

THE BISON JACOBSON FIRM LLC

2199 VICTORY PARKWAY
CINCINNATI, OHIO 45206

TELEPHONE: 513-898-0668
FACSIMILE: 888-965-0577
E-MAIL: BBJACOBSON@BISONJACOBSON.COM

December 4, 2018

VIA ELECTRONIC SUBMISSION

Director of Administration
Public Utilities Commission of Ohio
180 E. Broad St.
Columbus, OH 43215-3793
(614) 466-3016

Re: TIME CLOCK SOLUTIONS, LLC
Carrier Certification – ACE/CTS

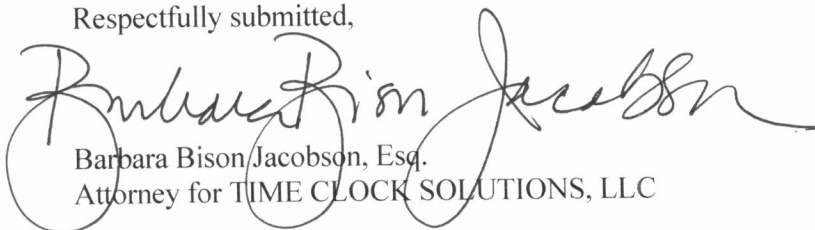
Dear Sir/Madam:

Attached please find for filing TIME CLOCK SOLUTIONS, LLC's Telecommunications Filing Form, Telecommunications Supplemental Application Form for Carrier Certification, Telecommunications Retail Service Offering Form, and required exhibits.

A Motion for Protective Order is included with this filing for information contained in Exhibit I to this filing.

If you have any questions, or if I may provide you with additional information, please do not hesitate to contact me. Thank you.

Respectfully submitted,



Barbara Bison Jacobson, Esq.
Attorney for TIME CLOCK SOLUTIONS, LLC

Enclosures

cc: Vance Witt

BEFORE THE
PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Application of
TIME CLOCK SOLUTIONS, LLC
To Provide Resold Local and Interexchange
Services throughout the State of Ohio

)
)
)
)

Case No. _____ - _____ -TP-ACE

MOTION FOR A PROTECTIVE ORDER

Pursuant to Ohio Administrative Code Chapter 4901-1-02(E), TIME CLOCK SOLUTIONS, LLC (hereinafter "TIME CLOCK") respectfully requests that the Ohio Public Utilities Commission ("Commission") enter an Order to protect the confidentiality of its financial information submitted as **Exhibit I** (cross referenced in Exhibit J) to its Application for a Certificate of Public Convenience and Necessity to provide Resold Local and Interexchange Services in the State of Ohio.

TIME CLOCK SOLUTIONS, LLC is a privately held limited liability company and its financial statements are not part of the public record in any jurisdiction. Further, TIME CLOCK submits that its financial information constitutes trade secrets under Ohio law, the disclosure of such information would be detrimental to TIME CLOCK in the competitive telecommunications market as competitors may obtain sensitive financial and business plan information, and non-disclosure of its financial information is consistent with Title 49 of the Ohio Code. Accordingly, TIME CLOCK requests the Commission treat **Exhibit I** as confidential and not disclose the financial information or any information contained therein to any person not responsible for reviewing its application.

Respectfully submitted,

TIME CLOCK SOLUTIONS, LLC

By:


Barbara Bison Jacobson, Esq.
The Bison Jacobson Firm LLC
2199 Victory Parkway
Cincinnati, Ohio 45206
Telephone: (513) 898-0668
Facsimile: (888) 965-0577
Email: bbjacobson@bisonjacobson.com

Its Attorney

Dated: _____

12.4.2018

The Public Utilities Commission of Ohio
TELECOMMUNICATIONS FILING FORM
(Effective: 10-11-2017)

This form is intended to be used with most types of required filings. It provides check boxes with rule references for the most common types of filings. It does not replace or supersede Commission rules in any way.

In the Matter of the Application of TIME CLOCK SOLUTIONS, LLC) TRF Docket No. 90 -
) Case No. - - **TP** -
to provide Resold Local and Interexchange Services throughout the State of)
Ohio) NOTE: Unless you have reserved a Case #, leave the
"Case No" fields BLANK.

Name of Registrant(s) TIME CLOCK SOLUTIONS, LLC
DBA(s) of Registrant(s) _____
Address of Registrant(s) 6920 Spring Valley Drive, Suite 101, Holland, Ohio 43528
Company Web Address www.yourtimeclocksolution.com
Regulatory Contact Person(s) Vance Witt Phone 855-753-0941 Fax _____
Regulatory Contact Person's Email Address compliance@yourtimeclocksolution.com
Contact Person for Annual Report Vance Witt Phone 855-753-0941
Address (if different from above) _____
Consumer Contact Information Vance Witt Phone 855-753-0941
Address (if different from above) _____

Motion for protective order included with filing? ☒ Yes ☐ No

Motion for waiver(s) filed affecting this case? ☐ Yes ☒ No [Note: Waivers may toll any automatic timeframe.]

Notes:

Section I and II are Pursuant to Ohio Administrative Code [4901:1-6](#).

Section III – Carrier to Carrier is Pursuant to Ohio Adm.Code [4901:1-7](#), and Wireless is Pursuant to Ohio Adm.Code [4901:1-6-24](#).

Section IV – Attestation.

- (1) Indicate the Carrier Type and the reason for submitting this form by checking the boxes below.
- (2) For requirements for various applications, see the identified section of Ohio Adm.Code Chapter 4901 and/or the supplemental application form noted.
- (3) Information regarding the number of copies required by the PUCO may be obtained from the PUCO's website at www.PUCO.ohio.gov under the docketing information system section, by calling the docketing division at 614-466-4095, or by visiting the docketing division at the offices of the PUCO.
- (4) An Incumbent Local Exchange Carrier (ILEC) offering basic local exchange service (BLES) outside its traditional service area should choose CLEC designation when proposing to offer BLES outside its traditional service area or when proposing to make changes to that service.

All filings that result in a change to one or more tariff pages require, at a minimum, the following exhibits:

Exhibit	Description:
A	The tariff pages subject to the proposed change(s) as they exist before the change(s).
B	The tariff pages subject to the proposed change(s), reflecting the change, with the change(s) marked in the right margin.
C	A short description of the nature of the change(s), the intent of the change(s), and the customers affected.
D	A copy of the notice provided to customers, along with an affidavit that the notice was provided according to the applicable rule(s).

Section I – Part I - Common Filings

Carrier Type <input type="checkbox"/> Other (explain below)	For Profit ILEC	Not For Profit ILEC	CLEC
Change terms & conditions of existing BLES	<input type="checkbox"/> ATA 1-6-14(H) (Auto 30 days)	<input type="checkbox"/> ATA 1-6-14(H) (Auto 30 days)	<input type="checkbox"/> ATA 1-6-14(H) (Auto 30 days)
Introduce non-recurring charge, surcharge, or fee to BLES			<input type="checkbox"/> ATA 1-6-14(H) (Auto 30 days)
Introduce or Increase Late Payment	<input type="checkbox"/> ATA 1-6-14(I) (Auto 30 days)	<input type="checkbox"/> ATA 1-6-14(I) (Auto 30 days)	<input type="checkbox"/> ATA 1-6-14(I) (Auto 30 days)
Revisions to BLES Cap	<input type="checkbox"/> ZTA 1-6-14(F) (0 day Notice)		
Introduce BLES or expand local service area (calling area)	<input type="checkbox"/> ZTA 1-6-14(H) (0 day Notice)	<input type="checkbox"/> ZTA 1-6-14(H) (0 day Notice)	<input type="checkbox"/> ZTA 1-6-14(H) (0 day Notice)
Notice of no obligation to construct facilities and provide BLES	<input type="checkbox"/> ZTA 1-6-27(C) (0 day Notice)	<input type="checkbox"/> ZTA 1-6-27(C) (0 day Notice)	
Change BLES Rates	<input type="checkbox"/> TRF 1-6-14(F) (0 day Notice)	<input type="checkbox"/> TRF 1-6-14(F)(4) (0 day Notice)	<input type="checkbox"/> TRF 1-6-14(G) (0 day Notice)
To obtain BLES pricing flexibility	<input type="checkbox"/> BLS 1-6-14(C)(1)(c) (Auto 30 days)		
Change in boundary	<input type="checkbox"/> ACB 1-6-32 (Auto 14 days)	<input type="checkbox"/> ACB 1-6-32 (Auto 14 days)	
Expand service operation area			<input type="checkbox"/> TRF 1-6-08(G) (0 day)
BLES withdrawal			<input type="checkbox"/> ZTA 1-6-25(B) (0 day Notice)
Other* (explain)			

Section I – Part II – Customer Notification Offerings Pursuant to Chapter 4901:1-6-7 OAC

Type of Notice	Direct Mail	Bill Insert	Bill Notation	Electronic Mail
<input type="checkbox"/> 15-day Notice	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> 30-day Notice	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Date Notice Sent:				

Section I – Part III –IOS Offerings Pursuant to Chapter 4901:1-6-22 OAC

IOS	Introduce New	Tariff Change	Price Change	Withdraw
<input type="checkbox"/> IOS	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Section II – Part I – Carrier Certification - Pursuant to Chapter 4901:1-6-08, 09 & 10 OAC

Certification	ILEC (Out of territory)	CLEC	Telecommunications Service Provider Not Offering Local	CESTC	CETC
* See Supplemental form	<input type="checkbox"/> ACE 1-6-08 * (Auto 30- day)	<input checked="" type="checkbox"/> ACE 1-6-08 *(Auto 30 day)	<input checked="" type="checkbox"/> ACE 1-6-08 *(Auto 30 day)	<input type="checkbox"/> ACE 1-6-10 (Auto 30 day)	<input type="checkbox"/> UNC 1-6-09 *(Non-Auto)

*Supplemental Certification forms can be found on the PUCO webpage.

Section II – Part II – Certificate Status & Procedural

Certificate Status	ILEC	CLEC	Telecommunications Service Provider Not Offering Local
Abandon all Services		<input type="checkbox"/> ABN 1-6-26 (Auto 30 days)	<input type="checkbox"/> ABN 1-6-26 (Auto 30 days)
Change of Official Name *	<input type="checkbox"/> ACN 1-6-29(B) (Auto 30 days)	<input type="checkbox"/> ACN 1-6-29(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-29(C) (0 day Notice)
Change in Ownership *	<input type="checkbox"/> ACO 1-6-29(E) (Auto 30 days)	<input type="checkbox"/> ACO 1-6-29(E) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-29(C) (0 day Notice)
Merger *	<input type="checkbox"/> AMT 1-6-29(E) (Auto 30 days)	<input type="checkbox"/> AMT 1-6-29(E) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-29(C) (0 day Notice)
Transfer a Certificate *	<input type="checkbox"/> ATC 1-6-29(B) (Auto 30 days)	<input type="checkbox"/> ATC 1-6-29(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-29(C) (0 day Notice)
Transaction for transfer or lease of property, plant or business *	<input type="checkbox"/> ATR 1-6-29(B) (Auto 30 days)	<input type="checkbox"/> ATR 1-6-29(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-29(C) (0 day Notice)

* Other exhibits may be required under the applicable rule(s). ACN, ACO, AMT, ATC, ATR and CIO applications see [the 4901:1-6-29 Filing Requirements on the PUCO's webpage](#) for a complete list of exhibits.

Section III – Carrier to Carrier (Pursuant to 4901:1-7), and Wireless (Pursuant to 4901:1-6-24)

Carrier to Carrier	ILEC	CLEC
Interconnection agreement, or amendment to an approved agreement	<input type="checkbox"/> NAG 1-7-07 (Auto 90 day)	<input type="checkbox"/> NAG 1-7-07 (Auto 90 day)
Request for Arbitration	<input type="checkbox"/> ARB 1-7-09 (Non-Auto)	<input type="checkbox"/> ARB 1-7-09 (Non-Auto)
Introduce or change c-t-c service tariffs	<input type="checkbox"/> ATA 1-7-14 (Auto 30 days)	<input type="checkbox"/> ATA 1-7-14 (Auto 30 days)
Request rural carrier exemption, rural carrier suspension or modification	<input type="checkbox"/> UNC 1-7-04 or 05 (Non-Auto)	
Changes in rates, terms & conditions to Pole Attachment, Conduit Occupancy and Rights-of-Way. (13-579-AU-ORD 11/30/16 Entry)	<input type="checkbox"/> ATA 1-3-04 (Auto 60 days)	
Wireless Providers See 4901:1-6-24	<input type="checkbox"/> RCC [Registration & Change in Operations] (0 day)	<input type="checkbox"/> NAG [Interconnection Agreement or Amendment] (Auto 90 days)

Section IV. – Attestation

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

AFFIDAVIT
Compliance with Commission Rules

I am an officer/agent of the applicant corporation, TIME CLOCK SOLUTIONS, LLC, and am authorized to make this statement on its behalf.
Vance Witt
(Name)

Please check ALL that apply:

☒ I attest that these tariffs comply with all applicable rules for the State of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the State of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the State of Ohio.

☐ I attest that customer notices accompanying this filing form were sent to affected customers, as specified in Section II, in accordance with Ohio Adm.Code 4901:1-6-7.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on
(Date) Dec 3, 2018 at (Location) Holland, Ohio

*Signature and
Title V. Witt Managing Member Date 12/3/2018

**This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

VERIFICATION

I, , verify that I have utilized the Telecommunications Filing Form for most proceedings provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

*Signature and
Title V. Witt Managing Member Date 12/3/2018

**Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

File document electronically as directed in case number 06-900-AU-WVR
or

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

Public Utilities Commission of Ohio
Attention: Docketing Division
180 East Broad Street, Columbus, OH 43215-3793

The Public Utilities Commission of Ohio
TELECOMMUNICATIONS SUPPLEMENTAL APPLICATION FORM
for CARRIER CERTIFICATION

(Effective: 01/20/2011)

(Pursuant to Case No. 10-1010-TP-ORD)

NOTE: This SUPPLEMENTAL form must be used WITH the
TELECOMMUNICATIONS FILING FORM for ROUTINE PROCEEDINGS.

In the Matter of the Application of
TIME CLOCK SOLUTIONS, LLC
To Provide Resold Local and Interexchange Services
throughout the State of Ohio

)
)
)
)
)

Case No. _____ - _____ -TP- _____

Name of Registrant(s) TIME CLOCK SOLUTIONS, LLC
DBA(s) of Registrant(s)
Address of Registrant(s) 6920 Spring Valley Drive, Suite 101, Holland, Ohio 43528

Motion for protective order included with filing? ☒ Yes ☐ No

Motion for waiver(s) filed affecting this case? ☐ Yes ☒ No [Note: waiver(s) tolls any automatic timeframe]

List of Required Exhibits

Tariffs: (Include all that apply)

☐ Interexchange Tariff

☐ Local Tariff

☐ CESTC Tariff

☐ Carrier-to-Carrier (Access) Tariff

Description of Services

NOTE: All Facilities-Based carriers must file an Access Tariff

☒ Service provisioned via Resale

☐ Service provisioned via Facilities

☐ Both Resold and Facilities-based

☒ Description of Proposed Services

☒ Statement about the provision of
CTS services

☒ Description of the general
geographic area served

☒ Explanation of how the proposed
services in the proposed market
area are in the public interest.

☒ Description of the class of customers (e.g., residence, business) that the
applicant intends to serve

Business Requirements

Evidence of Registration with:

☒ Ohio Department of Taxation

☒ Ohio Secretary of State¹ &
Certificate of Good Standing

Documentation attesting to the applicant's financial viability, including the following:

☒ An executive Summary describing the applicant's current financial condition, liquidity, and capital resources. Describe internally generated sources of cash and external funds available to support the applicant's operations that are the subject of this certification application.

☒ Copy of financial statements (actual and pro forma income statement and a balance sheet). Indicate if financial statements are based on a certain geographical area(s) or information in other jurisdictions

☒ Documentation to support the applicant's cash and funding sources.

Documentation attesting to the applicant's managerial ability and corporate structure, including the following:

☒ Documentation attesting to the applicant's technical and managerial expertise relative to the proposed service offering(s) and proposed service area

☒ List of names, addresses, and phone numbers of officers and directors, or partners.

☒ Documentation indicating the applicant's corporate structure and ownership

¹ Certification from Ohio Secretary of State (domestic or foreign corporation, authorized use of fictitious name, etc.), and Certificate of Good Standing is required.

☒ Information regarding any similar operations in other states.

If this company has been previously certified in the State of Ohio, include that certification number _____

☐ Verification that the applicant will follow federal communications commission (FCC) accounting requirements, if applicable.

Documentation attesting to the applicant's proposed interactions with other Carriers

☒ Explanation as to whether rates are derived through (check all applicable):

☒ interconnection agreement

☐ retail tariffs

☒ resale tariffs

☒ Explanation as to which service areas company currently has an approved interconnection or resale agreement.

☒ A notarized affidavit accompanied by bona fide letters requesting negotiation pursuant to Sections 251 and 252 of the Telecommunications Act of 1996 and a proposed timeline for construction, interconnection, and offering of services to end users.

Documentation attesting to the applicant's proposed interactions with Customers

☒ A sample copy of the customer bill and disconnection notice the applicant plans to utilize.

☐ Provide a copy of any customer application form required in order to establish residential service, if applicable.

☒ For CLECs, List of Ohio ILEC Exchanges the applicant intends to serve
(Use spreadsheet from: http://www.puc.state.oh.us/puco/forms/form.cfm?doc_id=357)

☒ If Mirroring the entire ILEC local service areas, tariffs may incorporate by reference. If not mirroring the entire ILEC local exchange areas, the CLEC shall specifically define its local service areas in the tariff.

Affidavit

I am an authorized representative of the applicant Limited Liability Company, TIME CLOCK SOLUTIONS, LLC, and I am authorized to make this statement on its behalf. I attest that I have utilized the Telecommunications Supplemental Application Form for Carrier Certification provided by the Commission, and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct.

Executed on this 3rd day of December, 2018 at Holland, OH



Vance Witt, Managing Member

(Date) December 3, 2018

The Public Utilities Commission of Ohio
TELECOMMUNICATIONS RETAIL SERVICE OFFERING FORM
For Non-BLES Carriers

Per the Commission's 01/19/2011 "Implementation Order" in Case No. 10-1010-TP-ORD
(Effective: 01/20/2011)

Company Name TIME CLOCK SOLUTIONS, LLC

Company Address 6920 Spring Valley Drive, Suite 101, Holland, Ohio 43528

Company Web Address www.yourtimeclocksolution.com

Regulatory Contact Person Vance Witt Phone (855) 753-0941 Fax _____

Regulatory Contact Person's Email Address compliance@yourtimeclocksolution.com

Contact Person for Annual Report Vance Witt Phone (855) 753-0941 Fax _____

Consumer Contact Information Vance Witt Phone (855-753-0941 Fax _____

TRF Docket No. _____ -TP-TRF

I. Company Type (Check all applicable):

☒ Non-BLES CLEC ☒ IXC ☐ Other (explain) _____

II. Services offered (Check all applicable):

- ☒ Toll services (intrastate)
☒ Local Exchange Service (i.e., residential or business bundles)
☒ Other (explain) 1+ Dialing, Data Services, Directory Assistance, and Operator Services

III. Tariffed Provisions/Services (To the extent offered, check all applicable and attach tariff pages):

- ☐ Toll Presubscription
☐ Intrastate Special and Switched Access Services to Carriers (facilities-based local carriers only)*
☐ N-1-1 Service
☐ Pole Attachment and Conduit Occupancy
☐ Pay Telephone Access Lines
☐ Inmate Operator Service
☐ Telephone Relay Service

*Access service tariffs shall be maintained separately and are subject to the Commission's carrier-to-carrier rules found in Chapter 4901:1-7, Ohio Administrative Code.

Part IV. – Attestation

Carrier hereby attests to its compliance with pertinent entries and orders issued by the Commission.

I am an officer/agent of TIME CLOCK SOLUTIONS, LLC, and am authorized to make statements on its behalf.

I understand that Telephone companies have certain responsibilities to its customers under the Telecommunications Rules (Ohio Adm. Code 4901:1-6). These responsibilities include: warm line service; not committing unfair or deceptive acts and practices; truth in billing requirements; and slamming and preferred carrier freeze requirements. We will comply with the rules of the state of Ohio and understand that non-compliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.



Vance Witt, Managing Member

12 | 3 | 2018

(Date)

LIST OF EXHIBITS

- EXHIBIT A Description of Proposed Services
- EXHIBIT B Description of the proposed Market area
- EXHIBIT C Guidebook of Rates, Terms and Conditions
- EXHIBIT D Explanation of How Proposed Market Area is in the Public Interest
- EXHIBIT E Description of Class of Customers Served
- EXHIBIT F Statement affirming that the registrant has notified the Ohio Department of Taxation of its intent to conduct operations as a telephone utility in the State of Ohio.
- EXHIBIT G Certificate from Ohio Secretary of State and Certificate of Good Standing
- EXHIBIT H Summary describing TIME CLOCK SOLUTIONS, LLC's current financial condition, liquidity, and capital resources. Describe internally generated sources of cash and external funds available to support the applicant's operations that are the subject of this certification application
- EXHIBIT I Copy of financial statements (actual and pro forma income statement and a balance sheet). Indicate if financial statements are based on a certain geographical area(s) or information in other jurisdictions.
- EXHIBIT J Documentation to support the applicant's cash and funding sources
- EXHIBIT K Documentation attesting to the applicant's technical and managerial expertise relative to the proposed service offering(s) and proposed service area.
- EXHIBIT L List of names, addresses, and phone numbers of officers and directors, or partners
- EXHIBIT M Documentation indicating the Applicant's corporate structure and ownership
- EXHIBIT N Information regarding any similar operations in other states
- EXHIBIT O A sample copy of the customer bill and disconnection notice the applicant plans to utilize

EXHIBIT A – Description of Proposed Services

TIME CLOCK SOLUTIONS, LLC by this Application seeks authority to provide resold local exchange and interexchange telecommunications services to the public by initially reselling services obtained from and utilizing facilities provided by facilities-based carriers. At this time the company has no plans to install facilities in the State of Ohio. For local exchange service, TIME CLOCK SOLUTIONS, LLC will mirror the existing local calling areas of incumbent local exchange telephone companies. TIME CLOCK SOLUTIONS, LLC seeks authority to provide the following services to business customers only:

1. Interexchange (switched and dedicated services):

- A. 1+ and 101XXXX outbound dialing;
- B. 800/888 toll-free inbound dialing;
- C. Data services.
- D. Directory Assistance

2. Local Exchange:

- A. Local Exchange Services that will enable customers to originate and terminate local calls in the local calling area served by other LECs, including local dial tone and custom calling features.
- B. Switched local exchange services such as flat-rated and measure-rated local services; vertical services, carrier access, and any other switched local services that currently exist or will exist in the future.
- C. Non-switched local services (e.g., private line) that currently exist or will exist in the future.
- D. Centrex and/or Centrex-like services that currently exist or will exist in the future.
- E. Digital subscriber line, ISDN, and other high capacity line services.

TIME CLOCK SOLUTIONS, LLC seeks authority to provide local exchange services initially throughout the State in the areas served by The Ohio Bell Telephone Company d/b/a AT&T Ohio and Frontier North Inc. and interexchange service throughout the State.

EXHIBIT B - Description of the proposed Market Area

Applicant intends to provide services on a statewide basis.

EXHIBIT C – Guidebook of Rates, Terms and Conditions

Rates, Terms and Conditions for TIME CLOCK SOLUTIONS, LLC can be located on the Company's website: www.yourtimeclocksolution.com

GUIDEBOOK OF RATES, TERMS AND CONDITIONS

Use of Services

- A. The Company's services may be used for any lawful purpose consistent with the transmission and switching parameters of the telecommunications facilities utilized in the provision of services, subject to any limitations.
- B. The use of the Company's services to make calls which might reasonably be expected to frighten, abuse, torment, or harass another or in such a way as to unreasonably interfere with use by others is prohibited.
- C. The use of the Company's services without payment for service or attempting to avoid payment for service by fraudulent means or devices, schemes, false or invalid numbers, or false calling or credit cards is prohibited.
- D. The Company's services are available for use 24 hours per day, 7 days per week.
- E. The Company does not transmit messages, but the services may be used for that purpose.
- F. The Company's services may be denied for nonpayment in compliance with Ohio MTSS Rule 17.
- G. Customers shall not use the service provided for any unlawful purpose.
- H. The Customer shall immediately notify the Company of any unauthorized use of services.

Liability of the Company

- A. The Company shall not be liable for, and shall be fully indemnified and held harmless by the Customer against any claim, loss, expense, or damage for defamation, libel, slander, invasion, infringement of copyright or patent, unauthorized use of any trademark, trade name or service mark, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data or information transmitted.
- B. No agent or employee of any other carrier or entity shall be deemed to be an agent or employee of the Company.
- C. Unless caused by the negligence or willful misconduct of the company, its liability for damages, resulting in whole or in part from or arising in connection with the furnishing of service, including but not limited to mistakes, omissions, interruptions, delays, errors, or other defects or misrepresentations shall not exceed an amount equal to the charges provided for the long distance call for the period during which the call was affected.
- D. Unless caused by the negligence or willful misconduct of the company, it shall not be liable for any and all loss, claims, demands, suits, or other action or any liability whatsoever, whether suffered, made, instituted, or asserted by any Customer or any other entity for any personal injury to, or death of, any person or persons, and for any loss, damage, defacement or destruction of the premises of any Customer.
- E. The Company shall not be liable for any indirect, special, incidental, or consequential damages including, but not limited to, loss of revenue or profits, for any reason whatsoever, including the breakdown of facilities associated with the service, or for any mistakes, omissions, delays, errors, or defects in transmission occurring during the course of furnishing service.
- F. The remedies set forth herein are exclusive and in lieu of all other warranties and remedies, whether express, implied, or statutory, INCLUDING WITHOUT LIMITATION IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.
- G. Approval of limitation of liability language by the PUCO does not constitute a determination by the Commission that the limitation of liability imposed by the Company should be upheld in a court of law. Approval by the Commission merely recognizes that since it is a court's responsibility to adjudicate negligence and consequent damage claims, it is also the court's responsibility to determine the validity of the exculpatory clause.

Cancellation or Interruption of Services

- A. Cancellation or interruption of services practices will be in accordance with the Minimum Telephone Service Standards, Section 4901:1-5-17.

Credit Allowance

- A. Credit allowance for the interruption of service which is not due to the Company's testing or adjusting, negligence of the Customer, or to the failure of channels or equipment provided by the Customer, are subject to the general liability provisions set forth in 2.3 herein. It shall be the obligation of the Customer to notify the Company immediately of any interruption in service for which a credit allowance is desired. Before giving such notice, the Customer shall ascertain that the trouble is not being caused by any action or omission by the Customer within his control, or is not in wiring or equipment, if any, furnished by the Customer and connected to the Company's facilities.
- B. No credit is allowed in the event that service must be interrupted in order to provide routine service quality or related investigations.
- C. Credit for failure of service shall be allowed only when such failure is caused by or occurs due to causes within the control of the Company or in the event that the Company is entitled to a credit for the failure of the facilities of the Company's Underlying Carrier used to furnish service.
- D. Credit for interruption shall commence after the Customer notifies the Company of the interruption or when the Company becomes aware thereof, and ceases when service has been restored.
- E. For purposes of credit computation, every month shall be considered to have 720 hours.
- F. No credit shall be allowed for an interruption of a continuous duration of less than two hours.
- G. The Customer shall be credited for an interruption of two hours or more at the rate of 1/720th of the monthly charge for the facilities affected for each hour or major fraction thereof that the interruption continues.

Credit Formula:

$$\text{Credit} = \frac{A}{720} \times B$$

"A" - outage time in hours

"B" - monthly charge for affected activity

Restoration of Service

- A. The use and restoration of service shall be in accordance with the priority system specified in part 64, Subpart D of the Rules and Regulations of the Federal Communications Commission.

Payment and Billing

- A. Payment and billing practices will be in compliance with the Minimum Telephone Service Standards, Section 4901:1-5-15, 4901:1-5-17 and 4901:1-5-13.

Computation of Charges

- A. The total charge for each completed call may be a variable measured charge dependent on the duration, distance and time of day of the call. The total charge for each completed call may also be dependent only on the duration of the call, i.e. a statewide flat rate per minute charge. The variable measured charge is specified as a rate per minute which is applied to each minute. All calls are measured in increments. Fractions of a billing increment are rounded up to a full billing increment on a per call basis. Fractions of a cent per minute are rounded up to a full cent on a per call basis.
- B. Where mileage bands appear in a rate table, rates for all calls are based upon the airline distance between the originating and terminating points of the call, as determined by the vertical and horizontal coordinates associated with the exchange (the area code and three digit central office code) associated with the originating and terminating telephone numbers. If the Customer obtains access to the Company's network by a dedicated access circuit, that circuit will be assigned an exchange for rating purposes based upon the Customer's main telephone number at the location where the dedicated access circuit terminates. The vertical and horizontal (V & H) coordinates for each exchange and the airline distance between them will be determined according to industry standards.
- C. Timing begins when the called station is answered and two way communication is possible, as determined by standard industry methods generally in use for ascertaining answer, including hardware answer supervision in which the local telephone company sends a signal to the switch or the software utilizing audio tone detection. Recognition of answer supervision is the responsibility of the Underlying Carrier. Timing for each call ends when either party hangs up. The Company will not bill for uncompleted calls.

Level of Service

- A. Customer can expect end to end network availability of not less than 99% at all times for all services.

Billing Entity Conditions

- A. When billing functions on behalf of the Company or its intermediary are performed by local exchange telephone companies or others, the payment of charge conditions and regulations of such companies and any regulations imposed upon these companies by regulatory bodies having jurisdiction apply. The Company's name and toll-free telephone number will appear on the Customer's bill.

RATES

1+ Dialing

Option 1:

\$0.05 per minute (Continental US)

A \$6.99 per month per number service charge applies.
Billed in one minute increments

Option 2:

\$14.95 per month per line, unlimited long distance (Continental US)

Directory Assistance

\$1.25 per call, up to two numbers given per call

Returned Check Charge

\$25.00

EXHIBIT D – Explanation of how the proposed services in the proposed market area are in the public interest

Granting this application will promote the public interest by increasing competition in the provision of telecommunications services in Ohio.

TIME CLOCK SOLUTIONS, LLC will provide customers high quality, cost effective telecommunications service, with an emphasis on customer service. In addition to driving prices closer to costs, thereby ensuring just and reasonable rates and competition also promotes efficiency in the delivery of services and in the development of new services. These very real benefits work to maximize the public interest by providing continuing incentives for carriers to reduce costs, while simultaneously promoting the availability of potentially desirable services.

**EXHIBIT E– Description of the class of customers (e.g., residence, business)
that the applicant intends to serve**

TIME CLOCK SOLUTIONS, LLC intends to serve business customers.

**EXHIBIT F Statement affirming that the registrant has notified the Ohio Department of
Taxation of its intent to conduct operations as a telephone utility in the State of Ohio**

See Attached

TIME CLOCK SOLUTIONS, LLC
6920 Spring Valley Drive, Suite 101
Holland, Ohio 43528
(855) 753-0941

December 3, 2018

Ohio Department of Taxation
c/o Public Utility Section
21st Floor
30 East Broad Street
Columbus, OH 43215-3793
(800) 282-1780

RE: TIME CLOCK SOLUTIONS, LLC

Dear Sir/Madam:

Please be advised that the above referenced corporation intends to provide telecommunications service in the State of Ohio after receiving approval of its application filed with the Public Utilities Commission of Ohio.

Sincerely,



Vance Witt
Managing Member
TIME CLOCK SOLUTIONS, LLC

EXHBIT G- Certification from Ohio Secretary of State and Certificate of Good Standing

See Attached



DATE	DOCUMENT ID	DESCRIPTION	FILING	EXPED	CERT	COPY
09/22/2017	201726500520	REGISTRATION OF FOREIGN FOR PROFIT LLC (LFP)	99.00	0.00	0.00	0.00

Receipt

This is not a bill. Please do not remit payment.

LANCE J.M. STEINHART
1725 WINDWARD CONCOURSE
SUITE 150
ALPHARETTA, GA 30005

**STATE OF OHIO
CERTIFICATE**

Ohio Secretary of State, Jon Husted

4076135

It is hereby certified that the Secretary of State of Ohio has custody of the business records for

TIME CLOCK SOLUTIONS, LLC

and, that said business records show the filing and recording of:

Document(s)

REGISTRATION OF FOREIGN FOR PROFIT LLC

Effective Date: 09/22/2017

Document No(s):

201726500520



United States of America
State of Ohio
Office of the Secretary of State

Witness my hand and the seal of the
Secretary of State at Columbus, Ohio this
22nd day of September, A.D. 2017.

Jon Husted

Ohio Secretary of State

EXHIBIT H– Summary describing TIME CLOCK SOLUTIONS, LLC’s current financial condition, liquidity and capital resources. Describe internally generated sources of cash and external funds available to support the applicant’s operations that are the subject of this certification application

See Exhibit I

EXHIBIT I - Copy of financial statements (actual and pro forma income statement and a balance sheet). Indicate if financial statements are based on (a) certain geographical area(s) or information in other jurisdictions

Filed Separately Under Seal with Motion for Protective Order

EXHIBIT J— Documentation to support the applicant's cash and funding sources

See Exhibit I

EXHIBIT K- Documentation attesting to the applicant's technical and managerial expertise relative to the proposed service offering (s) and proposed service area

See attached biographical information



Vance Witt

Results-oriented Executive with over 20 years' experience in operations and 8 years' in the telecommunication industry as a Vice President of Business Development. Mr. Witt focus is developing and executing company sales and marketing plans, including implementing new ideas and tools for the company. Solid background in operations in wholesale market segments. Extensive direct and indirect leadership experience. Diverse executive management background with expertise in organization. A forward thinking executive with excellent vision, leadership and negotiation skills. Strong written and verbal skills. Solid track record reducing costs and employing performance optimization plans in a wide range of situations.

Education

- Bachelor's degree from University of West Georgia

Vance Witt
RESUME OF QUALIFICATIONS

Profile: Results driven and highly motivated sales manager with a demonstrated ability to meet and exceed revenue goals through building strong customer relationships and delivering a positive customer experience

EXPERIENCE Jun 08 Present Consultant

Consultant/Agent

- Advise Telecom Expense Management for clients renewing contracts
- Consult Telecom services for The Travel Channel (COX) for "Most Haunted Life" production
- Work with RBTI to roll out PCI DSS firewall services
- Sell Telecom services to Hospitality market with Venture Group Enterprises
- Present alternative network solutions at the C level within Hilton
- Managed over 400 hotels in the Hilton brand
- Consulting services to Extended Stay America to help keep their capitol expenditures down by using alternative network solutions

Nov 05 – Jun 08 Guest-Tek

National Account Manager

- Managed the largest Hospitality Brands in the Country at corporate level.
- Sold HSIA, Video over IP and VOIP to Intercontinental Hilton and Ritz Carlton
- Sold 800k in new product first quarter of employment
- Present at the C level within Hilton and Ritz Carlton
- Managed over 400 hotels in the Hilton brand
- Held monthly meetings with Hilton to discuss strategies for up coming projects
- Helped work between corporate and franchises to negotiate proper contracts and products within hotel brands for Hilton
- Maintained 100% of quarterly quota while managing strategic accounts.

Nov 04 – Nov 05 ITC DeltaCom

Senior National Account Manager

- Managed fortune 100 accounts throughout the Southeast
- Sold ATM, Frame Relay and IP access to existing accounts in various vertical markets
- Partnered with E^Deltacom to sell Data Center services managing networks for financial verticals.
- Closed 2 million in new revenue while managing existing national account customer base.

May 03 – Nov 04 US LEC

Strategic Account Manager

- Prospect fortune 500 accounts throughout the Southeast
- Sold Internet access in Hospitality Vertical for WIFI
- Partnered with several integration companies to provide WIFI solutions with Hospitality
- Focused on large accounts in Verizon territory to provide fixed cost solutions for local service.

Jun 02- May 03 Sprint

Sr Account Executive

- Prospected medium size businesses in the Atlanta Market
- Managed quota of \$9000 per month
- Built funnel and cold called approx 40 calls per day

Feb 01 – April 02 Global Crossing

Sr National Account Manager

- Selling voice/data services to new and existing customers, new revenue monthly quota of \$25,000.
- Develop relationships with strategic accounts at the C level
- Helped develop product in the Hospitality vertical

Sep 00 – Feb 01 Senets Wireless Broadband, Atlanta,GA

Regional Sales Manager

- Built new branch in the Atlanta market.
- Managed SAEs and AEs with 100k monthly quota.
- Developed sales reps to obtain quota and training
- Developed relationships with strategic accounts

Jun 99 – Sept 00 MCI WorldCom, Atlanta,GA

National Account Manager

- Selling voice/data services to new and existing customers, exceeding \$500,000 revenue per month.

- New revenue monthly quota of \$13,000.
- Develop relationships with strategic accounts.
- Prospect new logos, which need IP, ATM and Sonet Networks.

Aug 98–Jun 99 Qwest Communications, Atlanta, GA

Branch Sales Manager

- Built new branch in the Atlanta market.
- Managed MAEs, SAEs and AEs with 100k monthly quotas.
- Developed sales reps to obtain quota and training
- Helped develop training program on IP, ATM and sales techniques

April 93-Aug 98 MCI Telecommunications, Atlanta, GA

- Carrier Account Manager Feb 98 -Aug 98
- National Account Manager/Govt Mkts Nov 96- Aug 98
- Technical Consultant/Global Accounts Jun 94-Aug 96
- Engineer/Field Engineer/TSO April 93 – Jun 94

Nov 89 – April 93 United States Navy USS Reuben James

Information Specialist

- Maintained Information Technology onboard a Guided Missile Fast Frigate during two West Pac Operations
- Supervised Communications Suite during Joint NATO operations in South Sea of Japan
- Served During Dessert Storm to protect Aircraft Carriers and maintain communications
- Specialized in Cryptology and IP technology

Education

- 1983-1986 University of West Georgia/Business Management
- 1989-1993 United States Navy/Information Technology specialist
- 1995-1996 Louis University/ BA Behavioral Science

EXHIBIT L- List of names, addresses, and phone numbers of officers and directors, or partners

Members:

Vance Witt, Managing Member

All the above referenced Officers and Directors can be reached at the Business Address of:

6920 Spring Valley Drive, Suite 101
Holland, OH 43528
(877) 654-1536 (Phone)

EXHIBIT M– Documentation indicating the Applicant's corporate structure and ownership

**Applicant is a Florida Limited Liability Company
Applicant's ownership is as follows:**

Name and percentage owned

Time Clock Solutions Holdings, LLC 100%

EXHIBIT N- Information regarding any similar operations in other states

The Applicant has not been previously certified in the State of Ohio. TIME CLOCK SOLUTIONS, LCC is currently authorized to provide both local exchange and interexchange services in Alabama, Arkansas, District of Columbia, Delaware, Florida, Hawaii, Idaho, Indiana, Iowa, Kansas, Kentucky, Maine, Maryland, Massachusetts, Montana, Nebraska, New Hampshire, New Jersey, New Mexico, New York, North Dakota, Oregon, Pennsylvania, Rhode Island, South Dakota, Texas, Utah, Washington, West Virginia, Wisconsin, and Wyoming. Time Clock is also authorized to provide only interexchange services in Michigan and North Carolina. The Applicant has not been denied authority to offer telecommunication services in any state. The Applicant is not aware of any complaints filed with any state or federal agency.

**EXHIBIT O– A sample copy of the customer bill and
disconnection notice the applicant plans to utilize**

See Attached

Sample Bill

Customer: [Insert Customer's Name]

Address: [Insert Address]

Account No.: [Insert account number or phone number]

Billing Date	Billing Period	Date Due

TIME CLOCK SOLUTIONS, LLC

6920 Spring Valley Drive, Suite 101

Holland, Ohio 43528

FOR BILLING INQUIRIES: 1-XXX-XXX-XXXX

FOR SERVICE INQUIRIES: 1-XXX-XXX-XXXX

Description	Rate	Quantity	Amount
Current Month's Charges			
Credits applied to account:			
Unpaid charges from previous bill:			
Late payments:			
Charges for regulated competitive service:			
Non-Recurring, fractional or nonbasic service charges:			
Charges for nonregulated services or products:			
Taxes and surcharges: [include summary]			
9-1-1 charges:			
An itemization of toll charges is attached.			
Total Due	\$		

Please remit this bill via U.S. Mail to the address listed on this invoice.

If your complaint is not resolved after you have called TIME CLOCK SOLUTIONS, LLC, or for general utility information, residential and business customers may call the Public Utilities Commission of Ohio (PUCO), toll free at 1-800-686-7826 or for TTY toll free at 1-800-686-1570 from 8:00 a.m. to 5:00 p.m. weekdays, or visit www.puco.ohio.gov.

The Ohio Consumers' Counsel (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted toll free at 1-877-742-5622 from 8:00 a.m. to 5:00 p.m. weekdays, or visit www.pickocc.org.

ITEMIZATION OF CHARGES

Itemization of charges:

- Toll charge per call –

Itemization of toll service charges:

Date and time of placement	Destination (City, State)	Telephone Number Called	Total Charge per call (e.g., day, night / weekend, calling card)	Duration of Call	Total Toll Charges

Please note: Nonpayment of toll charges may result in the disconnection of toll service and may be subject to collection actions but will not result in the disconnection of local service.

DISCONNECTION NOTICE

TIME CLOCK SOLUTIONS, LLC

December 3, 2018

Customer Name

Account Number: xxxxxxxx

Address 1

Amount Past Due: \$xxxx.xx

Address 2

City, State, Zip

This will serve as notice that TIME CLOCK SOLUTIONS, LLC intends to disconnect your long distance telephone service. TIME CLOCK SOLUTIONS, LLC has decided to take this action, because it has not received payment for services since [insert date]. The total amount past due is [insert amount]. Failure to pay the amount required at the company's office or to one of its authorized agents by [insert date] may result in the disconnection of toll services. Payments to an unauthorized payment agent may result in the untimely or improper crediting of your account.

The reasons for disconnection of service are [insert reasons]. In order to avoid the disconnection, the subscriber must take the following action [insert action taken and amount of payment to be made which is not greater than past due balance, not including nonregulated services]. The earliest date when disconnection will occur is [insert date].

Please note that the total amount due for toll charges is [insert figure]. [If applicable – The total amount due for nonregulated charges is [insert figure]. However, nonpayment of nonregulated charges cannot result in the disconnection of local service or regulated toll service.]

If you wish to contact TIME CLOCK SOLUTIONS, LLC to discuss your account, please call or send all correspondence to:

Vance Witt

TIME CLOCK SOLUTIONS, LLC

6920 Spring Valley Drive, Suite 101

Holland, Ohio 43528

Phone: (855) 753-0941

Hours: 8:00 a.m. to 5:00 p.m. EST

If you have a complaint in regard to this disconnection notice that cannot be resolved after you have called TIME CLOCK SOLUTIONS, LLC, or for general utility information, residential and business customers may call the Public Utilities Commission of Ohio (PUCO), toll free at 1-800-686-7826 or for TTY toll free at 1-800-686-1570 from 8:00 a.m. to 5:00 p.m. weekdays, or visit www.puco.ohio.gov.

This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

12/5/2018 12:15:23 PM

in

Case No(s). 18-1804-TP-ACE

Summary: Application In the matter of the Telecommunications Filing Form, Supplemental Application For for Carrier Certification, Retail Service Offering Form, and required Exhibits. electronically filed by Lance Steinhart on behalf of TIME CLOCK SOLUTIONS, LLC and Bison Jacobson, Barbara