

445
Case # 10-455-EL-CCS
November 29, 2018

6
Ricardo Lee
1305 Rylandau Apt 1
Cincinnati, Ohio 45237

c/ Mr. Fullin

Dear Mr. Fullin:

My name is Ricardo Lee this is
the letter I sent to Mr. McMahon
counsel for Duke to make sure its
part of the record.

Respectfully

Ricardo Lee

This is to certify that the images appearing are an
accurate and complete reproduction of a case file
document delivered in the regular course of business.
Technician A Date Processed 12/6/18

PUCO

2018 DEC -6 PM

RECEIVED

445
Case # 18-455-EL-CSS
November 29, 2018

Ricardo G. Lee
1305 Ryland ave apt
Cincinnati, Ohio 45237
(513) 780-2805

c/o Mr. Mahon
2321 Kemper Ln suite 100
Cincinnati, Ohio 45206
513-533-3441

To whom it may concern this letter is in regards to the above case number. This letter or presentation is respectfully submitted to hopefully reach a mutual agreement in regards to the outstanding debt bill that's been improperly imposed on me as a result C.A.A. has imposed a financial hardship on me and ultimately discriminating against me without due process equal protection or by not making a fair and proper assessment of the situation in regards to my eligibility for becoming a pipp customer. As I noted in my original complaint the C.A.A. Community Action agency denied me the opportunity to enroll into the pipp program.

(1)

due to unfair and improper arrearages charged by either duke or the community action agency as I stated in my original complaint. The facts are ~~I~~ I attempted to apply for the pipp program after having paid \$175.00 out of my own pocket to have my services started.

The facts and record clearly reflect in this case that I am being charged for services I never used, and that as a result C.A.A. will not allow me services through the pipp program designed for people like me living below poverty and on fixed income government assistance program. The facts evidence record shows that I paid \$175.00 out of my pocket to duke energy on January 22, 2018 in order to be permitted to begin services and to continue those services through the pipp program immediately once I went to Community action agency to be assisted by pipp in order to maintain the outstanding balance of \$. the amount of my utility at my new address of 1305 Ryland ave. Apt 1, Cinti Ohio 45237. After Having Applied for pipp plus on 2-10-18 under account number 6340-3633-08-0 See exhibit (A) but due to a default arrearage owed of \$323.80 I was

the guidelines of pipp 122-5-3-01
"Account Default" I cannot be held
accountable for account default of \$84.00
per month in account # 4150-3696-09-4
for the life of the agreement which was
a two^{year} contract plan because I opted
out of the pipp plus program on November
29, 2017 in account # 4150-3696-09-4 after
having my service voluntarily disconnected
on November 28, 2017. My services were
not disconnected in account # 4150-3696-09-4
for non-payment of my pipp agreement
installment plan of \$84.00 per month under
The Ohio Rules under pipp of the Ohio
Department of Development Rule (H)(1), (a)
because my utilities in account # 4150-3696-09-4
were not turned off for non-payment as
described, i voluntarily had my services
disconned on November 28, 2017 and was
removed from pipp in account number
4150-3696-09-4 with the default
pay amount owed of \$162.00 was my
final pipp default owed since my services
were not disconnected for non-payment
but upon own request. SEE EXHIBIT ()
which clearly reflects by the record and
account # 4150-3696-09-4 that my
default amount owed before I could be

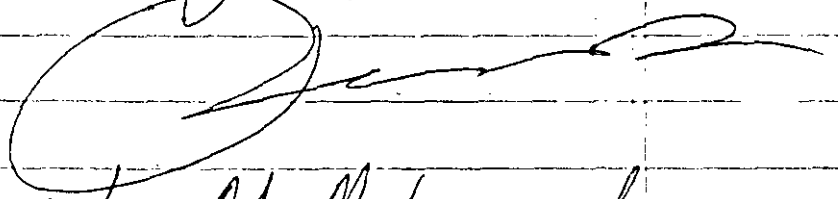
reconsidered for pipp services at new location which is 1305 Ryland ave, Apt 1 Cincinnati, Ohio 45237 which was clearly default amount owed was not to exceed \$162.00 before being reconsidered for pipp services as evidenced by the record Exhibit () supports my claim that duke and C.A.A disregarded the facts and evidence in account #4150-3696-09-4 which clearly shows that my default owed was \$162.00, and total final bill amount of \$2002.69. However duke and C.A.A continued to toll the default amount of \$84.00 per month in account #4150-3696-09-4 improperly and unfairly without due process or equal protection when I made an attempt to re-enroll into the pipp program and was denied services and denied the right to be heard and to prove and plead my case in Account #4150-3696-09-4 prior account and in new account #6340-3633-08-0 when I had my services restored in the amount of a \$175.00 payment on Jan. 22, 2018 at address 1305 Ryland ave which means that means my total bill should have been deducted \$13.00 not to reflect

The total amount owed on the original Bill overall.

So accordingly I would very much appreciate if we can negotiate this matter and come to a fair and agreement so that my billing is proper and allows me access into the jpp program without being charged improper ~~and~~ arrangements.

I am not abandoning my complaint simply because I did not appear several times but did not timely notify all parties due to circumstances out of my control. I have been constantly in contact with all parties in regards to the complaint and very chose to fully litigate the matter in a timely fashion by law and not hold me the same standard as a licensed attorney.

Respectfully



Hand delivered to Mr. Mahon at his offices on Nov 29, 2010