculum to students to save energy. We also give the students an energy kit so they can go

home and install some water-saving measures. We have the behavioral program, maybe others that I might be missing on the residential side.

- Q. Pardon me. For appliances that are included within your programs, the ones that are included in your programs, you promote because they will use less natural gas, correct?
 - A. Yes.

MS. FLEISHER: That's all, your Honors.

EXAMINER SCHABO: Okay. Ms. Mooney?

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CROSS-EXAMINATION

By Ms. Mooney:

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- Q. Good afternoon. Earlier Ms. Fleisher -oh, no, Mr. Healey referred to the CAP agencies. Do
 you recall that?
 - A. I do.
 - Q. What is that a reference to?
- A. CAP is a reference to the Community

 Action Partners maybe. And so we work with OPAE and

 Dayton CAP to offer our low-income programs, and a

 lot of times low-income customers will go to a CAP

 agency to seek low-income assistance, energy

 assistance.
 - Q. And this -- the low-income program --

energy efficiency program that you are referring to that you get customers or participants from CAP agencies; is that correct?

- A. I think they are referred by the CAP agency, yeah.
- Q. Yes. They are referred by the CAP agency and this -- and you have two different weatherization programs at Vectren. There is a 1 and a 2, correct?
 - A. That's correct.
- Q. And the 1 is the one that is 200 percent of poverty; is that correct?
 - A. Yes.

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- Q. Now, do you -- would you equate all of the low-income customers, what you would call generically low income, or say 35,000 a year annual income or less, with those customers that would be going into a CAP agency?
- A. No, not necessarily. I think the definition between what we use in the Market Potential Study is different than the customers that come through our low-income weatherization program.
- Q. And let's talk about the -- and the customers that go through -- your low-income weatherization customers are the customers that have been referred to you by the CAP or CAP agency which

is -- is that correct?

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- A. I believe so.
- Q. And do you have -- and a CAP agency is administering a HWAP program, a home weatherization assistance program; is that correct, which is a federal program, correct?
 - A. Correct.
- Q. And do you know if HWAP concentrates on identifying high-use low-income customers?
 - A. I don't know.
- Q. You say the customers are voluntarily entering your energy efficiency program, either the 1 or the 2, and they are referred by the CAP agency, but then they voluntarily enroll in your programs.
 - A. Yes.
- Q. Would it make sense to you that the low-income customers who have been referred by the CAP agencies to enroll in your program would be the high-use customers?
- A. Well, I guess what I can say is based on the evaluations of our low-income program, we've seen an average use between 800 and 1,100 Ccfs annually.
- Q. Are you referring to the 1 program, No. 1, or program No. 2 when you refer to your evaluations?

- A. Both. I think the range -- I think that range covers both. So 1 covers between 800 and about 1,100, and 2 also covers between 800 and 1,100.
 - Q. The usage.

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- A. Usage before weatherization.
- Q. And you agree customers self-select to enter into your weatherization programs, right? Your energy efficiency program.
- A. That's my understanding. Now, I don't actually run our low-income program but that is my understanding.
- Q. Do you have any understanding or knowledge of whether HWAP focuses on putting large-use customers into energy efficiency weatherization programs?
- 16 A. I don't.
 - Q. Do you have any knowledge whether HWAP is charged by the Congress to focus on high-use customers?
 - A. No, I was not aware.
 - Q. And do you have any knowledge of whether HWAP in its contracts with the Department of Energy the rules require focus on high-use customers?
 - A. No, I am not aware.
 - Q. And if the rules require HWAP and the

1 CAPs to focus on high-use users, high-use users,

2 | would that affect the fact that most of the customers

that you got from CAP agencies are high-use

don't -- I don't know that personally.

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A. I mean, based on what you have shared with me today, I could make that assumption, but I

MR. KENNEDY: I guess I'll object to the fact she is going to rely on the counsel's testimony for her opinion.

EXAMINER SCHABO: It might be better if
you mention something before she answers the question
next time.

MR. KENNEDY: I can have it stricken if I make that motion.

EXAMINER SCHABO: Are you after the fact making that motion?

MR. KENNEDY: I am making that motion.

19 EXAMINER SCHABO: I am denying that

20 motion.

MS. MOONEY: That's all the questions.

22 Thank you.

EXAMINER SCHABO: Mr. Margard?

MR. MARGARD: No questions. Thank you.

25 EXAMINER SCHABO: Any redirect?

589 1 MR. KENNEDY: Can we have a moment, 2 please? 3 EXAMINER SCHABO: Of course. Let's go off the record. 4 (Discussion off the record.) 5 EXAMINER SCHABO: Let's go back on the 6 7 record. MR. KENNEDY: The Company has no redirect 8 for Ms. Harris. 9 10 EXAMINER SCHABO: All right. Thank you, 11 Ms. Harris. You may step down. 12 MR. KENNEDY: Your Honors had no 13 questions? 14 EXAMINER PRICE: No. EXAMINER SCHABO: No. Are there any 15 16 motions? 17 MR. KENNEDY: We would move for the --18 move again for the admission of Ms. Harris's rebuttal 19 testimony, VEDO Exhibit 9.2. 20 EXAMINER SCHABO: Subject to the motions 2.1 to strike, are there any objections? 22 All right. Seeing none, it will be admitted. 23 24 (EXHIBIT ADMITTED INTO EVIDENCE.) 25 MR. HEALEY: OCC moves for the admission

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     of Exhibit 8. Thank you.
                 MR. KENNEDY: No objections.
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                 EXAMINER SCHABO: Any other objections?
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                 Seeing none, it will be admitted.
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                 (EXHIBIT ADMITTED INTO EVIDENCE.)
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                 EXAMINER PRICE: We will go off the
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     record until 2:15, I guess.
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                  (Thereupon, at 1:15 p.m., a lunch recess
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     was taken.)
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591 1 Tuesday Afternoon Session, 2 March 12, 2019. 3 4 EXAMINER PRICE: Let's go back on the 5 record. We have one piece of unfinished business 6 7 from this morning. That is the admission of ELPC 3. That exhibit will be admitted at this time. We like 8 9 to construe hearsay exceptions broadly, and if you 10 construe the records of regularly conducted activity 11 very broadly, one time only in your career, then it 12 will meet that hearsay exception. 13 MS. FLEISHER: I was going to go for recorded recollection. 14 15 (EXHIBIT ADMITTED INTO EVIDENCE.) 16 EXAMINER PRICE: Company, please call 17 your next witness. 18 MR. KENNEDY: The Company would like to 19 call Mr. Cas Swiz. 20 EXAMINER PRICE: Please be seated and 2.1 state your name and business address for the record. 22 THE WITNESS: J. Cas Swiz, 211 Northwest 23 Riverside Drive, Evansville, Indiana 47708. 24 EXAMINER PRICE: Please proceed, 25 Mr. Kennedy.

592 1 (EXHIBIT MARKED FOR IDENTIFICATION.) 2 3 J. CAS SWIZ being first duly sworn, as prescribed by law, was 4 5 examined and testified as follows: 6 DIRECT EXAMINATION 7 By Mr. Kennedy: 8 Ο. Good afternoon, Mr. Swiz. A. Good afternoon. 9 10 Do you have in front of you what was Q. 11 previously marked for identification as VEDO Exhibit 12 No. 11.3, the Rebuttal Testimony of J. Cas Swiz on 13 Behalf of Vectren Energy Delivery of Ohio, Inc.? 14 Α. I do. 15 Q. Was this testimony prepared by you or prepared under your direction? 16 17 Α. It was. 18 As you sit here today, are the answers 19 reflected in there true and accurate to the best of your knowledge? 20 2.1 Α. They are. 22 If I were to ask you the same questions Q. 23 today, would you provide the same answers? 24 Α. I would.

Do you have any corrections you would

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Q.

like to make to this rebuttal testimony?

- A. One correction on page 11, line 10, the reference to the case number in there is incorrect. It should be "Case No. 07-1080-GA-AIR."
- Q. And for the record could you identify the incorrect case number that you are replacing.
- 7 A. Yes. It's replacing "Case No. 8 10-1395-GA-ATA."
 - Q. Thank you, Mr. Swiz. Besides that one correction, do you have any other corrections to your testimony?
- 12 A. No, I do not.

MR. KENNEDY: Your Honor, subject to cross-examination, the Company moves for the admission of Mr. Cas's rebut -- Mr. Swiz's rebuttal testimony, VEDO Exhibit No. 11.3.

EXAMINER PRICE: We will defer admission of the exhibit until the end of cross-examination.

Captain Friedman, cross-examination?

CAPTAIN FRIEDMAN: No, sir.

EXAMINER PRICE: Mr. Alexander?

MR. ALEXANDER: No questions, your Honor.

EXAMINER PRICE: Mr. Margard?

MR. MARGARD: No, thank you, your Honor.

EXAMINER PRICE: Consumers' Counsel?

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MR. MICHAEL: Thank you, your Honor.

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CROSS-EXAMINATION

4 By Mr. Michael:

- Q. Mr. Swiz, if you would please turn to page 3, line 7 and 8, of your testimony. Let me know when you are there.
 - A. I'm there.
- Q. And you reference the Vectren's last rate case on line 8, correct?
 - A. That is correct.
- Q. And that case was decided in an environment with a bad economy and high gas prices compared to today, correct?
- A. I don't know if I would classify it as a bad economy, but I am no expert on that. I do know that the gas prices were higher in 2008 and 2009 than what they are today.
- Q. Okay. And on line 9, Mr. Swiz, you assert that the proposed -- you -- Vectren proposes continuing the status quo SFV rate design, correct?
 - A. That's correct.
- Q. And at the very least, the factual status quo has changed since the last rate case regarding gas prices, correct?

- A. I think the gas prices have changed since the last rate case.
- Q. They are substantially lower today than they were back then, correct?
 - A. They are lower.

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- Q. If I could draw your attention to the same page, Mr. Swiz, page 3, lines 18 and 19.
 - A. I see those.
- Q. And you -- you reference there actual bill impacts, correct?
- 11 A. On line 19, that's correct.
- Q. Yes, sir. And the actual bill impacts
 that you did were -- for the first year were

 Vectren's proposal to be adopted, correct?
 - A. That is correct.
 - Q. And in point of fact, there are some components of a consumer's bill that will change as time goes by, notwithstanding the adoption of Vectren's proposal in this case, correct?
 - A. Do you have a specific component in mind that you are speaking about?
- Q. Yes, sir. I've got multiple, and I'll go through them, if I might. The first one is the DRR; that will increase, correct?
- 25 A. Yes. I acknowledge that in my rebuttal.

- Q. And the CEP is likely to increase too, correct?
- A. The CEP rider, if approved, will go into effect, yes.
- Q. And gas cost recovery were also changed from year one on a going forward basis, correct?
 - A. As the market changes, yes.
- Q. And the -- what you -- I believe the acronym you use is TSCR; does that ring a bell, Mr. Swiz?
- 11 A. That's the tax savings credit rider, yes.
 - Q. Thank you. And that will change on a going-forward basis too if that rider is implemented, correct?
- 15 A. Yes, it will.

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- EXAMINER PRICE: Mr. Swiz, you would include the plan impacts of the tax savings credit rider in your bill impacts, did you not?
- 19 THE WITNESS: Yes, we did. We included 20 it in both our direct case and then as a result of 21 the rider filing included it within the projected 22 impacts.
- 23 EXAMINER PRICE: Thank you.
- Q. (By Mr. Michael) If you would please turn your attention to, Mr. Swiz, page 5 and specifically

- lines 6 through 8. Let me know when you are there,
 please.
 - A. I'm there.

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- Q. The TSCR has not yet been approved by the PUCO, correct?
 - A. No. It is pending before the Commission.
 - Q. And it is also correct that the tax cut meant to be reflected in the TSCR is not necessarily permanent, correct?
- A. Well, I would say it's not permanent but there is a component of this that's going to last beyond 30 years, so it's longer than my career remaining at Vectren.
- Q. And when you say "a component of this,"
 what is "this" to which you are referring?
 - A. The tax savings credit rider.
- Q. Okay. And I was unclear in my question,

 Mr. Swiz. My question is there's no guarantee that

 the tax cut will be permanent, correct?
- 20 A. I'm not sure what you mean.
- Q. So are you familiar with the acronym

 TS -- tax -- the Trump tax cut?
- 23 A. Tax Cuts and Jobs Credit.
- 24 O. Yes.
- 25 A. Yes.

Q. That tax cut is not necessarily permanent, correct? That could be changed by a future administration.

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- A. Legislatively all tax laws can be adjusted, correct.
- Q. Now, I want to draw your attention now same page, Mr. Swiz, lines 9 through 11, and you discuss there how the fixed charge will be reduced by the amount of the TSCR. And my question, Mr. Swiz, is to the extent that TSCR is approved by the Commission, that credit to customers would be applicable regardless of the rate design reached in this case, correct?
- A. Pending Commission approval in that separate proceeding, that credit will be given back to customers regardless of what occurs in this proceeding.
- Q. And those dollars that will be passed back to consumers are con -- are dollars that Vectren charged them under a previous tax regime and Vectren is giving it back given the tax cut, correct?
- A. Those are dollars that were reflected appropriately within rates in the past that due to the reduction in the tax rate from 35 percent to 21 percent are now being refunded to customers.

- Q. And those were customer dollars in the first instance so basically you are giving back customers dollars that they gave Vectren under a previous tax regime, correct?
- A. We are giving back a regulatory liability associated with those deferred taxes, yes.
- Q. If you would please turn to page 6 of your testimony, Mr. Swiz, and I am going to ask you some questions regarding lines 8 through 17, please. Let me know when you are there, please.
 - A. I'm there.

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- Q. And the decision reached in Vectren's last rate case was based on the specific facts and circumstances before the Commission in that case, correct?
- A. Yes. The Commission rendered their decision based off of the evidence in that proceeding.
- Q. And you would agree, Mr. Swiz, that the Commission should base its decision in this case based on the facts and circumstances before it in this particular case, correct?
- A. Yes. And I think as both I and

 Mr. Feingold have noted, the situations have -
 have -- are relatively unchanged since -- since this

decision.

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- Q. And on lines 15 through 17, same page,
 Mr. Swiz, you describe that OCC and some other
 parties are asking the Commission to revisit and
 reconsider approval of the SFV rate design for VEDO's
 residential class. And my question to you, Mr. Swiz,
 is you don't doubt the Commission's authority to do
 that if there is, in fact, a change in facts and
 circumstances in this particular case, correct?
- A. The Commission can definitely revisit that and understand with the evidence within this record and take into consideration whether the facts have changed since that point in time.
 - Q. Okay. I want to draw --

EXAMINER PRICE: But you're not testifying that even if facts and circumstances have changed, the Commission's required to revisit this rate design question, are you?

THE WITNESS: No, I am not testifying on that.

EXAMINER PRICE: Thank you.

- Q. The Commission has the discretion to do that, correct, Mr. Swiz?
- A. That's correct.

25 EXAMINER PRICE: Vast discretion, wide

discretion.

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- Q. On lines 24 and 25 still on page 6,
 Mr. Swiz, I would like you to explain for me what you
 mean when you assert or characterize OCC's position
 which would have set a lower customer charge,
 included a volumetric charge, and provided an offset
 for lower sales through an adjustable decoupling
 rider. Explain to me what you mean right there.
- A. Well, I believe the rate design that was advocated by the other parties in this proceeding was to establish a fixed charge that would be at or below where it currently sits today, a volumetric rate to recover fixed costs per Ccf, and then the establishment or reestablishment of a decoupling rider.
- Q. And were those proposals to be adopted, Mr. Swiz, under OCC's proposal, Vectren would still be able to meet its revenue requirement in the Stipulation, correct?
- A. The rates that would be designed in this proceeding would be set to ensure that we were getting recovery of our revenue requirement.
- Q. And Vectren would do so even under OCC's proposal, correct?
- A. In a perfect world, the recovery of the

revenue requirement through the rate design would still occur.

- Q. Draw your attention, if I could,
 Mr. Swiz, please, to page 7 and I am going to ask you
 questions. Let's stick with lines 23 and 24. Please
 let me know when you are there, sir.
 - A. I'm there.

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- Q. Okay. And you would agree with me,
 Mr. Swiz, that it would be perfectly within the
 PUCO's discretion when analyzing the various
 proposals involved in this case to compare
 proposals -- different proposals looking forward
 rather than comparing the rate impact on historic
 versus proposed, correct?
 - A. I am not sure I followed your question.
- Q. Certainly. It was inartful. So one of your criticisms about OCC's testimony is that rather than comparing bill impacts by looking at current rates versus future SFV rates, OCC compared straight fixed variable going forward and Mr. Wilson's proposal going forward, correct? So you think that's an inaccurate comparison to make?
- A. I believe this reference in here and the reference that goes to page 8 was actually stating that the comparison that was put together by

Mr. Gonzalez and Mr. Nelson ignored the fact that the DRR is currently recovered within a fixed charge and that our current rates do not -- our current rates capture the straight fixed variable rate design for both the DRR and our base customer charge. That is the appropriate starting point when we look at comparing both what the proposed rates mean to customers and what the continuation of SFV means.

By ignoring the DRR piece, the assumption is that there's an immediate reduction to specific customers' bills as a result of moving the DRR to a volumetric charge and that's not something that's before the Commission today.

- Q. Okay. So this case obviously, Mr. Swiz, is about setting Vectren's rates on a going-forward basis, correct?
 - A. That is correct.

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- Q. And it would be within the PUCO discretion when determining how you get to the rate design to compare on a going-forward basis what Vectren has proposed with straight fixed variable and what OCC has proposed with a fixed component, a variable component, and a decoupling mechanism, correct?
 - A. Yes. It's definitely appropriate which

is why page 8 I put the table on there what that truly reflects which is the shift of the DRR to a volumetric rate and the impacts it has on the usage levels because our schedule 5 or the updated schedule 5 that I have attached to my rebuttal takes it from current rates as it sits today as to what the proposed rates show.

- Q. If you would please turn to page 10 of your testimony, Mr. Swiz, I am going to ask you questions regarding lines 1 through 19. Please let me know when you're there.
 - A. I'm there.

2.1

- Q. So in -- back in Vectren's last rate case, the commodity component of the bill that customers pay was about 75 to 80 percent of the bill; is that correct?
 - A. That's correct.
- Q. And in today's environment the commodity portion would only make up about 45 percent; is that correct?
- A. If you looked at it on an annual basis but I think the appropriate basis would be looking at it over the winter period which is the 60 to 65 percent and that is also comparable to the 75 to 80 percent.

Q. Okay. I was going to get to that 60 to 65 percent in my next question but let me just make sure I understand what you just said. So are you saying that an apples-to-apples comparison between the percentage of a customer's bills is made up by commodity back in the '07 rate case compared to today would be the 60 to 65 percent versus the 75 to 80?

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- A. I am saying that the best -- the best dataset to be able to look at for the commodity portion of the customer's bill is during those periods when the highest gas usage occurs which is November through March or the coldest periods of the year. That range is 60 to 65 percent. If you looked at that same period in the last rate case, it was between 75 and 80 percent as well.
- Q. Okay. Do you know what the annualized would have been in the '07 rate case?
 - A. 75 to 80 percent.
- Q. Okay. So annualized didn't change versus the November to March time frame?
 - A. No, it did not change.
- Q. You -- in the question part of Q 24,

 Mr. Swiz, you note that the Commission noted that the

 commodity portion of the bill was the "biggest

 driver." Do you see that?

A. I do see that.

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Q. And is that assertion one of the fundamental reasons why the Commission approved SFV in '07?

MR. KENNEDY: Objection, calls for a legal conclusion and opinion.

MR. MICHAEL: It's in his testimony and he's describing what the Commission said in the '07 case and later on in his testimony he references

Mr. Feingold who says that the Commission should no longer take into consideration the percentage of the commodity portion of the bill so I'm exploring.

EXAMINER PRICE: He is a regulatory expert. He can give his opinion, it won't be a legal opinion, but he can give his regulatory opinion.

A. I can't render an opinion on what the Commission decided upon or how they based their decision upon this. What I can note is it was -- it was one of the criteria that was noted within the order. But I don't know if that was a driver for or against SFV or the volumetric rate design.

What we have tried to denote here is that it's still a significant portion of the customer's bill, and when considering that, I think it's an important factor.

Q. If I could draw your attention, please, Mr. Swiz, to page 11, lines 19 through 21, of your testimony. Let me know when you are there, please.

A. I'm there.

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- Q. And when you -- you would acknowledge that to the extent the Commission adopts an SFV rate design, that's a -- that's a policy decision reached by the Commission; it's not a regulatory requirement that the Commission has to reach, correct?
- A. I'm not sure I follow the question. I mean, it is not a regulatory requirement, but I think it is still a component of what is determined within a base rate proceeding.
- Q. And it's perfectly appropriate that -it's within the Commission's discretion to reach a
 different policy decision in this case if it were to
 find a different set of facts in this case, correct?
- A. Sure. The Commission has the discretion to be able to adjust its viewpoint throughout. I think the important piece is, as we've noted within testimony, we don't believe that the facts have changed since what was used as the basis in the last case.
- Q. Certainly. And the Commission back in Vectren's last case obviously is a different

Commission in terms of its membership than it is that will be deciding this case, correct?

A. Yes.

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- Q. If you would please turn to page 12 of your testimony, Mr. Swiz, and I want to draw your attention to the table, if I could.
 - A. I'm there.
- Q. Any potential future increases in either CEP or DRR are not included in Vectren's proposed line item in that table, correct?
- A. That is correct, nor are they included in Duke's, Columbia's, or Dominion's line item on the table. This reflects what's currently in place or what would be currently in place under our proposed rates.
- Q. Does either Duke's, Columbia's, or Dominion's line item include a TSCR equivalent?
- A. No. I don't believe either of them have a TSCR equivalent approved by the Commission.
- Q. If you would please turn to page 13 of your testimony, Mr. Swiz, I am going to ask you questions regarding lines 1 through 17. Let me know when you are there, please.
 - A. I'm there.
 - Q. Who prepared the analysis you referred to

on line 16?

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- A. It was prepared at my direction by members of my staff and then the Staff of our market research department within Vectren.
 - Q. And when was that analysis prepared?
 - A. Approximately two weeks ago.
- Q. And is the analysis to which you are referring on line 16 the same analysis to which you refer on line 19, Mr. Swiz?
 - A. Yes.
- Q. If you would please turn to page 14 of your testimony, Mr. Swiz, and I am going to draw your attention to line 1.
 - A. I see that.
- Q. So 23 percent of VEDO's customer base was not included in the analysis, correct?
- A. That's correct. We excluded those customer premises that did not have a consecutive 12 months of usage because we were looking at an annual income level, we needed to ensure we had an annual usage level to reflect our customer base.
- Q. And you would agree, Mr. Swiz, that as a general proposition, low-income individuals move more frequently than higher income individuals do, correct?

A. Yes, but our data analysis was based off of the customer premise information, so it was capturing the fact that customers themselves might move, but the premise that is — that they are moving into and out of is the component that we are looking at here. So that facility, that home, is what is the basis of the analysis.

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- Q. But you wouldn't have been able to capture the relative income of the folks that moved out versus the folks that moved in, correct?
- A. Yes. I mean, I will say the demographic information that was utilized from Esri is reflecting a projected census block information based off of those customers that are there. It's not -- there is no foolproof means other than getting customers tax returns to be able to determine their income level, so it is the business practice representation that we have to be able to do this analysis.
- Q. If I could draw your attention to line 7, Mr. Swiz, you reference the market research purchased. Do you see that?
 - A. I do see that.
 - Q. When was that data purchased?
- A. I don't know the specific date of when it was purchased.

- Q. Would it have been at or about the same time that the analysis we just got done discussing was performed?
- A. No. This data is something that's utilized by the market research department for other means.
- Q. And on lines 8 through 9, Mr. Swiz, you describe what a block group generally contains. Do you see that?
 - A. I do see that.

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- Q. How many did your block group contain that you used?
- A. As I noted there, the block groups that we utilized were targeting 1,500 people, and I think the information we pulled together had multiple people or multiple breakpoints within the block groups. Our range was 600 to 3,000 individuals -- or households, excuse me.
- Q. And explain to me how that range would have been analyzed. So you are getting information on between 600 and 3,000 people. How are you analyzing information from a range rather than a fixed number?
- A. Well, it's averaging together within a specific area the incomes for the households. You

are trying to target that as close as you can to a number that represents that area. And then when we plotted our customer premise information, we utilized GIS information to be able to line that up with the block group data to ensure that we had a representative income number to link with the customers as part of that geographic area.

- Q. Could I ask you to turn, please,
 Mr. Swiz, to page 15 of your testimony and I am going
 to ask you some questions regarding lines 10 through
 13. Please let me know when you are there.
 - A. I'm there.

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- Q. Vectren does not maintain customer income as a data point, correct?
- A. No. It's not a data point that we are allowed to maintain.
- Q. Is that something, Mr. Swiz, that Vectren would be willing to do in order to assist the Commission evaluating rate designs such as straight fixed variable versus a volumetric rate design?
- A. I don't think that's something that the Company can make the call on on this. This is this is customer-specific information and much like any survey data it's up to the customer to provide what they believe is the information that represents

them.

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- Q. Okay. If it were found -- if the evidence were to show, Mr. Swiz, and the Commission were to believe that low income equals low usage, would you agree that straight fixed variable would not be the appropriate rate design in this case?
- A. No. I still believe that straight fixed variable is the appropriate rate design, and I think Mr. Feingold covers that within his testimony, the fact that the rate design itself should be independent of any income analysis. What we've prepared here is in response to arguments made by other parties against or -- against SFV or rationale against SFV.
 - Q. Even if low income consumers were to pay more under an SFV, it would be Vectren's position that SFV is still nonetheless the right rate design; is that correct?
 - A. I think we have got evidence that the SFV rate design is the appropriate rate design.

MR. MICHAEL: I don't have any further questions, Mr. Swiz. Thank you for your time.

THE WITNESS: Thank you.

EXAMINER PRICE: Thank you.

Ms. Fleisher?

614 MS. FLEISHER: Thank you, your Honor. 1 2 3 CROSS-EXAMINATION By Ms. Fleisher: 4 5 Q. Mr. Swiz, can we start with Schedule E. 6 And I just wanted to ask about that. So that 7 represents an analysis based on year one after 8 approval. 9 MR. MICHAEL: Your Honor, should she turn 10 off her microphone? 11 MS. FLEISHER: Sorry. 12 MR. KENNEDY: I didn't mean to interrupt 13 you. 14 EXAMINER PRICE: You are correct. It shouldn't have gone on at all. 15 16 Just to be clear, you are speaking --Α. 17 Q. Okay. 18 Just to be clear, you are speaking of 19 Attachment A to my rebuttal? 20 Q. Yes. Sorry. 2.1 MR. KENNEDY: Could you restate that 22 question, please? MS. FLEISHER: Yeah. I'll start over. 23 24 MR. KENNEDY: Thank you. Q. So looking at Attachment A to your 25

rebuttal testimony, that analysis is based on rates as of year one after Commission approval of the stipulation in this case, correct?

- A. Yes. That analysis takes rates that are currently in effect and compares them to what would be in effect in year one after this rate case.
- Q. So it would not reflect the rate impacts of the escalation of rider DRR in subsequent years, correct?
 - A. No, it would not reflect those.
- Q. And could you go to page 10 of your rebuttal testimony. And Mr. Michael asked you some questions about the numbers on lines 11 to 16. And I just wanted to figure out the basis for those numbers. So starting with the 45 percent on line 13, what are the inputs to that calculation of that 45 percent number?
- A. Would be the same inputs we utilized for the proposed rates on Attachment A within the Schedule E-5.
- Q. And on line 16, the 60 to 65 percent, the proposed rates are again from Attachment A, correct?
 - A. Yes.

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Q. And what about the monthly usage from November to March? Where is that from?

A. It was from our Schedule EFOR and the supporting information that we had from our test year.

Q. Okay.

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EXAMINER PRICE: What number did you use as a proxy for commodity costs?

THE WITNESS: We used our currently effective SCO price or in the case -- I say that. In the case when we filed that in March of 2018, it was the currently effective SCO price as the basis for the commodity cost.

EXAMINER PRICE: Okay. Thank you.

Q. (By Ms. Fleisher) And then going to page 14 18.

EXAMINER PRICE: I'm sorry. Could I have the page number?

MS. FLEISHER: Page 18.

- Q. Too used to the microphone. So this -this chart summarizes the analysis you did comparing
 usage with income, correct?
- A. It -- it approaches -- it tries to lay out the usage -- the usage factors for each customer in -- to mimic the histogram that Mr. Nelson did by factoring in income as a driver; so, yes, it does use the same information. It just presents it in a

slightly different manner.

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- Q. Okay. And the Y -- two Y axes on this chart represent numbers of customers, correct?
 - A. That's correct.

MS. FLEISHER: Okay. May I approach?

6 EXAMINER PRICE: You may.

MS. FLEISHER: Can we mark this as ELPC Exhibit 7?

EXAMINER PRICE: So marked.

(EXHIBIT MARKED FOR IDENTIFICATION.)

11 Q. Mr. Swiz, take just a moment to look at 12 those and let me know when you're done.

EXAMINER PRICE: I don't know how to describe this.

MS. FLEISHER: And I'll go ahead and, subject to Mr. Swiz's verification, say that these are workpapers that he provided in support of this chart.

MR. KENNEDY: But these aren't all of the papers that he provided, are they?

MS. FLEISHER: This is excerpts of the workpapers, yeah.

Q. All right. Mr. Swiz, do you recognize these as excerpts of the workpapers you provided in support of this chart?

A. Yes. These are specific data points that were within the workpapers.

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Q. And if you can turn to the third page, apologies on the size, but if you can squint, the columns under the heading "Less than 30." Sorry. So -- okay.

MR. KENNEDY: Excuse me, counselor.

Would it be okay if we marked which pages for the record are 1, 2, and 3; and then would you be able to have Mr. Swiz identify what's generally on these pages so that we know?

MS. FLEISHER: Sure. Yeah.

- Q. All right. Let's start with page 1 which is headed "Premises with 12 Consecutive Bills" at the top. And can you go ahead and describe what's on this page.
- A. Yes. So this is the data that was utilized for income usage analysis and, as I noted within my testimony, we took the 12 months end of June 2018, our total residential sales by customer premise. We excluded those customers that did not have 12 consecutive bills. We excluded 28 customer premise information that we didn't have appropriate latitude and longitude information and we plotted those out with appended data from the market research

department on the income using the census block data and this is a summary pivot table of those 227,000 customer premise and the usage that was in place for the 12 months ended June of 2018. And then that captures the -- in the fourth column that's in a lighter font, it captures the average consumption for the year for each of the customers within that income block that's used for the table within my rebuttal testimony.

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And then at the bottom section collapses that information to break it at those customers that have income less than \$30,000 which is with the row labeled 1 and then those customers that are greater, having income greater than or equal to \$30,000, and those have the row label of 0 to, again, just kind of subdivide it or I guess aggregate some of the categories for the histogram.

- Q. Okay. And going to page 2, which has two tables, both with "Median HH Income Range" at the top and "Average Consumption," can you describe those?
- A. Yeah. As I noted on page 1 where we calculated the average consumption for customer which is mathematically taking the sum of the annual usage divided by the count of the premises, this is just grouping it together for table presentation.

Q. Okay.

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- A. For both of those categories, excuse me.
- Q. Certainly. And the third page with the long columns in fairly small font, can you describe what's in each of those columns, please?
- Yes. So the 227,000 lines of customer Α. information that we had appended the income information to, we looked at the usage, and we captured each of those individual line items into the buckets which is in the bucket column there. So for those customers that used 25 Ccf or less, they were put into the 25 bucket. And that's how we kind of layered in all 227,000 customers. The column that's headed "Less Than 30" with the 0 next to it are the summation of all of the lines for those customers that had income of greater than or equal to \$30,000. And then the next columns over that show "Less Than 30" with a 1 is a summation of the information for the customers that had income less than \$30,000.
- Q. Okay. Thank you. Very helpful. And let's go back a step to the customer data that you used as input to this analysis. So you mentioned that you excluded certain items, certain customer information from your analysis. Can you explain what you excluded?

A. Yeah. We excluded really kind of two primary sets of information. If the customer premise did not have usage or did not have bills rendered for consecutive 12-month periods, they were excluded and at that point in time what it means is they were not -- somebody at that location was not billed a customer charge. Somebody at that location did not receive gas. In many instances that service was disconnected. So that customer group was excluded because we were comparing an annual income level, and we needed to compare it to an annual usage level.

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The second category, which was significantly smaller, and, like I said, it was 28 customers where we just didn't have good latitude and longitude information within our customer information system to plot it with the census block data, and so in the essence of time we just excluded those 28 customers. They did not have any outlier usage. It wasn't, you know, customers that had significantly high or significantly low usage. It was just bad data that we didn't have in our system.

Q. Okay. So when you excluded those 28 customers, you looked to check whether you were excluding some kind of outliers or if they were comparable to normal customers, correct?

A. Yeah. We wanted to make sure we weren't trying to skew any of the information somehow because we couldn't align income factor to that individual customer premise.

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- Q. Okay. Did you look at the same issue with respect to the 23 percent of customers that you excluded because they lacked clumps of data?
- A. No, because at that time we didn't have good information to determine if there was a rationale behind it. In some instances we had some of those premises that only had 1 month of bill data and another instance we might have 9 or 10 months of bill data, but we didn't have enough to even be able to extrapolate what the annual usage might be based off that information. So to avoid skewing any of the data points, we excluded it.
- Q. And did you look to see whether those 23 percent of customers you excluded didn't have 12 months of data because they had been disconnected at some time during the year?
- A. Again, because we were looking at it on a premise basis we were focused on that location and the usage at that location so there wasn't a deeper dive to determine if there were rationale for why a disconnect occurred. It could have been a house for

sale for a significant period of time that had gas disconnected or could have been other factors. We did not look at that detail.

- Q. And customers who are disconnected for some -- you know, for, say, 2 months out of the year, they are paying the monthly bill the other 10 months, correct?
 - A. Correct.
- Q. And are you aware that Vectren every year provides a disconnection report to the Commission?
 - A. I am generally aware of that, yes.
- MS. FLEISHER: Okay. May I approach,
 13 your Honor?
- 14 EXAMINER PRICE: You may.
- MS. FLEISHER: We can mark this as ELPC
- 16 Exhibit 8.

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- 17 EXAMINER PRICE: So marked.
- 18 (EXHIBIT MARKED FOR IDENTIFICATION.)
- MS. FLEISHER: And I can go through this
 with the witness but plan to ask for your Honors to
 take administrative notice, so if you want me to go
- 22 through that.
- EXAMINER PRICE: We'll defer ruling on your request for now.
- Q. (By Ms. Fleisher) Mr. Swiz, have you had

a chance to look at this document which says "Report of Service Disconnections for Nonpayment of Vectren Energy Delivery of Ohio" and it's dated June 29, 2018, and indicates it's filed with the PUCO Case No. 18-757-GE-UNC?

A. Yes, I see that report.

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- Q. And when you were preparing your analysis, did you look at this document?
- A. No. This document was not something that's prepared by my team, so it wasn't something we considered as part of our analysis.
- Q. Okay. Are you generally aware of how many customers in Vectren's service territory were disconnected during the time period of this report which is the 12-month period ending May 31, 2017?
- A. By aware I can -- I can read it on the page that is included within the report. Outside of that, I'm not -- this is the first time I've seen the data points.
- Q. Okay. So putting aside whether you have seen this exact document, you don't generally have knowledge about the number of service disconnections in Vectren's service territory?
 - A. No, I do not.
 - Q. And, Mr. Swiz, do you have any

educational background in statistics?

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average.

- Α. Short of taking one class in college, no.
- Based at least on that one class in 0. college --
 - Α. Went into accounting for a reason.
 - -- can you explain what a median is? Q.
- Median is the average of the -- of the Α. dataset that you are looking at.
- And does a median --Ο. EXAMINER PRICE: I see why you took only one class.
- 12 THE WITNESS: Mean is the average.
- 13 MR. MICHAEL: That explains a lot.
- 14 EXAMINER PRICE: Why don't you revisit 15 your answer.
- 16 THE WITNESS: Yes, let me revisit it. 17 Median is the midpoint. It's the exact midpoint 18 between the top and the bottom. The mean is the 19
 - Ο. Okay. So as an illustrative example, the median usage of the customers you were looking at this -- in this analysis with incomes under 30,000, you would look at the usage where you would have half the customers below and half the customers above; is that an accurate description of what a median would

be?

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- A. That is an accurate description of what a median could be, yes.
 - Q. And can you explain what an average is.
- A. The average takes the cumulative -- in this case the cumulative usage for those customers within that dataset and divides it by the number of customers that are within that dataset.
- Q. So as a hypothetical, you know, you could have a set of 10 customers of which 9 of them were using 1 Ccf per year and the 10th was using 1,000 Ccf per year, and your average would be sort of somewhere between -- somewhere midway between 1 and 1,000, correct?
 - A. In your hypothetical --
- 16 Q. Yes.
- A. -- it would be pret --
- 18 EXAMINER PRICE: Can I have that question and answer back again?
- MS. FLEISHER: I'm sorry.
- EXAMINER PRICE: Can I have that question back again and answer.
- 23 (Record read.)
- MS. FLEISHER: I think I may reask that question.

EXAMINER PRICE: I think that would be a good idea.

- Q. (By Ms. Fleisher) Mr. Swiz, taking the hypothetical of 10 customers, 9 use 1 Ccf per year the 10th uses 1,000 Ccf per year, if you average those out, you get an average usage close to 500 Ccf per year, correct?
- A. Doing math in my head at this point in time, I think that that's -- 500 seems -- if you have got 9 at 1 and 1,000, and you got 1,000, 9 in total divided by 10, you are probably looking at roughly 100 as the average.
- Q. 100, yes. Thank you for correcting me.

 MR. MICHAEL: You went to the same class
 he did.
- MS. FLEISHER: Hey, I'm a lawyer.
- Q. And your opinions in your testimony about impacts on low-income customers relate to the average low-income customer, correct?
- A. Yes, because the average is how rates are set and derived within a rate proceeding.
- EXAMINER PRICE: Can I have the question back again, please.
- 24 (Record read.)

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25 EXAMINER PRICE: When you did your census

data, I thought for income you took the median customer within each census block; is that correct?

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THE WITNESS: No. We were taking the census block -- the census block data point; so, yes, I get it, the median of the census assigned to the customers within that geographic region.

EXAMINER PRICE: For income.

THE WITNESS: For income, yes.

EXAMINER PRICE: For income, but for usage you used average customer; is that right?

THE WITNESS: Yes.

EXAMINER PRICE: Okay. Thank you.

MS. FLEISHER: Thank you for clarifying, your Honor.

- Q. (By Ms. Fleisher) Now, Mr. Swiz, you may have heard me asking Mr. Feingold this morning some questions about the Company's calculation of design day demand. Were you here for that?
 - A. I did hear that -- those questions, yes.
- Q. And can you explain how Vectren determines design day demand for purposes of investing in the distribution system?

MR. KENNEDY: Object to the foundation of whether or not he's actually an expert in that territory for the Company.

MS. FLEISHER: That's why I am asking if he can explain. He can say no if he can't.

3 EXAMINER PRICE: You can answer if you know.

- I am not aware of how that's done. Α. not anything that's done as part of my department, if something was done in combination with our engineering and gas supplying group, so it's not something I'm privy to.
- So just -- I just want to -- do want to be absolutely clear on this point, so you don't know if for purposes of investing in the distribution system if Vectren is looking at design day demand in 1 year or 5 years or 10 years?
 - Α. No, I do not.

16 MS. FLEISHER: That's all I have, your

17 Honor.

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18 EXAMINER PRICE: Thank you.

19 Ms. Mooney?

> MS. MOONEY: Thank you.

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22 CROSS-EXAMINATION

23 By Ms. Mooney:

24 I want to start on page 5 of your Ο. 25 testimony when you are discussing the present monthly

DRR charge of \$9.25 per customer. Do you see that?

A. On line 1 of page 5, yes.

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- Q. Yes, line 1, page 5. Now did the DRR charge change annually? Was there a step up annually in the current DRR charge?
- A. Yes. We did annual filings to update the DRR for investments made through the prior calendar year.
 - Q. Sorry. Is this DRR charge that you have, the 9.25, is that the year five of the DRR?
 - A. It is the currently effective DRR charges. It aligns with the investment made through December 31st of 2017 so those investments that are now included within rate base.
 - Q. Okay. You say through 2017. And when did the DRR begin?
- A. I believe the first year of investment was 2009, and so our first rate was effective in September of 2010.
- Q. So this is what year? The 9.25 represents what year of the DRR?
 - A. So 2009 to 2017, eight years.
- Q. And then you say -- the next sentence
 then you say that the stipulated rate, it would be
 the monthly DRR -- well, that -- and you're using --

when you come to the \$32.86, you are using year one of the DRR in this case; is that correct?

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- A. No. I'm using year zero which is what this rate case is going to yield. We --
- Q. Okay. It reflects -- does it reflect the first year of the DRR under this rate case?
- A. The 32.86 includes all cumulative DRR investment made from 2009 through 2017 through rate base in this proceeding so there's no -- there's no separate and distinct DRR charge within the \$32.86.
- Q. But the DRR that is going to be approved in this case is going to increase over a five-year period; is that correct?
- A. Well, the DRR is not being approved in this case. The DRR mechanism is a separate filing that will be approved once the Company makes the filing later this year and that will capture investments for calendar year 2018.
- Q. The filing that will be made this year will capture 2018 but then there will be another filing that will capture 2019, 2020, 2021, 2022, 2023; is that correct?
- A. Yes. There will be an annual filing to capture updates to the investments.
 - Q. And we do have a figure for -- at the end

- of the five-year period that you are approving a DRR.

 In this case when you file the DRR, we do have a

 figure for what that final charge for the DRR will

 be, don't we --
 - A. No, we do not.

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- Q. -- at this appointment?
- A. No, we do not.
 - Q. Or a cap for it?
- A. We know what the cap is, but we don't have a final figure of what the DRR will be.
- 11 Q. Oh, sure. And what is the cap at the 12 five-year point?
 - A. I believe -- give me one second. \$13.75 is the cap in the final year of the DRR.
 - Q. And so wouldn't it be more fair or accurate to use that number, the 13.75 number to compare to the current DRR charge of 9.25 which is the final year up to this point and what will be the cap of the DRR, the 13.75, at the end of this -- of the coming five-year period?
 - A. No. I don't think that's correct. It would be an apples-to-oranges comparison. Again, the 32.86 captures cumulative investment through the date of 2017 and that's what the \$18.37 plus the \$9.25 that's also capturing. So include a hypothetical cap

without understanding what spend we're going to actually see, even as was noted earlier what tax rules might be in place in the future, it does not give a good comparison point.

- Q. Do you agree with me you are going to be through the DRR for the next five years increasing the DRR charge along the lines up to that cap that's agreed to?
- A. Yes, we will continue to be investing in our DRR program, and we will have annual DRR filings.
- Q. And if you take the fixed customer charge that you're approving in this case and you add it to the \$13.75, which is the DRR cap, coming through the five years, then you would get a figure that might compare to the present DRR and the present customer charge.
 - A. No.
 - MR. KENNEDY: Objection.
 - A. Again, that's apples to oranges.
- Q. And speaking of apples to oranges, the chart there on page 12 that is giving the total fixed charge for Vectren, current proposed Duke, Columbia, and Dominion, don't you think that's a comparison of apples to oranges? Wouldn't there be a serious difference between the revenues, expenses, the dates

of the rate cases, and many other factors that would make these comparisons with Duke, Columbia, Dominion, and Vectren apples-to-oranges comparisons?

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- A. I think there are unique differences to every single utility. What this is trying to demonstrate is that Vectren's proposed fixed charge is not out of whack compared to the other utilities. All of these utilities have natural gas infrastructure. They have infrastructure replacement programs. They have other rider mechanisms, and it's consistent in the approach on rate design and there's -- we are not creating Vectren as an outlier.
- Q. It's still an apples-to-oranges comparison to compare their fixed -- their fixed customer charges, Vectren's, Duke's, Columbia's, Dominion's?
- A. I mean, again, each company operates their business differently, but it is a comparison of natural gas utilities providing services within the State of Ohio, so I think it's a relevant comparison point to consider -- for the Commission to consider when they look at the proposed fixed charge within our proceeding.
- Q. Okay. On page 9 of your testimony, there at lines 16, 17, and 18, you are -- you say at the

highest usage level, the 300 Ccf, a customer can expect a \$4.34 increase in its monthly bill. Do you see that?

- A. I do see that.
- Q. And that's a reference to what? Are you referring there to just the EEFR rider, or are you referring to the entirety of this case?
- A. The entirety of this case as reflected within Attachment A, page 1 of 25. That's where these data points are coming from --
 - Q. Okay.

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- A. -- as I noted in the start of my answer in that. So it's a comparison of what current rates and then what the proposed rates in this proceeding yield as bill impacts.
- Q. And then you say a customer with no usage can expect a \$1.59 increase. Do you see that?
 - A. I do see that.
- Q. Why would a customer with no usage happily accept a \$1.59 increase in their bill?

 MR. KENNEDY: Object as to "happily."

 EXAMINER PRICE: Sustained.
- Q. Would you agree with me a customer that uses 300 Ccf a month has a -- has more potential to reduce the bill through energy efficiency than a

customer that has no usage?

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- A. Yes. I think that's an obvious conclusion, that the energy savings off of a 300 Ccf bill versus a 0 Ccf bill, you would have more opportunity with a 300 Ccf bill.
- Q. Now, at page 10 and 11, the question going on, you're referring to the -- because fixed costs will be recovered evenly throughout the year, do you see that?
- A. Do you have a specific line reference you could point me to?
- Q. Yeah. It's spanning page 10 and 11 on my printout here.
 - A. I see that.
 - Q. And you were here this morning when Mr. Feingold was testifying?
- 17 A. Yes, I was.
 - Q. And don't you agree that a budget billing will also produce stable bills by recovering the cost evenly throughout the year?
 - A. I disagree with the stability argument on the budget bills. When you still have an annual true-up mechanism to ensure that customers are paying for what their actual bills would have yielded during the 12-month period, you still end up with an annual

adjustment to reflect where they sit. So it's -- it gives the impression to customers that it's a stable bill up to the point where you have to do a true-up.

- Q. And the true-up occurs once a year, right?
 - A. Yes, it does.

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- Q. And then for the next 12 months, it's a stable bill based on that, so it's a stable bill for 12 months?
- A. Well, it then becomes an adjusted bill to reflect the projected gas costs and projected rider rates and everything that would be in place during the 12 months, so it's not -- it's not a stable bill that would be flat for the entire time period.
 - Q. It's adjusted every 12 months?
- A. It is adjusted every 12 months.
- Q. And doesn't the rider also -- all of the various riders also get adjusted every 12 months?
 - A. Yes.
- Q. And doesn't that affect any customer's bill that's paying the rider?
 - A. Yes.
- Q. Did you or Vectren do anything to test the data that you got from Esri?
- A. By "test" what do you mean?

1 Q. Verify.

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- A. Well, we use an industry reputable source for demographic projection information that's got history of accuracy against census data.
- Q. So did you do anything to verify the value you got from Esri, or did you just accept it?
- A. I guess we can accept it because we don't have customer income information to be able to cross-check or cross-validate that. Again, we rely on the entity that we pay money to to be able to get the information from.
- Q. So did you -- you just took what Esri gave you and used it, but you didn't do anything to verify the data.
- A. We wouldn't have had anything to verify the data against, that's correct.
- Q. All right. Okay. Now, back on page 13 when you refer to this analysis that you undertook between the income and usage and then on let's say lines 19 and 20 and 21, the period -- the 12-month period represents a baseload-to-baseload period as opposed to calendar year. Do you see that?
 - A. I do see that.
- Q. Now, the reference to baseload, does that basically mean this data in your analysis is not

weather normalized; is that correct?

- A. It's correct it's not weather normalized. My reference to this though is to note that it is a July to June period meaning that the winter season that's impacting customer usage is consistent. It's not picking up the winter season from the beginning of a calendar year and end of a calendar year that might have different weather patterns.
- Q. But it's not weather normalized as far as other years are concerned.
 - A. No.

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- Q. And wouldn't that also create an apples-to-oranges comparison if you haven't weather normalized the data?
- A. No. The weather normalization will weather normalize every single customer based off of the degree days, so every single customer will be adjusted. It's reflective of the usage during that time period, and it's linked appropriately with the income for that time period or projected income for that period, so it's not a mixed analysis.
- Q. You mean usage is -- can be used instead of weather normalizing?
- A. For this analysis I think it's -- it doesn't make any material difference to things

because, again, you would weather normalize all 227,000 customers individually to reduce or increase their usage depending on weather for that time period.

- Q. Now, do you agree with me not all low-income customers are PIPP customers?
 - A. I would agree with that.

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- Q. Do you believe that PIPP customers are representative of all low-income customers?
- A. I believe that PIPP customers are a significant portion of the low-income basis. But, again, to look at low income in aggregate, ignoring or putting aside whether their PIPP or non-PIPP, is the important categorization.
 - Q. I don't understand your answer.
- A. Well, we did not do anything to either segregate PIPP customers in our income analysis nor did we do anything to just isolate the PIPP customers. We did it consistent with how we approached it in the '07 rate case which is our aggregated customer base and the income associated with those customers regardless of whether they are PIPP or non-PIPP.
- Q. Did the last rate case when it -- when the Commission -- in the last rate case, were PIPP

customers used as a surrogate for low-income customers as far as usage goes?

A. No. We did --

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- Q. Do you remember that?
- A. We did this exact same study in the last rate case and again used our total customer basis as a not segregated PIPP.
- Q. Have you read the Commission's Opinion and Order in the last base rate case?
 - A. I have.
- Q. And did it refer to PIPP customers as low-income customers?
- A. It did. But it was not based off of the study. The study that was performed looked at all low-income customers -- or all customers and broke out their income classifications. And, again, the study in that '07 case was prepared in response to arguments made by the other parties that -- just looking at PIPP customers was not appropriate. And so much like what we have in this case we've prepared the same study using updated information and again ignoring anything associated with PIPP or non-PIPP.
- Q. And is there a reference to that study from the -- from the last base rate case in the Commission's Opinion and Order?

A. I can go off of Dr. Overcast's rebuttal testimony within that 2007 rate case which sponsored the study that was prepared and the results associated with that and the conclusions that were made.

Q. But I asked you about the Commission's decision in the last base rate case.

EXAMINER PRICE: The Commission's decision speaks for itself.

MS. MOONEY: Okay. Thank you. That's all the questions I have.

12 EXAMINER PRICE: Thank you.

13 Redirect?

MR. KENNEDY: Can we have a moment with the witness, your Honor?

16 EXAMINER PRICE: You may.

(Discussion off the record.)

18 EXAMINER PRICE: Let's go back on the

19 record.

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20 Redirect?

MR. KENNEDY: The Company has no

22 redirect, your Honor.

EXAMINER PRICE: I just have a couple of questions for the witness.

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EXAMINATION

By Examiner Price:

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- Q. There were some questions asked about permanence of taxes and also about the 65 percent number and your 25 percent number in your testimony regarding the split commodity and distribution charges. Do you recall those questions?
 - A. I do.
- Q. If gas prices go up, as is possible, then that split will change; is that correct?
 - A. That's correct.
- Q. Do you have any reason to believe that these low gas prices we are seeing today are permanent?
- 15 A. If --
- MR. MICHAEL: Objection, beyond the scope of his testimony. He's an accountant. He can't forecast that.
- 19 EXAMINER PRICE: Overruled.
- 20 MR. MICHAEL: I --
- EXAMINER PRICE: He was about to say the same thing.
- A. I don't have a crystal ball.
- Q. You don't have a crystal ball.
- 25 A. But I think that's -- it's unlikely that

prices are going to stay the same. That's all I can say.

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- Q. Gas prices are historically volatile?
- A. Yes. That's why we have mechanisms in other states to be able to track those.
- Q. We received a lot of questions today about the infamous customers with zero annual usage. How many customers in your system do you have that have zero annual usage?
- A. I don't know if I have that number off the top of my head. That would just be data that we would -- we would have captured as part of our June 2018 study, and I can't recall how many made up that.
- Q. Do you have a number greater than zero but less than?
- A. I don't even know if I could put a cap on it unfortunately. I can't figure out -- logically I would think it would have to be less than, you know, a magnitude of maybe 1,000 or 5,000 or something in that area just because those customers, if they have consistent annual usage of zero, aren't going to stay on the system for very long.
- EXAMINER PRICE: Okay. Thank you. You are excused.
- THE WITNESS: Thank you.

645 1 EXAMINER PRICE: Mr. Kennedy, care to 2 renew your motion for your exhibit? 3 MR. KENNEDY: Yes, thank you, your Honor. The Company would like to now move for the admission 4 5 of Mr. Swiz's rebuttal testimony marked VEDO Exhibit 11.3. 6 7 EXAMINER PRICE: Any objections to the admission of VEDO Exhibit 11.3? 8 9 Seeing none, it will be admitted. 10 (EXHIBIT ADMITTED INTO EVIDENCE.) 11 MS. FLEISHER: Your Honor, I would like 12 to move the admission of ELPC Exhibits 7 and 8. 13 EXAMINER PRICE: Any objection to the admission of ELPC Exhibit 7? 14 15 MR. KENNEDY: Is that the report of 16 disconnects? 17 EXAMINER PRICE: That's workpapers. 18 MR. KENNEDY: Workpapers, no objections. 19 EXAMINER PRICE: It will be admitted. 20 (EXHIBIT ADMITTED INTO EVIDENCE.) 2.1 EXAMINER PRICE: ELPC Exhibit 8, 22 objections? MR. KENNEDY: Which one was ELPC --23 24 MS. FLEISHER: That's disconnects. 25 EXAMINER PRICE: That's the disconnects.

1 MR. KENNEDY: You took administrative 2 notice of it?

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EXAMINER PRICE: I did not.

MR. KENNEDY: I guess my objection was there wasn't a foundation laid that the witness had -- be able to ask questions about the document, so without a foundation I don't know if it's proper to admit it into evidence.

EXAMINER PRICE: I just have questions about the relevancy. You didn't ask the witness very many questions, and I'm not sure how the document ties into his testimony.

MS. FLEISHER: Certainly, your Honor. I believe he mentioned even before I was asking him questions that some of the customers excluded from his analysis were customers who had disconnections during the year he was looking at. And so it's my position that it's relevant to know, you know, as one data point how many disconnected customers Vectren has in a year so you can get a sense of how many folks he excluded were folks who were customers, you know, several months out of the year and have to be disconnected a few months out of the year because they are -- he's admitting that he didn't consider those customers in the analysis.

MR. KENNEDY: The one thing I would say in response this report is specific for nonpayment disconnections. Mr. Swiz's analysis to the extent he talked about disconnections was not limited to disconnections for nonpayment.

MS. FLEISHER: So the number is actually bigger but this is a starting point.

EXAMINER PRICE: I don't see the probative value of this point.

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MS. MOONEY: Well, I see the value of it; and, first off, it's Vectren's submission.

EXAMINER PRICE: I am not saying it's not truthful. I am just saying I don't see how it ties into the evidence.

MS. FLEISHER: Your Honor, if I can just take one more shot at it, the fact these are disconnections for nonpayment suggests that these are likely low-income customers, and Mr. Swiz is saying that he didn't consider an entire subset of low-income customers who may have lower than average usage.

examiner PRICE: And all of that -- all of that is in the record. He fully acknowledged that there was a portion, 23 percent of the customers, that were not included in his analysis and explained

why he felt the analysis was still proper.

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MR. KENNEDY: And I don't think it's an appropriate assumption to make the disconnection for nonpayment equates to the low-income customer.

MR. MICHAEL: You can argue that on brief though.

7 MR. KENNEDY: There is no facts in the 8 record.

EXAMINER PRICE: You could have brought in a witness to make --

MR. MICHAEL: Just to chime in, he couldn't talk about the income levels of the people that he excluded. He admitted that on my cross-examination. And I think ELPC's point, which we would agree with, is the extent they are shut off due to nonpayment, that's indicative of the people he excluded were low-income people. So it explains that 23 percent.

EXAMINER PRICE: That's the point, you can't make that leap. They could have been low income. They could have been middle income. You cannot make that leap. That's the problem.

MR. MICHAEL: I would like to try.

MS. MOONEY: You yourself asked the question, your question was how many people have zero

usage and those people were excluded and you wondered how many people those were.

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EXAMINER PRICE: I didn't say those

people were excluded. I asked who those hypothetical

people are. I keep hearing about zero percent or

zero usage customers. I was wondering if they

actually existed.

8 MS. MOONEY: Yeah, you wanted to know. 9 This gives some --

EXAMINER PRICE: The document is not coming in.

MR. MICHAEL: Thank you for entertaining us, your Honor.

MS. MOONEY: We can still cite to it.

EXAMINER PRICE: Pardon me?

MS. MOONEY: Well, we can still cite to it. I cite to the disconnection reports all the time in my briefs.

EXAMINER PRICE: You can cite to it all you want, and the Commission will disregard that citation, Ms. Mooney, because the document is not in the record.

Briefs.

MS. MOONEY: Well, it's in the docket.

25 EXAMINER PRICE: Let's go off the record

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     and talk about briefs.
                 (Discussion off the record.)
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                 EXAMINER PRICE: Let's go back on the
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     record.
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                 Having discussed the issue off the
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     record, initial post-hearing briefs will be due
     April 2, 2019, and reply briefs will be due April 23,
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     2019. At that point the case will be submitted on
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     the record to the Commission.
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                 We are adjourned. Thank you.
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                  (Thereupon, at 3:47 p.m., the hearing was
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     concluded.)
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CERTIFICATE

I do hereby certify that the foregoing is a true and correct transcript of the proceedings taken by me in this matter on Tuesday, March 12, 2019, and carefully compared with my original stenographic notes.

Karen Sue Gibson, Registered Merit Reporter.

(KSG-6710)



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Summary: Transcript Volume VI - In the Matter of the Application of Vectren Energy Delivery of Ohio, Inc., for Approval of an Alternative Rate Plan; In the Matter of the Application of Vectren Energy Delivery of Ohio, Inc., for Approval of an Increase in Gas Rates and In the Matter of the Application of Vectren Energy Delivery of Ohio, Inc., for Approval of an Alternative Rate Plan, hearing held on March 12th, 2019. electronically filed by Mr. Ken Spencer on behalf of Armstrong & Okey, Inc. and Gibson, Karen Sue Mrs.