

**THE PUBLIC UTILITIES COMMISSION OF OHIO**

**IN THE MATTER OF THE COMPLAINT OF  
BIZCORP, LLC,**

**COMPLAINANT,**

**CASE NO. 18-1123-TP-CSS**

**v.**

**WINDSTREAM,**

**RESPONDENT.**

**ENTRY**

Entered in the Journal on November 7, 2018

**I. SUMMARY**

{¶ 1} The Commission grants the parties' joint motion to dismiss this complaint case with prejudice, on grounds that the parties have reached a settlement resolving all issues raised.

**II. DISCUSSION**

{¶ 2} Pursuant to R.C. 4927.21, the Commission has authority to consider written complaints filed against a telephone company by any person or corporation regarding any rate, service, regulation, or practice relating to any service furnished by the telephone company that is in any respect unjust, unreasonable, insufficient, or unjustly discriminatory.

{¶ 3} Respondent, Windstream, is a telephone company as defined in R.C. 4905.03 and, as such, is subject to the jurisdiction of this Commission.

{¶ 4} On July 13, 2018, Bizcorp, LLC (Bizcorp) filed a complaint against Windstream, alleging, among other things, that a billing dispute exists between the parties.

{¶ 5} On August 2, 2018, Windstream filed its answer. Other than to admit that Bizcorp was its customer and that Bizcorp's service was disconnected for nonpayment of

amounts due, effective November 20, 2016, Windstream, in its answer, denied all the remaining allegations of the complaint.

{¶ 6} A settlement conference was scheduled for, and held, on August 30, 2018.

{¶ 7} On September 14, 2018, the parties jointly filed a motion to dismiss this case with prejudice, on grounds that it has been settled.

{¶ 8} Accordingly, the Commission finds the parties' joint motion should be granted and this case should be dismissed with prejudice.

### III. ORDER

{¶ 9} It is, therefore,

{¶ 10} ORDERED, That the parties' joint motion be granted, and that Case No. 18-1123-TP-CSS be dismissed with prejudice and closed of record. It is, further,

{¶ 11} ORDERED, That a copy of this Entry be served upon each party of record.

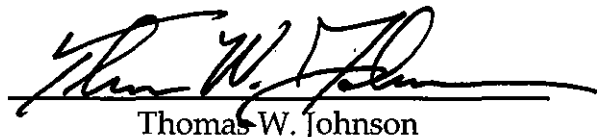
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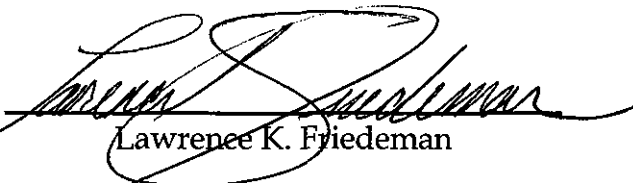
Asim Z. Haque, Chairman



M. Beth Trombold



Thomas W. Johnson



Lawrence K. Friedeman

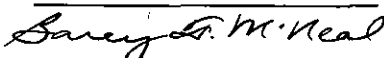


Daniel R. Conway

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**NOV 07 2018**



Barcy F. McNeal  
Secretary