

Public Comments 18-1205-GA-AIR

Monthly customer service charge > I just moved to a new address where Suburban Natural Gas is gas provider. I received a bill for 5 days from 10-26-18 to 10-31-18 for \$32.06. When I called the company, they described it to me that they are regulated by PUCO. How can this be allowed to happen? This is almost half of monthly bill that I would have to pay. Why is this allowed to happen? This is insane. I am person with disability and dont have money to throw around.

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SUBURBAN GAS IS ALREADY 25% HIGHER AND WANTS TO RIP OFF US MORE? > PLEASE...PLEASE DO NOT ALLOW DELAWARE COUNTY CUSTOMERS FROM GETTING RIPPED OFF BY SUBURBAN GAS. THEY ARE ALREADY 25% HIGHER THAN COLUMBUS GAS, HAVE INCREASED THE "CUSTOMER MIN RATE" TO ALMOST \$20 PER MONTH, AND REFUSE ALLOW RESIDENTS TO SWITCH TO OTHER SUPPLIERS. SUBURBAN TOLD ME YEARS AGO THAT THEY HAD TO RAISE RATES BECAUSE THEY DID NOT HAVE ENOUGH CUSTOMERS, BUT WITH DELAWARE COUNTY IN THE TOP 10 GROWTH COUNTIES IN THE USA, WITH 3000 HOMES (PLUS BUSINESS) BEING BUILT IN THE NEW EVANS FARM PROJECT, AND ALL THE OTHER NEW COMMERCIAL AND RESIDENTIAL CUSTOMERS, WHY WOULD THE PUCO ALLOW TO RIP OFF CONSUMERS AGAIN??? MY SOCIAL SECURITY HAS AVERAGED "LESS THAN 2%" OVER THE LAST 4 YEARS...SO HOW CAN POWER COMPANIES BE GUARANTEED EXCESS PROFITS??

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Suburban Natural Gas is proposing a flat price increase (tax) from 28 to 41! > Suburban Natural Gas is proposing a price increase of the monthly service charge from ~\$28 to ~\$41. This does not include monthly usage and is charged regardless of use. Consumers serviced by Suburban Natural Gas do not have a choice in their provider. This is a monopoly

I highly disagree with this price increase and recommend you do not allow this proposal to go through. Give consumers a choice!

Currently, Suburban already leads flat costs charging - more than Columbia Gas' about 27 dollars. There is no reason consumers of Suburban Gas should pay 50% more than that ! And all for NOT EVEN USING THE GAS!!! Nobody should have to pay ~500 dollars overhead a year just because they want a gas line!

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Suburban natural gas price increase > Suburban natural gas already has the highest fixed cost for delivering natural gas, at 28 dollars a month. Now they are requesting increase to \$41 a month. This is ridiculous. . The cannot charge 50% more than any other gas utility for not even using the gas !! And get away with this!! Nobody should have to pay ~500 dollars a year just for having a gas line!! It's 50% more than any other gas utility such as Columbia gas!! How is this fair???

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