



Asim Z. Haque, Chairman

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DIV Thomas W. Johnson Lawrence K. Friedeman Daniel R. Conway

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February 8,200 C

Larry Kudla 3348 Colwyn Road Shaker Heights, Ohio 44120

Case No. 19-399-EL-CSS

Dear Mr. Kudla:

This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against Dominion East Ohio Gas Company. Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility company. The utility has been given 20 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal complaints filed with the Public Utilities Commission of Ohio.

Sincerely,

Tanowa Troupe, Acting Secretary Susan Patterson, Acting Secretary Beverly Hoskinson, Acting Secretary

Enclosure TMT/tmn This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business. Technician MM Date Processed 02 08 19

M. Beth Trombold