



Public Utilities Commission

19-160-EL-CSS

Case Number

Public Utilities Commission of Ohio
Attn: Docketing
180 E. Broad St.
Columbus, OH 43215

Formal Complaint Form

Heather Wright
Customer Name (Please Print)

2034 River Dr
Maineville OH 45039
Customer Address
City State Zip

Against

5730-0127-225
Account Number

Duke Energy
Utility Company Name

Customer Service Address (if different from above)
City State Zip

Please describe your complaint. (Attach additional sheets if necessary)

- Attached: 1 Emergency stop order
2 Complaint
3 Easement

Handwritten signature
Signature
513.324.8020
Customer Telephone Number

RECEIVED-SOCKETING DIV

2019 JAN 22 PM 2:35

PUCO

180 East Broad Street
Columbus, Ohio 43215-3793

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.

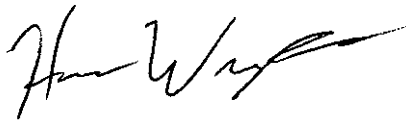
Technician [Signature] Date Processed 1/22/19 Updated September 22, 2017

(614) 466-3016
www.PUCO.ohio.gov

Attention PUCO:

I request an **emergency stop cut order** for clear-cutting all trees and shrubs in the 150 foot utility easement the Duke Energy has on my property until my complaint can be acted on by the PUCO.

Please understand, I have no objection to trimming of trees by Duke Energy, however I object to the total destruction of all trees located within the easement. Because clear cutting could commence as early as Monday, January 21, 2019, this may be sooner than my complaint can be acted on by PUCO.

A handwritten signature in black ink, appearing to read "Hank W. [unclear]". The signature is fluid and cursive, with a long horizontal stroke extending to the right.

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Heather Wright

1.19.19

513-324-8020

January 19, 2019

My complaint is against Duke Energy of Cincinnati, OH.

Duke Energy is negatively impacting the property values and quality of life of our home in Deerfield Township. They are doing this by clear cutting and obliterating (versus trimming) all trees located within a 150 foot right-of-way under the transmission wires.

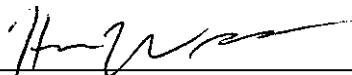
My complaint is that Duke is failing to adhere to what is permissible in the language of the Grant of Easement (written in 1961) that is associated with this property. There is a distinct difference between maintenance (trimming trees near the lines) versus Duke Energy's management (clear cutting anything and everything). They are also surpassing requirements by PUCO as described in: Section F (Right of Way Vegetation Management) of its ***Programs For Inspection, Maintenance, Repair and Replacement of Distribution and Transmission Lines*** **4901:1-10-27(E)(1)**

Duke Energy is seeking to clear cut my easement again and was at my property on January 17, 2019 restating their intentions. Initial contact with Duke Energy occurred on December 10, 2018. My easement was clear cut in early 2011 and this practice left my property decimated. We are dealing with long term erosion issues, decreased property value and a mess of invasive species. This radical clear cutting by Duke was done for their convenience, as none of the trees were anywhere near their transmission lines and beyond their rights at the time. Since this time Duke Energy has misled and lied to PUCO and the Public Utility Commissioner about their submitted revisions.

I would like PUCO to stop Duke from taking this excessive and unnecessary action to clear cut trees and we want PUCO to stop Duke Energy from using toxic herbicides on any property. Duke Energy overstepped their rights in 2011 and I am asking PUCO to stop Duke from inflicting further harm on my property, my family and my neighbors.

Please see attached Grant of Easement.

Thank you,



Signature of homeowner

Customer of Duke Energy, Cincinnati, Ohio

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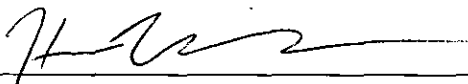
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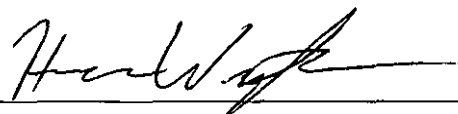
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