

**PUBLIC UTILITIES COMMISSION OF OHIO
Consumer Service Division
Memorandum**

CASE ID: 00243788

COMPANY:

CUSTOMER: Thomas Pettijohn

ADDRESS: , ,

SERVICE ADDRESS: , ,

AIQ: Suburban Natural Gas Company

NIQ:

DOCKETING CASE #:18-1205-GA-AIR

SUBJECT: Suburban Natural Gas Company - Regarding PUCO

Please docket the attached in the case number above.

Why on earth would you increase prices this much. Hurts the area we live and my family. This increase is uncalled for and hurts my family in many ways your company doesn't even care about

Caller states that he lives below the poverty line and cannot afford an increase by Suburban.

Caller wants to file a protest against it because he struggles to take care of a family of 5 already and no other company is charging these rates. Caller says that it is unfair because there is no choice for him in his area to switch away from them.

Edu caller that he can follow the case on the PUCO website and adv to sign up for email updates. lcb.

PUBLIC UTILITIES COMMISSION OF OHIO
Consumer Service Division
Memorandum

CASE ID: 00244564

COMPANY:

CUSTOMER: Rick Wahls

ADDRESS: , ,

SERVICE ADDRESS: 2869 Bryn Mawr Dr, Lewis Center, OH 43035

AIQ: Suburban Natural Gas Company

NIQ: (614) 800-2916

DOCKETING CASE #:18-1205-GA-AIR

SUBJECT: Suburban Natural Gas Company - Protest Rate Case

Suburban Natural Gas is proposing a price increase of the monthly service charge from ~\$28 to ~\$41. This does not include monthly usage and is charged regardless of use. Consumers serviced by Suburban Natural Gas do not have a choice in their provider. This is a monopoly

I highly disagree with this price increase and recommend you do not allow this proposal to go through. Give consumers a choice!

Please docket the customers comment in the case number above.

Suburban Natural Gas company which provided natural gas connections in our community is using its monopoly to increase the fixed cost of delivering gas from \$19.40 to \$29.42 (current) to a proposed ~\$41. This charge is ~\$27 more than what its competitor Columbia gas charges for similar fixed costs.

I highly disagree with this price increase which I believe is associated with their ability to charge based on monopoly. Please look into this pricing issue by either providing the people of Lewis Center with an alternative such as Columbia gas or by asking Suburban Natural Gas Company to price match Columbia for its billing rates.

Thank you in advance for your attention!

Collin D'Mello

This foregoing document was electronically filed with the Public Utilities

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in

Case No(s). 18-1205-GA-AIR

Summary: Public Comment (4) received via website electronically filed by Docketing Staff on behalf of Docketing.