

THE PUBLIC UTILITIES COMMISSION OF OHIO

IN THE MATTER OF JENNY KENDERES,

COMPLAINANT,

v.

CASE NO. 18-922-EL-CSS

**THE CLEVELAND ELECTRIC
ILLUMINATING COMPANY,**

RESPONDENT.

ENTRY

Entered in the Journal on February 20, 2018

{¶ 1} Pursuant to R.C. 4905.26, the Commission has authority to consider written complaints filed against a public utility or an electric services company by any person or corporation regarding any rate, service, regulation, or practice relating to any service furnished by the public utility that is in any respect unjust, unreasonable, insufficient, or unjustly discriminatory.

{¶ 2} The Cleveland Electric Illuminating Company (CEI) is a public utility as defined in R.C. 4905.02 and, as such, is subject to the jurisdiction of this Commission.

{¶ 3} On May 24, 2018, Jenny Kenderes (Ms. Kenderes or Complainant) filed a complaint against CEI, alleging that her meter was “running loud” in October 2017, and that her November 2018 bill indicated triple her typical usage. She added that two electricians could not determine what caused the high usage and emphasized that her furnace, stove, dryer, and hot water tank are not electric. Complainant stated that after CEI replaced the meter, her consumption returned to normal.

{¶ 4} On June 13, 2018, CEI filed its answer. CEI admitted that Ms. Kenderes’ usage during November 2017-March 2018 exceeded her usage for those months during the prior year. CEI contended that Ms. Kenderes called CEI on March 23, 2018, to discuss her higher

electric bill, and that her meter, which was replaced April 5, 2018, indicated 99.76 percent accuracy during testing.

{¶ 5} By Entry issued July 2, 2018, a settlement conference was scheduled for July 19, 2018, but was continued to October 18, 2018. The parties met for the conference but were unable to resolve matters.

{¶ 6} It appears that reasonable grounds for complaint have been presented. Accordingly, a hearing shall be scheduled for 1:30 p.m. on May 9, 2019, at the offices of the Commission, Hearing Room 11-D, 11th floor, 180 East Broad Street, Columbus, Ohio 43215-3793.

{¶ 7} Any party intending to present direct, expert testimony should comply with Ohio Adm.Code 4901-1-29(A)(1)(h), which requires that all such testimony to be offered in this type of proceeding be filed and served upon all parties no later than seven days prior to the commencement of the hearing.

{¶ 8} As is the case in all Commission complaint proceedings, the complainant has the burden of proving the allegations of the complaint. *Grossman v. Public Util. Comm.*, 5 Ohio St.2d 189, 214 N.E. 2d 666 (1966).

{¶ 9} It is, therefore,

{¶ 10} ORDERED, That a hearing be scheduled as indicated in Paragraph 6. It is, further,

{¶ 11} ORDERED, That any party intending to present direct, expert testimony comply with Paragraph 7. It is, further,

{¶ 12} ORDERED, That a copy of this entry be served upon interested parties of record.

THE PUBLIC UTILITIES COMMISSION OF OHIO

/s/James M. Lynn

By: James M. Lynn
Attorney Examiner

JRJ/hac

This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

2/20/2019 10:07:01 AM

in

Case No(s). 18-0922-EL-CSS

Summary: Attorney Examiner Entry scheduling hearing electronically filed by Heather A Chilcote on behalf of James M. Lynn, Attorney Examiner, Public Utilities Commission