

FILE

RECEIVED-DOCKETING DIV

2018 OCT 25 AM 11:37

Power for change.

North American
Power®



PUCO

October 24, 2018

VIA FED-EX

Public Utilities Commission of Ohio
Attn: Commission Secretary
180 East Board Street
Columbus, OH 43215

RE: North American Power and Gas, LLC – License Update
Cert. No. (Gas): 12-249G & Cert. No (Power):11-5566-EL-CRS

Dear Chief Clerk

This correspondence is to notify the Commission that North American Power and Gas, LLC ("NAPG") is updating question A6 of its gas and electric supplier license application, regarding issues related to retail customers, including complaint resolution.

Question A-6 update:

Keenia Joseph
Director, Regulatory Affairs
Kjoseph@napower.com
203-663-9757
E-mail: Complaints@napower.com

As a general matter, any customer related complaints should be directed to NAPG's complaint resolution group at complaints@napower.com.

Please do not hesitate to contact me with any questions via telephone at 203-663-9757 or via e-mail at Kjoseph@napower.com. Thank you.

Respectfully Submitted,

Keenia Joseph
Director, Regulatory Affairs

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.
Technician DMM Date Processed 10/25/18