

**THE PUBLIC UTILITIES COMMISSION OF OHIO**

**IN THE MATTER OF THE COMPLAINT OF  
ERIN DAHL,**

**COMPLAINANT,**

**v.**

**CASE NO. 17-1822-GA-CSS**

**THE EAST OHIO GAS COMPANY D/B/A  
DOMINION ENERGY OHIO,**

**RESPONDENT.**

**ENTRY**

Entered in the Journal on January 28, 2019

{¶ 1} Pursuant to R.C. 4905.26, the Commission has authority to consider written complaints filed against a public utility by any person or corporation regarding any rate, service, regulation, or practice furnished by the public utility that is in any respect unjust, unreasonable, insufficient, or unjustly discriminatory.

{¶ 2} The East Ohio Gas Company d/b/a Dominion Energy Ohio (DEO or Company) is a public utility as defined in R.C. 4905.02, and, as such, is subject to the jurisdiction of this Commission.

{¶ 3} By Entry issued July 3, 2018, this matter was scheduled for hearing on August 30, 2018. Thereafter, pursuant to requests by Erin Dahl (Complainant), the hearing date was rescheduled twice, first for October 11, 2018, and then for November 9, 2018.

{¶ 4} On November 1, 2018, Complainant filed a motion seeking a third continuance of the scheduled hearing date. By Entry issued November 8, 2018, the attorney examiner rescheduled the hearing to January 31, 2019.

{¶ 5} On January 22, 2019, Complainant filed a motion seeking a fourth continuance of the scheduled hearing date.

{¶ 6} In support of her motion to continue the hearing, Complainant states that she received her DEO billing statements on January 12, 2019, and believes that she does not have adequate time to prepare for the hearing scheduled January 31, 2019. Further, Complainant represents that this request constitutes her final, "last request" for a continuance.

{¶ 7} On January 24, 2019, DEO filed a memorandum contra Complainant's motion for continuance stating that the Company opposes Complainant's motion because she received the billing information and has ample time to prepare for the hearing. DEO further states that it has made reasonable efforts to fulfill all requests for documents from the Complainant and avers that Complainant would still have requested multiple continuances even if she had received the documents in question any earlier. Lastly, DEO states that Complainant's request fails to comply with the November 8, 2018 Entry.

{¶ 8} In light of the fact that Complainant received the requested billing statements on January 12, 2019, or approximately two and a half weeks before the hearing, the attorney examiner finds that Complainant's motion to continue the January 31, 2019 hearing date should be granted. Complainant is advised that her failure to attend the rescheduled hearing in this case will result in a recommendation to dismiss her complaint for failure to prosecute.

{¶ 9} Accordingly, the hearing date in this matter should be rescheduled to February 26, 2019, at 10:00 a.m. at the offices of the Commission, 180 East Broad Street, Columbus, Ohio 43215. The parties should register at the lobby desk and then proceed to the 11th floor in order to participate in the hearing.

{¶ 10} It is, therefore,

{¶ 11} ORDERED, That Complainant's motion to continue the hearing is granted and, as a result, the hearing previously scheduled for January 31, 2019, is postponed to February 26, 2019, in accordance with Paragraph 9. It is, further,

{¶ 12} ORDERED, That a copy of this Entry be served upon each party of record.

THE PUBLIC UTILITIES COMMISSION OF OHIO

*/s/Lauren L. Augostini*

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By: Lauren L. Augostini  
Attorney Examiner

JRJ/hac

**This foregoing document was electronically filed with the Public Utilities**

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**Case No(s). 17-1822-GA-CSS**

Summary: Attorney Examiner Entry continuing and rescheduling hearing electronically filed by Heather A Chilcote on behalf of Lauren L. Augostini, Attorney Examiner, Public Utilities Commission of Ohio