

THE PUBLIC UTILITIES COMMISSION OF OHIO

**IN THE MATTER OF THE COMPLAINT OF
DONNA HERRING,**

COMPLAINANT,

v.

CASE NO. 18-1247-EL-CSS

**OHIO POWER COMPANY D/B/A AEP
OHIO,**

RESPONDENT.

ENTRY

Entered in the Journal on October 24, 2018

I. SUMMARY

{¶ 1} The Commission grants Ohio Power Company d/b/a AEP Ohio's motion to dismiss the complaint, as this matter has been settled.

II. DISCUSSION

{¶ 2} Pursuant to R.C. 4905.26, the Commission has authority to consider written complaints filed against a public utility by any person or corporation regarding any rate, service, regulation, or practice relating to any service furnished by the public utility that is in any respect unjust, unreasonable, insufficient, or unjustly discriminatory.

{¶ 3} Ohio Power Company d/b/a AEP Ohio (AEP Ohio), is a public utility as defined in R.C. 4905.02. As such, AEP Ohio is subject to the Commission's jurisdiction.

{¶ 4} On July 31, 2018, Ms. Donna Herring (Complainant) filed this complaint against AEP Ohio. Complainant requests that the Commission prevent the termination of her service, which is scheduled to occur on August 9, 2018, until September 20, 2018. She also states that she is seeking a payment plan for her current balance of \$1,100 because she requires more time to pay this amount.

{¶ 5} By Entry dated August 7, 2018, the attorney examiner directed AEP Ohio to maintain the provision of service to Complainant's residence during the pendency of this proceeding or until such time the Commission ordered otherwise.

{¶ 6} On August 20, 2018, AEP Ohio filed an answer and motion to dismiss. In its motion to dismiss, AEP Ohio states it has resolved all issues raised in the complaint and nothing further remains to be addressed. Consequently, it requests that the Commission should dismiss the complaint as settled. Complainant did not file a response agreeing or disagreeing with AEP Ohio pursuant to Ohio Adm.Code 4901-9-01(F).

{¶ 7} Upon review of AEP Ohio's motion to dismiss, the Commission grants AEP Ohio's motion to dismiss and finds that the complaint should be dismissed as settled.

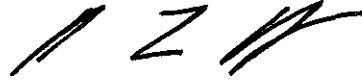
III. ORDER

{¶ 8} It is, therefore,


{¶ 9} ORDERED, That the complaint be dismissed. It is, further,

{¶ 10} ORDERED, That a copy of this Entry be served upon all parties of record.

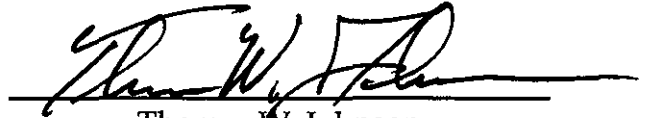
THE PUBLIC UTILITIES COMMISSION OF OHIO



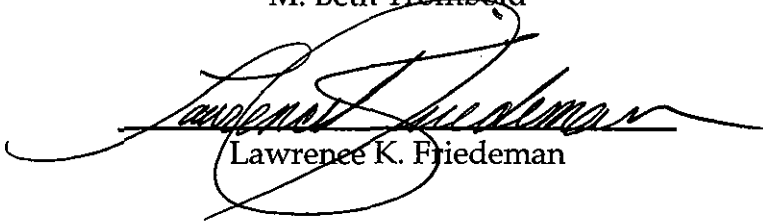
Asim Z. Haque, Chairman



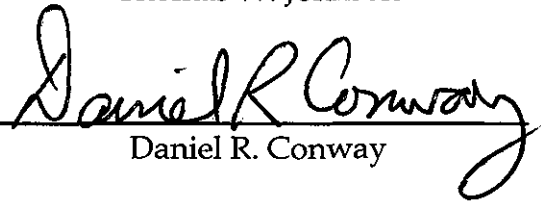
M. Beth Trombold



Thomas W. Johnson



Lawrence K. Friedeman



Daniel R. Conway

AS/ mef

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OCT 24 2018



Barcy F. McNeal
Secretary