

PUBLIC UTILITIES COMMISSION OF OHIO
Consumer Service Division
Memorandum

CASE ID: 00250005

COMPANY:

CUSTOMER: Dan Hillyard

ADDRESS: PO Box 201, Haskins, Ohio 43525

SERVICE ADDRESS: 105 sugar st, Haskins, OH 43525

AIQ: Suburban Natural Gas Company

NIQ: (419) 308-7902

DOCKETING CASE #: 18-1205-GA-AIR

SUBJECT: Suburban Natural Gas Company - Protest Rate Case

They want to raise the rate again? Are you kidding me? I have been in my home for 16 years and the "flat charge" has gone from \$10 a month to \$29 now they want more? For what 16 years my merger hasn't received so much as a coat of paint. Last time they increased the fee they sent a letter saying usage rates were to reduce and rates for consumers would go down, that was a load of crap my bill keeps going up. I called Suburban gas and was told "I don't use enough gas to see a savings. " so because I use less gas than other consumers I pay a higher bill? This company already has a monopoly over us they are the only provider in our town.....they don't care about better service they just want more profit..

Please docket in the case number above.

18-1205-GA-AIR

Suburban Natural Gas Rate Increase > I would like to voice my opinion on the rate increase that has been requested by Suburban Natural Gas. Suburban Natural Gas already has a monopoly over the area it covers with a monthly fee that is already outrageously high and gas prices that are the same. We already pay 20-30% more per CCF for gas than Columbia Gas charges. Suburban Natural Gas also does not participate in Customer Choice so on top of the extremely high service fee we do not have the option to select who our supplier is. I oppose this service charge increase and hope that PUCO does the right thing. You are supporting a monopoly by approving this increase as well as leaving many consumers in a tough spot. Until Customer Choice is offered, Suburban Natural Gas should not be allowed to increase any pricing at all.

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Case No(s). 18-1205-GA-AIR

Summary: Public Comment (2) received via website electronically filed by Docketing Staff on behalf of Docketing.