

PUCO USE ONLY - Version 1.07		
Date Received	Renewal Certification Number	ORIGINAL GAG Case Number
		03 - 0008 - GA-GAG

**RENEWAL CERTIFICATION APPLICATION
OHIO NATURAL GAS GOVERNMENTAL AGGREGATORS**

Please type or print all required information. Identify all attachments with an exhibit label and title (*Example: Exhibit B-1 - Authorizing Ordinance*). All attachments should bear the legal name of the Applicant. Applicants should file completed applications and all related correspondence with the Public Utilities Commission of Ohio, Docketing Division, 180 East Broad Street, Columbus, Ohio 43215-3793.

This PDF form is designed so that you may directly input information onto the form. You may also download the form by saving it to your local disk.

SECTION A - APPLICANT INFORMATION**A-1 Renewal Applicant information:**

Legal Name City of Northwood
Address 6000 Wales Road, Northwood, Ohio 43619
Telephone No. 419-698-1040 Web site address www.ci.northwood.oh.us
Current PUCO Certificate Number 03-045G Effective Dates 03/17/2017 - 03/17/2019

A-2 Contact person for regulatory or emergency matters:

Name Brian J. Ballenger Title City of Northwood, Law Director
Business Address 3401 Woodville Road, Suite C, Northwood, Ohio 43619
Telephone No. 419-698-1040 Fax No. 419-698-5493 Email Address ballengerlawbjb@sbcglobal.net

A-3 Contact person for Commission Staff use in investigating customer complaints:

Name Brian J. Ballenger Title City of Northwood, Law Director
Business address 3401 Woodville Road, Suite C, Northwood, Ohio 43619
Telephone No. 419-698-1040 Fax No. 419-698-5493 Email Address ballenegrlawbjb@sbcglobal.net

A-4 Applicant's address and toll-free number for customer service and complaints:

Customer service address 3401 Woodville Road, Suite C, Northwood, Ohio 43619
Toll-Free Telephone No. 419-698-1040 Fax No. 419-698-5493 Email Address ballengerlawbjb@sbcglobal.net

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SECTION B - APPLICANT AUTHORITY AND AGGREGATION PROGRAM INFORMATION

PROVIDE THE FOLLOWING AS SEPARATE ATTACHMENTS AND LABEL AS INDICATED

- B-1** Exhibit B-1 "Authorizing Ordinance," provide a copy of the adopted ordinance or resolution that reflects voter authorization to form a governmental aggregation program pursuant to Sections 4929.26 and 4929.27 of the Ohio Revised Code.
- B-2** Exhibit B-2 "Operation and Governance Plan," provide a copy of the applicant's plan for operation and governance of its aggregation program adopted pursuant to Sections 4929.26(C) or 4929.27(B) of the Revised Code. The Operation and Governance Plan should include all information pursuant to Rule 4901:1-28-03 of the Ohio Administrative Code.
- B-3** Exhibit B-3 "Automatic Aggregation Disclosure Notification," if the aggregation program provides for automatic aggregation in accordance with Section 4929.26(A) of the Revised Code, provide a copy of the disclosure notification required by Section 4929.26(D) of the Revised Code,
- B-4** Exhibit B-4 "Opt-Out Notice," provide a draft copy of the applicant's opt out notice that comports with the Opt-Out disclosure requirements pursuant to Rule 4901:1-28-04 of the Ohio Administrative Code. *(Ten days prior to public dissemination, the applicant shall docket with the Commission, the finalized Opt-Out notice that provides or offers natural gas aggregation service.)*
- B-5** Exhibit B-5 "Experience," provide a detailed description of the applicant's experience and plan for: providing aggregation services (*including contracting with consultants, broker/aggregators, retail natural gas suppliers*); providing billing statements; responding to customer inquiries and complaints; and complying with all applicable provisions of Commission rules adopted pursuant to Section 4929.22 of the Ohio Revised Code and contained in Chapter 4901:1-29 of the Ohio Administrative Code.

Applicant Signature and Title

 Law Director

Sworn and subscribed before me this

22nd

day of

January

Month

2019

Year



Signature of official administering oath

Andrea Stokes, Program Manager

Print Name and Title

My commission expires on

October 12, 2020



ANDREA R. STOKES
NOTARY PUBLIC - OHIO
MY COMMISSION EXPIRES 10-12-2020



The Public Utilities Commission of Ohio

Ohio Natural Gas Governmental Aggregation
Affidavit Form
(Version 1.07)

In the Matter of the Application of)

City of Northwood)

for a Certificate or Renewal Certificate to Provide)
Natural Gas Governmental Aggregation Service in)
Ohio.

Case No. 03-0008 -GA-GAG

County of Wood

State of Ohio

Brian J. Ballenger

[Affiant], being duly sworn/affirmed, hereby states that:

- (1) The information provided within the certification or certification renewal application and supporting information is complete, true, and accurate to the best knowledge of affiant.
- (2) The applicant will timely file an annual report of its intrastate gross receipts and sales of hundred cubic feet of natural gas pursuant to Sections 4905.10(A), 4911.18(A), and 4929.23(B), Ohio Revised Code.
- (3) The applicant will timely pay any assessment made pursuant to Section 4905.10 or Section 4911.18(A), Ohio Revised Code.
- (4) Applicant will comply with all applicable rules and orders adopted by the Public Utilities Commission of Ohio pursuant to Title 49, Ohio Revised Code.
- (5) Applicant will cooperate with the Public Utilities Commission of Ohio and its staff in the investigation of any consumer complaint regarding any service offered or provided by the applicant.
- (6) Applicant will comply with Section 4929.21, Ohio Revised Code, regarding consent to the jurisdiction of the Ohio courts and the service of process.
- (7) Applicant will inform the Public Utilities Commission of Ohio of any material change to the information supplied in the certification or certification renewal application within 30 days of such material change, including any change in contact person for regulatory or emergency purposes or contact person for Staff use in investigating customer complaints.
- (8) Affiant further sayeth naught.

Affiant Signature & Title

[Signature] Law Director

Sworn and subscribed before me this

22nd

day of

January

Month

2014

Year

[Signature]

Signature of Official Administering Oath

Andrea Stokes, Program Manager

Print Name and Title



My commission expires on

October 12, 2020

ANDREA R. STOKES
NOTARY PUBLIC - OHIO
MY COMMISSION EXPIRES 10-12-2020

(Ohio Natural Gas Governmental Aggregator Renewal) Page 3 of 3

Exhibit B-1
Authorizing Ordinance

City of Northwood

Exhibit B-1
"Authorizing Ordinance"

Devion Legal Blank Co.

Form No. 30043

Ordinance No. 2002-66

Passed December 19, 2002
YEAR

**ORDINANCE APPROVING THE NATURAL GAS AGGREGATION
PROGRAM PLAN OF OPERATION AND GOVERNANCE AND
DECLARING AN EMERGENCY.**

WHEREAS, the City of Northwood pursuant to Ordinance 2001-27 authorized the creation of an opt-out, governmental, natural gas aggregation program in the City of Northwood. Council previously authorized Northwood's participation in the Northwest Ohio Aggregation Coalition ("NOAC"), a regional coalition organized to obtain lower utility rates.

NOW, THEREFORE, BE IT ORDAINED BY THE COUNCIL OF THE CITY OF NORTHWOOD, WOOD COUNTY, OHIO:

Section 1. That the City of Northwood Natural Gas Aggregation Program Plan of Operation and Governance is hereby approved - marked Exhibit A and attached hereto.

Section 2. It is found and determined that all formal actions of Council concerning or relating to the passage of this Ordinance were adopted in an open meeting of the Council, and that all deliberations of this Council and any of its committees that resulted in such formal actions, were in meetings open to the public in compliance with all legal requirements of the City of Northwood and the State of Ohio.

Section 3. This Ordinance is hereby declared to be an emergency measure necessary for the reason that providing affordable natural gas rates is necessary in order to protect the health, safety and welfare of our citizens.

Vote to suspend the rules: For: 7 Against: 0

Vote on emergency clause: For: 7 Against: 0

Vote on final adoption: For: 7 Against: 0

Adopted this 19th day of December, 2002 as an emergency measure.

ATTEST:

April E. Riley
Clerk of Council

D. D. [Signature]
President of Council

APPROVED AS TO FORM:

Brian J. Ballenger
City Attorney

APPROVED:

Mark A. [Signature]
Mayor

Exhibit B-2

**Operation and
Governance Plan**

City of Northwood

copy

CITY OF NORTHWOOD
NATURAL GAS
AGGREGATION PROGRAM
PLAN OF OPERATION AND
GOVERNANCE

For additional information contact:
Brian J. Ballenger
City of Northwood Law Director
6000 Wales Road
Northwood, Ohio 43619
Telephone: (419) 693-9267
Fax: (419) 697-3296
Email: ballengerlaw@aol.com

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Purpose

The goal of this program is to facilitate additional choices for the supply of natural gas for residential and commercial consumers, pursuant to Ohio Revised Code Section 4929.

This aggregation program has been developed in accordance with House Bill 9.

The City of Northwood Natural Gas Aggregation Program seeks to aggregate the retail natural gas loads of consumers located in the city to obtain the lowest price for the supply and distribution of natural gas. Participation in the City of Northwood aggregation program is limited to individuals who are not already under contract with an alternative retail natural gas supplier.

This program is voluntary. Every individual has the opportunity to decline to be a member of the aggregation program and to remain with Columbia Gas or to enter into a power supply contract with any other retail natural gas supplier.

Process

The City shall follow the process of governmental aggregation as set out by the Public Utilities Commission of Ohio (PUCO).

A municipal corporation may automatically aggregate its residents after passage of an opt-out ordinance, adoption of a Plan of Operation, and approval by a majority of the voters. Northwood has accomplished all of these requirements.

The process will entail selection of a retail natural gas supplier, mailing opt-out notices to eligible customers, generating a list of participants who did not opt out, then transferring the participants to the chosen supplier.

Northwood's Aggregation Program

The Departments of Public Utilities and Law will administer Northwood's aggregation program. These Departments currently administer the electricity aggregation programs, and purchase electricity and natural gas for City facilities. These Departments have expertise in the law and regulations applicable to governmental aggregation as well as considerable experience in contracting with marketers for energy services.

The purpose of the aggregation program is to reduce the amount consumers pay for natural gas. Northwood will not buy and resell the natural gas for the participants of the program. Instead, Northwood will competitively bid and negotiate a contract with a retail natural gas supplier to provide natural gas to the members of the aggregation program.

Northwood will obtain the list of customers within its boundaries from Columbia Gas either by zip code or by a method provided by the utility. Northwood will have its supplier cleanse the data to ensure that it does not contain customers with alternate suppliers, PIPP customers, any other excludable consumers, and only those who live within the jurisdictional boundary. Northwood will then have its supplier send the opt-out notice to each eligible customer, disclosing the offered price for natural gas along with any applicable contract terms. The opt-out notice will clearly inform customers that they may opt out of the program during the 21-day period following the mailing of the notification, along with instructions on how to opt out. Customers who opt out of the City's aggregation program during this initial notification period will remain with

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Columbia Gas unless and until the customer chooses an alternative natural gas supplier.

Operation

All necessary technical analysis, competitive procurement of services, regulatory approvals, accounting and fiscal management, contract maintenance, communications, program coordination and administrative support will be professionally provided by existing staff and an energy consultant, as well as the chosen retail natural gas supplier.

Northwood anticipates it will operate its aggregation program(s) in cooperation with the surrounding communities in the Northwest Ohio Aggregation Coalition (NOAC). However, this Plan of Operation pertains only to the City of Northwood and its residents.

Funding

The primary expenses associated with operating this program are printing and mailing costs of the opt-out notices, and fees for an energy consultant. Instead of paying for these costs up front, it shall be Northwood's goal to have the chosen supplier absorb these fees into their offered rates of the program participants.

Notification of customers

All eligible customers in Northwood will receive an opt-out package in the mail. Northwood will adhere to all eligibility requirements of R.C. 4929.26. Essentially, eligible customers cannot be under contract to buy natural gas from an alternate supplier. The notice shall clearly inform customers of the offered rate, and that they have the right to opt out of the Northwood aggregation program within twenty-one days after the mailing of the notice without paying a switching fee. The notice will fully describe how to opt out. After the completion of the opt-out process, the residents who did not opt out will be included in Northwood's aggregation pool.

Customer opt-out

Customers may opt out of the Northwood aggregation program at no charge within the twenty-one day period following the mailing of the notice containing the rates and terms of the aggregation program. Customers who return the required opt-out notice will remain customers of Columbia Gas. Northwood will offer the twenty-one day period during which customers can opt out of the aggregation program without charge at least every two years pursuant to state law.

Customer opt-in

Northwood intends on having its supplier allow customers who move into or within Northwood to opt into the City's aggregation program by calling and voluntarily signing up with the supplier. Northwood will strive to provide these new customers with a rate similar to those who had been in the pool from the beginning. Additionally, Northwood's supplier may obtain a refreshed customer list from Columbia Gas approximately every six months. Northwood's supplier may then send aggregation information to those eligible customers identified on the refresher list. Whether this information is in opt in or opt out format will depend on the negotiated language of the supplier contract. If interim opt outs are to take place, a twenty-one day opt-out will occur in the manner described above.

Joining the Program at a later date

Residents of the City of Northwood who initially chose to opt-out of the Program, for whatever reason, and wish to enroll at a later date, will be treated the same as a new resident. That is they will not automatically become part of the existing program, but will be given an opportunity to enroll. However, Northwood cannot guarantee that rates, terms and conditions to consumers enrolling in the Aggregation after the initial 21 day opt-out period, will match those of the initial enrollee.

Disputes

The procedure for handling complaints will be in accordance with the rules set by the PUCO, and handled by the retail natural gas supplier. Dispute resolution provisions will also be in accordance with PUCO regulations. The opt-out package will contain the telephone numbers and websites for the PUCO and the Ohio Consumers Counsel, as well as the supplier's toll-free number.

Northwood's supplier will maintain this toll free number for all customer related questions and complaints. The City shall require that the personnel assigned to answer these calls be trained and provided the knowledge specific to The City's program.

Termination of natural gas supply program

The natural gas supply program may be terminated at the expiration of the supply contract without any extension, renewal or subsequent supply contract being negotiated.

In either event, the aggregation pool customers will return to Columbia Gas unless and until they switch to an alternate supplier. Each individual customer receiving natural gas supply service under The Northwood aggregation program will receive notification of the termination of the program before termination.

Rates

The Department of Public Utilities shall receive proposals from CRNGS using a competitive selection process. Bidders will be required to provide a fixed price, floating price, a percent off rate, or a combination of the above. If consumers will have the option of choosing between fixed and floating prices, the opt-out package will contain ample and easy to understand information to aid the consumer in deciding which option best suits their natural gas needs. Northwood will decide which pricing structure(s), to offer based on the bids received, and an analysis of the current and projected market status as well as the bids received.

Billing and Payment

Northwood will continue to have Columbia Gas bill customers monthly, using an itemized format approved by the PUCO. Northwood will not become involved in any payment delinquency issues and thus will not require any type of consumer credit or

deposit. If Northwood's supplier wishes to pursue payment delinquency issues, details of the supplier's credit and deposit policies will be included in the opt-out package.

Columbia Gas will continue to deliver the natural gas purchased on the Northwood aggregation program through its natural gas distribution system. Participants with questions or concerns regarding service delivery or safety, such as a natural gas outage or gas odor should continue to contact Columbia Gas. Meter readings and other billing questions should also continue to be directed to Columbia Gas.

Questions or concerns regarding the aggregation program should be directed to the CRNGS or the City of Northwood.

Liability

Northwood shall not be liable to Members in the Aggregation Group for any claims whatsoever arising out of the aggregation program or the provision of aggregation services by Northwood or the Provider. Aggregation Group members shall assert any such claims solely against the Provider pursuant to the Power Supply Agreement, under which such participants are express third-party beneficiaries.

Copies of Plan

Copies of this plan are available from the City of Northwood free of charge. Call The City at 419-698-1040, for a copy or for more information.

Consumer Right to Contact PUCO

Any natural gas customer, including any participant in The City of Northwood Natural Gas Aggregation Program, may contact the Public Utilities Commission of Ohio (PUCO) for information, or make a complaint against the Program, the Provider, or CGO. The PUCO may be reached toll free at 1-800-686-7826.

AFFIDAVIT

State of Ohio:

City of Northwood ss.

County of Wood:

Brian J. Ballenger, Affiant, being duly sworn/affirmed according to law, deposes and says that:

He is the Attorney of the City of Northwood;

That he is authorized to and does make this affidavit for said Applicant.

1. The Applicant herein, attests under penalty of false statement that all statements made in the application for certification are true and complete and that it will amend its application while the application is pending if any substantial changes occur regarding the information provided in the application.

2. The Applicant herein, attests it will timely file an annual report with the Public Utilities Commission of Ohio of its intrastate gross receipts, gross earnings, and sales of hundred cubic feet of natural gas pursuant to division (A) of section 4905.10, division (A) of section 4911.18, and division (B) of section 4929.23 of the Revised Code.

3. The Applicant herein, attests that it will timely pay any assessments made pursuant to section 4905.10 or division (A) of section 4911.18 of the Revised Code.

4. The Applicant herein, attests that it will comply with all Public Utilities Commission of Ohio rules or orders as adopted pursuant to Title 49 of the Revised Code.

5. The Applicant herein, attests that it will cooperate fully with the Public Utilities Commission of Ohio and its Staff on any utility matter including the investigation of any consumer complaint regarding any service offered or provided by the Applicant.

6. The Applicant herein, attests that it will fully comply with Section 4929.21 of the Revised Code regarding consent to the jurisdiction of Ohio Courts and the service of process.

7. The Applicant herein, attests that if where information and/or documentation required by the Public Utilities Commission of Ohio is not available at the time of filing, Applicant will file such information and/or documentation with the Commission at least ten business days prior to offering competitive retail natural gas service to a customer in the State of Ohio.

8. The Applicant herein, attests that it has not begun the bidding process to obtain a natural gas supplier so it does not know the rate that will be offered to consumers, nor the terms and conditions of the chosen supplier at this time. Once this information is known, Applicant will submit this and all pertinent and related information to the Commission within at least ten business days prior to offering competitive retail natural gas service to its residents.

That the facts above set forth are true and correct to the best of his/her knowledge, information, and belief and that he/she expects said Applicant to be able to prove the same at any hearing hereof.


Signature of Applicant

Brian J. Ballenger, Attorney
Law Director, City of Northwood

Sworn to and subscribed before me this 19th day of December, 2002.


Signature of official administering oath


Notary Public

My Commission Expires on Shannon Clinton
Notary Public - State of Ohio
My Commission Expires June 6, 2006

Exhibit B-3 and B-4
Automatic Aggregation
Disclosure
Opt – Out Notice

City of Northwood

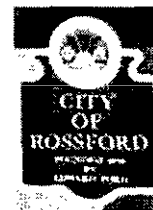


LUCAS COUNTY

MAUMEE HILLS



MAUMEE HILLS



NORTHWEST OHIO AGGREGATION COALITION (NOAC)

May 3, 2018

Northwest Ohio Aggregation Coalition Community Pricing: NYMEX + \$0.11931/CCF 12 months

Columbia SCO Gas Pricing: NYMEX + \$0.1230/CCF 12 months

Dear Natural Gas Consumer,

The Northwest Ohio Aggregation Coalition Community program is continuing for the second year at a new lower rate. This new lower rate reflects the discounted rate from the Columbia Gas of Ohio SCO (Standard Choice Offer) rate. The Columbia Gas rate for the 2018-2019 term reflects a 15% reduction off the SCO adder of the 2017-2018 term. Volunteer Energy Services, Inc. (VESI) is discounting the new SCO adder an additional 3% to continue the savings to the community members that participate in the Northwest Ohio Aggregation Coalition program.

Your Community Officials have selected VESI, an Ohio Corporation, to provide you with the opportunity to join or continue with other residents and small commercial customers in the Community's natural gas Government Aggregation Program. Government Aggregation programs allow Community officials to bring together citizens to gain group-buying power for the purchase of natural gas from a retail supplier licensed by the Public Utilities Commission of Ohio. Voters of each NOAC community approved this program as follows: Village of Holland in May, 2002; Lake Township in January, 2004; Lucas County in July, 2001; City of Maumee in November, 2002; City of Northwood in July, 2001; City of Oregon in January, 2002; Village of Ottawa Hills in August, 2010; City of Perrysburg in August, 2001; City of Sylvania in July, 2001; City of Toledo in August, 2001; City of Rossford in November, 2001; Village of Walbridge in April, 2010.

*As a constituent of one of the communities listed above, you will automatically be enrolled for the remaining term of the current 24-month program in our community's Natural Gas Government Aggregation Program unless you choose to "opt-out" – that is, affirmatively choose not to participate. If you wish to be excluded from the natural gas aggregation program, you must return the enclosed "Opt-Out" form by **May 24, 2018**. Otherwise, you will be included in the aggregation program. You do not need to do anything to participate. There is no cost for enrollment and you will not be charged a switching fee.*

The opt-out aggregation program is for the period of June 2018 through April 2019. For participating members of this program, VESI will deliver natural gas at a rate of NYMEX final monthly settlement price plus \$0.11931 per Ccf at the burnertip for the remaining term. If you are ever unhappy with your rate, you may leave the program free of charge at any time. Please refer to the attached Terms and Conditions for full details of this offer.

After you become a participant in the Community's natural gas aggregation program, Columbia Gas will send a postcard confirming your selection of VESI as your natural gas provider. As required by law, this postcard will inform you of your option to cancel your enrollment with VESI within (7) seven business days of its postmark date. To remain in the Village's government aggregation program, you do not need to take any action when this postcard arrives. You will be automatically enrolled.

Columbia Gas of Ohio will always be responsible for ensuring the distribution of natural gas to your premises and will continue to maintain your meter, the monthly reads and the pipelines that deliver natural gas to your home. Your natural gas bill will also continue to come from Columbia Gas of Ohio. The only change you will notice is the name of your new gas supplier, VESI, included on your bill.

If you have any questions, please call VESI toll-free at 1-800-977-8374, Monday through Friday, 9:00 a.m. to 4:00 p.m.

Sincerely,

Your Community and Volunteer Energy Services, Inc.

These **ENERGY SUPPLY TERMS AND CONDITIONS** have important information you need to know before you commit to natural gas service from Volunteer Energy Services, Inc. ("VESI"). VESI is an Ohio corporation whose customers include a variety of Ohio natural gas end users. As a supply customer of VESI, you agree to the Terms and Conditions of VESI's natural gas supply contract.

Service Arrangement: VESI's energy supply will be delivered to your residence or facility via the utilities pipeline on a cost per Ccf basis. Upon acceptance by the utility company the cost will be at a rate of NYMEX plus \$0.11931 per Ccf end of month close.

Term: The term of this Agreement shall commence when accepted by VESI and shall continue through April 2019 unless otherwise cancelled by either party. Natural gas service will begin within 60 days of acceptance by Columbia Gas. You may terminate this Agreement with VESI by providing a 30-day notice in writing to VESI or by telephone. Columbia Gas will continue to deliver VESI-supplied natural gas to your home at the agreed upon rate.

Office Locations and Hours: VESI's offices are located at 790 Windmill Drive, Pickerington, Ohio 43147 and are open from 8:30 A.M. to 4:00 P.M. E.S.T., Monday through Friday. VESI can be reached by telephone at (614) 856-3128 or toll free at 800-977-8374 option 1. Telephone service hours are from 9:00 A.M. to 4:00 P.M. E.S.T., Monday through Friday. E-mail address is sraffeld@volunteerenergy.com

Bill Payment Process: Columbia Gas of Ohio will continue to bill you monthly for their delivery services and also for VESI's natural gas supplies. Should you fail to pay the bill or fail to meet any agreed upon payment arrangement, Columbia Gas may terminate your service in accordance with its company tariffs, and this agreement with VESI may be automatically terminated. If VESI is providing billing services, VESI may terminate this agreement with fourteen (14) days' notice for failure to pay the bill or failure to meet any agreed upon payment arrangements.

Complaint Dispute Resolution: If you have any complaints regarding your natural gas service or your monthly bill, please contact us at 1-800-977-8374. Upon request, VESI will provide to you up to twenty-four months of your payment history without charge. If your complaint is not resolved after you have called VESI, or for general utility information, residential and business customers may contact the Public Utilities Commission of Ohio (PUCO) for assistance at 1-800-686-7826 (toll free) from eight a.m. to five p.m. weekdays, or at <http://www.puco.ohio.gov>. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service). Additionally, the Ohio consumers' council (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted at 1-877-742-5622 (toll free) from eight a.m. to five p.m. weekdays, or at <http://www.pickocc.org>

Amendment to Agreement: VESI may amend VESI's Supply Agreement from time to time upon approval from your community. Any amendments made would not take effect for a minimum of thirty (30) days and you will receive thirty (30) days written notice at members - service address. Notice of any such

change is public information and may be announced by any one of or variation of the following methods: local newspaper press release, local radio station announcement, written communications to participants or update on your community's website.

Emergency Service Problems: If you become aware of a gas emergency condition, or experience an unanticipated loss of gas service, you should contact the utility at the number listed on your gas bill.

Credit: If VESI is performing billing services, other than for operation, maintenance, assignment and transfer of your account or, for commercial collection, VESI will not disclose your account number without your affirmative written or electronic authorization or pursuant to a court or commission order. Additionally, if billing, other than for the purposes of credit checking and credit reporting, VESI will not disclose your social security number without your affirmative written consent or pursuant to a court order.

Termination/Rescission of Agreement: You may rescind your natural gas supply enrollment with Columbia Gas of Ohio within seven (7) days of the post mark date of the confirmation notice from Columbia Gas. After the initial seven (7) day period, either you or VESI may terminate the contract at any time by providing the non-terminating party thirty (30) days written notice of such termination, without penalty. You will remain responsible for all natural gas consumed by you prior to the actual cessation of services. If your supply contract with VESI is terminated, your natural gas supply will automatically be provided by the utility under its standard tariff unless or until you choose another supplier. If you voluntarily terminate participation in the Community's natural gas governmental aggregation program, you may be charged a price other than the Columbia Gas regulated sales service rate. **There will be no early termination fees associated with the Community's program.** This agreement will automatically terminate upon the occurrence of any of the following: (1) the requested service location is not served by Columbia Gas; (2) you move outside the Columbia Gas service area or to an area not served by VESI; or (3) VESI terminates your supply agreement and returns you to the incumbent natural gas company. You have the right to terminate this agreement, without penalty, for any reason at any time.

Program Compliance: The utility's deregulation program is subject to the ongoing jurisdiction of the PUCO. If the PUCO cancels the program, this contract is rendered void with no penalty to either party. The laws of the State of Ohio will govern this agreement.

VESI's rate excludes utility charges and taxes. Service is subject to enrollment processing timelines as determined by your local utility and VESI's aforementioned Terms and Conditions of Service. To be eligible to participate in the aggregation, you must: (1) have a residence or business located in the NOAC; (2) be eligible to receive natural gas from Columbia Gas of Ohio; (3) meet Ohio non-mercantile requirements; (4) be current with your natural gas payments or payment arrangements; (5) not be enrolled in the PIPP program; and (6) currently not taking supply service from another natural gas marketer. If you believe you received this letter in error as you are not located in the NOAC, please contact VESI to remove your account from our aggregation list.

*P.S. Remember to return the opt-out form **only** if you do not want to participate in the Community's Governmental Aggregation program.*

OPT-OUT FORM FOR THE NOAC GOVERNMENTAL AGGREGATION PROGRAM

I wish to opt out of the NOAC Governmental Aggregation Program

Service Address: _____

Phone Number: _____ Account Number: _____

Printed Name: _____ Date: _____

Account holder's signature: _____

Mail by May 24, 2018 to: NOAC Governmental Aggregation Program, 790 Windmill Drive, Pickerington, Ohio 43147