

**THE PUBLIC UTILITIES COMMISSION OF OHIO**

**IN THE MATTER OF THE COMPLAINT OF  
ERIN DAHL,**

**COMPLAINANT,**

**v.**

**CASE NO. 17-1822-GA-CSS**

**THE EAST OHIO GAS COMPANY D/B/A  
DOMINION ENERGY OHIO,**

**RESPONDENT.**

**ENTRY**

Entered in the Journal on November 8, 2018

{¶ 1} Pursuant to R.C. 4905.26, the Commission has authority to consider written complaints filed against a public utility by any person or corporation regarding any rate, service, regulation, or practice furnished by the public utility that is in any respect unjust, unreasonable, insufficient, or unjustly discriminatory.

{¶ 2} The East Ohio Gas Company d/b/a Dominion Energy Ohio (DEO or Company) is a public utility as defined in R.C. 4905.02, and, as such, is subject to the jurisdiction of this Commission.

{¶ 3} By Entry issued July 3, 2018, this matter was scheduled for hearing on August 30, 2018. Thereafter, pursuant to requests by Erin Dahl (Complainant), the hearing date was rescheduled twice, first for October 11, 2018, and then for November 9, 2018.

{¶ 4} On November 1, 2018, Complainant filed a motion seeking a third continuance of the scheduled hearing date.

{¶ 5} In support of her motion to continue the hearing, Complainant states that she has a schedule conflict with the November 9, 2018 hearing date. Complainant explains that ongoing court proceedings in Tucson, Arizona, in which she is a participant, continue to conflict with the hearing date in this matter. Complainant further states that she has not yet

received billing statements from DEO that she needs for her case, and she requests that DEO be directed to supply her with the documents.

{¶ 6} On November 2, 2018, DEO filed a letter stating, in part, that the Company does not oppose, in principle, Complainant's motion to continue the November 9, 2018 hearing date. DEO, however, requests that, if the hearing is continued, it be rescheduled for January 2019 or later, because of schedule conflicts with other cases that the Company has before the Commission. DEO also notes that it has responded to Complainant's request for account documents.

{¶ 7} On November 8, 2018, Complainant filed a response to DEO's November 2, 2018 letter stating that she supports DEO's request to reschedule the hearing for a date in January 2019. Complainant also supplied in her response points of clarification to DEO's November 2, 2018 letter.

{¶ 8} The attorney examiner finds that Complainant's motion to continue the November 9, 2018 hearing date is reasonable and should be granted. Further, the parties are directed to settle any misunderstandings as to discovery requests and complete discovery as soon as possible in advance of the hearing.

{¶ 9} Accordingly, the hearing date in this matter should be rescheduled to January 31, 2019, at 10:00 a.m. at the offices of the Commission, 180 East Broad Street, Columbus, Ohio 43215. The parties should register at the lobby desk and then proceed to the 11th floor in order to participate in the hearing.

{¶ 10} While the attorney examiner is finding good cause to grant Complainant's third request for a continuance of the hearing, Complainant is advised that, absent extraordinary circumstances, no further continuances of the hearing will be granted. Complainant is also advised that her failure to attend the rescheduled hearing in this case will result in a recommendation to dismiss her complaint for failure to prosecute.

{¶ 11} It is, therefore,

{¶ 12} ORDERED, That Complainant's motion to continue the hearing is granted and, as a result, the hearing previously scheduled for November 9, 2018, is postponed to January 31, 2019, in accordance with Paragraph 9. It is, further,

{¶ 13} ORDERED, That a copy of this Entry be served upon each party of record.

THE PUBLIC UTILITIES COMMISSION OF OHIO

/s/ Kerry Sheets

By: Kerry K. Sheets  
Attorney Examiner

JRJ/mef

**This foregoing document was electronically filed with the Public Utilities**

**Commission of Ohio Docketing Information System on**

**11/8/2018 2:49:48 PM**

**in**

**Case No(s). 17-1822-GA-CSS**

Summary: Attorney Examiner Entry granting the continuance and rescheduling the hearing for 1/31/19 at 10:00am electronically filed by Ms. Mary E Fischer on behalf of Kerry K. Sheets, Attorney Examiner, Public Utilities Commission of Ohio